

Citizen Convenience Center

Do's & Don'ts



More information at: www.bloomingtonil.gov/solidwaste

The Citizen Convenience Center is a location where Solid Waste Program customers can drop off their materials instead of waiting for curbside pickup. The service is provided at no additional charge for all acceptable materials except for clean concrete, rock, shingles, and brick, which have an additional fee. The facility is located at 402 S. East Street (on the corner of East and Jackson, south of the Bloomington Public Library). At this time, the Citizen Convenience Center is closed on Sundays, Mondays, and municipal holidays.



Hours of Operation

Day(s)	Open	Close
Su, Mo	Closed	Closed
W	11:00 a.m.	6:45 p.m.
T, Th, F	7:00 a.m.	2:45 p.m.
Sa (Before Lunch)	7:00 a.m.	10:45 a.m.
Sa (After Lunch)	11:30 a.m.	2:45 p.m.

The do's and don'ts listed below are additional requirements to improve safety, efficiency, and cost.

1. There is no limit on the amount of leaves, brush, garden trimmings, bulk, appliances, empty propane tanks, or grass and thatch clippings when the work was completed by a Solid Waste Program customer. Businesses, contractors, persons for hire or barter, private organizations, and not-for-profit organizations are not permitted to use the Citizen Convenience Center. Commercial or contractor vehicles displaying company markings on the vehicle will not be allowed.
2. To use the facility, Solid Waste Program customers must provide a City of Bloomington utility bill addressed to the user that shows that the user is billed for the program and either a valid Illinois Driver's License or valid Illinois State ID Card with name matching the utility bill. All documentation must be shown to staff at the facility. Illinois Driver's Licenses and Illinois State ID Cards will be scanned to record the customer's address to track materials coming into the facility.
3. To dispose of basement, interior, and exterior remodeling debris at the facility, you must also show a Building Permit issued by the City of Bloomington.
4. Customers are responsible for unloading their own materials into the appropriate locations as directed by the City employee on-site.
5. Bulk items must be loose and not bagged.

For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024

Citizen Convenience Center

Acceptable & Unacceptable Materials



More information at: www.bloomingtonil.gov/solidwaste

Below is a list of acceptable and unacceptable materials for drop-off at the Citizen Convenience Center. These materials must be separated, as shown below. For information on how to dispose of specific items, view Recycle Coach on the Solid Waste page, download the Recycle Coach app available on the App Store and Google Play, or contact Public Works using the information below.

ACCEPTABLE

LEAVES

- Leaves only

GARDEN TRIMMINGS

- Flowers
- Plants
- Fruit trimmings
- Vegetable trimmings
- Pumpkins

BRUSH

- Trees
- Shrubs
- Bushes

BULK

- Furniture
- Items of waste generated by cleaning out a house (other than food waste)
- Basement, interior, and exterior remodeling debris (permit may be required)

OTHER

- Appliances
- Empty propane tanks (valves must be removed)
- Grass and thatch clippings
- Additional fee: concrete, rock, shingles, or brick (must be free of dirt)

UNACCEPTABLE

- Electronics
- Extreme demolitions (i.e., an entire garage or floor)
- Household garbage (i.e., food waste or food containers)
- Commercial or hazardous waste (e.g., paint, varnish, oils, chemicals, tires, or vehicle batteries)
- Dirt, sod, or any other waste that includes dirt

For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024

Recycling Pickup & Drop Off

Acceptable & Unacceptable Materials



More information at: www.bloomingtonil.gov/solidwaste

Below is a list of commonly-recycled items that are acceptable and unacceptable for recycling in Bloomington. For more information on how to dispose of specific items, view Recycle Coach on the Solid Waste page, download the Recycle Coach app, available on the App Store or Google Play, or contact Public Works using the information below.

ACCEPTABLE

(MUST BE CLEAN AND EMPTY)

- Steel and aluminum containers and foil
- Glass containers (bottles and jars only)
- Plastic containers (bottles, tubs, jugs, and jars only; replace lids and caps)
- Paper (cardboard, office paper, newspapers, and magazines)

UNACCEPTABLE

- Spray paint cans or pesticide cans
- Plastic bags and plastic wrap (return clean bags to retailer)
- Wood
- Scrap metal
- Styrofoam
- Tanglers (i.e., hangers, hoses, wire, cords, ropes, or chains)
- Clothing, textiles, or shoes
- Food, liquid, diapers, batteries, or needles
- Shredded paper (unless bagged)
- Dirt, sod, or any other waste that includes dirt
- Brush (trees, shrubs, and bushes)
- Garden trimmings (flowers, plants, fruit trimmings, vegetable trimmings, and pumpkins)
- Bulk (furniture, items of waste generated by cleaning out a house, and basement, interior, and exterior remodeling debris)
- Other Waste, including appliances*, electronics, grass and thatch clippings, propane tanks, concrete*, rock*, shingles*, and brick*

**While these materials can be collected curbside or dropped off at the Citizen Convenience Center, they are not included in recycling. Customers must call Public Works at 309-434-2225 for an estimate and to schedule a pickup for curbside pickup or an estimate will be provided at the Citizen Convenience Center when dropped off. The charge is the same for curbside pickup and drop off. These materials must be cleaned so that they do not contain dirt.*

For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024

Garbage & Recycling

2024 Calendar



More information at: www.bloomingtonil.gov/solidwaste

Public Works crews normally pick up garbage every week and recycling every other week, alternating with leaf, brush, garden trimmings, and \$25-per-loader-bucket bulk pickup. Pickup schedules are subject to change, especially during spring and fall free bulk pickups, fall leaf collection, and inclement weather. **Garbage and recycling are picked up on all municipal holidays except Christmas Day.** Public Works will post additional information prior to each holiday.

To use this calendar, locate your residence on the map and find the color and garbage and recycling day for your zone. Then, find your zone on the calendar below. For example, customers in Zone 1 Blue will have their first garbage and recycling pickup on January 1.

JANUARY 2024

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FEBRUARY 2024

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MARCH 2024

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APRIL 2024

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MAY 2024

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JUNE 2024

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JULY 2024

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AUGUST 2024

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SEPTEMBER 2024

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OCTOBER 2024

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NOVEMBER 2024

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DECEMBER 2024

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Blue Zone Pickup

Orange Zone Pickup

Christmas Day



Garbage & Recycling Pickup

Do's & Don'ts



More information at: www.bloomingtonil.gov/solidwaste

The do's and don'ts listed below are additional requirements to improve safety, efficiency, and cost.

1. Only materials generated by the resident will be collected by City crews. Commercial waste is not acceptable.
2. Garbage and recycling carts must be placed in the parkway (typically the area between the sidewalk and the curb) or at the end of the driveway near the street (especially if cars park along the street during the day) no earlier than 2 p.m. on the day prior to scheduled pickup and no later than 6 a.m. on the day of pickup. Emptied carts must be removed from the curb no later than 9 a.m. on the day following pickup and stored in a location that is not visible from the street.
3. Garbage and recycling carts must be placed at least 4 feet from garbage or recycling carts, other solid waste materials (including brush, garden trimmings, and bulk), trees, poles, mailboxes, fire hydrants, inlets, utility infrastructure, power lines, or other objects, and at least 10 feet away from vehicle parked in the street.
4. Garbage and recycling carts must be placed with the arrows on the cart lid pointing toward the street. The lid must be closed to prevent damage to the cart during pickup and to prevent spillage. An overloaded cart with an open lid will not be collected.
5. Carts with black lids are for garbage, and carts with blue lids are for recycling. Household garbage placed in a recycling cart with a blue lid will not be collected.
6. Clean carts periodically with water.
7. **Don't** store carts near a fireplace, furnace, grill or other heat source.
8. **Don't** place leaves, garden trimmings, brush, hot ashes, solvents, paint, dead animals, chemicals, oils, liquids, or medical waste such as exposed needles or used bandages in a garbage cart or recycling cart. Household hazardous waste is **not** accepted curbside or at the Citizen Convenience Center. Needles must be placed in a sealed coffee can or laundry detergent container with the ends broken off from the dispenser units. The sealed container should be labeled "SHARPS" and placed inside a garbage cart for pickup.
9. **Don't** allow children or pets to play in or on the cart.

For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024

Recycling Drop Off

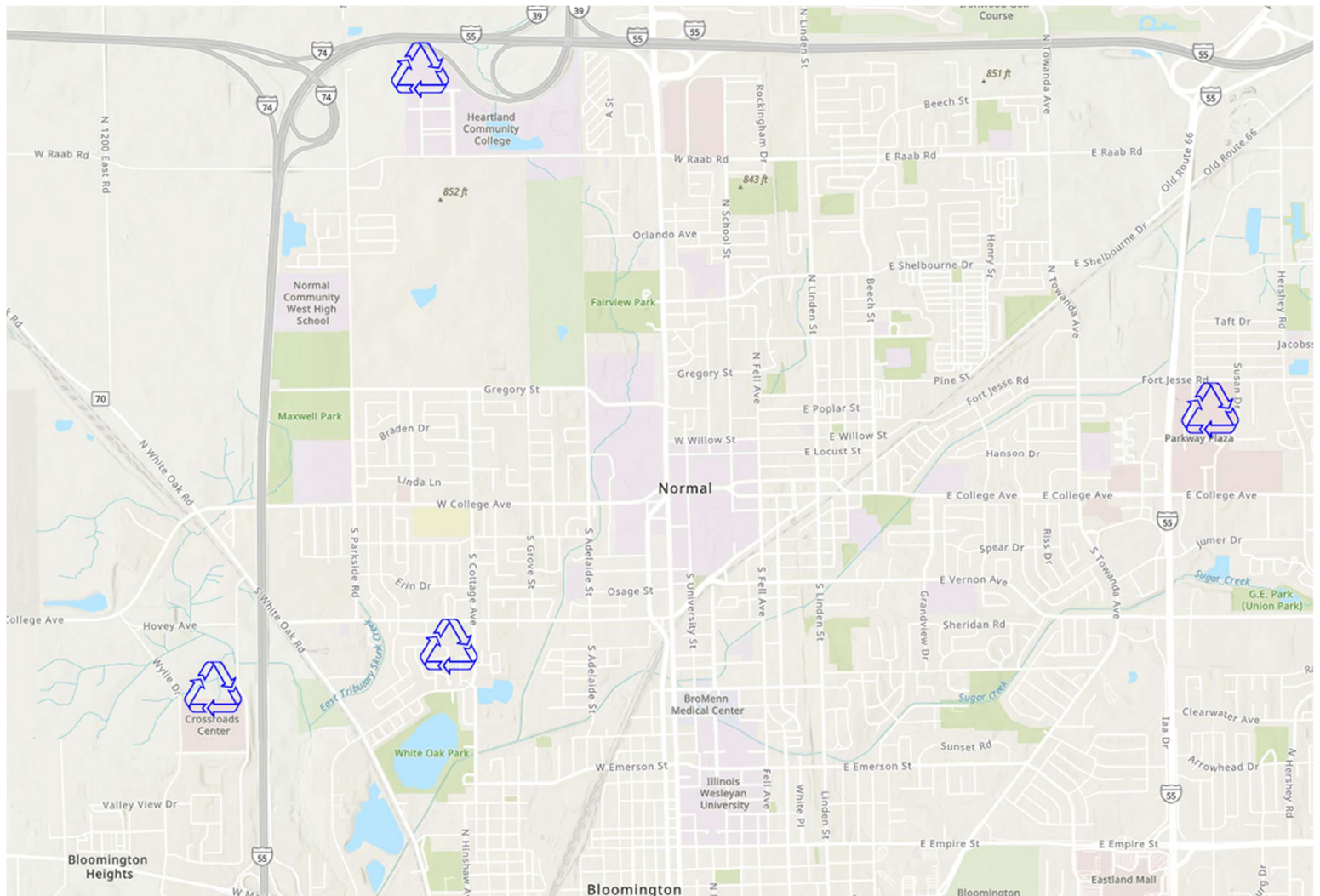
Drop Box Recycling Program



More information at: www.bloomingtonil.gov/solidwaste

The City of Bloomington, Town of Normal, and County of McLean fund the Drop Box Recycling Program. Midwest Fiber operates drop boxes for recycling at various, convenient locations. Each drop box is accessible 24 hours a day, seven days a week, and accepts glass and plastic containers, corrugated cardboard, and paper products. The current locations of the drop boxes are as follows (see below map):

- Wal-Mart, 300 Greenbriar Drive, Normal, Illinois
- YouthBuild McLean County, Crossroads Center, 360 Wylie Dr #305, Normal, Illinois
- Heartland Community College, 1500 W Raab Road, Parking Lot K, Normal, Illinois
- Jewel-Osco, 901 South Cottage Avenue, Normal, Illinois



For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024



Garbage & Recycling Pickup

Programs, Carts, & Additional Fees



More information at: www.bloomingtonil.gov/solidwaste

Low Income Fee

The City offers a discounted rate for solid waste pickup based on an individual's income. This is found in City Code Chapter 21, Section 301.8. The qualifying criteria for this discount is based on the federal poverty guidelines as provided in the Federal Register issued by the U.S. Department of Health and Human Services each year. In order to receive the discount, an individual or household must provide proof of income that is below the federal poverty guidelines. Applicants and/or co-applicants must submit the Low Income Fee Application with proof of the last 30 days of income

Waste Container Assistance

The City offers short-term and long-term waste container assistance for those who are certified by a licensed physician through the Written Medical Certification process. Once a residence qualifies for Waste Container Assistance, Public Works will move garbage and/or recycling carts from a location visible from the street to the curb to collect garbage and/or recycling and then move garbage and/or recycling carts back to the same location visible from the street. Please see the Medical Certification for Water Service, Waste Container Assistance, and Alley Plowing Assistance for more details.

Carts, Cart Sizes, and Cart Fees

All residential properties that participate in the Solid Waste Program should have a garbage cart and a recycling cart with a monthly cart fee. If you would like to order a new garbage cart, switch garbage cart sizes, order a new recycling cart, or order additional recycling carts, please contact Public Works using one of the methods listed below. There is a \$30 administrative fee to switch from a smaller garbage cart to a larger garbage cart, but there is no fee for switching from a larger garbage cart to a smaller garbage cart. There is no fee to order additional recycling carts.

Additional Garbage Bag Sticker Fee

Residents can purchase stickers to be placed on additional bags that do not fit in the provided container, so long as the bags are not more than 35 pounds. The stickers cost \$3.00 each. The stickers are designed to accommodate households on those occasions when they dispose of more trash than usual – during holidays, for example. Stickers do not replace carts. All users will be assigned a cart and charged a monthly fee. The stickers may be purchased on weekdays from 8:00 a.m. to 4:30 p.m. at The Hub located at the Government Center, 115 E. Washington Street, Suite 103.

Cart Sharing Program

Landlords may want to contact their tenants and work on logistical issues and a system of cart-sharing. While a cart-sharing system may be worked out among the owner and tenants, every apartment unit is treated and billed by the City as an individual customer.

The owner of a multiple-family dwelling may elect to have multiple tenants share garbage carts by enrolling in the Cart Sharing Program. A landlord can bundle multiple buildings in the cart-sharing agreement if the buildings are on the same parcel or if the buildings are on adjacent lots with no street dividing them. Under cart sharing, every tenant is charged the lowest rate on the City's rate schedule. If the landlord pays the solid waste fee, which is included on water bills, the landlord will be charged the minimum fee per unit. There will be no fee for switching carts under the cart-sharing program. Landlords must submit an application, which is subject to approval by the Director.

For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024

Leaves, Brush, Trimmings, & Bulk

2024 Calendar



More information at: www.bloomingtonil.gov/solidwaste

Public Works crews normally pick up leaves, garden trimmings, brush, and \$25-per-loader-bucket bulk every other week, alternating with recycling pickup. Bulk is also picked up during spring and fall free bulk pickups at no additional charge. While spring and fall free bulk pickups typically take place during the first two weeks of May and October, Public Works will post additional information prior to each free bulk pickup. Pickup schedules are subject to change, especially during spring and fall free bulk pickups, fall leaf collection, and inclement weather. **Leaves, garden trimmings, brush, and bulk are not picked up on municipal holidays.** Public Works will post additional information prior to each holiday.

To use this calendar, locate your residence on the map and find the color and leaf, brush, garden trimmings, and \$25-per-loader-bucket bulk day for your zone. Then, find your zone on the calendar below. For example, customers in Zone 1 Blue have their first pickup on January 8.

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FEBRUARY 2024

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MARCH 2024

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APRIL 2024

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MAY 2024

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JUNE 2024

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JULY 2024

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AUGUST 2024

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SEPTEMBER 2024

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OCTOBER 2024

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NOVEMBER 2024

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DECEMBER 2024

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Blue Zone Pickup

Orange Zone Pickup

Municipal Holiday

Leaves, Brush, Trimmings, & Bulk

Do's & Don'ts



More information at: www.bloomingtonil.gov/solidwaste

The do's and don'ts listed below are additional requirements to improve safety, efficiency, and cost. Any materials placed out for collection that do not follow these requirements will be picked up, but the customer will be billed for the entire cost of the collection.

1. During spring and fall free bulk pickups or biweekly leaf collection, leaves may be placed in biodegradable bags, in piles (less than 3 feet tall), or in containers (less than 33 gal. and less than 35 lbs.). Leaves are not accepted in bags or containers during the fall leaf collection that typically takes place from November 1 to December 31.
2. Brush must be loose or in a garbage can. Crews will not collect brush stored in plastic bags, boxes, biodegradable bags, or other unapproved containers. Brush not in an approved refuse container must be cut in lengths not to exceed six feet in length and must be stacked neatly for pickup.
3. Garden trimmings must be loose or in a garbage can. Crews will not collect garden trimmings stored in plastic bags, boxes, biodegradable bags, or other unapproved containers. Garden trimmings not in an approved refuse container must be cut in lengths not to exceed six feet in length and must be stacked neatly for pickup.
4. Only materials generated by the resident will be collected by City crews. Commercial waste is not acceptable.
5. Materials must be placed in the parkway (typically the area between the sidewalk and the curb) or at the end of the driveway near the street (especially if cars park along the street during the day) no earlier than 2 p.m. on the day prior to scheduled collection and no later than 6 a.m. on the day of collection.
6. Materials must be placed at least 4 feet from garbage or recycling carts, other solid waste materials (including brush, garden trimmings, and bulk), trees, poles, mailboxes, fire hydrants, inlets, utility infrastructure, power lines, or other objects, and at least 10 feet away from vehicle parked in the street.



DON'T

Brush is behind the curb, but it is placed on a road sign



DON'T

Bulk is behind the curb, but it is placed next to a tree



DO

Bulk is behind the curb and 4 feet away from garbage cart

For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024



Leaves, Brush, Trimmings, & Bulk

Acceptable & Unacceptable Materials

More information at: www.bloomingtonil.gov/solidwaste

Below is a list of acceptable and unacceptable materials for curbside leaf, brush, garden trimmings, and \$25-per-loader-bucket bulk pickup. These materials must be placed in separate piles, as outlined below. For information on how to dispose of specific items, view Recycle Coach on the Solid Waste page, download the Recycle Coach app available on the App Store and Google Play, or contact Public Works using the contact information at the bottom.

ACCEPTABLE

LEAVES

- Leaves only

GARDEN TRIMMINGS

- Flowers
- Plants
- Fruit trimmings
- Vegetable trimmings
- Pumpkins

BRUSH

- Trees
- Shrubs
- Bushes

BULK

- Furniture
- Items of waste generated by cleaning out a house (other than food waste)
- Basement, interior, and exterior remodeling debris (permit may be required)

UNACCEPTABLE

- Extreme demolitions (i.e., an entire garage or floor)
- Household garbage (i.e., food waste or food containers)
- Commercial or hazardous waste (i.e., paint, varnish, oils, chemicals, tires, or automobile batteries)
- Dirt, sod, or any other waste that includes dirt
- Other Waste, including appliances*, electronics, grass and thatch clippings, propane tanks, concrete*, rock*, shingles*, and brick*

**While these materials can be collected curbside or dropped off at the Citizen Convenience Center, they are not included in leaves, brush, trimmings, and bulk. Customers must call Public Works at 309-434-2225 for an estimate and to schedule a pickup for curbside pickup or an estimate will be provided at the Citizen Convenience Center when dropped off. The charge is the same for curbside and drop off. These materials must be cleaned so that they do not contain dirt.*

For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024

Fall Leaf Collection

Additional Information



More information at: www.bloomingtonil.gov/solidwaste

Public Works crews typically collect leaves using brush pickup equipment and leaf vacuums in late fall between November 1 and December 31. Fall leaf collection is separate from biweekly leaf, brush, garden trimmings, and \$25-per-loader-bucket bulk pickup. The fall leaf collection schedule will be made available prior to the start of the collection.

Public Works uses an interactive map on the Leaves webpage to update the status of the fall leaf collection as crews progress. If leaves fall in a short time frame or if snow plowing is required, fall leaf collection may be delayed.

The do's and don'ts listed below are additional requirements to improve safety, efficiency, and cost. Any materials placed out for pickup that do not follow these requirements will be picked up, but the customer will be billed for the entire cost of the pickup.

1. During fall leaf collection, please place leaves behind the curb as soon as possible, as crews may start the next collection area earlier than anticipated.
2. Leaves must be placed behind the curb, not in the street, in piles no higher than 3 feet. Leaves may not be placed in containers or biodegradable bags during fall leaf collection.
3. Brush (trees, shrubs, and bushes), garden trimmings (flowers, plants, fruit and vegetable trimmings and pumpkins), and bulk must be in separate piles and separated from leaves. Piles of leaves that include garbage, brush, garden trimmings, bulk or any other type of waste will not be collected.
4. Leaves placed in the street can create a hazard for children who may play in the leaves, cause a traffic crash, or cause sanitary sewer or storm water infrastructure issues, including sewer backups. In addition, covering manholes, water valves, and inlets with leaves or other debris creates a safety hazard for City crews and the public. When raking leaves, make sure that leaves are in the parkway, not in the street, and that manholes, water valves, or inlets are clear. Any issues caused by leaves placed in the street are the liability of the homeowner.



For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

Updated: 09/12/2024

Other Waste Disposal



More information at: www.bloomingtonil.gov/solidwaste

Public Works crews do not pick up appliances, electronics, grass and thatch clippings, Household Hazardous Waste, or propane tanks at the curb. Public Works crews do pick up concrete, rock, shingles, or brick that are free of dirt at the curb, but customers must call Public Works for an estimate and to arrange for collection. The below provides disposal information for each material.

Appliances

Appliances are collected curbside by an outside company. To schedule a pickup, contact Norman Hicks at 309-846-8020. Appliances include stoves, refrigerators, freezers, washers, dryers, microwaves, dehumidifiers, air conditioners, and water heaters. Refrigerators and/or freezers must have doors removed and cannot contain food or bulk. The outside company charges a nominal fee for refrigerant removal for refrigerators and freezers for curbside collection. You may also take appliances to the Citizen Convenience Center at no additional charge.

Electronics

The Town of Normal operates a self-service electronic recycling drop-off (1301 Warriner Street, Normal, Illinois) for all McLean County Residents. The program is funded by the City of Bloomington, Town of Normal, and County of McLean.

Household Hazardous Waste (HHW)

HHW includes materials and chemicals that are toxic, flammable, corrosive, reactive, or explosive. They typically cannot be safely recycled or disposed of without a special center or collection event. These wastes can be a serious threat to water supplies and our local environment if they are improperly discarded with nonhazardous trash (put into a municipal solid waste landfill), dumped down the drain, or illegally dumped elsewhere. Household Hazardous Waste is not accepted curbside or at the Citizen Convenience Center. The Ecology Action Center, which acts as the solid waste agency for the City of Bloomington, Town of Normal, McLean County, and BNWRD coordinates collection events for residents of McLean County.

Propane Tanks, Grass Clippings, and Thatch Clippings

Empty propane tanks (with valves removed), grass clippings, and thatch clippings may be dropped off at the Citizen Convenience Center at no additional charge.

Concrete, Rock, Shingles, or Brick

Concrete, rock, shingles, or brick can be collected curbside, but Solid Waste Program customers must call Public Works for an estimate and to arrange for collection. Each material must be placed in a separate pile behind the curb and must be cleaned so that it does not contain dirt. **Dirt, sod, or any other waste that includes dirt are not acceptable.** The charge is \$50 for 35 pounds or less and \$100 per bucket (about 2.5 cubic yards) for more than 35 pounds. Customers may also take concrete, rock, shingles, or brick to the Citizen Convenience Center. Each material must be cleaned so that it does not contain dirt. However, the charge is the same as curbside collection.



For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call 309-434-2225 during regular business hours.

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