



BLOOMINGTON POLICE DEPARTMENT



Jamal A. Simington - Chief of Police
Paul D. Williams - Assistant Chief
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Community Survey Results

Bloomington, IL - Last month, the Bloomington Police Department implemented a survey for community members to provide feedback on services they received. The survey was disseminated within 72 hours from when a person called for police assistance. The first set of results has arrived from the My90 surveys.

Out of 497 surveys distributed, 72 community members responded to the survey after having police contact. We hope to attain a better data set next month by having more responses. Here are some highlights from the survey results:

75% had a positive view of BPD.

14% had a neutral view of BPD.

11% had a negative view of BPD.

84% felt they were treated fairly and with respect.

87% felt they received the help they needed.

77% felt they had their questions answered.

57% wanted to see an increased patrol car visibility in order to increase safety in the community.

Based on this survey, the top four safety concerns of these community members were gun violence (33%), theft (13%), personal attacks (12%), and drug sales (12%).

Chief Jamal Simington stated, "I am thankful for the feedback from the community about your police department. I appreciate the professional efforts our dispatchers, community service officers and police officers display on a daily basis. I welcome a higher participation and more feedback from those we have served so we can better measure areas we can improve."

Media Contact:

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If you wish to submit a crime tip and remain anonymous, please contact the Crime & Intelligence Analysis Unit (CIAU) at 309-434-2963 or email CIAU@cityblm.org. You can also text the number 847411 by texting the word "BPDTIPS", then a space, followed by your tip information.

The CIAU office is staffed from 8am-4:30pm, weekdays. If no one is available to answer your call, please leave the information on the voicemail or send it by e-mail.

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