

Citizen Convenience Center

Do's & Don'ts



More information at: www.bloomingtonil.gov/solidwaste

The Citizen Convenience Center is a location where Solid Waste Program customers can drop off their materials instead of waiting for curbside pickup. The service is provided at no additional charge for all acceptable materials except for concrete, rock, or shingles. The facility is located at 402 S. East Street (on the corner of East and Jackson, south of the Bloomington Public Library). At this time, the Citizen Convenience Center is closed on Sundays, Mondays, and municipal holidays.



Hours of Operation

Day(s)	Open	Close
Su, Mo	Closed	Closed
W	11:00 a.m.	6:45 p.m.
T, Th, F	7:00 a.m.	2:45 p.m.
Sa (Before Lunch)	7:00 a.m.	10:45 a.m.
Sa (After Lunch)	11:30 a.m.	2:45 p.m.

The do's and don'ts listed below are additional requirements to improve safety, efficiency, and cost.

1. There is no limit on the amount of leaves, brush, garden trimmings, bulk, appliances, empty propane tanks, or grass and thatch clippings when the work was completed by a Solid Waste Program customer. Businesses, contractors, persons for hire or barter, private organizations, and not-for-profit organizations are not permitted to use the Citizen Convenience Center. Commercial or contractor vehicles displaying company markings on the vehicle will not be allowed.
2. To use the facility, Solid Waste Program customers must provide a City of Bloomington utility bill addressed to the user that shows that the user is billed for the program and either a valid Illinois Driver's License or valid Illinois State ID Card with name matching the utility bill. All documentation must be shown to staff at the facility. Illinois Driver's Licenses and Illinois State ID Cards will be scanned to record the customer's address to track materials coming into the facility.
3. To dispose of basement, interior, and exterior remodeling debris at the facility, you must also show a Building Permit issued by the City of Bloomington.
4. Customers are responsible for unloading their own materials into the appropriate locations as directed by the City employee on-site.
5. Bulk items must be loose and not bagged.

For more information, visit www.bloomingtonil.gov/solidwaste, email publicworks@cityblm.org, or call (309) 434-2225 during regular business hours.

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Acceptable & Unacceptable Materials



More information at: www.bloomingtonil.gov/solidwaste

Below is a list of acceptable and unacceptable materials for drop-off at the Citizen Convenience Center. These materials must be separated, as shown below. For information on how to dispose of specific items, view Recycle Coach on the Solid Waste page, download the Recycle Coach app available on the App Store and Google Play, or contact Public Works using the information below.

ACCEPTABLE

LEAVES

- Leaves only

GARDEN TRIMMINGS

- Flowers
- Plants
- Fruit trimmings
- Vegetable trimmings
- Pumpkins

BRUSH

- Trees
- Shrubs
- Bushes

BULK

- Furniture
- Items of waste generated by cleaning out a house (other than food waste)
- Basement, interior, and exterior remodeling debris (permit may be required)

OTHER

- Appliances
- Empty propane tanks (valves must be removed)
- Grass and thatch clippings
- Additional fee: concrete, rock, or shingles (must be free of dirt)

UNACCEPTABLE

- Electronics
- Extreme demolitions (i.e., an entire garage or floor)
- Household garbage (i.e., food waste or food containers)
- Commercial or hazardous waste (e.g., paint, varnish, oils, chemicals, tires, or vehicle batteries)
- Dirt, sod, or any other waste that includes dirt

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