

## POLICE COMMUNICATIONS REPORT – APRIL 2019

### **Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.**

911 Emergency Calls (wireline & wireless) total	1,907
911 Calls – Wireline	256
911 Calls – Wireless	1,469
911 VoIP	182
911 Unknown	0
Alarm calls	358
Non-Emergency Calls	6,525
Total Incoming Calls	8,790
Total Outgoing Calls	2,251
Total ALL Calls	11,041

### **Dispatched Calls**

Police	5,682
Fire and EMS	888
Animal Control	24
Public Works	3
Water	1
Forestry – Parks	0
Total Dispatched Calls	6,598

### **Daily Call Averages**

911 Emergency Calls	64
Non-Emergency Calls	229
Outbound Calls	75
All Phone Calls	368
Police Dispatches	189
Fire and EMS Dispatches	30
Other Agencies	1
All Dispatches	220