

City of Bloomington City Manager's Monthly Report



Cornice molding on the BCPA building

The Mission of the City of Bloomington is to be financially responsible providing quality basic municipal services at the best value. The City engages residents and partners with others for community benefit.

Inside This Issue

City of Bloomington Elected Officials	2
City of Bloomington Administration	2
Welcome from the City Manager	3
Spotlight City: ICMA CPM	4
Executive Summary	5
Police Department	7
Fire Department	12
Public Works Department	16
Water Department	20
Parks, Recreation and Cultural Arts Department	25
Planning & Code Enforcement Department	30
Economic Development	33
Human Resources Department	38
City Clerk	39
Information Services Department	41
Library (semi-autonomous entity)	42
Compliments to the City	45
Appendix	48

Upcoming Community Events:

- *Sister Groove/Glory Days, BCPA CEFCU Summer Stage, June 16*
- *Gaelic Park Dedication, June 27*
- *Special Themed Open Skate, Chiller, Pepsi Ice Center, June 29*
- *Animal Enrichment Day, Miller Park Zoo (free with zoo admission), July 14*
- *Miller Park Summer Musical Cats, Miller Park, July 27, 28,29*
- *Special Themed Open Skate, Frozen Pool Party, Pepsi Ice Center, August 17*

Spotlight City: ICMA CPM

ICMA RESULTS NETWORKS
Center for Performance Measurement



City Participates in the ICMA Center for Performance Measurement Certificate Program.

See page 4 for details

City of Bloomington Elected Officials

Mayor: Steve Stockton

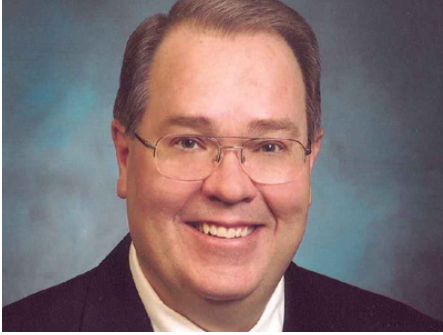
Ward 1 Alderman: Bernard Anderson
Ward 2 Alderman: David Sage
Ward 3 Alderman: Mboka Mwilambwe
Ward 4 Alderman: Judith Stearns
Ward 5 Alderman: Jennifer McDade
Ward 6 Alderman: Karen Schmidt
Ward 7 Alderman: Steven Purcell
Ward 8 Alderman: Robert Fazzini
Ward 9 Alderman: Jim Fruin

City of Bloomington Administration

City Manager: David A. Hales
Deputy City Manager: Barb Adkins
Assistant to the City Manager: Alexander S. McElroy
Executive Assistant: Katie Buydos

City Clerk: Tracey Covert
Corporate Counsel: Todd Greenburg
Director of Finance: Patti-Lynn Silva
Director of Human Resources: Emily Bell
Director of Information Services: Scott Sprouls
Director of Parks, Recreation and Cultural: John Kennedy
Director of Planning & Code Enforcement: Mark Huber
Director of Public Works: Jim Karch
Director of Water: Craig Cummings
Police Chief: Randall McKinley
Fire Chief: Mike Kimmerling
Library Director: Georgia Bouda

Welcome from the City Manager



The City of Bloomington began the practice of producing the City Manager's Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In efforts to best guide City resources toward the betterment of the community, the Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The City Manager's Monthly Report reflects the City's progress toward the accomplishment of these goals and current service levels. The Performance data in this report is compiled internally by each department/division that comprise City Services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City's efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the April 2012 City Manager's Monthly Report. I hope that you continue to stay informed on City issues and progress.

Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,

A handwritten signature in black ink, appearing to read "David A. Hales". The signature is fluid and cursive, written on a white background.

David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org

The Bloomington
City Council meets
every 2nd and 4th
Monday of each
month at 7:00 p.m.
for regular Council
Meetings

Bloomington City Hall
109 East Olive Street
Bloomington, Illinois
61701

Spotlight City: ICMA CPM

The City of Bloomington recently submitted an application to the International City/County Management Association (ICMA) Center for Performance Measurement (CPM) program for feedback and recognition of the City's performance management practices. Over the past three years, the City has recorded and measured department performance using comparative performance measurement practices. In 2010, the City of Bloomington participated in a comparative study coordinated by the ICMA CPM program which analyzed similar performance indicators across 18 municipalities. The results of the study have allowed City Departments to better benchmark the service levels provided to citizens.



Criteria for the Certificate include:

- The reporting of performance data to the public through budgets, newsletters, and/or information provided to elected officials
- Data verification efforts to ensure data reliability
- Staff training
- Use of performance data in strategic planning and operational decision-making
- Sharing of performance measurement knowledge with other local governments through presentations, site visits, and other networking
- Commitment to tracking and reporting to the public key outcomes
- Surveying of the both residents and local government employees
- Effective and timely reporting.

The City implemented the practice of measuring performance to ensure accountability in departmental and organizational wide goals and objectives. Each department has specific performance objectives and measures that both tie into Bloomington's Strategic Plan and Action Agenda. Performance measures and objectives are derived from national benchmarks established through national standards, industry standards, performance of similarly composed governments and expected performance set by either City Council or the City Manager. City Council and the City Manager use this performance data for the planning, budgeting, and allocation of City tax dollars and resources.

In the current economic climate, performance management is more important than ever. Not only does performance management aid in cost management, program prioritization, and quality improvement, but it encourages accountability and transparency.

"The certificate program is one of the pillars of CPM," says Michael Lawson, Director of CPM. "Through our certificate program, local governments are recognized for their exceptional commitment to continuous learning and improvement. The criteria on which the certificates are based serve as a checklist of effective, results-oriented management practices." The certificate program assesses a local government's performance management program and encourages analysis of results by comparing to peers and gauging performance over time. Performance management aids in cost reduction, program

prioritization, and quality improvement. It also encourages accountability and transparency.

City leaders will use the feedback received from the ICMA CPM program to further enhance the City's performance management practices.

Executive Summary

The following executive summary serves as a brief highlight of the monthly activities, accomplishments, and performance information of the services provided by the City of Bloomington. Further detailed information may be found in the department sections and the subsequent appendix.

Police Department

- The following activity was generated in the Street Crimes Unit (SCU): five warrant arrests; 38 non-warrant arrests; \$4,620 in tow fees generated; \$1,300 in ordinance violations issued; and \$1,450 in currency seized. Drugs seized included: 423.1 grams of cannabis, 98.8 grams of crack cocaine; 0.1 grams of heroin, and numerous items of drug paraphernalia. SCU handled 510 calls for service representing both self-initiated calls and dispatched calls. During the month, SCU officers were involved in the field training of new recruit officers.
- The Department experienced 160 property crime reports, which is down from March with 183 property crime reports; 35 violent crime reports, which is up from March with 28 violent crime reports. Of the 35 violent crimes reported, 27 were aggravated assault, 3 robberies and 5 forcible rapes.

Fire Department

- During April, the Department responded to 150 fire calls of which 13 were confirmed structure fires. The 150 calls comprised 18%% of the volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$147,800.00.
- Average response time from time of call to arrival for Fire Suppression emergency calls was within the 6 minute benchmark at 5:10 during April.
- Emergency Medical Service (EMS) responses for April totaled 684. This represents 82% of the monthly call volume. From these responses the Department provided aid to 824 patients. The three leading EMS response types during April were Sick Person, Breathing problems and Fall victim.

Public Works

- It came to staff's attention that Kalamaya Lake had become inundated with litter, trash, and old camping supplies due to the amount of people utilizing the Lake as a temporary living location. On April 17th & April 18th with coordination from BPD Office Shumaker and the help of Bloomington Parks and Recreation, Solid Waste cleaned up Kalamaya Lake area as directed. Office Shumaker and Officer Peterson made sure Public Works employees had a safe environment to work in and the police were able to remove the homeless living on the property. Parks and Recreation cut down 3 trees to give Solid Waste employees access to the property. Also coordinated with Bill Givens, Engineering Division, Sign Department and the Police Department to get all the necessary posting at this location. During the cleanup the following items were collected: 19.53 tons of trash, 18 tires throughout the timber, 7 tires in the lake, 3 couches in the lake, 1 loveseat in the lake, 1 recliner in the lake, 2 wooden chairs in the lake, 4 blue 55 gallon barrels in the lake, 1 mattress in the lake, 3 truck toppers in the lake, 1 broken canoe in the lake

Water

- Even with only a few days of modest precipitation during the month, the Lake Bloomington and Evergreen Lake reservoirs didn't change much in volume. The Lake Bloomington reservoir is full, with the water level right at the spillway and the Evergreen Lake reservoir is about 8 inches below full. From a water supply standpoint at this time of year, our position is excellent.
- The Department pumped an average of around 10.0 million gallons per day (MGD) in April with a peak day of 11.1 MGD on April 12, 2012. The April average for 2012 can be compared to the average daily pumpage during April 2011 of 9.6 MGD, 9.6 MGD in 2010 and 10.0 MGD in 2009 and 10.4 in 2008.

Parks, Recreation & Cultural Arts

- On April 29th, Arbor Day was observed at Benjamin Elementary School. The tree of choice this year was a Red Oak. 150 Red Oak seedlings were bagged up by the Beautification Committee and given to all 120 third graders and school personnel. A 3" Red Oak was tree spaded from the City of Bloomington nursery and transplanted to school grounds. All the third graders then proceeded to help with the final mulching. The annual Arbor Day celebration is one of the requirements to meet the requirements of the TreeCity.



- The Revenue raised from gate admissions broke the all-time record in a fiscal year for the Zoo and was 12.4% up for FY2012 versus FY2011 as \$308,094 was collected this fiscal year. This total exceeded the budgeted amount by 11.7%. This past year was only the second time in history the Zoo broke through the \$300,000 mark for gate admissions.
- April is the start of spring tree planting season. Parks Maintenance received 96 trees to replace ash trees on Constitution Trail. The cost of the trees will be reimbursed by the Metropolitan Mayors Caucus and the total reimbursement to the City of Bloomington will be \$12,981. The Division also received 145 trees for streets and parks replacements. Of those 145 trees, 44 were purchased from Stolfa landscaping at a cost of \$36 per tree. The low cost was due to Stolfa relocating their tree farm. This is a \$39 savings per tree with a total savings of \$1,716 to the City of Bloomington. Planting began the week of the 23rd and will continue through late May.

Planning & Code Enforcement

- Construction activity continues at a very high level. The first third of the year has shown new home starts 55% ahead of last year with total construction activity up by 32%. Construction value has also shown an increase of nearly 250% above last year. This can be attributed to several multimillion dollar projects as noted below. The increase in divisional revenues is projected to keep the building safety division on the positive side of the ledger.

March 2012 to April 2012	Year to Date
New home starts – up 45%	Up 55%
Building permits – up 27%	Up 30%
All construction permits – up 25%	Up 32%
Fees collected – up 80%	Up 67%

Police Department

Crime Intelligence and Analysis Unit (CIAU)

During the month of April, CIAU staff conducted educational interviews with students from Heartland Community College who were interested in the discipline of crime and intelligence analysis. CIAU staff conducted a briefing with City Legal, the State's Attorney and three divisions of the police department regarding the current state of affairs for street gangs in Bloomington. CIAU organized information related to the use and trafficking of bath salts (mephedrone and methylenedioxypyrovalerone) and presented the materials to a local citizen leadership group. In April, CIAU created several demonstrative products and testified as an expert witness to the products in two local cases of gang violence. CIAU provided Problem Oriented Policing instruction to 37 officers as part of an ongoing project to increase departmental problem solving and cross-shift communication.

Vice

Eleven cases were opened, ten cases closed, 21 defendants arrested, 11 defendants charged, two search warrants executed, \$1,972 seized, and 1 handgun seized. The following drugs were purchased/seized: 11.3 grams of crack cocaine seized; 10.1 grams of crack cocaine purchased; 16.1 grams of powder cocaine seized; 2325.6 grams of cannabis seized; 89 grams of cannabis purchased; 19.8 grams of heroin seized; 1.2 grams of heroin purchased.

US Marshals

Thirty-two felony cases were opened and 22 felony cases were closed. Seventeen hands-on felony arrests were made; three misdemeanor arrests were made; four arrests were made by other agencies on leads from local task force; and one self-surrender arrest when subject learned the task force was looking for them.

Task force officer Smallwood spent considerable time tracking a subject wanted for aggravated battery with a firearm. Bond on this warrant was \$750,000. Subject was located and arrested. Smallwood also located a subject wanted for armed violence with bond on this warrant at \$250,000. Smallwood also spent a day in Decatur working on arrest warrant "round up" with other task force officers.

Cyber Crimes

The Unit actively worked child pornography cases and conducted cell phone examinations. The unit assisted in an investigation of threats being made through computer communications at a local high school.

STREET CRIMES UNIT (SCU)

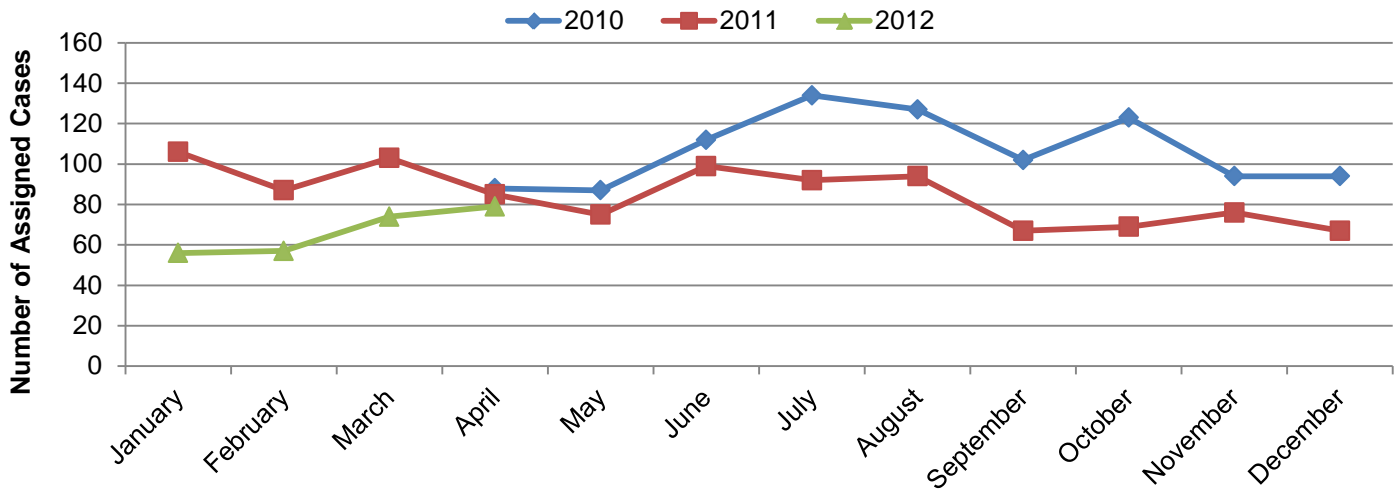
Activity generated by SCU included: five warrant arrests; 28 non-warrant arrests; \$4,620 in tow fees generated; \$1,300 in ordinance violations issued; and \$1,450 in currency seized. Drugs seized included: 423.1 grams of cannabis, 98.8 grams of crack cocaine; 0.1 grams of heroin, and numerous items of drug paraphernalia. SCU handled 510 calls for service representing both self-initiated calls

and dispatched calls. During the month, SCU officers were involved in the field training of new recruit officers.

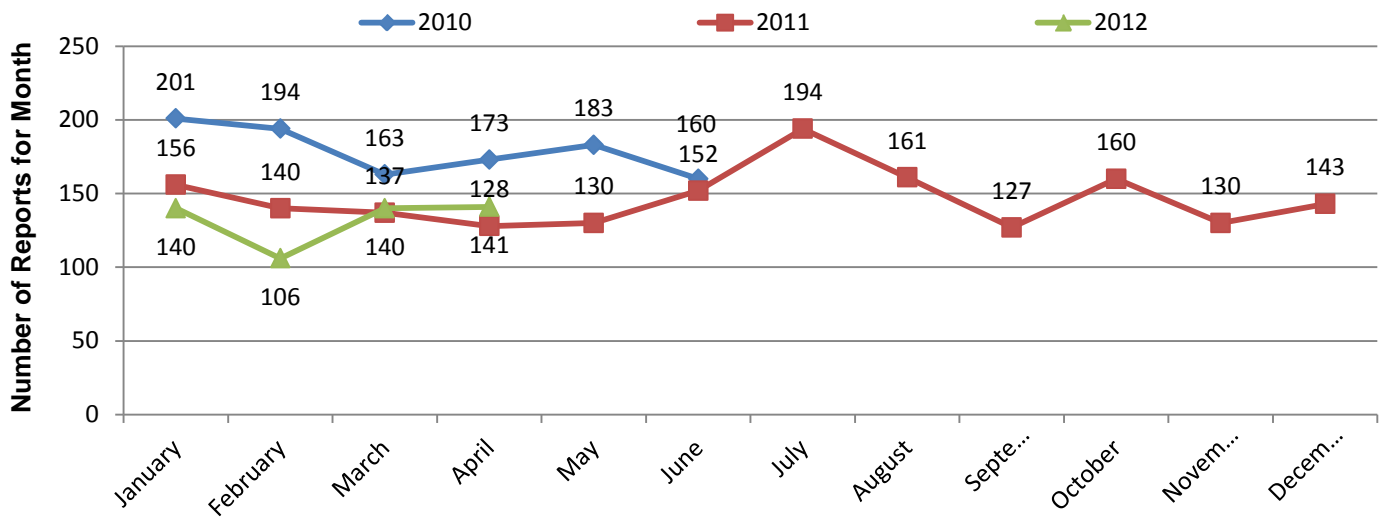
CRIMINAL INVESTIGATIONS DIVISION (CID)

CID assigned 79 new cases for investigation in April which represents nearly a 5% increase over March. The case load being carried by CID had the following dispositions: 8 cases were cleared by arrest, 24 were administratively closed, exceptionally cleared or were unfounded. 91 incidents of domestic violence were reviewed in April. For the month of April, general detectives were assigned on average 7 cases.

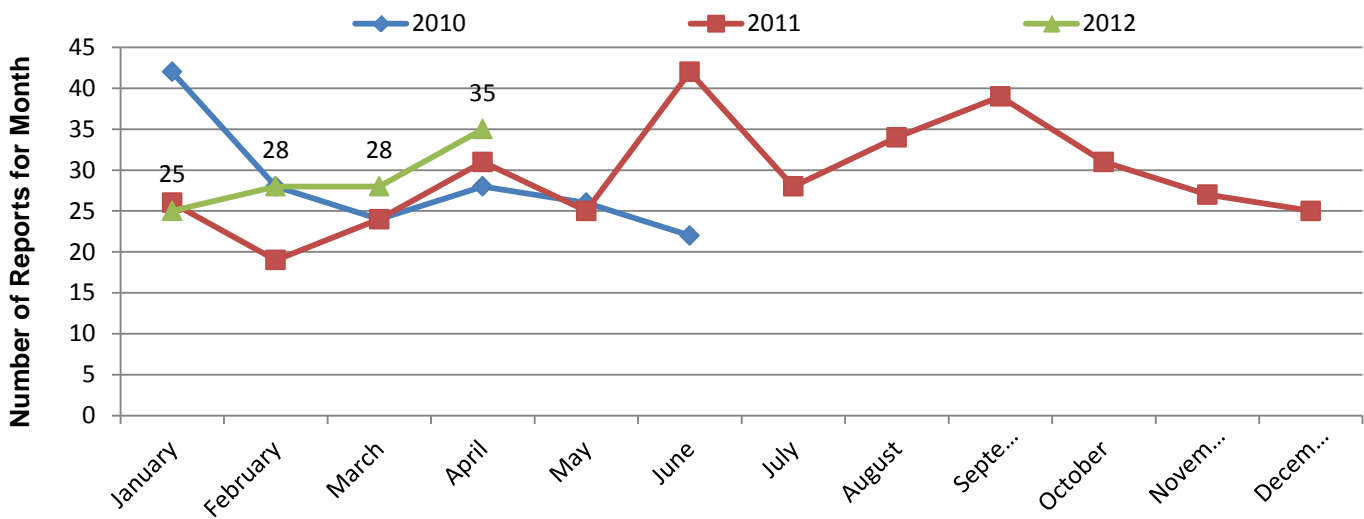
Criminal Investigation Division Assigned Cases Since April 2010



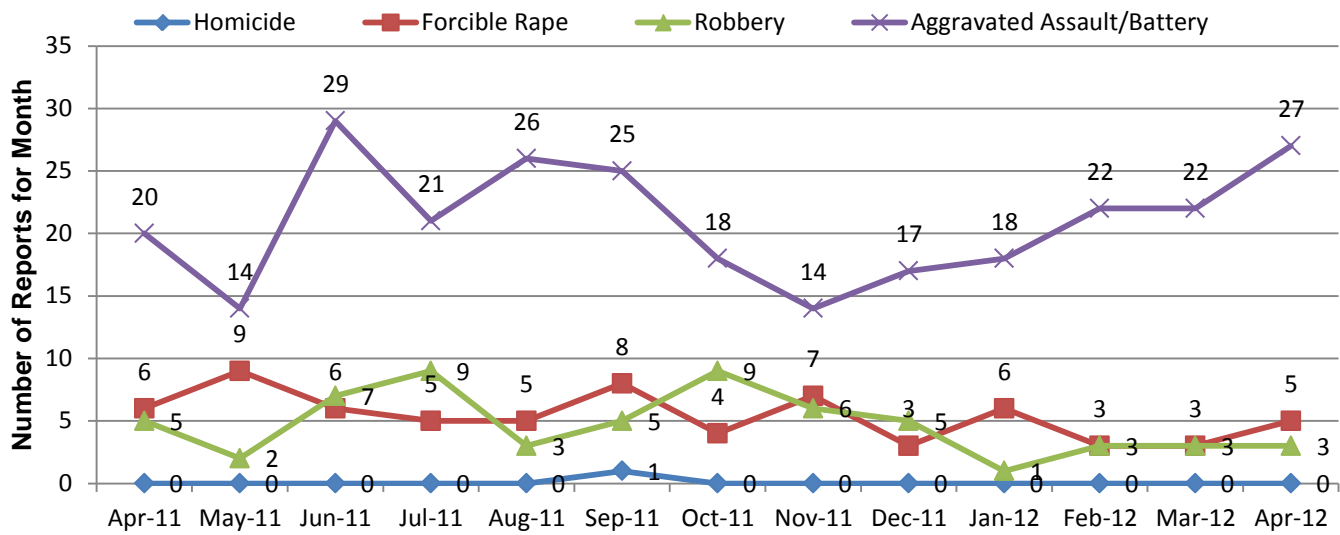
Total Property Crime Reports by Month Since July 2010



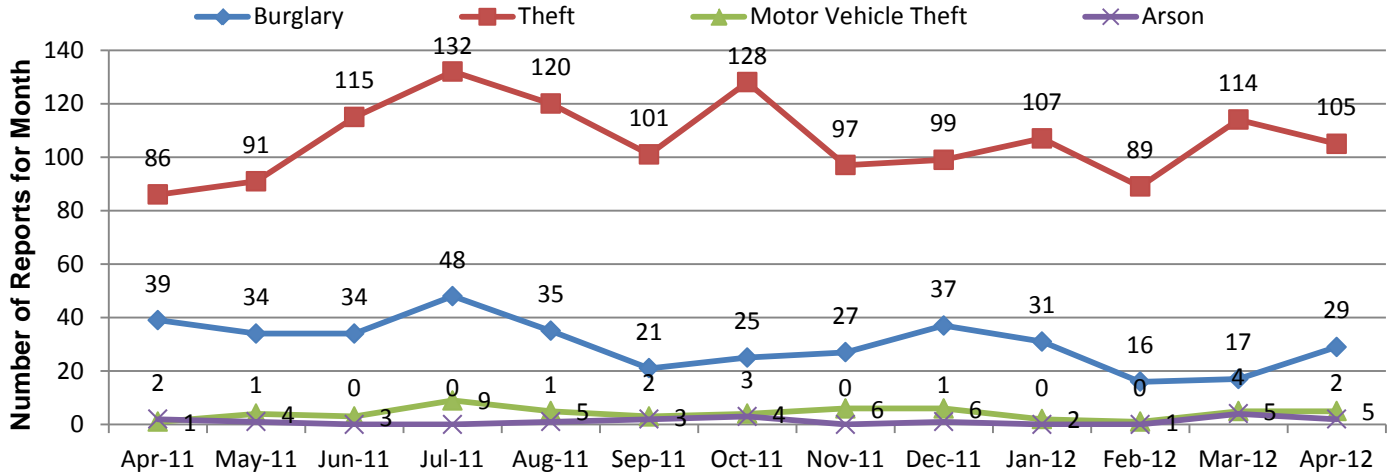
Total Violent Crime Reports by Month Since July 2010



1 Year Violent Crime by Categories



1 Year Violent Crime by Categories



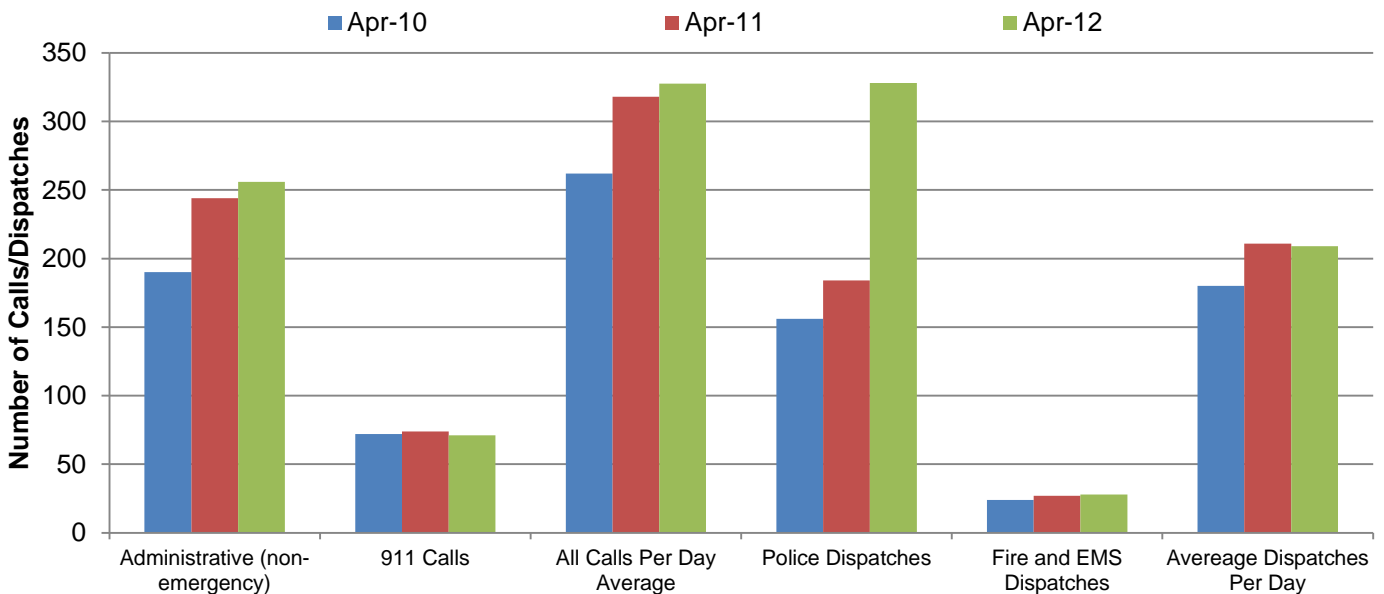
Communications

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

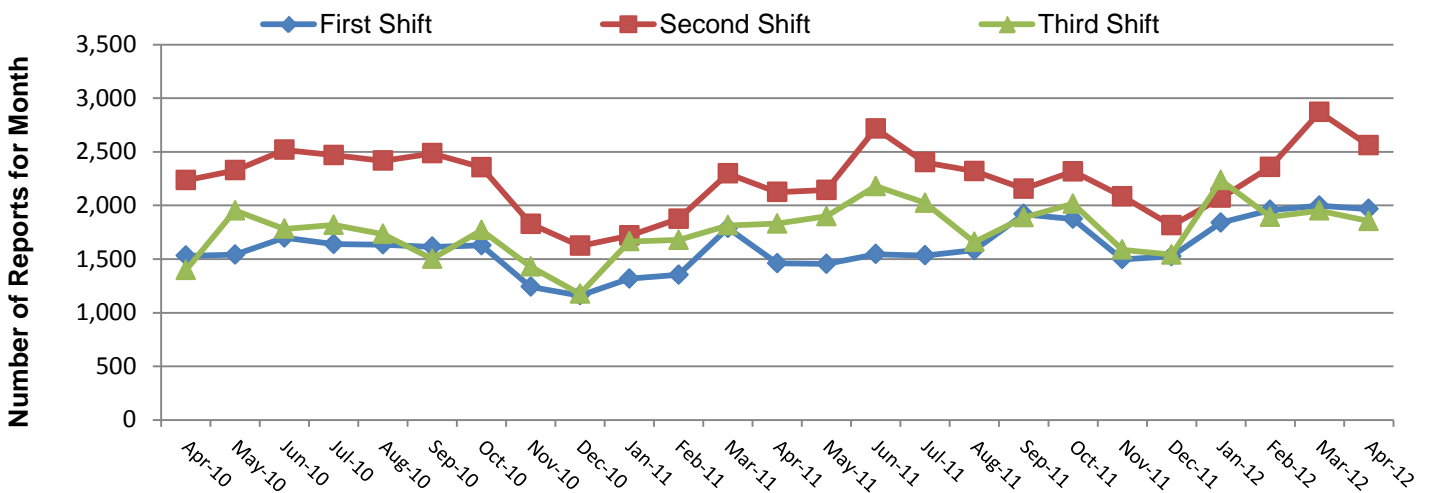
0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
72.00%	25.00%	2.30%	0.50%	99.30%

One full time telecommunicator gave notice he is leaving in early May. April was 911 education month. Staff participated in several activities including educational presentations at a local Girl Scout troop and a Unit 5 second grade class. Several interviews were conducted with local media to promote 911 education and awareness.

Communication Center Daily Call Averages April 2010 - 2012



2 Year Police Department Calls for Service by Shift and Month



First Shift (7 A.M. – 3 P.M.)

The average number of officers working per day on first shift in April was 8.5 officers. First shift spent substantial amounts of time in the school zones running radar, enforcing traffic laws, and supplying manpower when crossing guards are absent. Four traffic control details were conducted on Veterans Parkway resulting in 61 citations issued. The NFT (Neighborhood Focus Team) began a towing/graffiti/property detail. The results so far include 549 vehicles in violation, 402 ordinance violations issued, 75 vehicles tagged for towing, nine vehicles towed, nine locations documented for graffiti violations, 27 ordinance violations issued for buildings without proper addresses posted, and 72 PACE violations. Fifty incidents of sex offender related problems were handled by first shift.

Second Shift (3 P.M. – 11 P.M.)

Second shift averaged 8.3 officers per day during April. The first week in April had a shooting in the area of Market and Roosevelt. On April 6 and 7 the following activity happened: group of males causing problems at residence, group of juveniles throwing rocks, juveniles shooting bb guns at cars, 25 people in parking lot making noise, large group in lot fighting, suicidal with 9mm handgun, group of juveniles stole bike, 15-20 juveniles/adults at mall in a large fight, fight and one person has gun, female in street waving gun, 20 people fighting in lot, burglary with safe taken, 6-8 people fighting at mall. This activity is indicative of the pending summer activity.

April 21 a murder/suicide call was received that began in the county. BPD officers responded to assist. A vehicular pursuit was initiated.

Third Shift (11 P.M. – 7 A.M.)

Third shift averaged 8.1 patrol officers per shift (15 officers assigned) and fourth shift averaged 4.2 patrol officers per shift (six officers assigned). Approximately 371 traffic stops were made in comparison to last year when 97 traffic stops were made. Third shift officers made fourteen arrests and handled seven DUI arrests. A traffic stop was made on April 17 in which the driver and one passenger fled. One occupant remained and was taken into custody. The vehicle was also stolen. An officer tracked down one of the suspects and arrested him. On the 24th, a burglary in progress call was received. The subject fled and an officer gave chase and caught the suspect.

Downtown Police Hireback

Officers worked 17 four hour shifts. During the shifts, officers conducted 87 bar checks, issued 57 ordinance violations, wrote 18 parking tickets, issued one traffic citation, handled 14 fights, made 4 criminal arrests and handled 23 calls for service.

*****Police Department Appendix Continues on Page 48.***

Fire Department

Fire Suppression

Top 5 Fire Response Types for April 2012

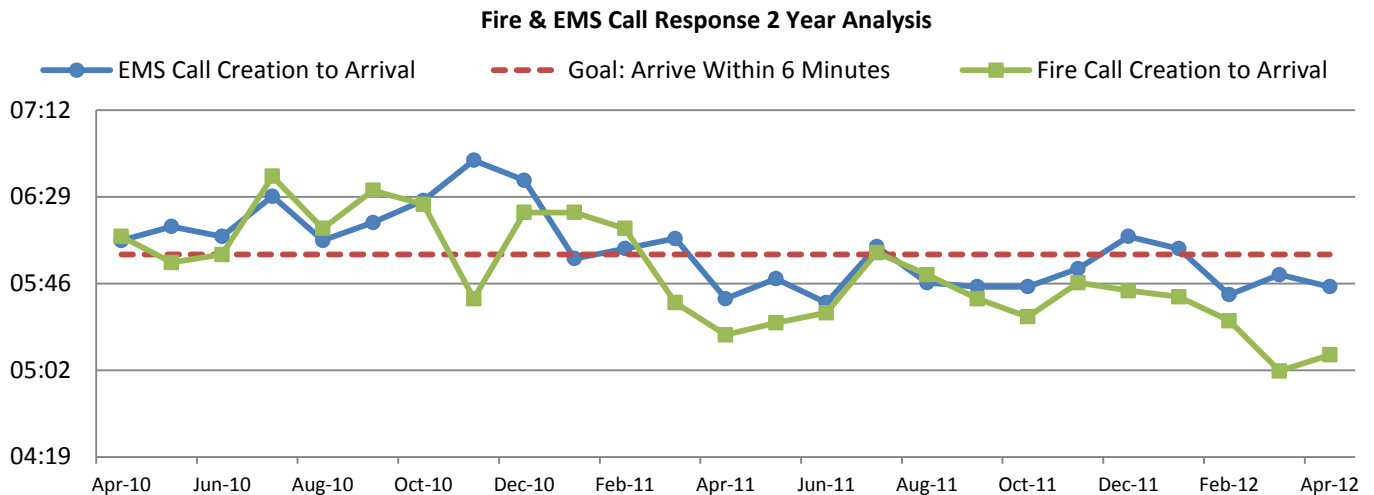
Rank	Response Type
1.)	554: Assist invalid
2.)	611: Dispatched and cancelled en route
3.)	743: Smoke detector activation, no fire - unintentional
4.)	611: Dispatched & cancelled en route
5.)	746: Carbon monoxide detector activation, no CO

Fire Response Data: April 2012

Fire Response Type	Previous 12 Month Average	April of 2012
Fire Responses	160	150
Structural Fires	9	13
Estimated Dollar Losses (Property & Contents)	\$405,566	\$147,800

During April, the Department responded to 150 calls of which 13 were confirmed structure fires. The 150 calls comprised 18%% of the volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$147,800.00.

Average response time from time of call to arrival for Fire Suppression emergency calls was within the 6 minute benchmark at 5:10 during April.



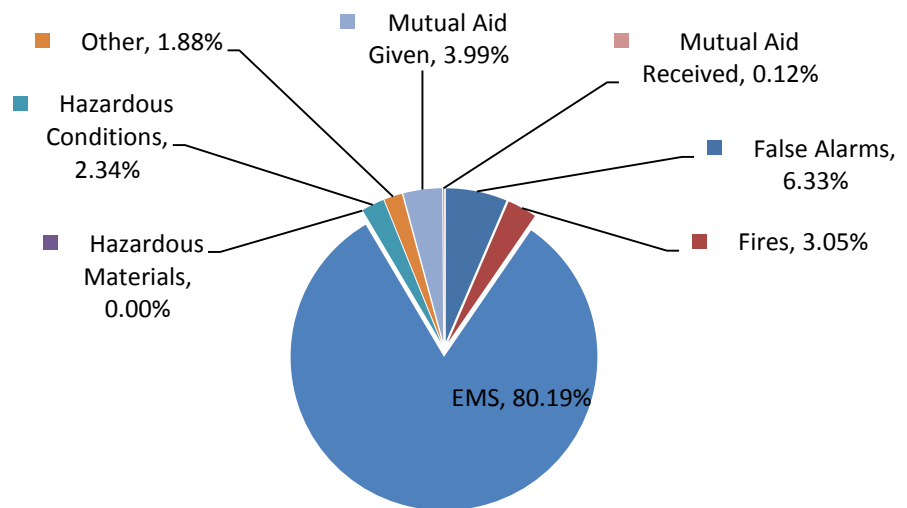
Operations Report

In April the Fire Department responded to 835 calls for service. The typical 80% EMS runs accounted for 684 incidents. Fires for the month of April accounted for approximately \$117,500 in fire loss between 5 structure fires. There were no significant incidents during the month however the Department did respond mutual aid to Priscilla Ln. with Bloomington Township Fire Protection District. This call was a structure fire that did very little

damage due to the quick response of our units. Of the five structure fires two needed the assistance of the Department fire investigators to do the cause and origin of the fire.

Also in April we have started our hydrant inspections. Our fire crews will be out for the next several months checking hydrants for operation and damage. The fire companies have also been busy doing pre-plans of commercial buildings in the City. In the month of April the Department completed 11 preplans. There have been 56 pre plans completed since January 1, 2012. The goal is to have 18 completed per month.

Fire Department Types of Calls for Service April 2012



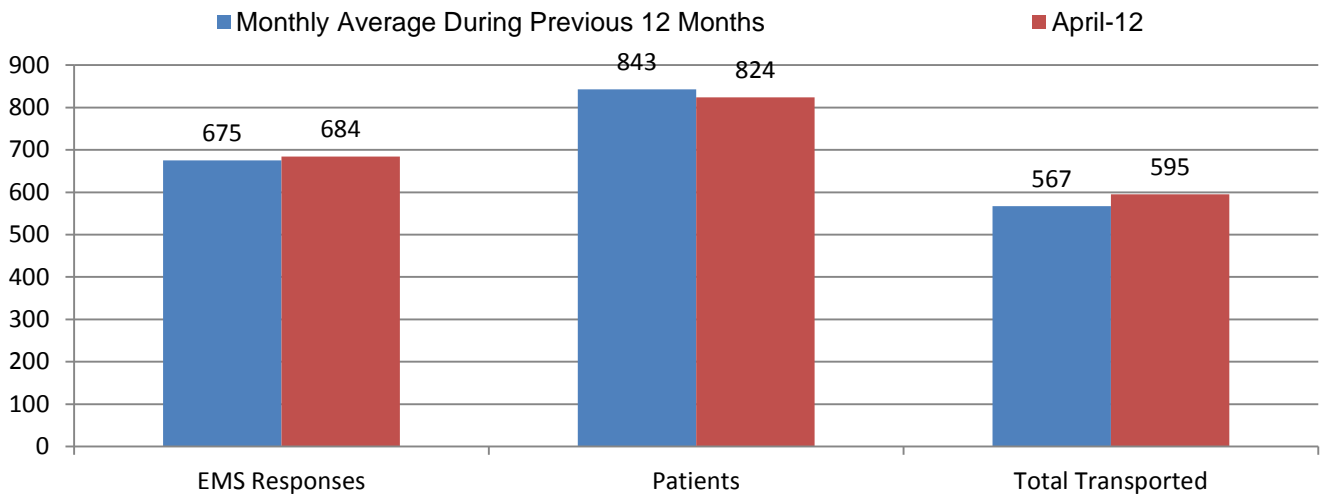
Emergency Medical Services (EMS)

Activity Summary

EMS responses for April totaled 684. This represents 82% of the monthly call volume. From these responses the Department provided aid to 824 patients. The three leading EMS response types during April were Sick Person, Breathing problems and Fall victim.

Average response time from time of call to arrival for EMS emergency calls was below the 6 minute benchmark at 5:44 during April.

EMS Responses: April 2012 and Previous 12 Month Average



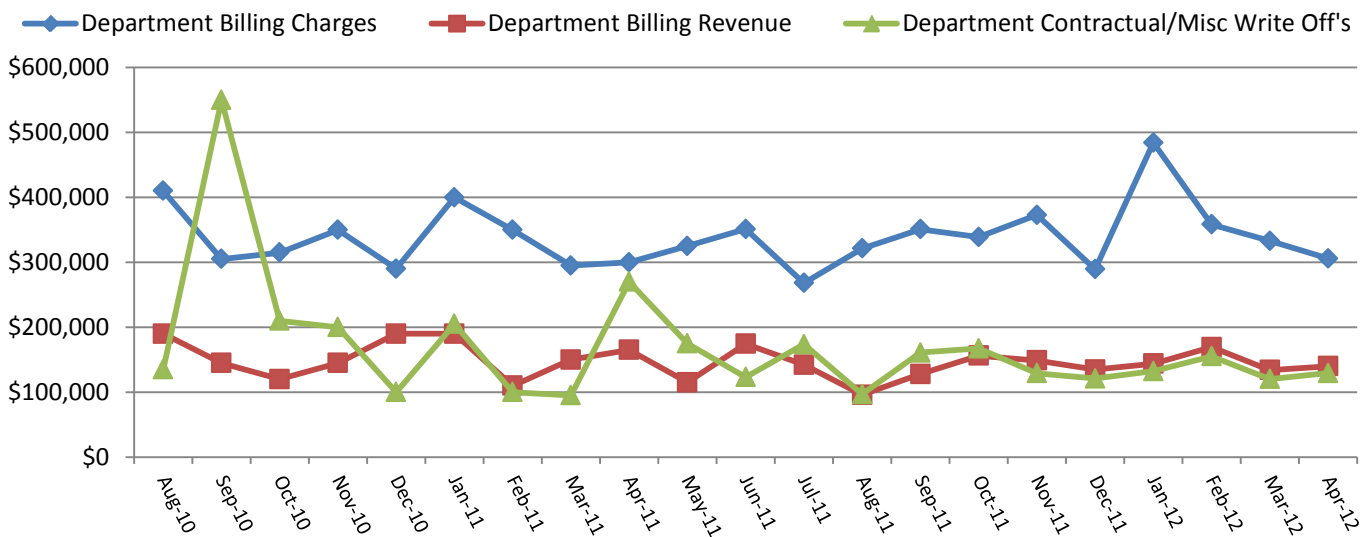
Training Summary

Hydrants and Water Supply were the formal monthly training programs for April.

Billing Revenue Summary

Ambulance billing contains three areas, Revenue, Charges, and Contractual-Write offs. Revenue is the actual amount received by the City for the month. Charges are the total amount billed for the month. Contractual-Write offs consist of the portion of the charges not received as a result of either Federal or State carriers (Medicare and Medicaid) not allowing for EMS services, or write offs for financial hardship, bad debt accounts not collected (these are passed to a third party debt collection agency), bankruptcies, etc. The April total for revenue was \$139,844.61. The total April billing charges were \$305,880.66. The Contractual-Write offs total for April was \$129,442.84. Bad Debt transferred to third party collections was \$73,170.46.

Fire Department EMS Billing Since August 2010



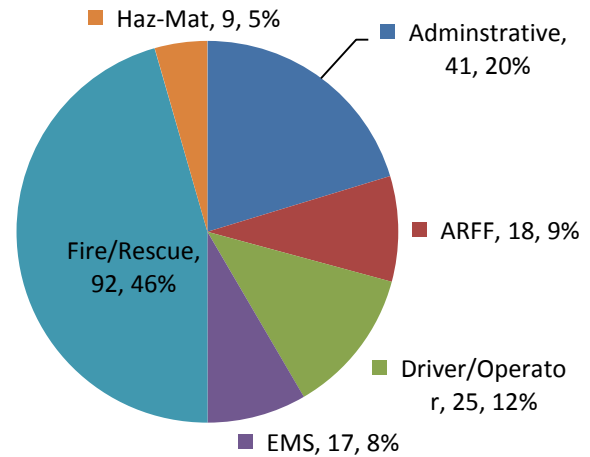
Fire Department Training Reports for April

For the month of April, 2012 the fire department held 202 training classes which totaled 2,310 class hours. The class topics have been grouped into six categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, and Hazmat. The chart below represents the proportion of classes held in these six categories for the month of April.

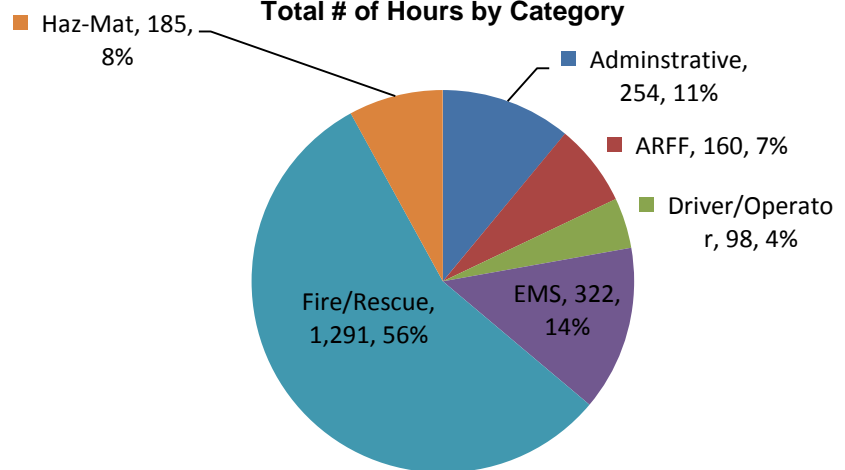
Major training subjects during this month included:

- Driver/Operator
 - Apparatus Familiarization
 - Ongoing Truck 4 Driver Training
- Fire/Rescue
 - Basic Operations Firefighter (Fire Academy)
 - Fire Officer Development
 - Hydrants and Water Supply
- Hazardous Materials
 - Equipment Familiarization
 - Monitoring
- EMS
 - Fractures and Splinting
 - Airway Management/Respiratory Emergencies
- ARFF
 - Rescue and Firefighting Personnel Safety
 - Airport/Aircraft Familiarization

Total # of Training Classes by Category



Total # of Hours by Category



The 202 training classes included 987 participants resulting in a total of 2,310 hours of training during April. This chart represents the total man hours of training in the six categories.

****Fire Department Appendix Continues on Page 49.**

Public Works Department

Solid Waste Division

It came to staff's attention that Kalamaya Lake had become inundated with litter, trash, and old camping supplies due to the amount of people utilizing the Lake as a temporary living location. On April 17th & April 18th with coordination from BPD Office Shumaker and the help of Bloomington Parks and Recreation, Solid Waste cleaned up Kalamaya Lake area as directed. Office Shumaker and Officer Peterson made sure our employees had a safe environment to work in and the police were able to remove the homeless living on the property. Parks and Recreation cut down 3 trees to give Solid Waste employees access to the property. Also coordinated with Bill Givens, Engineering Division, Sign Department and the Police Department to get all the necessary posting at this location.

During the clean up the following was collected:

- 19.53 tons of trash
- 18 tires throughout the timber
- 7 tires in the lake
- 3 couches in the lake
- 1 loveseat in the lake
- 1 recliner in the lake
- 2 wooden chairs in the lake
- 4 blue 55 gallon barrels in the lake
- 1 mattress in the lake
- 3 truck toppers in the lake
- 1 broken canoe in the lake

In addition to the above, Solid Waste hauled piles of concrete and shingles from the property. At the request from the Police Department, brush was cleared to make it more difficult for trespassers to hide.

Five (5) Local 699 Union Employees with direction from the Superintendent of Solid Waste worked the two days. Equipment used: One (1) End Loader and Two (2) Dump Trucks.



Crews arrived at Kalamaya Lake.



A small portion of the overwhelming amount of debris found along the Lake Shore that The City of Bloomington Local 699 Employees cleaned up. Fearing needles among other hazardous waste, an End Loader was necessary for safety of our employees to clean up debris before volunteers were allowed on the property.

Neighborhood Cleanup in April

Astoria Way and Streid Drive – Neighborhood cleanup. Several bags were collected.

Mulberry and Roosevelt – Neighborhood cleanup. Two trucks were dropped off on Friday afternoon and picked up on Monday morning.

Police Department Bicycle Storage

Coordination with the BPD and Solid Waste resulted in several bikes hauled out of the parking garage. These were junk bikes and were disposed of. This took 4 men 30 minutes. The Police Department was very grateful indicating this saved them hours with our equipment and employees.



Streets & Sewers Division

During the Month of April, 2012, Streets & Sewers had the following highlights.

The new Traffic Line Paint Machine was ordered. Anticipated delivery in late July, 2012. Management believes this will increase effectiveness.

City of Bloomington Employee, Local 699 Acting Crew Leader Scott Brown saw that last season there were a lot of breakdowns with the milling head on the Bobcat which grinds out the old asphalt. These breakdowns cost money and slowed down the hot asphalt crews which follow behind the milling crew.

Scott worked with the Fleet Maintenance Division to modify the existing equipment maintenance program to place more emphasis on the oiling of the milling head teeth. His efforts have resulted in more even grinding and improved life-span of the milling head teeth. This change has resulted in an improvement in equipment efficiency and reduced downtime.

Engineering Division

City of Bloomington Projects	Status
Street & Alley Repair, 2012-13	In Design (90% Complete)
General Resurfacing, 2012-13	In Design (90% Complete)
Tanner St Reconstruction	In Construction (99% Complete)
Morris Ave Reconstruction, Fox Hill to Fire Station	In Design (95% Complete)
2012 Maintenance Contracts (Street, Utility, Grading, Traffic Signals)	In Design (10% Complete)
2011 Maintenance Contracts (Street, Utility, Grading, Traffic Signals)	In Construction (95% Complete)
Regency Pump Station Improvement	Out for Bid
Eagle Crest East Pump Station Improvements	In Design (10% Complete)
Locust Colton CSO Elimination, Phase 1	In Construction (24% Complete)
Lafayette St Reconstruction, Maple to Morrissey	In Design (98% Complete)
Constitution Trail - Grove to Croxton	Punch List Items
50/50 Sidewalks & Handicap Ramps 2011-12	In Construction (79% Complete)
2012 Drainage Improvements	In Construction (0% Complete)
Hershey Road: Hamilton Road to 750' South	In Design (30% Complete)
Sanitary Sewer & Storm Water Master Plans	(15% Complete)
Street & Alley Repair, 2012-13	In Design (90% Complete)
General Resurfacing, 2012-13	In Design (90% Complete)

Private Development Projects	Status
Commercial Site Plans	9 Plan Sets Reviewed
Grove Subdivision, 3 rd Addition	Punch List Items
Grove Subdivision, 2 nd Addition	Punch List Items
Cedar Ridge Subdivision, 1 st Addition	Punch List Items
Wingover Apartments	In Construction (99% Complete)
Harvest Pointe – Phase II	Punch List Items
Links at Ireland Grove	Punch List Items
Loeseke Sanitary Sewer	Punch List Items
Morrissey Dr (US 150) at Evans Jr High School Signal	Punch List Items
Kickapoo Creek Stream Restoration, Phase III	Punch List Items
Hamilton Road: Brookridge Apts Entrance to 1200' East	In Construction (20% Complete)
Empire Business Park, 2 nd Addition	In Construction (0% Complete)

Village of Downs Projects	Status
Kickapoo Trunk Sewer, Pump Station & Force Main	Punch List Items

IL Department of Transportation Projects	Status
Veterans Pkwy/Morris Ave/Six Points Rd/Greenwood Ave	In Construction (50% Complete)

Street & Alley Repair

This annual project involves minor repairs to City streets and provides for milling/resurfacing of City alleys.

General Resurfacing

This annual project includes the milling and resurfacing of existing City streets.

Locust Colton CSO Elimination – Phase 1

This is the start of a multi-year and multi-phase project to separate combined sewers leading to the CSO - Combined Sewer Overflow at Locust Street and at Colton Avenue.

Lafayette St. Reconstruction from Maple to Morrissey

Lafayette Street will be reconstructed as a 3 lane city street with a center two way left turn lane and sidewalk on the north side.

Morris Ave. Reconstruction from Fox Hill Apartments to Fire Station

Morris Avenue will be reconstructed as a 3 lane city street with a center two way left turn lane and sidewalks adjacent to the curb.

*****Public Works Department Appendix Continues on Page 50.***

Water Department

Reservoir Conditions

Even with only a few days of modest precipitation during the month, the Lake Bloomington and Evergreen Lake reservoirs didn't change much in volume. The Lake Bloomington reservoir is full, with the water level right at the spillway and the Evergreen Lake reservoir is about 8 inches below full. From a water supply standpoint at this time of year, our position is excellent.

The Department continues to pump from the Evergreen Lake reservoir.

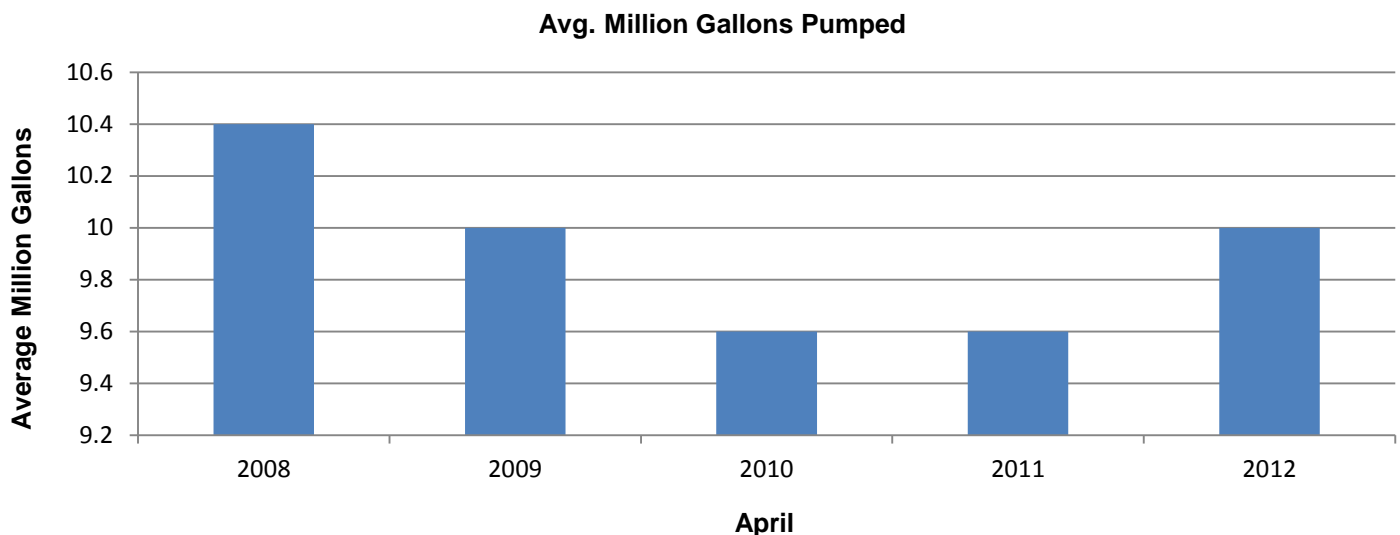
The central part of Illinois was rated as "abnormally dry" in the March 27, 2012 United States Drought Monitor. This rating indicated a worsening condition as of April 10 and 17 and 24, 2012. This report is compiled by the several Federal and State agencies as well as academic partners. In central Illinois, there are several of the rivers/smaller streams flowing at 5% to 20% of their typical flows for this time of year.

Water Quality

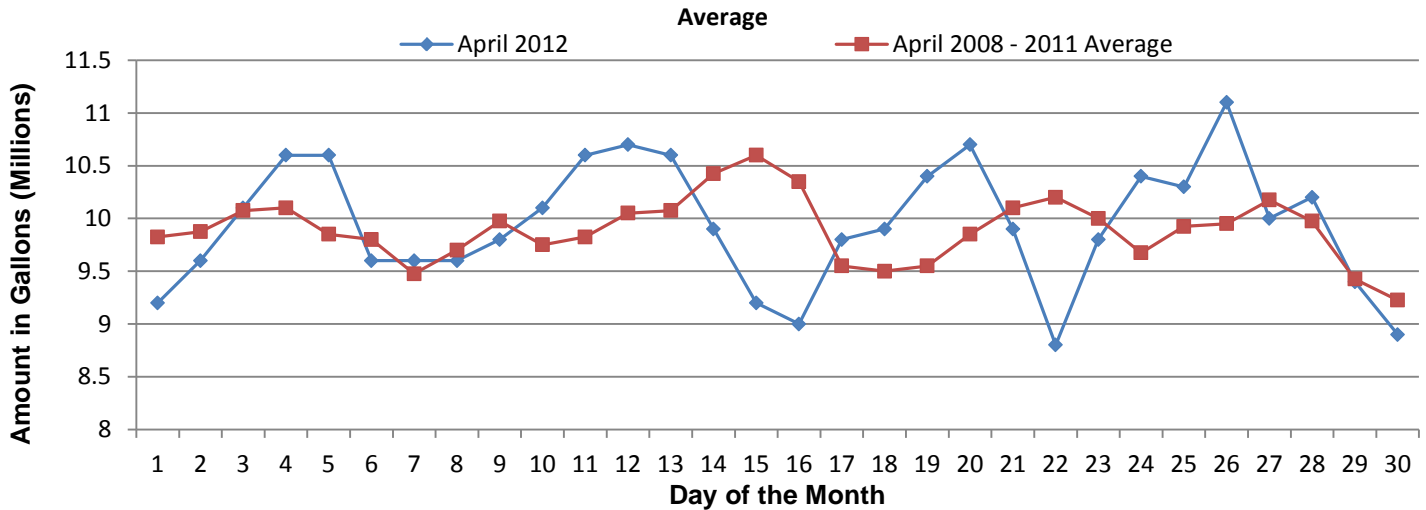
This is normally the time of year that the nitrate content of the raw water supply in the reservoirs can start to rise as spring precipitation brings runoff into the reservoirs. However, there has not been much precipitation overall. As of the end of the month, the nitrate levels were around 2.0 mg/l (10 mg/l being the Maximum Contaminant Level regulated by the EPA) from the Evergreen Lake and Lake Bloomington Reservoirs.

Pumpage

The Department pumped an average of around 10.0 million gallons per day (MGD) in April with a peak day of 11.1 MGD on April 12, 2012. The April average for 2012 can be compared to the average daily pumpage during April 2011 of 9.6 MGD, 9.6 MGD in 2010 and 10.0 MGD in 2009 and 10.4 in 2008.



Water Delivered to Customers (in Millions of Gallons): April 2012 and April 2008-2011 Four Year



Infrastructure

The Morris Avenue/Veterans Parkway reconstruction project that was started in March of 2011 has continued with water main construction during April 2012. The Water Department had budgeted \$750,000 total for this project. The portion that the Water Department must fund is about \$603,000. This project has replaced some very poorly performing infrastructure, the site of numerous water main breaks over the last five years. During the month, the newly installed water main was tapped for the Township fire station on South Morris Avenue and the old water main was being abandoned in place. The Water Department has been salvaging the old fire hydrants for the use of their parts. The only segment that is left for the water main replacement portion of this large road project is the water main under Veterans Parkway which will be directionally drilled into place in June.

We had several meetings with the contractor concerning the Locust/Colton CSO and water main project and the water main construction part of the project was underway during the month. The water portion started on March 12 and has been moving at a quick pace. The project started at Jefferson and Towanda and has proceeded with the water main being installed north along Towanda Avenue to Locust Street. Our crews had been prepared for this job by locating and exercising main line water valves to control various portions of the water main as the contractor moves through the area. Unfortunately, at least a couple of valves were not shutting tightly and will need to be replaced.

This is about a \$3.0 M water main replacement project that will replace undersized, obsolete and poorly performing water main as well as replacing lead service lines, obsolete valves and fire hydrants. The project is funded through the IEPA state revolving loan fund with 25% of the project cost being forgiven.



Locust Colton Water Main Replacement Project – April 2012

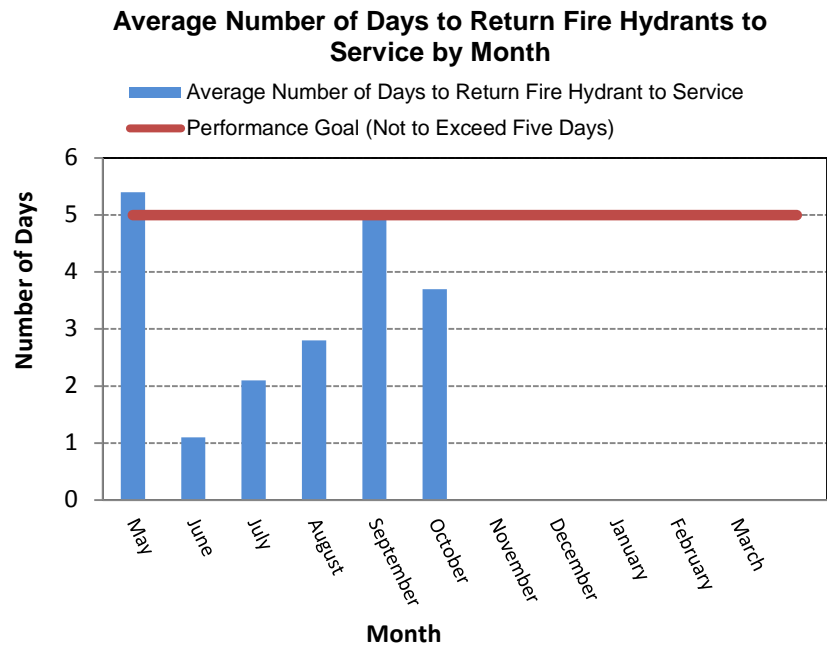
An unforeseen circumstance was encountered while on the Locust/ Colton CSO and water main replacement project. While digging in the western most lane of southbound lanes of Towanda Avenue, the contractor excavating for the installation of the water main ran into an abandoned buried oil storage tank. The selection of a contractor to remove the tank is being worked on.

In April, we continued working on fire hydrants with problems. For the month, we serviced 30 hydrants. We also replaced 2 hydrants during the month. This brings the fiscal year total to 330 hydrants serviced and 79 hydrants that have been replaced. As of the end of April, we have no hydrants out of service as a result of our annual hydrant testing that we are working to repair/replace.

Hydrants

Of the 79 hydrants replaced/installed this fiscal year, 61 were replacement hydrants have been funded through our Operations and Maintenance account. With the hydrants funded by the O & M account, the Department has spent approximately \$225,000 on their installation at approximately \$3,500 per hydrant. The budget line item for hydrants is \$100,000 in the FY12 budget. We have made adjustments in other accounts to cover the hydrant account.

During April, with the 14 hydrants that were tested by the Fire Department, none of the fire hydrants were called out of service. The average for the time it takes to return a fire hydrant back to service after it has been called out of service stands at 0.0 days. Our performance measure for FY 2013 is a return-to-service time of not-to-exceed 5.0 days as measured as an annual average.



During April, the 2012 Water/Fire Department collaborative hydrant testing program completed operational testing on 14 fire hydrants. This brings the 2012 program total to 37 hydrants.

During April, we continued painting hydrants during the month. About 50 hydrants were painted, adding to the total of about 3,100 hydrants that have been painted over the last several years.

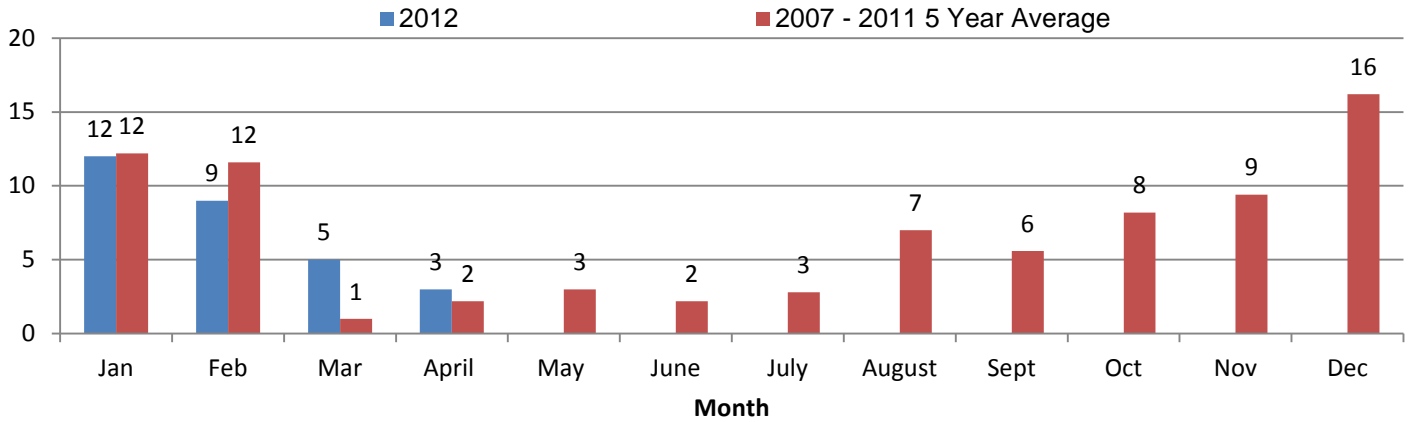
Staff also tagged a handful of hydrants during the month. These hydrants were missing their previously installed tags or were new or replacement hydrants that needed tags. All hydrants are currently tagged.

The Water Department arranged for and participated in an annual training exercise with the Fire Department conducted by a fire hydrant manufacturer. This was held over several days/shifts at a fire station and comprehensively covered the operation and maintenance of fire hydrants.

Several hydrants in the Lake Bloomington area were tested and maintained during the month as well.

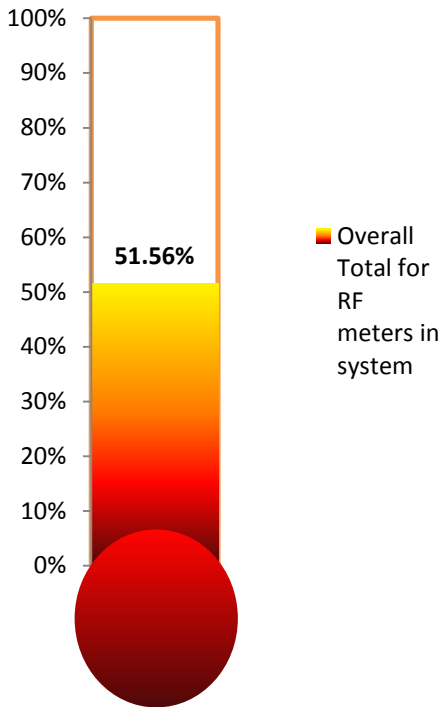
Staff continues to work with Southgate Estates on a solution to the low pressure/volume safety concerns in the private water distribution system within the mobile home park. Southgate Estates is a mobile home community of approximately 365 mobile home pads which is on South Route 51 just south of Hamilton Road and east of Main Street (S Route 51). The City is assisting in this endeavor because the low flows and volumes are a public safety concern for the firefighting capabilities within the park. The park manager has contracted with an engineering firm to engineer a solution. Staff provided input to that engineer and have reviewed their plan.

Water Main Breaks by Month

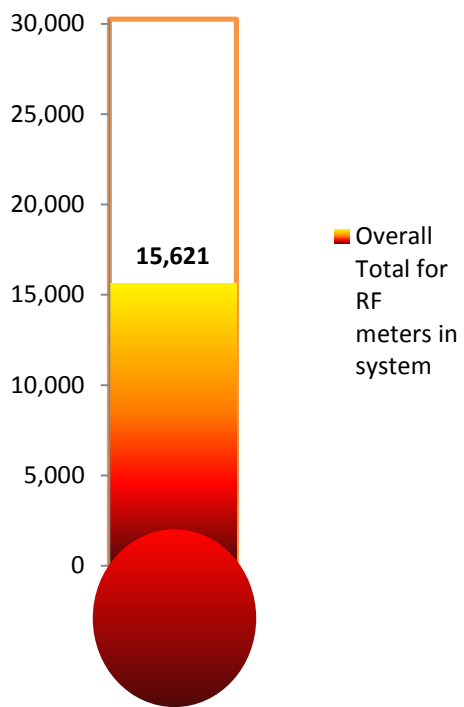


Staff installed another 511 Radio Frequency (RF) meters during the month of April 2012. Our goal for the Fiscal Year (FY12) was the installation of 6,000 units. We installed 6,069 meters this fiscal year and this puts us at a little over 100% of our goal. When totally completed, the meter change-out program will reduce the need for Meter Readers. Since this is a multi-year project, those positions have been eliminated as more RF units are installed. Currently, the Department is down to one Meter Reader (from 3 in 2009).

Overall % Total for RF meters in system



Overall Total for RF meters in system



****Water Department Appendix Continues on Page 56.**

Parks, Recreation and Cultural Arts Department

Arbor Day Celebrated

On April 29th, Arbor Day was observed at Benjamin Elementary School. The tree of choice this year was a Red Oak. 150 Red Oak seedlings were bagged up by the Beautification Committee and given to all 120 third graders and school personnel. A 3" Red Oak was tree spaded from the City of Bloomington nursery and transplanted to school grounds. All the third graders then proceeded to help with the final mulching. The annual Arbor Day celebration is one of the requirements to meet the requirements of the TreeCity



Miller Park Zoo Sets Admission Revenue Record

The Revenue raised from gate admissions broke the all-time record in a fiscal year for the Zoo and was 12.4% up for FY2012 versus FY2011 as \$308,094 was collected this fiscal year. This total exceeded the budgeted amount by 11.7%. This past year was only the second time in history the Zoo broke through the \$300,000 mark for gate admissions.



Benjamin Elementary school 3rd graders participate in the April 29 Arbor Day ceremony.

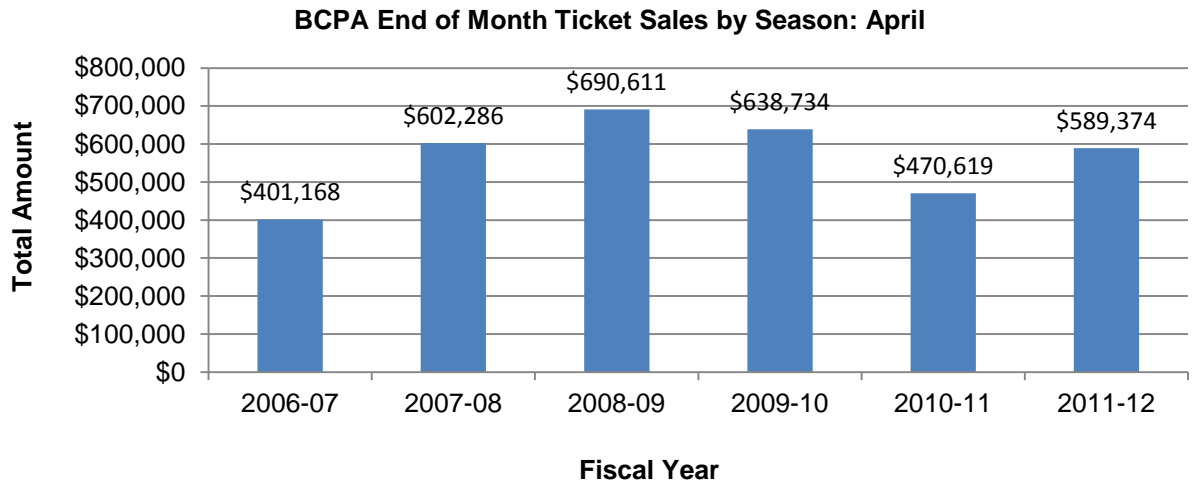
The attendance count was 10.6% up for the current fiscal year compared to last year's attendance, making FY2012 the third best year in history. Attendance has reached the 110,000 mark only four times in the Zoo's 121 year history. Three out of the last four years have had guest totals over 110,000. This fact is particularly impressive considering the last major exhibit project was in 2004 (Tropical Rain Forest.) These numbers show how much support the Miller Park Zoo receives from the community.



Bloomington Center for the Performing Arts

2011-2012 Season

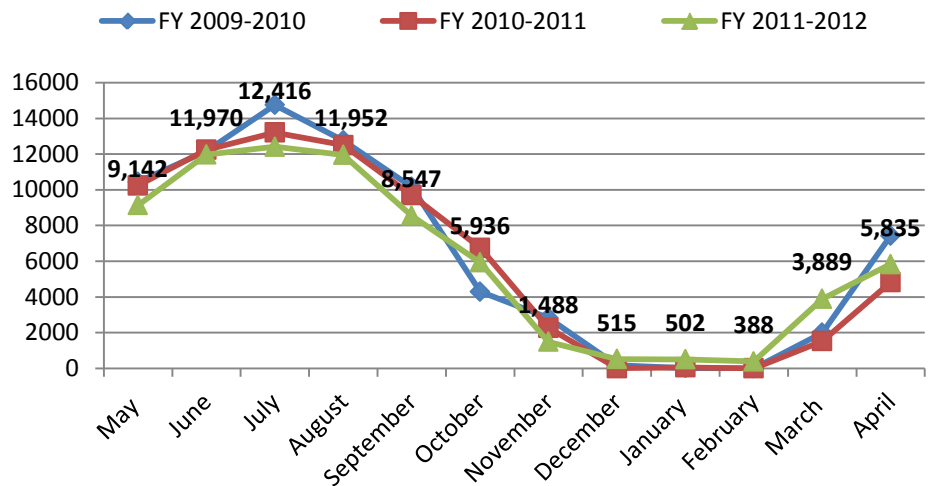
The BCPA welcomed 7,708 people to 48 different events and activities in April.



Golf Division

The month of April proved to be more like a typical March in terms of weather. Cool and rainy days were perceived by many golfers to be unplayable after they experienced playing in sunny, 80 degree in March. Nonetheless, we were able to see gains in both rounds and revenue for the month. Total rounds for the month were up 21% (1014 rounds) and total revenue was up 8% (\$16,696) compared to April 2011.

Total Golf Rounds Played by Fiscal Year



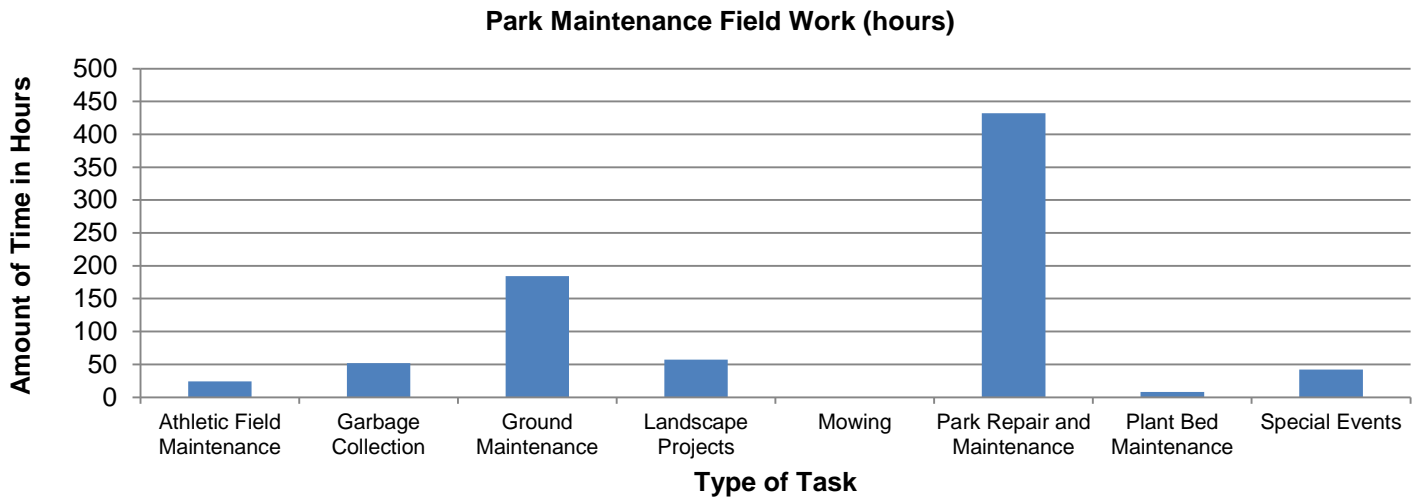
As we move into the primary season and the new fiscal year, we are seeing customers who seem to be interested in playing more golf this year, if the weather cooperates. The recent dip in gas prices could allow us to see an increase in rounds from out of the area, particularly at The Den at Fox Creek which attracts play for upwards of a 150 mile radius.

This could, however, work conversely allowing local golfers to leave the area to play other courses. Only time will tell how gas prices will affect our play this season.

The maintenance crews have been busy aerifying turf, re-seeding damaged turf from the heat of last summer and keeping up with the grass that can, at this time of the year, grow at an alarming rate. The courses are all in excellent condition and we continue to receive compliments regarding our operations on a daily basis.

The division is actively marketing the courses through a wide variety of advertising outlets and partnerships. The courses are utilizing virtually every available avenue to get the word out about our season pass offerings. We are also continuing to increase the content to our Facebook pages to capture the demographic who looks now to social media for their source of information.

Park Maintenance Division



Horticultural Tasks

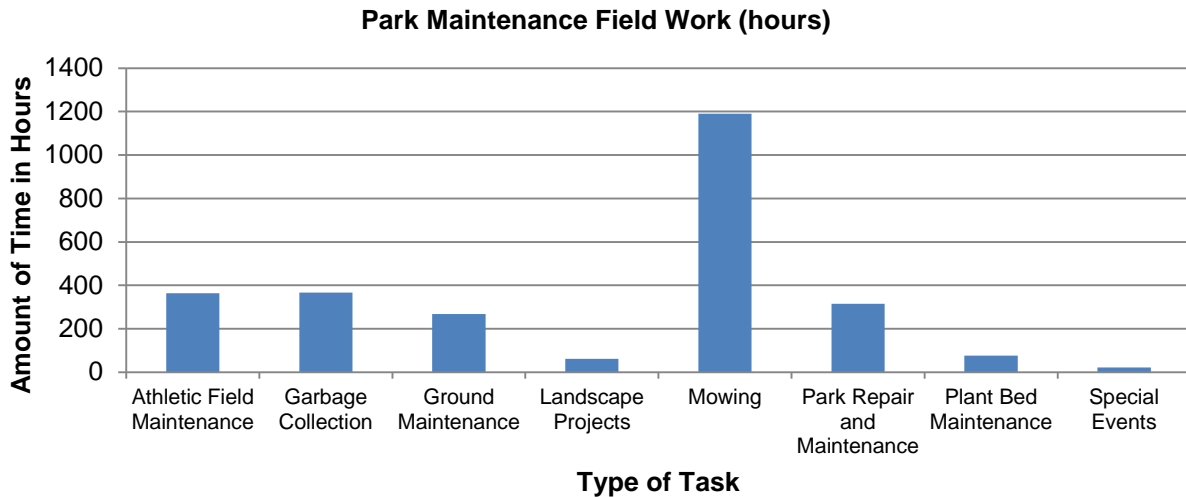
In April, Parks Maintenance staff were able to complete the fertilizing of all park turf. Staff then began the laborious task of spraying for weeds in all park turf, a long process that will be completed sometime in June.

In 2011, Parks Maintenance staff treated Tipton Lake with dye packs to help reduce the photosynthesis between the sun and algae and reduces the algae's chance to grow. Tipton Lake is also treated with bacteria that is placed upstream of the lake and filters into the main body of water and consumes waste which helps reduce the algae naturally. We saw good success with this treatment last year and completed the first 2012 treatment of Tipton Park Lake in April.

Staff continued to mow all parks and right of ways and has been able to keep up with the 7 day cycle in Parks and the 14 day rotation in the right of ways.

Plant beds were a big focus for Parks Maintenance during April. Staff was busy spraying for weeds, tilling, and mulching all plant beds in City of Bloomington Parks. Plant bed shrub and annual planting will begin the third week of May.

Forestry Tasks



April is the start of spring tree planting season. Parks Maintenance received 96 trees to replace ash trees on Constitution Trail. The cost of the trees will be reimbursed by the Metropolitan Mayors Caucus and the total reimbursement to the City of Bloomington will be \$12,981. The Division also received 145 trees for streets and parks replacements. Of those 145 trees, 44 were purchased from Stolfa landscaping at a cost of \$36 per tree. The low cost was due to Stolfa relocating their tree farm. This is a \$39 savings per tree with a total savings of \$1,716 to the City of Bloomington. Planting began the week of the 23rd and will continue through late May.

City foresters had to remove a 100-year old oak tree next to Miller Park playground. Unfortunately the tree was dying and would have become a safety hazard. Staff was able to replace the Oak with two additional trees: 6" and 3" diameter Swamp White Oaks.

On April 29th, Arbor Day was observed at Benjamin Elementary School. The tree of choice this year was a Red Oak. 150 Red Oak seedlings were bagged up by the Beautification Committee and given to all 120 third graders and staff. A 3" Red Oak was tree spaded from the City of Bloomington nursery and transplanted to school grounds. All the third graders then proceeded to help with the final mulching. City staff believes this was one of the best Arbor Day ceremonies in recent years.

Recreation Division

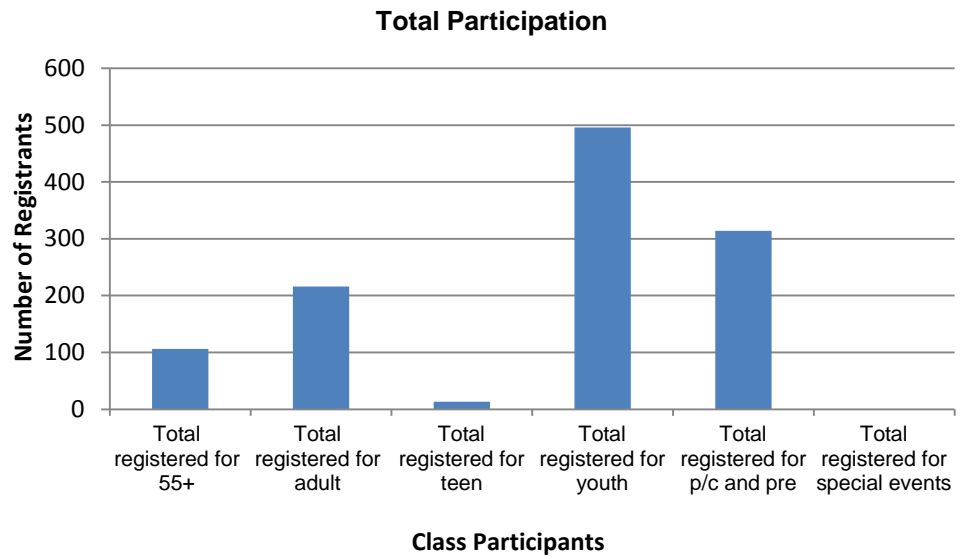
Recreation

Revenue was up by about \$16,000 over April 2011. This was mainly due to the timing of when classes started as compared to 2011. Last year the 2nd session of dance started the end of March. This year it started the first week of April. There were \$19,150 collected in dance fees.

Afterschool Flag Football had practice twice a week throughout April and games on Saturdays beginning April 14. The first week of games was rained out. Only five of the eleven schools had enough students register to have a team, but the number of individuals registered was 8 more than in 2011.

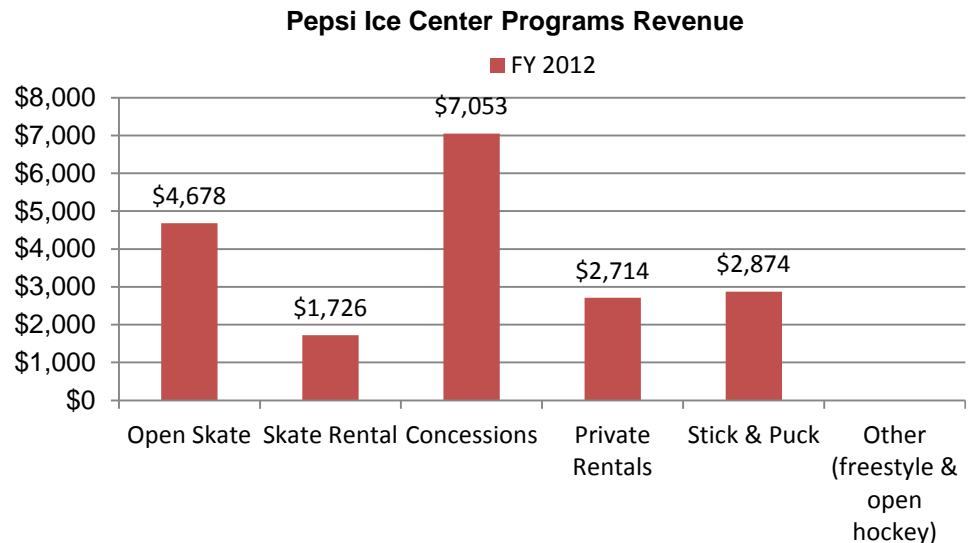
Many programs were ongoing from March or started a new session in April. Some of the programs by age group are:

- Parent/Tot: Tiny Melodies, Parent-Child Zumbatomics
- Preschool:
Gymnastics, TOTS
Soccer, Let's Pretend,
Pre-Ballet & Tap
- Youth: Beginner
Guitar, Eggceptional
Eggs, Gymnastics,
Dance, Flag Football,
Tennis
- Adults: Yoga, Zumba
- 55+: Spring is in the
Air, Trackin' in the
Woods, A Day in the
Country



Pepsi Ice Center

The Open Skate sessions in April actually had 2 fewer sessions, but a few more skaters than in 2011. The revenue was slightly less than in 2011, probably due to some free passes being used. Fewer sessions were offered for Stick and Puck and Open Hockey which was reflected in the lower attendance. Learn to Skate experienced a large drop from 2011. The Pepsi Ice Center director and the skating director met with some parents in April to talk about the drop and what could be down to overcome it in for future classes.



Total revenue was down from 2011 by about \$2,000. The largest drop was in the Learn to Skate Revenue. Other areas of Pepsi Ice were up or down. Ice rentals were down due to one of the adult contracts being collected in April for summer ice last year. This year it will be collected in May. The youth hockey program once again received free jerseys through a grant program. This year they received 272, with a value of \$3,264. This is the maximum allowed by the granting program.

****Parks, Recreation and Cultural Arts Department Appendix Continues on Page 60.**

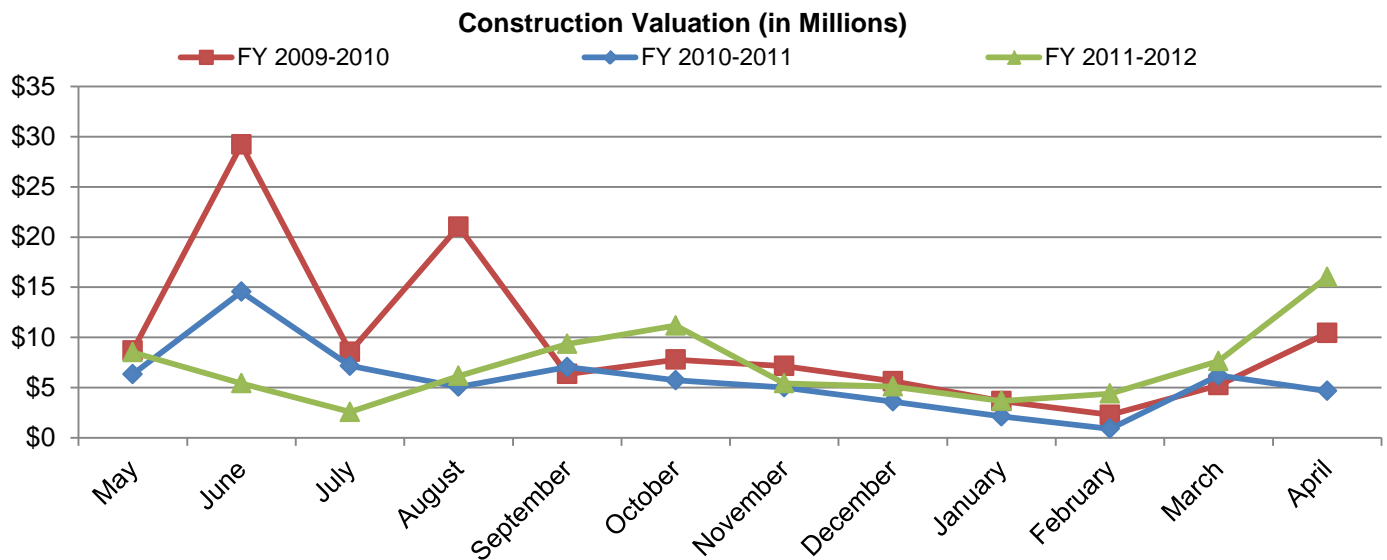
Planning & Code Enforcement Department

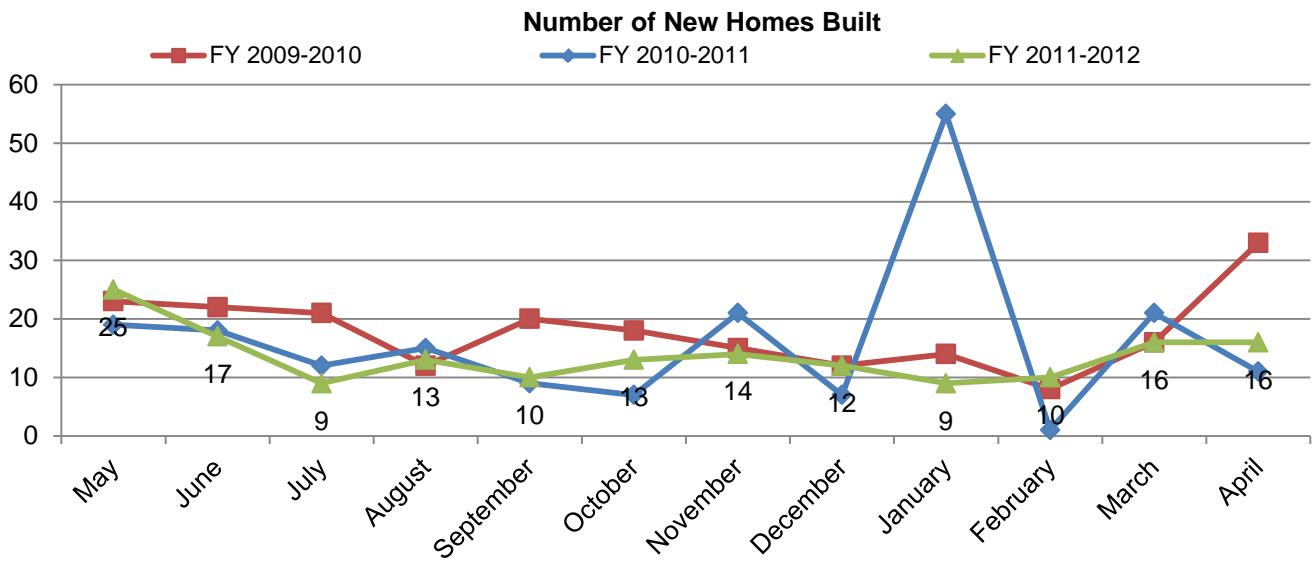
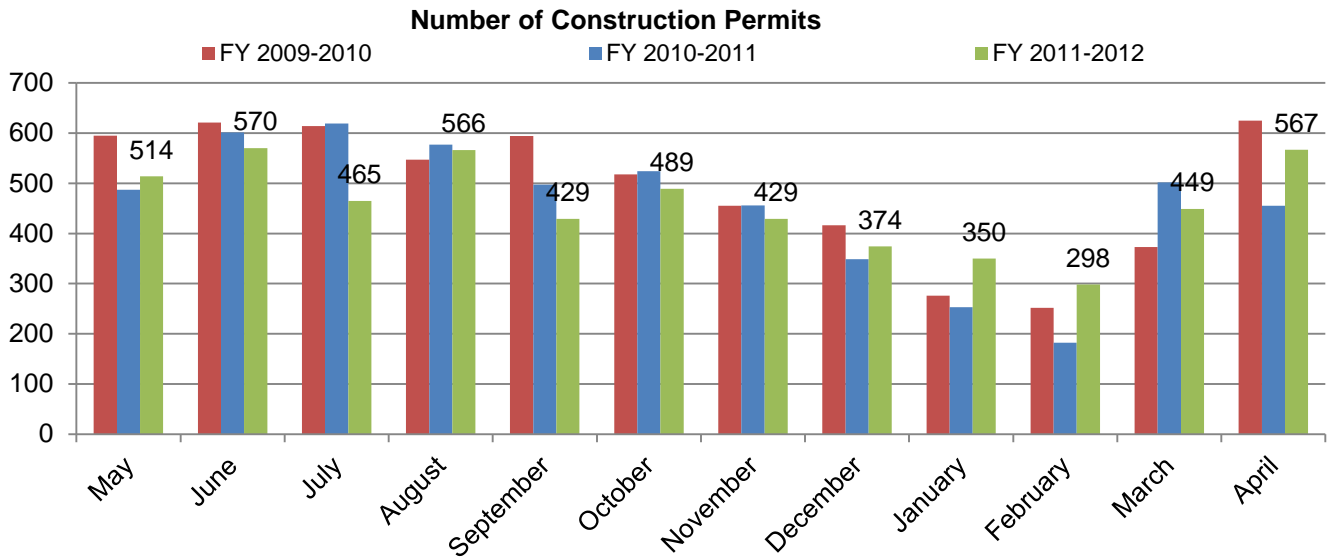
Building Safety Division

Construction activity continues at a very high level. The first third of the year has shown new home starts 55% ahead of last year with total construction activity up by 32%. Construction value has also shown an increase of nearly 250% above last year. This can be attributed to several multimillion dollar projects as noted below. The increase in divisional revenues is projected to keep the building safety division on the positive side of the ledger.

March 2012 to April 2012	Year to Date
New home starts – up 45%	Up 55%
Building permits – up 27%	Up 30%
All construction permits – up 25%	Up 32%
Fees collected – up 80%	Up 67%

Construction Projects \$1,000,000 or Higher		
Building/Project Description	Address	Value
Illinois Wesleyan University – Classroom Building	1402 Park St	\$7,557,231
State Farm Insurance – Courtyard Reservations	1 State Farm Plaza	\$3,000,000





Notable Plan Reviews Received

**Review status still pending

Building/Project Description	Address	Value
State Farm Insurance Renovation of Dining and Food Court	3 State Farm Plaza South	\$1,500,000.00
State Farm Insurance Court Yard Renovations	1 State Farm Plaza	\$4,500,000.00

Items/Activities of Note:

- The City is still in need of board members for the Planning Commission, Zoning Board of Appeals, and the Property Maintenance Review Board. Please direct citizens to the statement of interest form available on the City's web site.
- Negotiations for a new contract with Laborers 362, has been completed and should be before the Council for ratification in May, 2012.

- Phase 3 of the MUNIS program continues. The PACE department as well as Public Works and the Clerk's office are all involved. Permitting and land processes are all involved.
- Seven (7) housing rehab loans with a value of \$173,845 were closed this month. Five of the loans were funded through SFOOR , single family owner occupied rehabilitation, grants.

Historic Preservation Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
BHP-03-12	Sara McClure Franklin	Requesting a Certificate of Appropriateness for painting of windows and door, for the Lee McClure House, Richardson Romanesque style, c. 1906, located at 908 N. Prairie Street, in the Franklin Square Historic District.	<i>Laid over to the May meeting.</i>
BHP-04-12	Sara McClure Franklin	Requesting up to \$2,500.00 Funk, Jr. Historic Preservation Grant for the painting of windows and doors for the Lee McClure House, Richardson Romanesque style, c. 1906, located at 908 N. Prairie Street, in the Franklin Square Historic District.	<i>Laid over to the May meeting</i>
		Discussion of Historic Preservation concerning 1201 N. Roosevelt Avenue, c. 1910, located in the North Roosevelt Avenue Historic District	<i>No action.</i>

****Planning & Code Enforcement Department Appendix Continues on Page 65.**

Economic Development

Community Gateways & the Illinois Transportation Enhancement Program (ITEP)

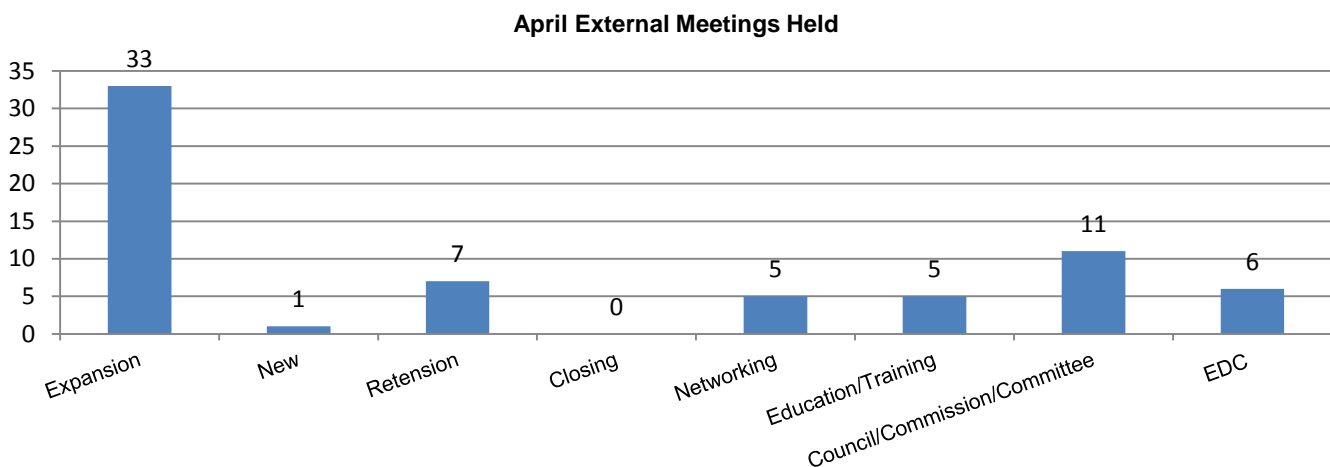
A presentation on City Gateways was made by Hitchcock Design Group on April 23, 2012 at the City Council Meeting. The presentation contained guidance on both Gateway and ITEP processes, including strategies, focus areas and design approaches. Using examples of comparable projects, including detailed drawings and real life pictures, attendees were able to gain a better understanding of the ITEP application process and the impact that Gateways have on a community.

Training Summary

The Economic Development Coordinator attended the Illinois Tax Increment Association Spring 2012 - ITIA Conference & Workshops. This conference provided introductory information about the legalities of Tax Increment Financing (TIF) in Illinois and how to successfully use this tool. Sessions covered a variety of topics including:

- What is Tax Increment Financing
- Is TIF an appropriate tool to achieve redevelopment goals
- Business Districts and other financing tools that are applicable/complimentary to TIF Districts
- Overview of a municipality's smart spending of the increment in the last several years leading up the Tax Increment Financing (TIF) District's termination date
- How to close out a TIF
- Local Government Job Opportunity Act (LGJOA)
- Comparison of the LGJOA with the current TIF Act and examples of potential practical application of the LGJOA along with a legislative update on the status
- In depth analysis of TIF Reform Legislation pending before the 97th General Assembly
- Use of economic development agreements when a community is faced with the prospect of losing a major employer
- Affect of economic development agreements on the local educational system
- Examination and discussion of the 4th District Appellate Court decision regarding arbitrary changes to the equalized assessed value of exempt property
- Restructuring of TIF projects due to lower than anticipated project revenues

Activity



Legal Department

Collections

Small Claims:

- 7 cases were set on April 13, 2012
- 3 cases for use tax were paid prior to the court date – Total collected \$792.35
- 3 case were continued over to April 27, 2012
- 1 default judgment entered – Total \$320.75
- 13 cases were set on April 27, 2012
- 3 default judgments entered – Total \$302.88
- 3 cases for use tax were paid prior to the court date – Total collected \$490.55
- 2 default judgments paid – Total collected \$536.15
- 21 cases were filed for use tax collection – court dates 6-7-12 and 6-28-12

Collection letters sent:

- 51 letters sent for use tax – total collected \$1,975.77 – FYTD \$41,029.54
- 1 letters sent for NSF – total collected \$125.00

Nuisance Parking:

- 12 letters sent
- Monthly Parking Ticket Payment Agreements – total collected \$576

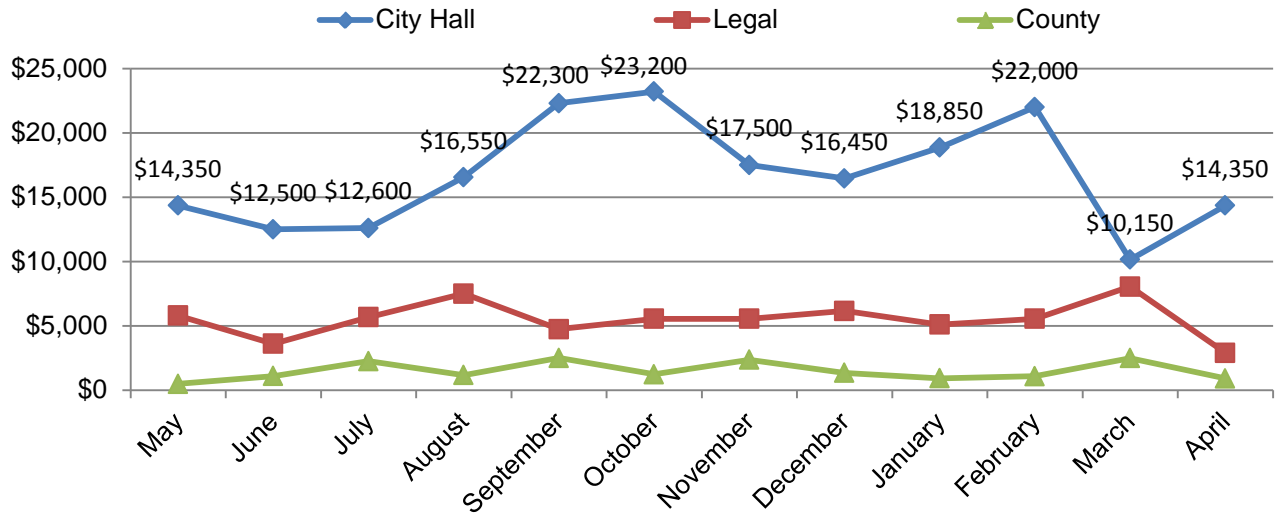
Freedom of Information Act Requests

- FOIA: 73 FOIA requests were processed through the Legal Department
- Total time spent 36.25 hours
- Extensive review/analysis of the Freedom of Information Act (applicable exemptions and various other provisions)
- Responded to two (2) Requests for Review from the Attorney General's Office

Ordinance Violation Activity

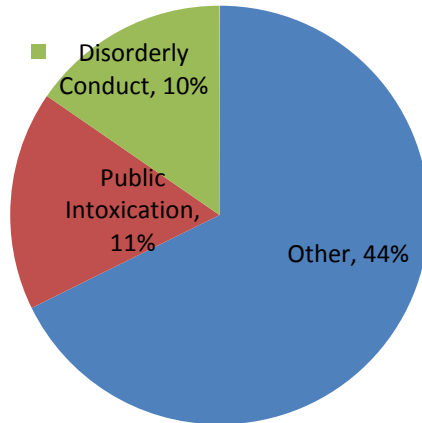
- Fines received at City Hall before filing: \$24,500.00/\$200,800.00 Fiscal Year to Date (FYTD)
- Fines paid at City Hall after filing: \$10,950.00/\$73,475.00 FYTD
- Post judgment fines received: \$3,395.85/\$17,829.96 FYTD
- Total: \$38,845.85/\$292,104.96 FYTD

Ordinance Violation Collections FYTD 2011-2012



- Ordinance Violations Paid at City Hall – 104
- Ordinance Violation Cases filed: Housing/PACE: 17 Behavioral: 81

April 2012 Violations Filed in Court by Percentage of Overall Cases

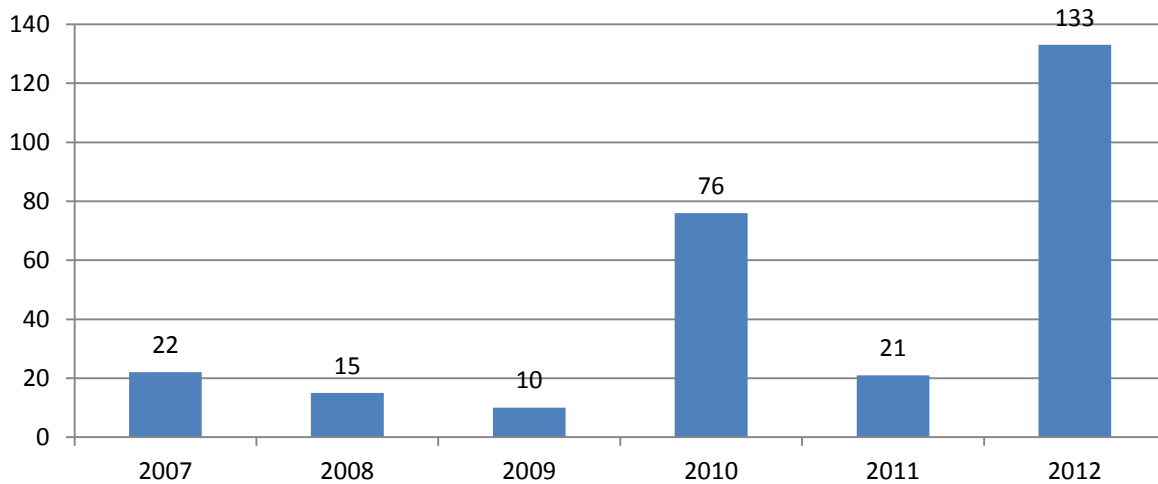


- Summons prepared: 72
- Total cases scheduled for court: 407
- Trials scheduled: 27
- Post Judgment cases scheduled: 21

Unregistered/Inoperable Vehicle Compliance

- Vehicle Compliance Tickets sent this month: 154

April Unregistered/Inoperable Vehicle Compliance



Ordinances Drafted

- Drafted order for Fire Chief for pertaining to Southgate Estates fire suppression
- Drafted ordinance relation to combination of Boards
- Drafted ordinance related to liquor licensee litter
- Drafted Ordinance regulating Refuse Fees
- 3 new ordinances were prepared for publication both in a hardcopy and on the internet
- 2012-016--increasing the duration of wine, beer and spirits tastings from three hours to four hours
- 2012-020--increasing fees for parking garages and lots
- 2012-021--revising the amount charges for collection of refuse from \$14.00 to \$16.00 effective May 4, 2012

Contracts/Agreements

- Reviewed Personal Service Contracts for BCPA

Personnel/Human Resources

- Meetings with HR and outside counsel re Collective Bargaining

Litigation

- Negotiated settlements with property owners regarding property maintenance cases
- Prosecuted liquor code violations
- Prepared Settlement Request memo to City Council in Workers Compensation Cases
- Filed and prosecuted Repair-Demolition cases
- Appeared and obtained judgment in property abandonment case
- Investigated and prosecuted complaints involving illegal operation of taxicabs
- Participated in Arbitration Hearing regarding terminated employee- interviewed witnesses in preparation for same
- Prepared for Grievance Hearing (AFSCME employee)
- Drafted Post-Hearing Brief in Police Discipline Arbitration
- Filed Answer in Crowe v. City of Bloomington (Denial of Vehicle for Hire License)
- Filed Responsive Pleading in Jones v. City of Bloomington (PSEBA benefits case)

Monthly Meeting Participation

- Attended City Council meetings and work sessions
- Participated in nuisance abatement discussions
- Attended Board of Fire and Police Commissioners meeting
- Attended monthly Liquor Commission meeting
- Attended special Liquor Commission meeting
- Attended Special Use and Land Development Committee meetings
- Attended PACE/Police/Legal meeting
- Attended Department Head Staff Meetings
- Attended Budget Work Session
- Gave training to representatives of the PACE, Water and Finance Department regarding municipal liens

Research

- Worked with intern on research regarding implementation of housing court
- Researched noise ordinances
- Researched exotic animal ordinances

Miscellaneous/Other

- Numerous responses to City Departments on Miscellaneous Legal Questions
- The Legal Department received 562 inbound calls that exceeded 18 hours of time. Calls typically involve but are not limited to citizen's questions, concerns, complaints, payments over the phone, as well as answering legal questions from other City Departments.
- Negotiated with prospective purchasers of distressed properties
- Attended Small Claims hearing
- Researched addresses for notices to be sent prior to hearing on new liquor license applications
- Drafted Repair/Demolition Orders
- Supervised Legal Department interns
- Participated in Illinois Municipal League Spring Conference
- Attended the Illinois Municipal League Attorney's Conference
- Consulted with police regarding process and remedies for juvenile ordinance violations
- Negotiated with owners and management of Southgate Estates regarding fire suppression issues
- Conducted training relating to liens for water and City services for members of the PACE, Water and Finance Departments
- Consulted with McLean County Animal Control and Bloomington Police regarding vicious/dangerous animals
- Revised lien forms for City services
- Answered Questions re Open Meetings Act Training
- Reviewed Response to State of Illinois re Handicap Access to arena

Human Resources Department

The Human Resources Department did not submit data for the month of April.

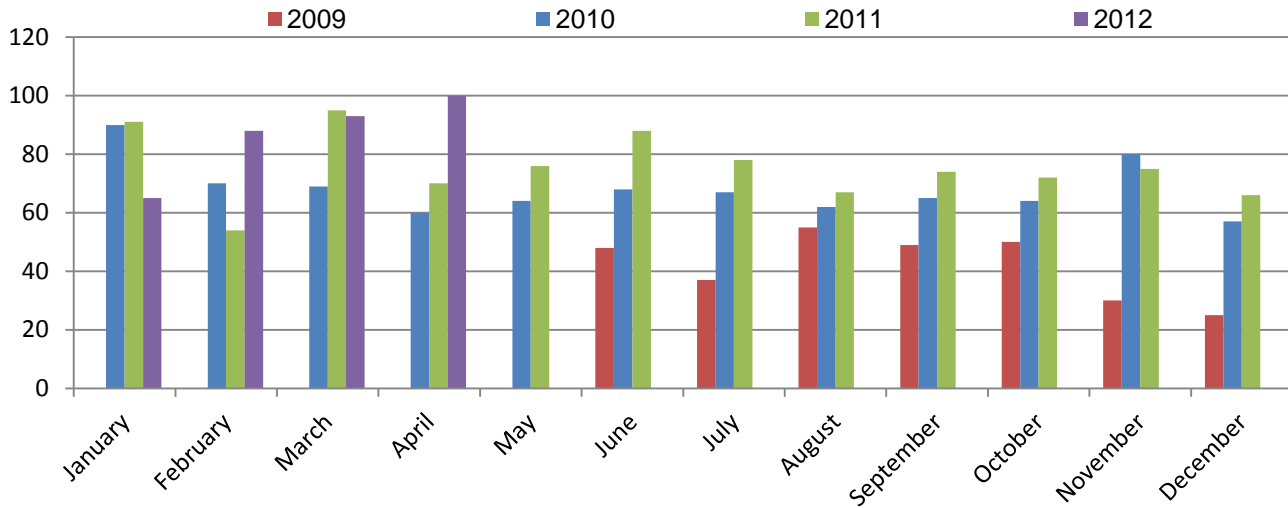
The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

City Clerk

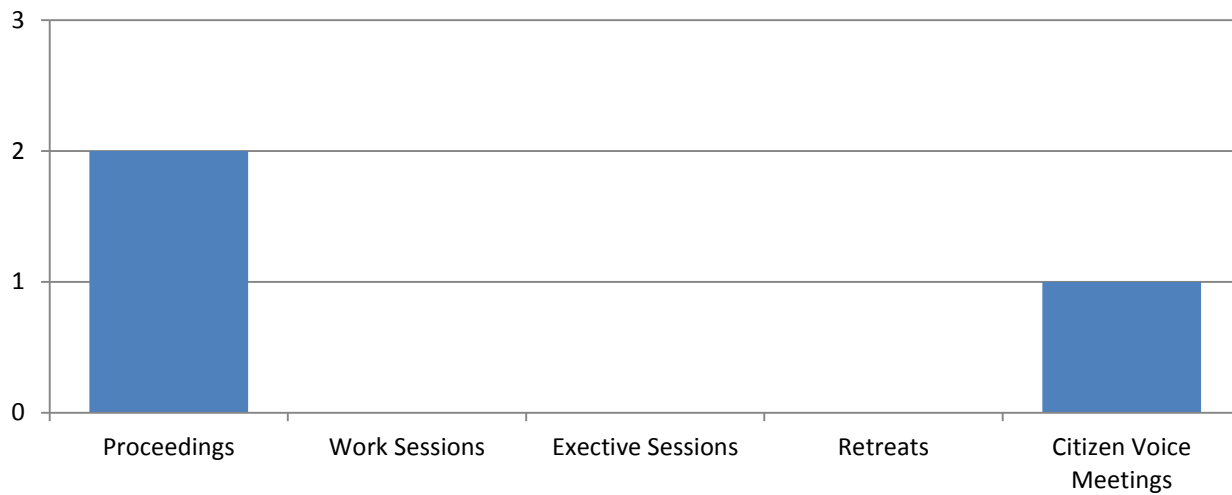
Other Minutes Completed

- Executive Session – 0
- Special Council Meeting – 0
- Citizens Voice Meeting - 1

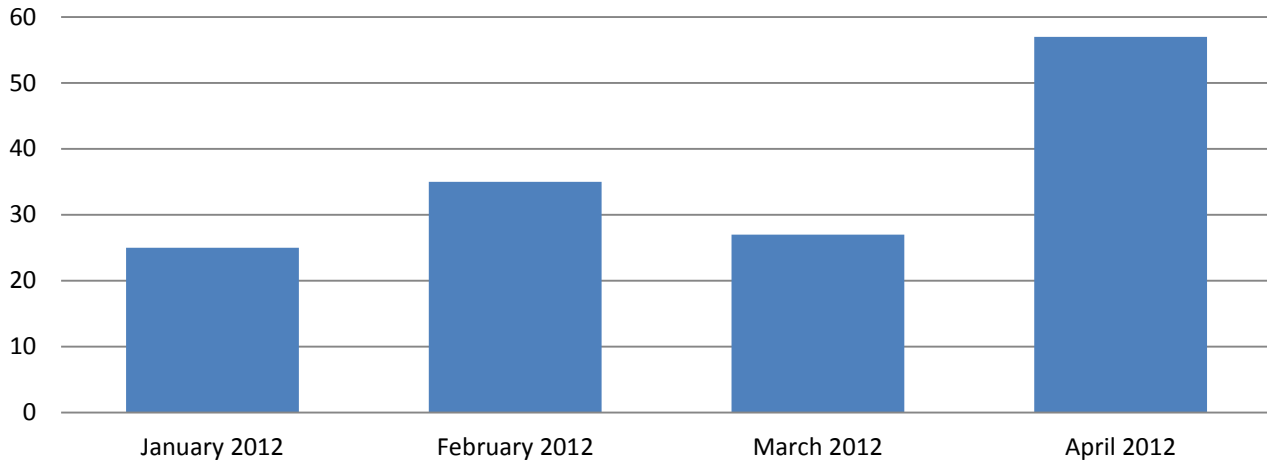
F.O.I.A. Request by Month Since June 2009



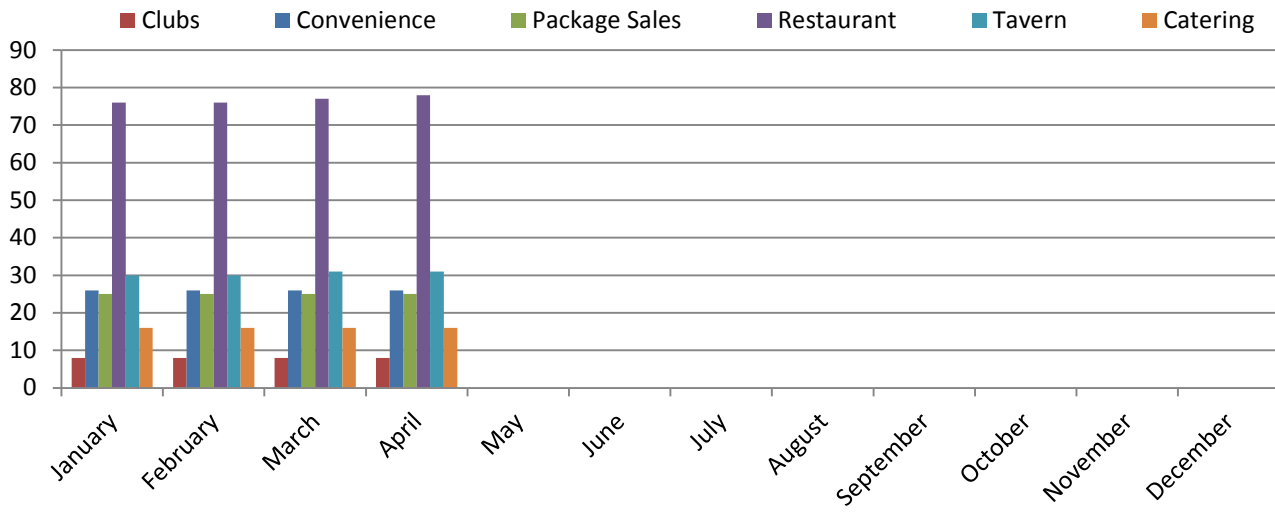
April Council Activity Total



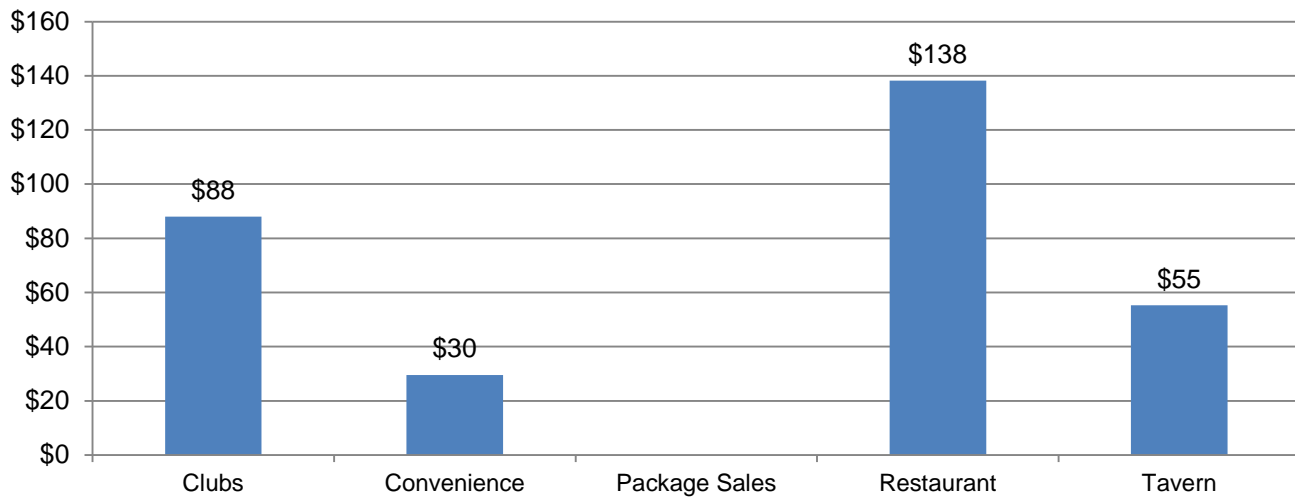
Number of Items on Council Agenda



Number of Liquor Vendors April 2012



April Total Liquor License Penalties/Fees



Information Services Department

The Information Services Department did not submit data for the month of April.

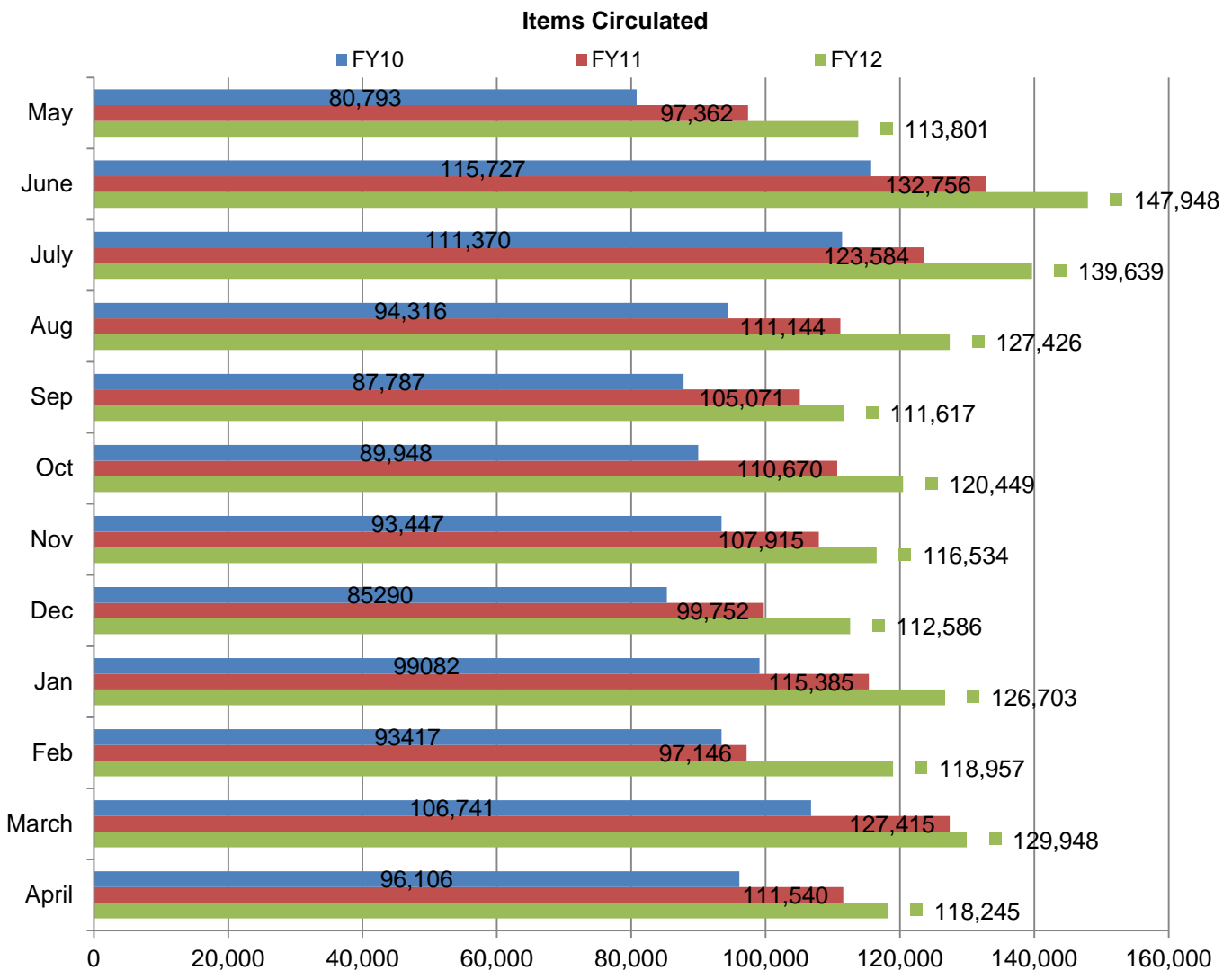
The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

Library (semi-autonomous entity)

The Bloomington Public Library is governed by the nine member Library Board of Trustees and operates as a semi-autonomous governing entity. The trustees are appointed by the Mayor and approved by the City Council for staggered three year terms. (75 IL5/4-1) The Library Board recommends and the City Council approves the tax levy requested to support the budget approved by the Library Board. (75 IL 5/3-5) The powers and duties of the board are to make and approve the policies that govern the operation of the library, to have control of the expenditure of all monies collected for the Library, to appoint and fix the compensation of a qualified librarian who in turn hires other employees as necessary and other responsibilities as outlined in 75 IL 5/4-7.

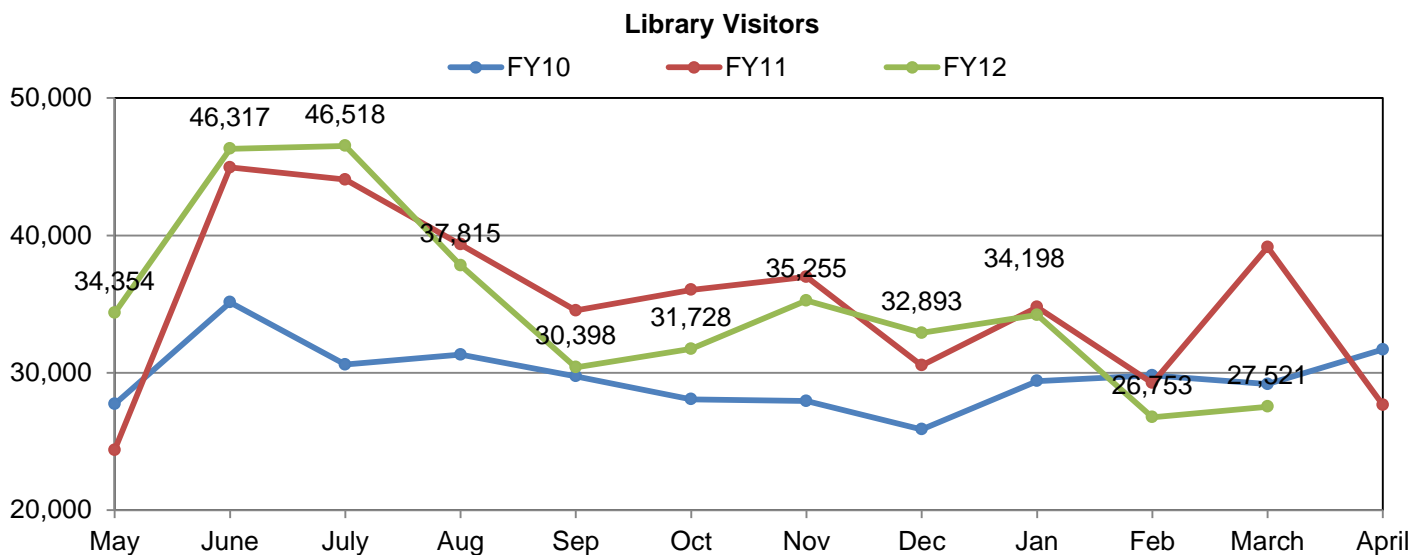
Circulated Items

Users borrowed 118,245 items from the Library in April 2012, an increase of 6% over the 111,540 items borrowed in April 2011. This brings the total for the fiscal year to 1,483,853, an increase of 10.7% increase over the 1,339,740 items borrowed in FY2011.



Visitors

The electronic counter attached to the gates, which counts the number of people passing through them, is malfunctioning so there is no door count for April at this time. This would explain why the number of visitors has been significantly less at the same time that the number of items has continued to increase.



Staff answered 5308 questions from customers this month, bringing the grand total for the FY year to 77,002.

Children's programs and attendance during the month of April:

- Dia de los ninos
 - Magic show – 250 attended
 - Puppet show – 286 attended
 - Face painting – 130 faces painted
 - Goodie bags given out – 450
- Lapsit story time – 172 attended – 8 sessions
- Toddler story time – 134 attended – 4 sessions
- Preschool story time – 215 attended – 8 sessions
- Wiggle Giggle evening story time – 27 attended
- 2nd Saturday Family story time – 28 attended
- 2nd Monday Story Club – 5 attended
- Smart Money Week story time – 13 attended
- Castle craft – 19 attended
- Sheridan K visit – 44 attended
- Homeschool group visit – 10 attended
- Wesley Bright Beginnings tour – 37 attended
- Irving K tour – 66 attended
- Books Alive (out-of-the-library community event) – 194 attended
- Visited Little Jewels – 100 attended
- Fox Creek Reading Night – 250 attended

Teen Programs and Attendance:

- Teen Game Fest – 1 session – 12 attended
- Anime Now – 2 sessions – 25 attended
- Book discussion – 1 session – 5 attended
- Minute to Win It – 1 session – 20 attended

The Teen Librarian conducted book talks at the junior highs this month:

Kingsley/Chiddix: 55 students; Evans/Chiddix: 45 students; Field/Chiddix: 60 students; Parkside: 90 students

Adult Programs and Attendance:

- Fiction Book Club – 1 session – 21 attended **a class from IWU attended
- Mystery Book Club – 1 session – 9 attended
- Non-Fiction Book Club – 1 session – 5 attended
- Nearly New Movies: 4 sessions – 106 attended
- Classic Movie Wednesdays – 1 session – 16 attended
- Open Lab computer assistance – 4 sessions – 14 attended
- Ebook Downloading Class – 1 session – 12 attended
- Twitter 101 – 1 session – 11 attended
- Master Gardeners Annuals & Perennials – 1 session – 37 attended
- Jackie Robinson movie – 1 session – 27 attended **in conjunction with ISU's Negro Baseball League exhibit
- Money Smart Week
 - Make more at your garage sale – 1 session – 20 attended
 - Save more at the grocery store – 1 session – 10 attended
 - Plan your legacy – 1 session – 0 attended



BFD MEMO



To: All Personnel
From: Mike Kimmerling, Fire Chief
Subject: Thank you's from BACC Students
Date: 5/17/2012

I have attached letters I received from students involved in the BACC Fire Science program thanking us for allowing them to participate here in the program. I want to share these with all of you as they are very complementary and the thanks go out to all of you who help these students as part of this program.

Thank you all for your dedication and commitment to those we serve, including these young students. The guidance and support that you provide give them a strong foundation as they move forward in life.

From: "Belle, Jennifer"
Sent: 05/23/2012 10:11 AM AST
To: Jim Karch
Cc: Jeff Raines
Subject: RE: FW: question

I wanted to thank you both for moving so quickly on this for me and for providing the information I needed prior to our closing this week.

I really appreciate the help and hope you both have a GREAT day!!!

Jennifer Belle
Branch Administrator

Good Morning:

I received a call from Mrs. Pascal at 106 S. Bayberry. She called to compliment the garbage crew on a job well done. She expressed that she is very pleased with the work they do every week!

Great Job!

To: Jim Karch/Cityblm@Cityblm
From: Kurt Haas/Cityblm
Date: 05/07/2012 07:37AM
Cc: Colleen Winterland/Cityblm@Cityblm, Don Gilmore/Cityblm@Cityblm, George Kutz/Cityblm@Cityblm, Pam Bertrand/Cityblm@Cityblm, Robert Henson/Cityblm@Cityblm
Subject: Re: Re: Who ever helped Jo Sherrill at 8 Ivey Ct - she called to say thank you for the prompt service and it was a great job.

This resident called in on Wednesday, May 2, 2012, to ask for assistance with a water ditch in her front yard. Troy Beal's crew went out, cleaned up the area in question and performed backfill/seeding as needed on May 3, 2012.

I think this resident was impressed with both Division's response to her needs as she is a recent stroke victim with the use of only one arm (per her phone conversation with me on Wednesday.)

Kurt Haas
Superintendent of Streets and Sewers
(309) 275-1616 or (309) 434-2322

To: "Jim Karch" <jkarch@cityblm.org>
From: "Ron Kwasny"
Date: 05/24/2012 03:40PM
<admin@cityblm.org>
Subject: Thank You

A big thank you to the City of Bloomington Public Works Department for the street maintenance work recently completed in the Old Farm Lakes' subdivision. The patching of numerous potholes on Old Farm Road and Eddy Road was done promptly after the situation was reported. The repair of sections of undermined streets near several street drains took a while longer as these were concrete streets. The replacement of the collapsing drains and sections of street were done quickly with minimal disruption to traffic. The quality of the workmanship is excellent. The 375 homeowners, as well as residents from several surrounding subdivisions who also frequently use these streets, greatly appreciate the smooth, safe ride and not having to dodge the large potholes. Thanks for being so responsive to our requests.

Appendix

Police Department cont...

School Resource Officers

School Resource Officer Hirsch assisted CID with a sexual assault investigation and a juvenile death. Hirsch also removed four aggressive and non-compliant students from classrooms, investigated four thefts, and investigated 21 incidents with school administration regarding bullying, mob action, fighting, inappropriate sexual comments, theft, battery and cursing at teachers. He presented to 60 eighth grade students for career day and assisted counselors and staff with the death of a student. He also performed four locker searches with administration, four searches of students for reports of weapons and contraband, and prepared Power Point presentation for lockdown drill for next year. School Resource Officer Wagehoft facilitated juvenile court services/coroner's office talk to health classes, attended Youth Impact meeting, and assisted the school with the following incidents: one battery, three medical, nine fights, 14 disorderly conduct, two bullying, seven thefts, three truancy, two home visits, one cyberbullying, three weapons searches, one drug investigation, three gang issues, one DCFS, one criminal defacement, one sexting, one sexual harassment, and one child advocacy center.

Public Affairs Officer White fingerprinted agents at State Farm, gave a presentation to Westminster Village on Cons and Scams to 70 elderly, attended STAC meeting, visited YWCA school with 25 children, attended Explorer meeting, presented "Stranger Danger" to Heartland Head Start children and parents, and held a YWCA employee safety presentation.

Communications cont...

Incoming Phone Calls

Administrative (non-emergency)	7682
911 Calls (wireline & wireless) total	2143
911 Calls - Wireline	482
911 Calls - Wireless	1661
Total All Calls	9285

Dispatched Calls

Police	6273
Fire and EMS	834
Total Dispatched Calls	7107

Daily Call Averages

Administrative (non-emergency)	256
911 Calls – Wireline and Wireless	71
All Calls per day average	328
Police Dispatches	209
Fire and EMS Dispatches	28
Average Dispatches per day	237

Fire Department cont...

Aircraft Rescue and Firefighting (ARFF)

Training Summary

The ARFF Training subject for April was Rescue and Firefighting Personnel Safety.

Hazardous Materials

Activity Summary

One Hazardous Materials response during April. Units responded for a liquid lime spill at I-55 and Market Streets.

Training Summary

The formal training program for April was Monitoring

Department Activities for April

Commercial Occupancy fire pre-plan program- 11 conducted this month

The annual hydrant inspection program began this month. The Department Fire Officer Development program continued. Public Education was conducted on fire & life safety, school fire evacuation drills and extinguisher training. A total of 71 children and 41 adults participated in these events (not including the school drills) during April. Spring cleaning of all facilities by personnel was conducted this month

Public Education Office

The following represents the Public Education Officer Activities for the month of April, 2012:

Fire & Life Safety

Fire & Life Safety Events were held at the following locations:

- Station 6
- Home Sweet Home Ministries
- Heartland Headstart
- Western Avenue Community Center
- Bent Elementary
- George Evans Junior High
- Washington Elementary
- YMCA

Participants:

Fire Safety & Life Safety (Heartland Headstart; Western Avenue Community Center; YMCA):

- 27 adults

- 43 children
- The following fire & life safety presentations were given:
 - Dusty the Dragon Fire Safety
 - Being a Firefighter Presentation
 - Summer Safety for Children

School Fire Evacuation Drills were held at the following locations:

- Bent Elementary
- George Evans Junior High

Fire Extinguisher Training using Digital Simulator (Bloomington Area Career Center Fire Science Students / Home S Sweet Home Ministries):

- 14 Adults
- 28 Fire Science Students

Public Works Department cont..

Engineering Division cont...

April 2012 Curb Cuts	19 Permits Issued (Value \$560)
April 2012 Erosion Control	18 Permits Issued (Value \$525)
April 2012 Excavation Permits	85 Permits Issued (Value \$2975)
April 2012 Water Meter Fees	Value = \$10495
April 2012 Street Cut Deposits	Value = \$0
April 2012 Water & Sewer Side Taps	Value = \$0
April 2012 Dumpsters & Traffic Control	5 Permits Issued (Value \$150)
April 2012 Overweight Loads	Permits Issued (Value \$1470)
Customer Service Calls	
April 2012 Call Center	1193 inbound calls
April 2012 Public Works Office	60 in-person assistance contacts
Erosion Control/Complaints Inspection Report	
New/Maintenance Erosion/Storm Water Management Inspections	175
Erosion/Storm Water Management Complaints	3
Inspection & Complaint Files Closed	15

Engineering Technician I, Jeff Kohl took the initiative to research temporary no parking signs viability; working with several vendors in the Bloomington area. In previous purchases the signs were made of cardboard and did not hold up in inclement weather. Jeff took the signs and posted them in his own backyard to find the most viable and re-usable signs, ultimately saving the City of Bloomington money.



New sign (left) held up after a severe rain. Old sign (right) fell apart.

Fleet Division



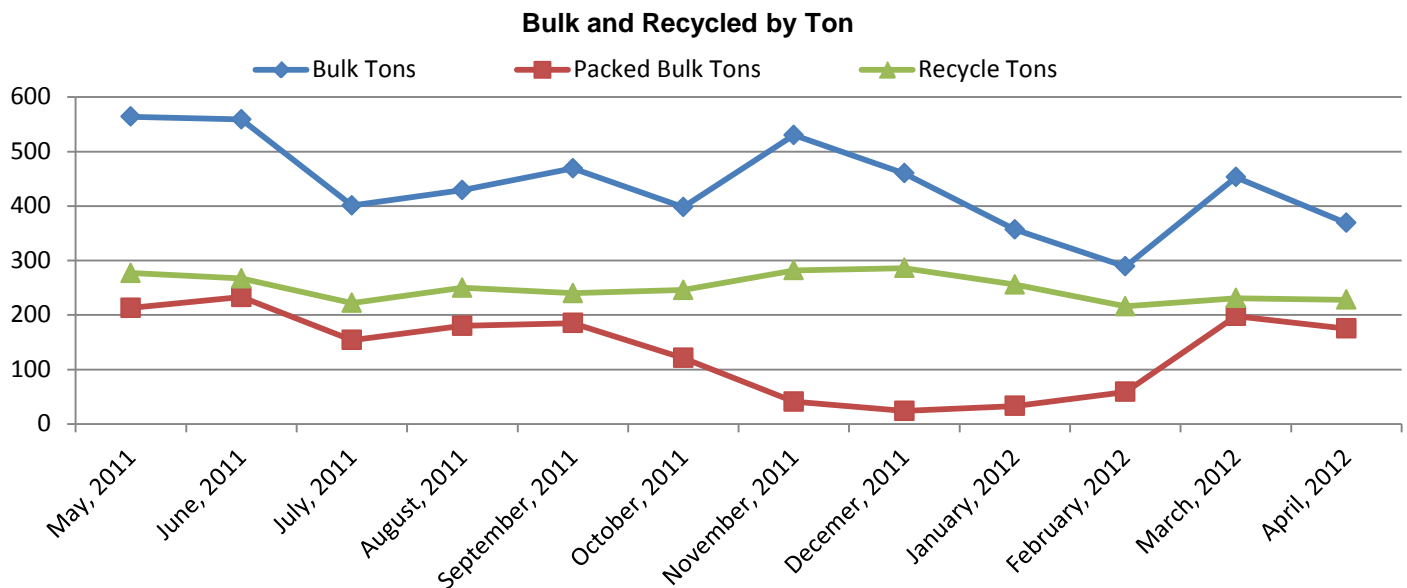
A Ford F250 was purchased for the Parks Division of the Parks, Recreation and Cultural Arts Department replacing 1996 GMC 2500. This unit replaced had over 90,000 miles on it, is 15 years old and rusted badly.



A Transit Connect was purchased for the Water Department replacing a Dodge Dakota Pick Up. Based on miles driven and EPA Estimated Miles per Gallon the Transit Connect should save 333 gallons of fuel per year over the Dodge Dakota. At our present fuel cost of \$3.12 for No lead this would be a savings of \$1,039.00 per year.

Solid Waste Division cont...

Approximately 25,500 residences are serviced weekly and an average of 26.04 pounds of household garbage was picked up each week at these locations in April, 2012. The Division also provides weed control and provided gravel and maintenance for 3 alleys through the City.



Working both day and night shifts, 591 miles of streets were swept in April. Currently 800 lane miles are in the City of Bloomington and get swept 7-12 times per year.



City of Bloomington Local 699 Employees, Aaron Barlow and Joe DeGraeve work with an End Loader to pull furniture from the lake.



One of many camping sites for the homeless that City of Bloomington Local 699 Employees of the Solid Waste Division cleaned up located in the wooded area that surrounds the lake.



Upon discovering a make shift swing, Solid Waste Employees in conjunction with Parks & Rec, tore apart and ultimately cut down the trees for safety reasons.



After the two day cleanup by City of Bloomington Local 699 Employees, several volunteers from ISU came and finished the job, finding additional bags of debris.



After the cleanup, the lake shores are no longer riddled with debris

Fleet Division

April Monthly Report 2012

	April 2011	April 2012
Work Order requests	286	341
Total Repair Orders Closed	255	325
Preventative Maintenance	31	16

	April 2011	April 2012
Total No Lead Gallons	14,519	13,895
Total Cost	\$49,427	\$49,852
Avg Price per Gallon	\$3.40	\$3.59

	April 2011	April 2012
Total Diesel Gallons	12,070	12,089
Total Cost	\$41,560	\$45,352
Avg Price per Gallon	\$3.44	\$3.75

Street Sweeping and Weed Trimming Locations:

- Towanda & Washington
- Towanda & Locust
- Towanda & Empire
- Jumer Drive & Veterans Parkway
- GE Road & Veterans Parkway
- Eastland Drive & Veterans Parkway
- Washington & Veterans Parkway
- Oakland & Veterans Parkway
- Empire & Regency
- Lincoln & Veterans Parkway
- Market St & Martin Luther King Jr.
- Brock & Martin Luther King Jr.
- Farm and Fleet
- Bloomington Heights Road
- Pepper Ridge
- Martin Luther King Jr. & Route 150
- Route 9 & Hershey
- Towanda & GE Road
- Fox Creek & Veterans Parkway

Water Department cont...

Metering

The breakdown of the overall meter inventory in the system is about 1,020 meters that are commercial/industrial and about 30,200 that are residential.

Due to our focus on correct meter applications (see #4 below) staff did not change out Unitized Measuring Elements (UME's) on large meters in the system. The UME is the part of the meter that has the moving parts that are subject to wear and is critical to keep in good repair. The UME change-outs are part of our large meter testing and maintenance program.

Staff changed seven meters in apartment complexes from turbine meters to compound meters. Turbine meters are an excellent choice for installations where there will be a high volume of flow on a consistent basis. If the flow volumes will vary quite a bit such as an apartment complex where numerous residents will use water at the same time (such as the start of a work day) and then smaller amounts will be used at other times (such as throughout the day), then a compound meter is a much better choice because the meter can register both the very low flows and the higher flows as well. The Water Department made a decision over 10 years ago to remove all the compound meters from the system. Since that time until now, we have been installing compound meters in locations that conform to industry standards for that type of meter installation. Although compound meters are more expensive than turbine meters, in the long run, they pay for themselves by accurately measuring the actual water used by a customer.

Financial

The monthly tracking of the financial condition of the Water Department as compared to the FY 2010/11 budget is as follows:

Budgeted revenue through April	Actual revenue through April	Difference - budget versus actual revenue	Budgeted expenses through April	Actual expenses through April	Difference - budget versus actual expenses
\$13,294,983	\$15,238,989	\$1,944,006	\$14,968,472	\$17,505,949	(\$2,537,477)

The Department's overall position is that we are negative in actual net income by \$593,470 at the end of April 2012. There have been some considerable swings in expenses over the last couple of months as some large capital projects (Locust/Colton construction and Locust/Colton inspection) have been recognized in the financials. As these projects progress and we see offsetting IEPA reimbursements for the project, the financial position will not be as dramatic as it currently appears.

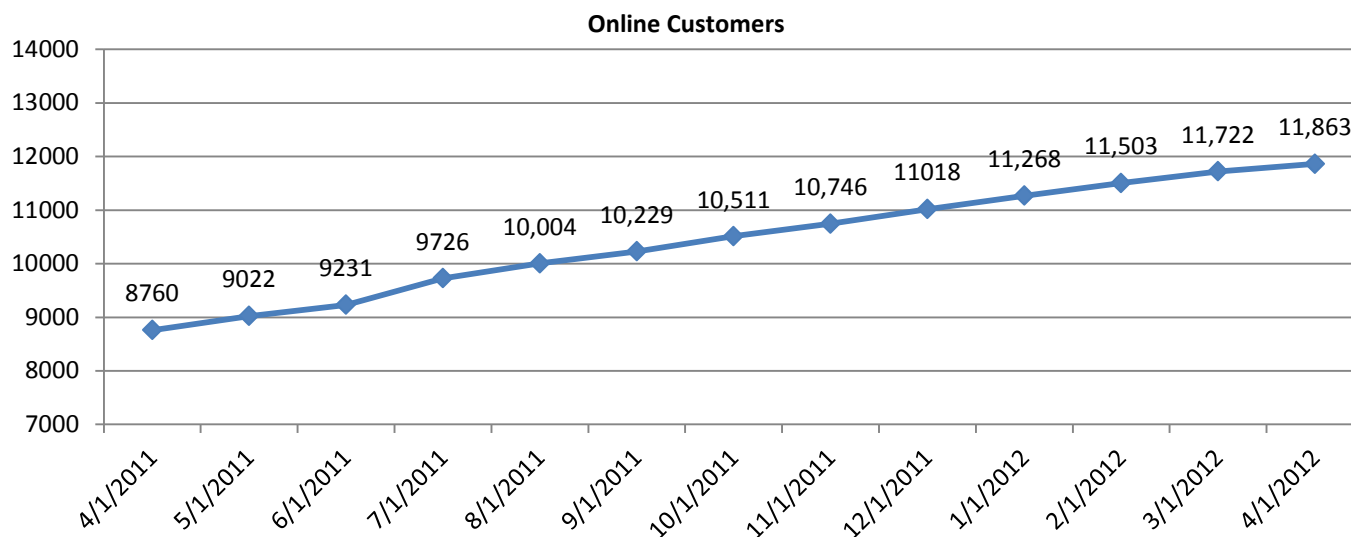
Staff continues to track our delinquent customers closely and will use the last resort of a shut-off if the customer does not respond to requests for payment of the past due amount or by entering into a payment plan.

Water Treatment Plant – Major Projects

The installation of the direct injection carbon dioxide equipment continues at the Water Treatment Plant. This project will reduce the lime scale build up (an inevitable but undesired side effect of lime softening) on various pipes downstream from the clarifiers. This lime scale build up has reduced the overall capacity of the Plant. This project will also reduce the amount of carbon dioxide that is purchased annually as this new system is a much more efficient system. The project also involved the installation of a new access hatch for our sludge blow down pumps. During the month another manhole was set over an injector. This project is approximately 97% constructed. This is a \$500,000 capital project.

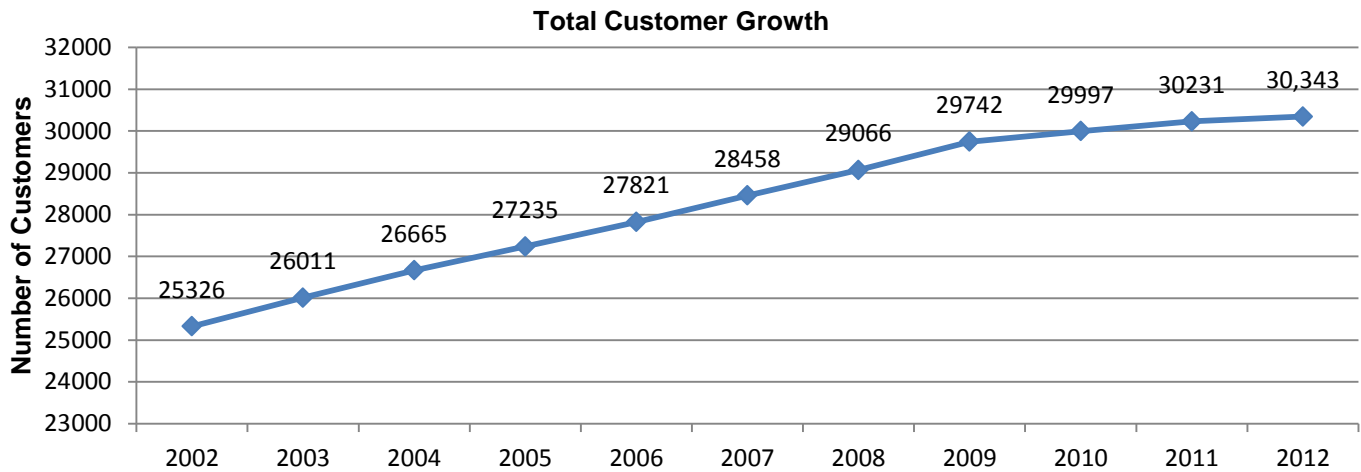
Miscellaneous

Our on-line bill payment option continues to attract new enrollees. As of the end of April, we have 11,863 customers signed up for this service. We added 141 customers for the month. We will continue to track the number of participants monthly and express the number of customers with this service as a number and % of total customers. 11,863 customers are about 39.1% of our customer base.



In a related metric for the number of customers accessing their accounts on-line, the City now has 1,383 customers who have signed up for the recurring payment option whereby their bill is paid each month without any action on their part. That is an increase of 32 customers as compared to last month.

The Department continues to see overall customer growth continue in CY 2012 although it has slowed tremendously as compared to years in the recent past. For the month of April 2012, the Department had a small gain of 44 customers bringing the City to 30,343 customers. This is an extrapolated calendar year gain of about 200 customers with a percentage gain of about 1.1%.



Personnel

It has been a very busy month with respect to personnel issues.

The meter reading position that was vacated in March will not be filled. Due to the ongoing success with radio frequency water meter installations, we have reduced our meter reading compliment to just one meter reader. Although we are not at the point where one meter reader can read all of the meters in our system during the month, one meter reader, with some help from others employees in the Meter Services area, will be able to complete the monthly task.

A vacant Meter Service Technician position, due to an employee that passed away in the fall, was bid. The successful bidder was Mike Simpson, currently a Utility Worker at the Water Treatment Plant. Mike started in his new position in mid-March. This is a position that will work until 6 p.m. each weekday and will give our citizens more options for water meter service work. However, due to his training schedule, Mike will not move to the later hours until sometime in late April or early May.

As a result of the Meter Service Technician position being filled by Mike Simpson, Josh Dameron moved into the position in the Distribution Division that he had bid upon several weeks ago.

The position that Mike Simpson left at the Plant, a Utility Worker position, has been bid. Interviews were conducted on April 26 and David Wright, a seasonal worker in the Parks and Rec Department was selected for this position.

The Lake Parks Crew Leader position was posted during the month when the current Crew Leader left the City. Tim Peterson, currently a Meter Service Technician, was the successful bidder. Tim will start in his new position in early April.

Tim Peterson's position as Meter Service Technician is being bid. That position should be filled sometime in early May.

Communications

The Fire Department sent out a Press Release, with Water Department concurrence concerning the 2012 fire hydrant testing program, which started in April and will run through the summer and into the fall.

We met with our liaison with the Lake Bloomington Association for our regular monthly meeting. The topics covered paving of roadways at the lake, fluoride in the water, the creation of a new, small subcommittee to provide input to the City concerning some rulemaking and rule revisions for the lake area and the concerns over tree maintenance at the Lake.

Rick Twait met with several Lake Bloomington Homeowners Association "rules" subcommittee members to discuss rules, regulations and the Lake Bloomington ordinance. The meeting was a great start to an ongoing process.

Nick O'Donoghue and Craig Cummings met with the McLean County Landlord Association Officers and Alderman Schmidt to discuss ways to improve communication, to explain certain billing processes and to highlight some upcoming billing software improvements. We will be speaking to this group at their annual meeting on May 17.

Cost Saving Measures

The Department is now attempting to collect after hours call-out fees from insurance companies where auto accidents have caused us to mobilize for a JULIE locate. Staff has been successful on several of these and each one saves the City about \$150.

PDC Laboratory, is the Department's contract laboratory for many higher level tests that staff cannot perform in the City's laboratory, pick up samples, saving shipping fees. Approximate savings ~\$35 per month.

Staff negotiated a 25% discount with Underwriters Laboratories for taste & odor (T&O) samples. This saves about \$400 per month.

Staff started ordering Hach brand laboratory supplies for chlorine and fluoride testing through a scheduled shipment plan. This saves about \$100 per month.

By requesting competitive laboratory quotes for the Unregulated Contaminant Monitoring Rule Phase II (UCMR2) testing, we are saving about \$400 per month. There are very few laboratories in the country that are certified for this testing.

Staff changed the amount of time between filter backwashes from 48 to 72 hours. Although it is difficult to quantify this in terms of dollars saved, it will clearly save some costs because the number of backwashes throughout the year (each one requiring a large pump to be used) will be reduced. This is being done with no negative effect on water quality.

The Water Department integrated the entire JULIE locating system into its workload without adding any personnel. Previously it just located the buried water infrastructure. This service performed by the Department now includes locating the infrastructure related to water, sewer, storm water, sump pump lines, traffic signals, street lights and fiber optic lines. This involves responding in one fashion or another to over 16,000 locating requests each year. This was done without adding any Staff but has made getting other work done more challenging. It has reduced the costs to locate for other City Departments that had previously located their own infrastructure, so that when an after-hours JULIE request was responded to, representatives from three different departments would mobilize for the same location. This is now handled by one temporary employee. This amounts to a monthly savings of at least \$1,000 per month.

Rick Twait, Water Purification Superintendent, negotiated a new three year contract for the off-site reactivation of our Granular Activated Carbon (GAC). This will lead to considerable savings over the next three years. Looking at the revised contract and using our experience with the annual change-out of GAC, we should save about \$5,300 month or over \$60,000 per year.

Parks, Recreation and Cultural Arts Department cont...

BCPA Main Stage and Spotlight Events

“Charlotte’s Web”

The BCPA’s K-12 Student Spotlight Series school matinee program welcomed over 830 area children for two performances of storybook classic “Charlotte’s Web” on Monday, April 9.

Joshua Redman/Brad Mehldau Duo

Grammy-winning jazz musicians Joshua Redman and Brad Mehldau performed to an audience of approximately 400 people on Thursday, April 12. The concert was preceded by a pre-show discussion led by University of Illinois-Urbana/Champaign Music Professor Glen Wilson.

“Say Goodnight Gracie”

The Tony-nominated George Burns play was presented to 450 people on Saturday, April 14.

Illinois Symphony Orchestra Youth Concert

For the third year, the Illinois Symphony Orchestra’s youth concert was presented in conjunction with the BCPA’s K-12 Student Spotlight Series. Almost 1,000 children attended the two performances on April 19.

StepCrew

The StepCrew, a dance performance featuring premier Irish, Ottawa Valley and traditional tap dancers wowed an audience of approximately 400 people at the BCPA on Saturday, April 21. The show also featured a pre-show performance by local children performing with the McNulty School of Irish Dance.

An Evening with Pat Boone

Legendary singer and entertainer Pat Boone performed to an audience of 618 people on Friday, April 27. The show was a huge hit with Mr. Boone’s large, adoring fan base.

While Mr. Boone was in town, he made an unannounced visit to Evergreen Village retirement home. The visit was covered by The Pantagraph, bringing some terrific press for the BCPA.

Disney’s “Choo-Choo Soul” with Genevieve

The stars of the Playhouse Disney hit television show “Choo-Choo Soul” brought their stage performance to the BCPA for two performances on Sunday, April 29. Over 1,000 people attended the performances, which were bridged by a Family Fun Fest in the BCPA Ballroom, which featured face painting, zoo animals, a bouncy house, and a variety of other crafts, activities and music. The two performers likewise made an appearance at the between-show event, signing autographs and posing for photos with the patrons. The event was sponsored by Scribbles Center for Learning, Inc.



Other April Accomplishments/Activities

Chamber of Commerce Business After Hours Event

The BCPA hosted a Chamber of Commerce Business After Hours gathering on Wednesday, April 18.

Musical Theater Workshop – Final Performance/Auditions

The 15 students in the BCPA's first Musical Theater Workshop had their public performance on the BCPA stage, Sunday, April 22. Sixty-five family members, friends, and other supporters attended the performance, which included five songs.

The students in the class then returned on Monday night, April 23 for an "Audition" in the Creativity Center. The class was structured to teach these young performers, ages 7-15, how to prepare an audition, ostensibly for the Miller Park Summer Musical, sponsored by the BCPA.

2012-13 BCPA Season Announcement/Arts Partners Reception

The BCPA welcomed its Arts Partners, Seat Sponsors, Commission members, and other supporters for a 2012-13 Season Announcement program on Tuesday, April 24.

McLean County Community Compact

BCPA staff continued to be engaged in a multiple-event program with the McLean County Community Compact for the third consecutive year. The program paired the BCPA with sixth graders from Chiddix Junior High. Students came to the BCPA on Monday, April 16 for a tour of the building and visit with staff.

Other events in April include:

- 2 Musical Theater Workshop class
- 3 Piano class
- 5 Chefs for Path
- 7 BCPA Historic Tour
- 9 Musical Theater Workshop class
- 10 Piano class
- 11 Illinois Wesleyan Civic Orchestra rehearsal
- 13 Illinois Wesleyan Civic Orchestra performance
- 13 Piano class
- 14 BCPA Historic Tour
- 15 Piano class
- 17 Piano class
- 20 Piano class
- 22 Piano class
- 24 Piano class
- 25 WMBD Career Fair
- 27 Piano class
- 28 Tri-Valley Prom

Department of Commerce and Economic Opportunity (DCEO) Grant

The BCPA received a \$2,700 grant from the DCEO's Public Sector Energy Efficiency Program toward the new LED Stage Lights approved for purchase by the City Council on April 10, 2012.

ISO Conductor Search

Performing Arts Director Joel Aalberts was invited to meet with all of the candidates for the vacant Music Director position with the Illinois Symphony Orchestra. The orchestra expects to fill the position in the early summer.

Utility

April is very busy month for the Utility division. Staff opened all park public bathrooms and drinking fountains. Park staff had to re-assemble all bathroom fixtures and re-installed all the water meters. McGraw Park fountain was cleaned and serviced and turned on at the end of the month as well.

McGraw Park spray ground surface was removed in anticipation of a new surface that will be installed in May. City staff removed the old water feature connections and replaced them with new fixtures. The new water features at McGraw Park are: 2 Palm trees, a three-bucket fill and spill, Gracie Gator (which is a sit on toy that sprays water), and finally a water spray cannon.

Parks Maintenance finally received approval from the State of Illinois for a new filtration system at O'Neil baby pool. The approval took two years of designing and planning. Park Maintenance staff began the removal of concrete around the baby pool to install 2 new drain boxes. Chester Pool will provide the expertise for the drain boxes and will advise staff with the installation of the filtration system and balance tank. Completion of this project will be in time for the scheduled pool opening.

A few other projects that were completed are:

- Painted all park and golf course parking lots.
- Installed new water play controller at Tipton Park.
- Replaced concrete fishing pier at White Oak Park.
- Completed monthly light inspections.
- Completed monthly park inspections.
- Completed monthly HVAC inspections at the Coliseum and BCPA.
- Installed four new locker room benches at Pepsi Ice Center. These benches were built by staff and were created from ash wood that was milled at the Parks Maintenance shop.

Installed new wall caps at the Sister City monument in McGraw Park. There are 4 different shrines each depicting a different country. They are: Russia, England, Japan and Bloomington, Illinois.

Pepsi Ice Center cont...

Hockey continues to maintain and grow. The winter adult league wrapped up in April. The adult session was the largest ever at the Pepsi Ice Center as it included 243 players on 18 teams. Two of the three divisions were full and 8 players had to be turned away. The winter session had 18 more players on 2 additional teams compared to last year. With the tight ice schedule, the "Sunday" night adult league had to be flexible as to when their games were played. Of the 104 games, 28 were not played on Sunday night. We had to utilize late Friday and late Saturday night. Most weeks the adult league ran until midnight on Sundays. A total of 45 of the 104 games started after 9:00 PM.

The fall/winter youth league ended in February. The youth spring league started in April. We have 196 kids playing on 16 in-house teams. They skate twice a week. We also have another 30 playing on two travel teams. These numbers are almost identical to last year. We have 1 more spring league player than last year.

In April speed skating sessions were added back into the schedule. There were 59 skaters who participated in the 8 sessions.

SPECIAL OPPORTUNITIES AVAILABLE IN RECREATION (S.O.A.R.)

Special Olympics:

It was a busy month for Special Olympics state games qualifying competitions. The bocce players traveled to Champaign for the District Bocce Tournament on April 21, the soccer team traveled to Springfield for the Soccer Qualifier on April 22, and the track and field athletes participated in the Area 6 Athletics Competition on April 29 in Normal. The soccer team placed first in their division so they advance to State Games in June. For athletics, 15 out of 23 athletes placed first in at least one of their events to advance to state. For bocce, 12 out of 17 athletes and 4 out of 6 unified pairs placed first and advance to state games.

Attendance jumped compared to 2011. This was mainly due to Special Olympics participation since the soccer team was new and the athletics event was held in April instead of May this year.

Weekly Programs: Some new weekly programs started in April including Restaurant Faves, Too Fit to Quit, White Oak Fitness Club, Candle Making, and more.

Special Events: Spring Formal, Family Play Day, and a trip to Barn II were the special events held in April.

STAFF HOURS (Pepsi Ice, Recreation, and S.O.A.R.)

Staff hours for the Recreation Division (S.O.A.R., Pepsi Ice, Recreation, and Aquatics) increased by 557 compared to 2011. The plus 500 hour increase was due to aquatics. This year one of the staff trainings was conducted in April; last year all of the trainings were carried out in May.

VOLUNTEER HOURS

Pepsi Ice Center continues to use volunteers in their youth hockey program as coaches. The Learn to Skate program also has quite a few who assist with classes and others who assist during freestyle time with the music.

The Miller Park Adult Center has volunteers who collect day old bread and pastries from various stores. On Thursdays they set up at the Adult Center and give it away to participants.

S.O.A.R. continued to have a large number of students needing hours for class. They assisted with a wide variety of programs. Some of the S.O.A.R. parents also volunteer.

The Recreation division had a full-time intern for 12 weeks during January – April. She was paid for ¼ of her time and the rest was volunteer time. These hours are included here.

Area	# individuals	# hours served
Hockey	35	289
S.O.A.R.	58	258
Miller Park Adult Center	9	32
Afterschool Flag Football	1	22

ZOO DIVISION

April Admission Revenue and Attendance

Revenue from the gate admission was 12.4% up for the current fiscal year compared to last year's revenue. The Revenue raised from admissions broke the all-time record for the Zoo in a fiscal year. \$308,094 was raised in fiscal year 2011-12. This total exceeded the budgeted amount by 11.7%. This past year was only the second time in history the Zoo broke through the \$300,000 mark.

Attendance was 10.6% up for the current fiscal year compared to last year's attendance. The fiscal year 2011-12 was the third best year in history. Attendance has reached the 110,000 mark only four times in the Zoo's 121 year history. Three out of the last four years have had guest totals over 110,000. This fact is particularly impressive considering the last major exhibit project was in 2004 (Tropical Rain Forest.) These numbers show how much support the Miller Park Zoo receives from the community.

April Education Revenue

Revenue from Education Program Fees and Rentals is up 10% for the fiscal year compared to last year. Education Program Fees and Rentals saw gains of 7.2% over the budgeted amount for the fiscal year.

April Carousel and Animal Feedings

Revenue from Concessions, Carousel, and Animal Food Sales is 76% up for the current fiscal year compared to last year's numbers. Carousel prices were raised starting May 2011. Also, animal feeding opportunities were increased in the last year. Concessions (which includes carousel) exceeded budget revenues by 23% for the fiscal year.

Animal Collection

- Acquisitions—animals added to collection by transaction or birth/hatch
 - 20 Kaiser Newt
 - 1 male Baker's Spiny Tailed Iguana
 - 10 Green and Black Poison Dart Frog
 - 29 Koi
 - 3 High Fin Shark
 - 1 female San Clemente Island Goat
 - 2 male, 1 female Red Wolf
 - 21 Budgerigar
 - 1 female Gouldian Finch

- Dispositions—animals removed from collection by transaction or death
 - 1 male, 1 female Gouldian Finch
 - 2 Alligator Newts
 - 9 Long Tailed Finches
 - 1 female Cordon Blue Finch
 - 1 female Red Handed Tamarin
 - 2 male, 1 female African Hedgehog
 - 1 male Red Wolf

- 2 female San Clemente Island Goats cleared quarantine and were moved to the Children’s Zoo.
- 11 Giant African Millipedes cleared quarantine and were moved to Zoo Lab. This species is new for the Miller Park Zoo.
- For the third year in a row, the Zoo celebrated the birth of another Red Wolf litter of pups. Last year, the Zoo released two pups to a wild refuge in North Carolina.

Staff

- Worked on animal transactions (10 pending)
- Zookeeper, Rebecca Van Beek, resigned to accept a position at the Oregon Zoo in Portland, OR.
- Much staff time was dedicated to preparations for the Association of Zoos and Aquariums (AZA) Accreditation inspection.

Notes

- Zoo Superintendent, Jay Tetzloff, received new laptop computer. This computer was paid for by Drs. Fred and Maria Smith as a gift of nearly \$1,000 to help the Zoo. The Zoo would have had to buy another computer as the Zoo Curator position was created and filled over the last year. This new laptop will also make it easier to go out into the community and give presentations.

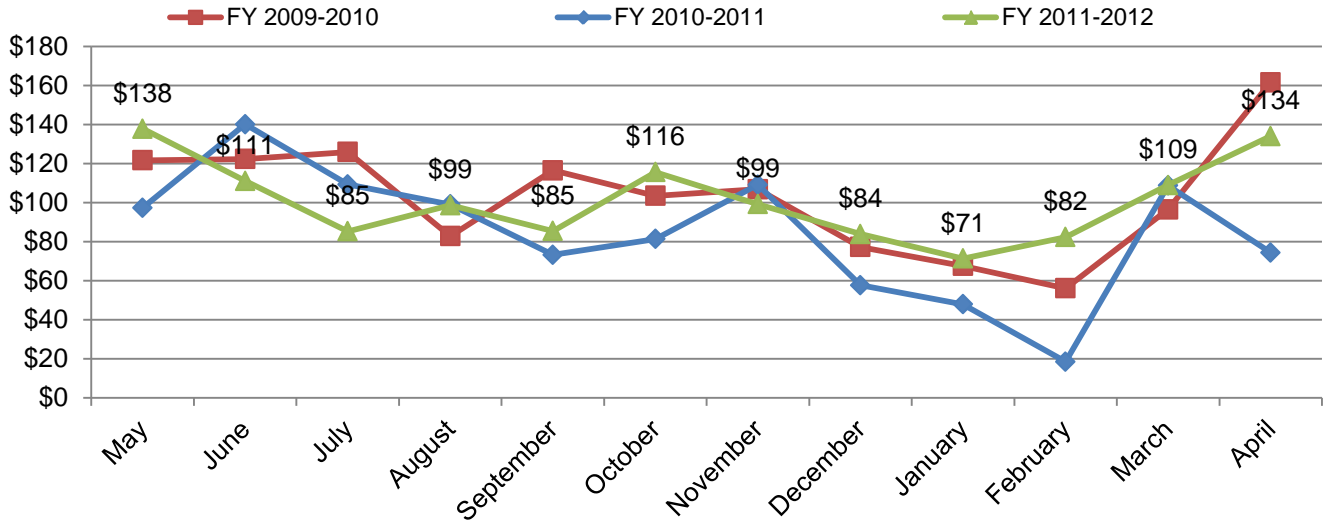
Planning & Code Enforcement Department cont...

Planning Commission Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-01-12	Illinois Wesleyan University	April 11, 2012 Requesting approval for rezoning from R-2, Mixed Residence District to S-1, University District, for the property commonly located at 1102, 1104, 1106 N. Evans St., 1101, 1102, 1103, 1105 N. McLean St. and 508 E. Empire St., consisting of approximately 1.175 acres. (Ward 7)	<i>Laid over to the next meeting.</i>
Z-01-12	Illinois Wesleyan University	April 25, 2012 Requesting approval for rezoning from R-2, Mixed Residence District to S-1, University District, for the property commonly located at 1102, 1104, 1106 N. Evans St., 1101, 1102, 1103, 1105 N. McLean St. and 508 E. Empire St., consisting of approximately 1.175 acres. (Ward 7)	<i>A recommendation of approval was passed to the City Council by a vote of 7 yes and 1 no.</i>

Building and Safety Division

Permit Fees Collected (in Thousands)



Number of Incorporated Building Permits

