

City of Bloomington City Manager's Monthly Report



Cornice molding on the BCPA building

The Mission of the City of Bloomington is to be financially responsible providing quality basic municipal services at the best value. The City engages residents and partners with others for community benefit.

Inside This Issue

City of Bloomington Elected Officials	2
City of Bloomington Administration	2
Welcome from the City Manager	3
Spotlight Department: Fire Department	4
Executive Summary	5
Police Department	8
Fire Department	12
Public Works Department	16
Water Department	19
Parks, Recreation and Cultural Arts Department	23
Planning & Code Enforcement Department	28
Economic Development	31
Human Resources Department	37
City Clerk	38
Information Services Department	40
Library	44
Compliments to the City	47
Appendix	51

Upcoming Community Events:

- Garden Plot Registration Begins, Parks & Recreation Main Office, March 30
- Joshua Redman/Brad Mehdau Duo, BCPA, April 12
- Say Goodnight Gracie, BCPA, April 14
- Step Crew, BCPA, April 21
- An Evening with Pat Boone, BCPA, April 27
- Disney's Choo-Choo Soul, BCPA, April 29

Spotlight Department: Fire Department



Three Bloomington Firefighters
Receive Meritorious Service
Award

See page 4 for details

City of Bloomington Elected Officials

Mayor: Steve Stockton

Ward 1 Alderman: Bernard Anderson
Ward 2 Alderman: David Sage
Ward 3 Alderman: Mboka Mwilambwe
Ward 4 Alderman: Judith Stearns
Ward 5 Alderman: Jennifer McDade
Ward 6 Alderman: Karen Schmidt
Ward 7 Alderman: Steven Purcell
Ward 8 Alderman: Robert Fazzini
Ward 9 Alderman: Jim Fruin

City of Bloomington Administration

City Manager: David A. Hales
Deputy City Manager: Barb Adkins

City Clerk: Tracey Covert
Corporate Counsel: Todd Greenburg
Interim Director of Finance: Rich Hentschel
Director of Human Resources: Emily Bell
Director of Information Services: Scott Sprouls
Director of Parks, Recreation and Cultural: John Kennedy
Director of Planning & Code Enforcement: Mark Huber
Director of Public Works: Jim Karch
Director of Water: Craig Cummings
Police Chief: Randall McKinley
Fire Chief: Mike Kimmerling
Library Director: Georgia Bouda

Welcome from the City Manager



The City of Bloomington began the practice of producing the City Manager's Monthly Report in 2009 to provide performance information to the Mayor, City Council and the public on City services and programs. The City utilizes performance data to identify efficiencies and potential inefficiencies for the purpose of improving services, responsible budgeting and enhancing transparency in local government. In efforts to best guide City resources toward the betterment of the community, the Bloomington City Council adopted a strategic plan which identifies goals that focus on outcome-based objectives and potential actions for the projected course of five years. The City Manager's Monthly Report reflects the City's progress toward the accomplishment of these goals and current service levels. The Performance data in this report is compiled internally by each department/division that comprise City Services. The information is then analyzed and organized for presentation by myself and the Assistant to the City Manager.

I am proud of the City's efforts toward becoming more performance driven and the direction in which our community is headed. City staff and I will continue to work diligently to increase efficiencies in City services and achieve the goals established by Council as we proudly serve the citizens of Bloomington.

I am pleased to present to you the February 2012 City Manager's Monthly Report. I hope that you continue to stay informed on City issues and progress.

Please feel free to contact me with any questions, comments and/or suggestions regarding this report.

Sincerely,

A handwritten signature in black ink, appearing to read "David A. Hales". The signature is fluid and cursive, written on a white background.

David A. Hales
Bloomington City Manager
109 E. Olive Street
Bloomington, IL 61701
Dhales@cityblm.org

The Bloomington
City Council meets
every 2nd and 4th
Monday of each
month at 7:00 p.m.
for regular Council
Meetings

Bloomington City Hall
109 East Olive Street
Bloomington, Illinois
61701

Spotlight Department: Fire Department

On Wednesday, January 25, 2012 three off duty Bloomington firefighters: Chris Brown, Frank Radek and Jason Greer were in the right place at the right time. The three firemen were traveling in Normal heading back to Bloomington, returning from a funeral, when they smelled smoke they presumed to be suspicious and took it upon themselves to search for the source of the smoke. Going out of their way, they located the source at a private residence in Crestwood Court in Normal where their suspicions of the smoke being more than just chimney smoke was proven to be accurate. The firemen quickly called in the fire and entered the home and woke the residents and aided in their safe evacuation of the house. Their quick and selfless acts saved the lives of the woman and her two small children. Also saved were 4 cats and a dog.



On February 28th, the three firemen were presented with the Meritorious Service Award, an award presented to individuals who distinguish themselves by a meritorious achievement, act, or service, performed in a manner substantially beyond normal expectations, or who demonstrate a special faithfulness or perseverance over time in providing high quality service in meeting and advancing the Department's goals and objectives. The City is proud of Chris Brown, Frank Radek and Jason Greer's heroic act and their dedication to serving and protecting the citizens of our community.

To view the video of the Bloomington Firefighters being honored at the February 28 ceremony visit:

<http://www.cinewsnow.com/news/local/Firefighters-honored-for-going-beyond-call-of-duty--140813283.html>



Executive Summary

Office of the City Manager

- The City welcomes Alex McElroy as the new Assistant to the City Manager. Before coming to the City, Mr. McElroy served as the Assistant City Manager for Centralia, Illinois from 2008 to 2011. While serving the citizens of Centralia, Mr. McElroy worked closely with the City Manager in the development and administration of the City's \$38.7 million budget, assisted in the establishment of an award winning performance management program, facilitated a \$4.2 million state and federally funded road reconstruction and water infrastructure upgrade project, and aided in the development of a Budget Document recognized by the Government Finance Officers Association as a Distinguished Budget Presentation. Mr. McElroy holds a Master Degree in Public Administration from Cleveland State University located in Cleveland, Ohio and a Bachelor Degree in Political Science from Heidelberg College in Tiffin, Ohio. In October of 2009, Mr. McElroy completed the International Economic Development Council (IEDC) basic economic development coursework in economic development practices and principals and is expected to graduate from the Oklahoma University Economic Development Institute (EDI) program later this year. Mr. McElroy brings with him 5 years of local government experience and will perform a variety of special duties and tasks as assigned by the City Manager including assisting the City in the development of a sustainable performance management system.

Police Department

- The Neighborhood Focus Team (NFT) and several patrol officers conducted numerous traffic enforcement details issuing 96 citations. The NFT unit also conducted 30 sex offender compliance checks with the following results: 15 were compliant, two found living with children in violation of court orders, eight were found to be committing minor registration violations, one had moved and not told Bloomington Police Department (BPD), two could not be located, two were lying about where they lived. A new round of junk and abandoned car towing is underway.
- The following activity was generated in the Street Crimes Unit (SCU): eight warrant arrests made; 14 non-warrant arrests made; \$2,050 in tow fees generated; \$750 in ordinance violations issued. The following drugs were seized: 5.3 grams of cannabis; 12.6 grams of crack cocaine; 0.1 grams of spice; several items of drug paraphernalia.
- The Department experienced 106 property crime reports and 28 violent crime reports, which is down from January with 165 property crime reports and more than the January violent crime with 25 reports. Of the 28 violent crimes reported, 22 were aggravated assault, 3 robbery and 3 forcible rape.

Fire Department

- During February, the Department responded to 133 calls of which 9 were confirmed structure fires. The 133 calls comprised 17.7% of the volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$140,200.
- Average response time from time of call to arrival for Fire Suppression emergency calls was within the 6 minute benchmark at 5:27 during February.

- EMS responses for February totaled 619. This represents 82.3% of the monthly call volume. From these responses the Department provided aid to 710 patients. The three leading EMS response types during February were Sick Person, Breathing problems and Fall victim.

Water

- The Morris Avenue/Veterans Parkway reconstruction project that was started in March of 2011 has continued with water main construction during February 2012. The Water Department had budgeted \$750,000 total for this project. The portion that the Water Department must fund is about \$603,000. This project will replace some very poorly performing infrastructure, the site of numerous water main breaks over the last five years. During the month, the water main on South Morris Avenue from Veteran's Parkway northward to Goose Creek Road was installed, quality and pressure tested and then placed in service. This part of the project involved about 1,500 feet of 12" water main and four replacement fire hydrants. The only part that is left for the water main replacement portion of this large road project is the water main under Veterans Parkway which will be directionally drilled into place and the connection on Morris Avenue near the south east corner will be made. That part of the project was started in late February (see picture on page 20).
- With a few days of modest precipitation and the lower demand in February, the Lake Bloomington and Evergreen Lake reservoirs gained a little in volume. The Lake Bloomington reservoir is about full, only about six inches below the spillway and the Evergreen Lake reservoir is a couple of inches below full. From a water supply standpoint at this time of year, our position is excellent. The City continues to pump from the Evergreen Lake reservoir. From a supply strategy standpoint, this has paid dividends as the small amount of precipitation we have seen in February has amounted to about a two and a half foot gain in the Lake Bloomington reservoir.
- The City pumped an average of around 10.5 million gallons per day (MGD) in February with a peak day of 12.9 MGD on February 27, 2012. The February average for 2012 can be compared to the average daily pumpage during February 2011 of 10.4 MGD, 9.8 MGD in 2010 and 10.8 MGD in 2009 and 11.5 in 2008.

Parks, Recreation & Cultural Arts

- Park staff completed the installation of the playground at Gaelic Park and 500 cubic yards of playground surfacing was installed around the equipment. After some brick work and signs are installed, the playground will be ready to open this spring. Staff also completed the roof installation at the shelter adjacent to the playground equipment.
- The Zoo posted the second highest admission revenue for the month of February since records have been kept. Revenue from the gate admission is 2.7% up for the current fiscal year compared to last year's revenue. February attendance was up 3.1% up for the current fiscal year compared to last year's attendance. Mild weather in both January and February were a boon to attendance. Leap Day also provided an additional day of operating hours. Over 400 more visitors came to the Zoo in February 2012 than February of 2011.
- The BCPA welcomed 12,542 people to 94 different events and activities in February generating \$560,844 in revenue.

Planning & Code Enforcement

- The torrid pace of construction activity in January has continued through the February numbers. All of our basic construction indicators are up from 26-1,000% ahead of last year's numbers at this time. Year-to-date new home starts are up by 317% while overall construction

and permit fees collected are up by 267% and 232% respectively. While the percentage increases are rather large for these areas, the numbers of construction and building permits, which are likely a better gauge of our day to day activity, also show large increases in activity. Granted, the warmer than normal winter is likely playing a role in this activity spike, staff hopes it is the beginning of a better year for the local construction industry.

Month to Month	Year to Date
New home starts – up 1,000%	Up 317%
Building permits – up 26%	Up 35%
All construction permits – up 64%	Up 49%
Fees collected – up 47%	Up 232%

Construction Projects \$1,000,000 or Higher

Building/Project Description	Address	Value
Barker Auto Sales	2030 Ireland Grove Rd	\$1,300,000

- Work on the Main Street Transportation Improvement Feasibility Study is nearing its end and should be presented to the Council in the spring. Funded by the Illinois Department of Transportation (IDOT), this study is looking into building on previous planning efforts to improve safety and revitalize businesses on Main Street. It also will serve as a basis for a possible Phase I study of the roadway.

Notable Plan Reviews Received

**Review status still pending

Building/Project Description	Address	Value
BHS Media Center & Classroom	1202 E. Locust St	\$1,779,500
New McDonalds Restaurant	3102 E. Empire St.	\$1,200,000

Police Department

Administration

School Resource Officer (SRO) Arnold completed 17 reports, made one arrest; issued ten ordinance violations (OV), did two home visits, spoke to five parents, and completed two student transports.

SRO Evans had the following service calls: twenty theft issues; four order of protection checks; eight suspicious vehicles; thirty-one disorderly conduct issues; four child custody issues; 25 truancy issues, 35 fights; five child abuse; five domestic cases; and 25 school zone traffic issues.

SRO Hirsch presented to 60 eighth grade students for career day; dealt with five fights writing two ordinance violations; subdued two students for aggressive behavior towards staff; removed three subjects from buses because of behavior; investigated three thefts; located one lost child; spoke with 18 parents for truancy, theft, sexual activity, drug and alcohol use, drug distribution, fighting, academic performance. Hirsch assisted administration with interviews concerning the following issues: knife brought to school, inappropriate touching, theft, aggressive students, three locker searches, and fighting.

SRO Wagehoft attended Youth Impact meeting; attended meeting with Juvenile Court Services regarding presentations in the school; issued two challenge to fight ordinance violations and one injury to property OV. Wagehoft assisted with the following situations: three theft, 17 disorderly conduct, four gang related, five fights, one runaway, one drug investigation, four bullying, two gun threats, and 10 parent contacts.

Cyber Crimes

The Cyber Crime unit continued to operate under the United States Secret Service. The Unit worked four child pornography cases and conducted one cell phone examination. The Unit also supported Bloomington Police Department (BPD) detectives and Task Force members by assisting with one homicide case, two network intrusions and five other cyber-crime offenses.

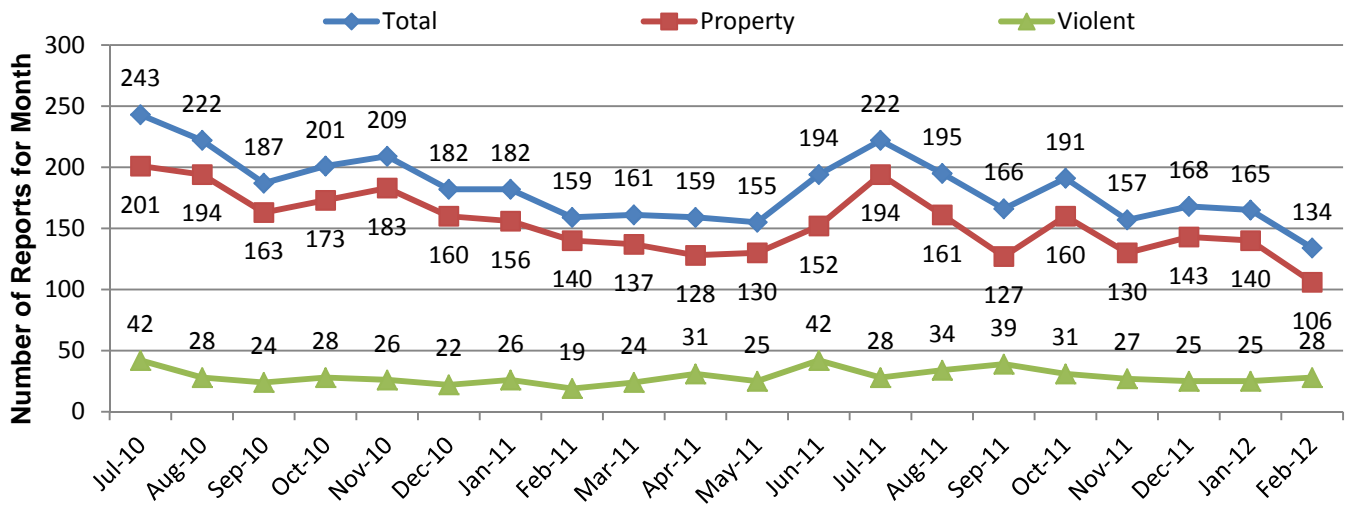
STREET CRIMES UNIT (SCU)

The following activity was generated: eight warrant arrests made; 14 non-warrant arrests made; \$2,050 in tow fees generated; \$750 in ordinance violations issued. The following drugs were seized: 5.3 grams of cannabis; 12.6 grams of crack cocaine; 0.1 grams of spice; several items of drug paraphernalia.

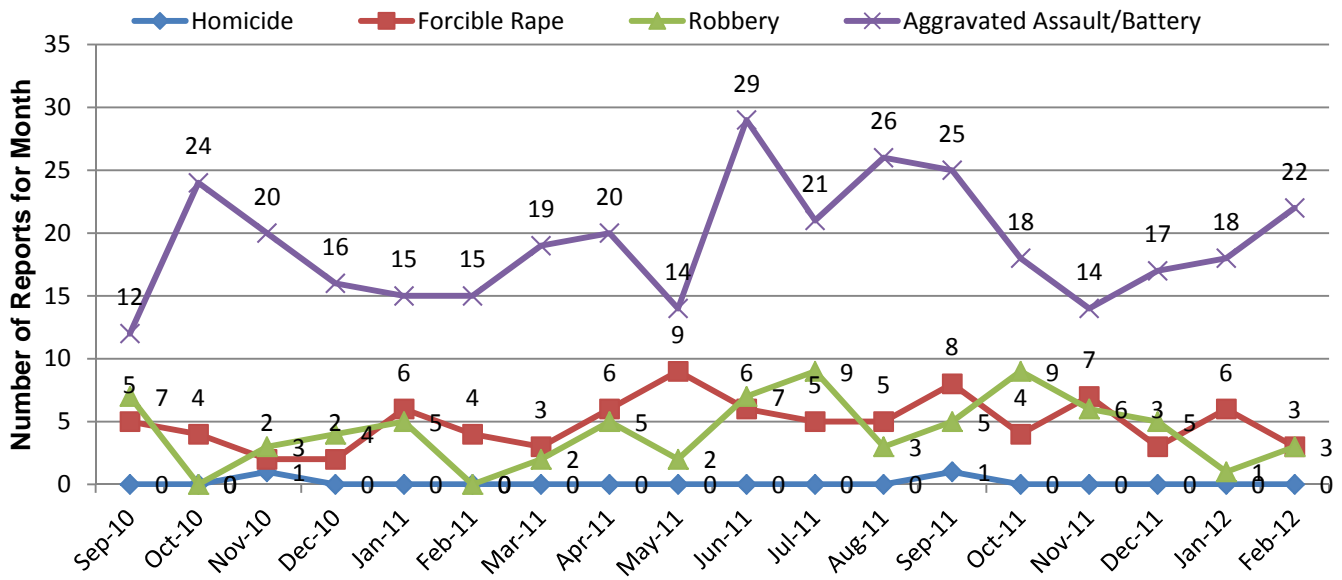
VICE

Vice opened 18 cases and closed nine cases. Two search warrants were executed and \$569 was seized. The following drugs were seized/purchased: 3.0 grams of crack cocaine seized; 2.4 grams of crack cocaine purchased; 4,954.97 grams of cannabis seized; 137.2 grams of meth seized (liquid form); 2.4 grams of heroin seized; 1.5 grams of heroin purchased.

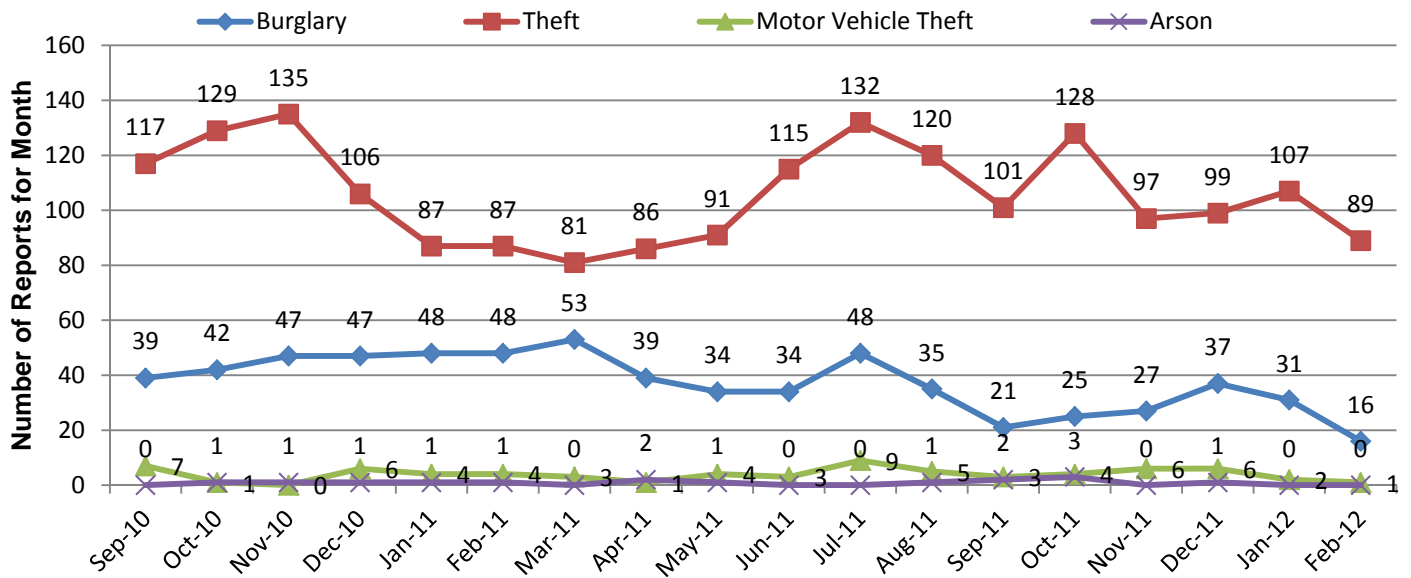
Property and Violent Uniform Crime Reports by Month Since July 2010



Violent Crime by Categories Since September 2010



Violent Crime by Categories Since September 2010



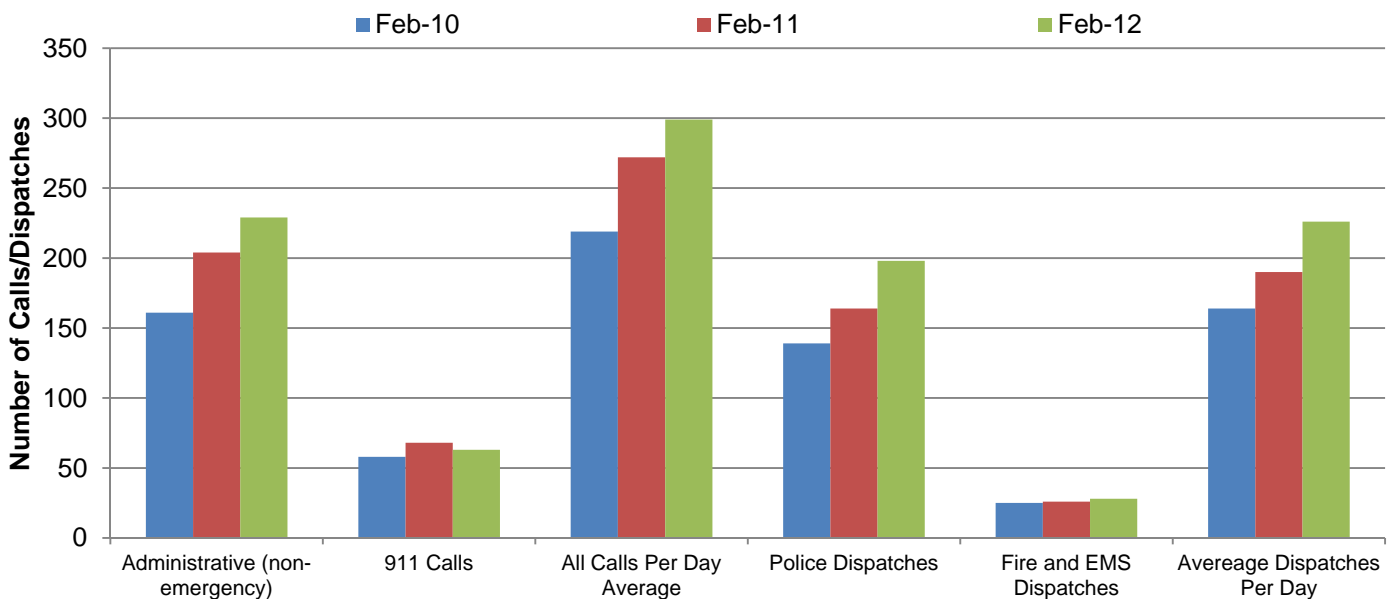
Communications

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

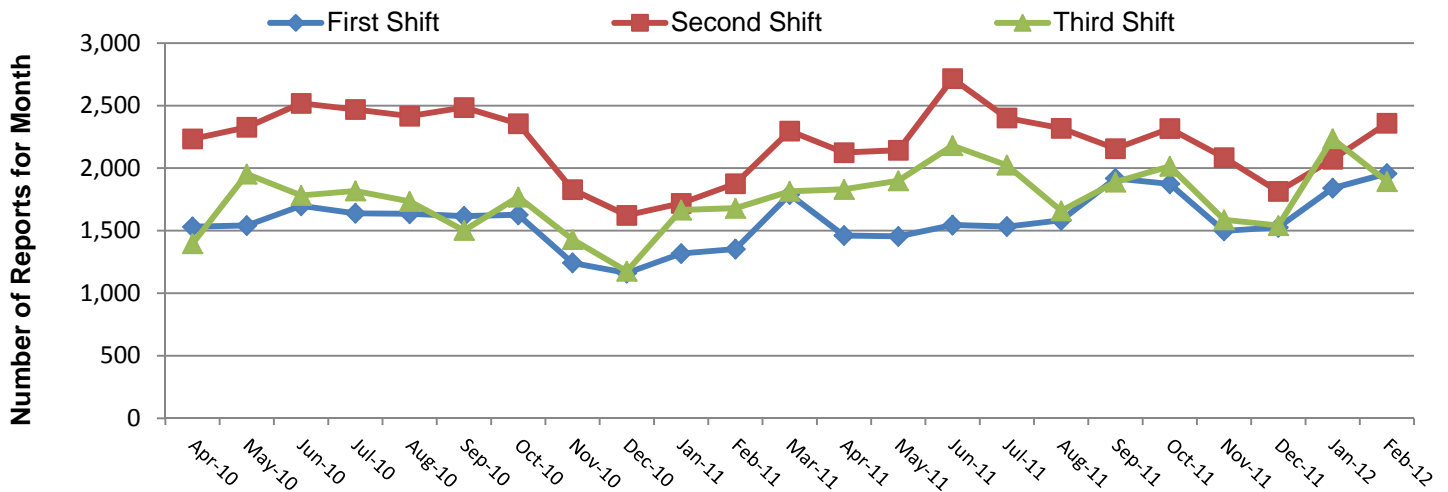
0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
46.50%	43.80%	7.00%	1.80%	97.30%

There were phone issues with Starcom near the end of the month but the back-up system worked as designed. One telecommunicator was released from training and assigned to a shift with the second telecommunicator near completion of training. Officer Wolf attended Mutual Aid Box Alarm System conference in Peoria.

Communication Center Daily Call Averages February 2010 - 2012



Police Department Calls for Service by Shift and Month Since April 2010



The average number of officers working daily in February was 9.73.

First Shift (7 A.M. – 3 P.M.)

The Neighborhood Focus Team (NFT) and several patrol officers conducted numerous traffic enforcement details issuing 96 citations. The NFT unit also conducted 30 sex offender compliance checks with the following results: 15 were compliant, two found living with children in violation of court orders, eight were found to be committing minor registration violations, one had moved and not told BPD, two could not be located, two were lying about where they lived. A new round of junk and abandoned car towing is underway.

Second Shift (3 P.M. – 11 P.M.)

On February 6, officers responded to a disorderly conduct call at a local motel, discovering a working meth lab during the call. Suspects were charged with over 100 grams of meth.

Three additional officers from the FTO (Field Training Officer) program began their second phase of training on second shift. Two officers attended ILEAS training, two sergeants attended a front line supervisor course and several officers attended MTU 8 classes.

Third Shift (11 P.M. – 7 A.M.)

Approximately 440 traffic stops were made by third shift officers. In comparison there were 85 traffic stops made by third shift in 2011. Thirteen DUI arrests were made this month in comparison to four in 2011. Third shift officers made 26 arrests this month which stemmed from self-initiated stops.

An officer stopped a vehicle for one headlamp which led to a foot pursuit. With the assistance of K-9 3 the subject was taken into custody. The custody was wanted by the US Marshals. He was arrested for possession of cannabis and two tabs of ecstasy. Another arrest was made by an officer resulting in arrests for possession of controlled substance and 7 vials of THC (tetrahydrocannabinol/cannabis). Also, \$2,248 was seized in the arrest. Third shift averaged 8.75 patrol officers per shift. Fourth shift averaged 5.2 patrol officers per shift.

*****Police Department Appendix Continues on Page 51.***

Fire Department

Fire Suppression

Top 5 Fire Response Types for February 2012

Rank	Response Type
1.)	554: Assist invalid
2.)	611: Dispatched & cancelled en route
3.)	743: Smoke detector activation, no fire - unintentional
4.)	611: Dispatched & cancelled en route
5.)	746: Carbon monoxide detector activation

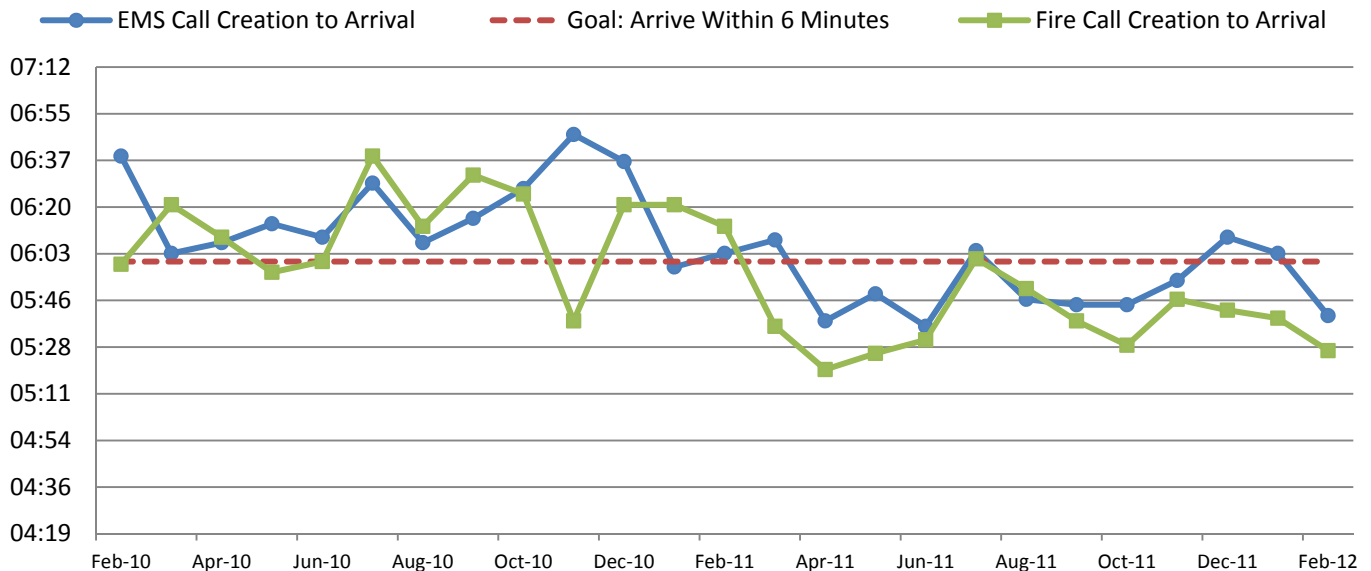
Fire Response Data: February 2012

Fire Response Type	Previous 12 Month Average	February of 2012
Fire Reponses	155	133
Structural Fires	9	9
Estimated Dollar Losses (Property & Contents)	\$395,560	\$140,200

During February, the Department responded to 133 calls of which 9 were confirmed structure fires. The 133 calls comprised 17.7%% of the volume for the month. These structure fire incidents resulted in a dollar loss estimated at \$140,200.

Average response time from time of call to arrival for Fire Suppression emergency calls was within the 6 minute benchmark at 5:27 during February.

Fire & EMS Call Response 2 Year Analysis



Training Summary

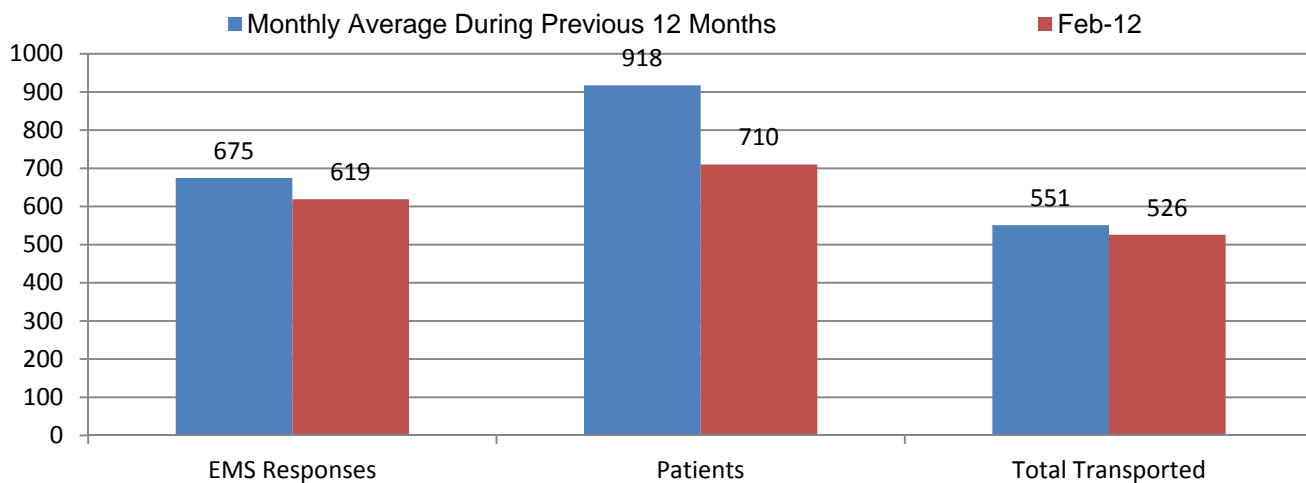
Fire Ground Command and Safety were the formal monthly training programs for February.

Emergency Medical Services (EMS)

Activity Summary

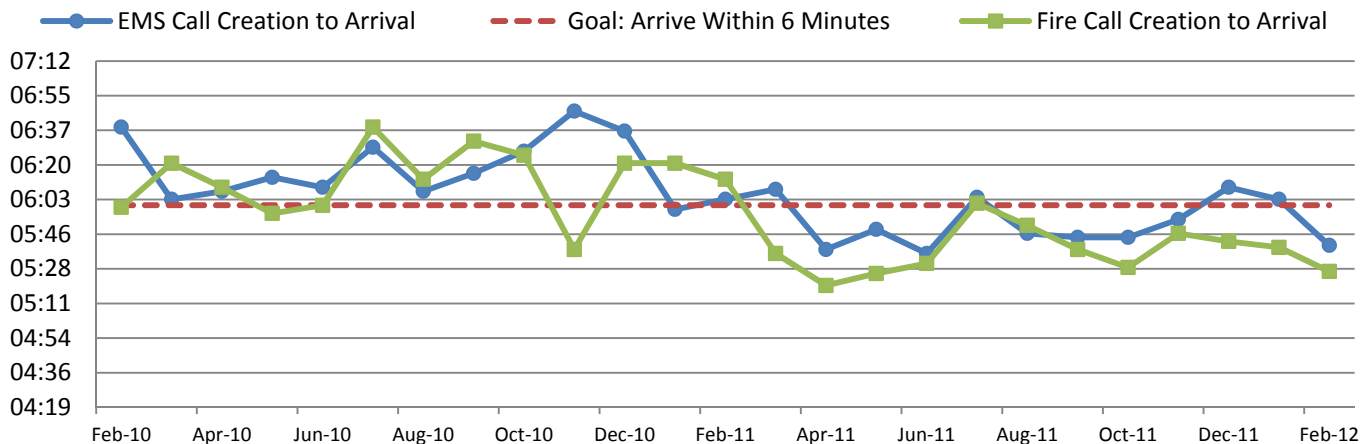
EMS responses for February totaled 619. This represents 82.3% of the monthly call volume. From these responses the Department provided aid to 710 patients. The three leading EMS response types during February were Sick Person, Breathing problems and Fall victim.

EMS Responses: February 2012 and Previous 12 Month Average



Average response time from time of call to arrival for EMS emergency calls was below the 6 minute benchmark at 5:40 during February.

Fire & EMS Call Response 2 Year Analysis



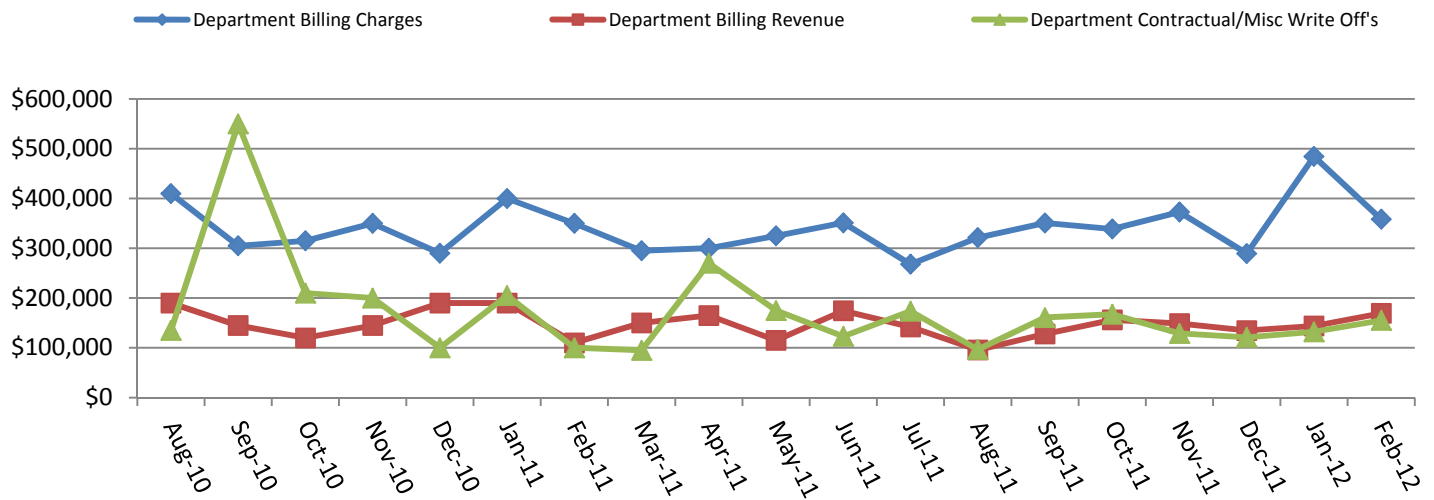
Training Summary

The formal training programs for February in EMS were Mass Casualty Incidents (MCI) and Pediatric Education for Prehospital Providers (PEPP).

Billing Revenue Summary

Ambulance billing contains three areas, Revenue, Charges, and Contractual-Write offs. Revenue is the actual amount received by the City for the month. Charges are the total amount billed for the month. Contractual-Write offs consist of the portion of the charges not received as a result of either Federal or State carriers (Medicare and Medicaid) not allowing for EMS services, or write offs for financial hardship, bad debt accounts not collected (these are passed to a third party debt collection agency), bankruptcies, etc. The February total for revenue was \$169,354.92. The total February billing charges were \$358,398.40. The Contractual-Write offs total for February was \$155,183.94. Bad Debt transferred to third party collections was \$66,281.51.

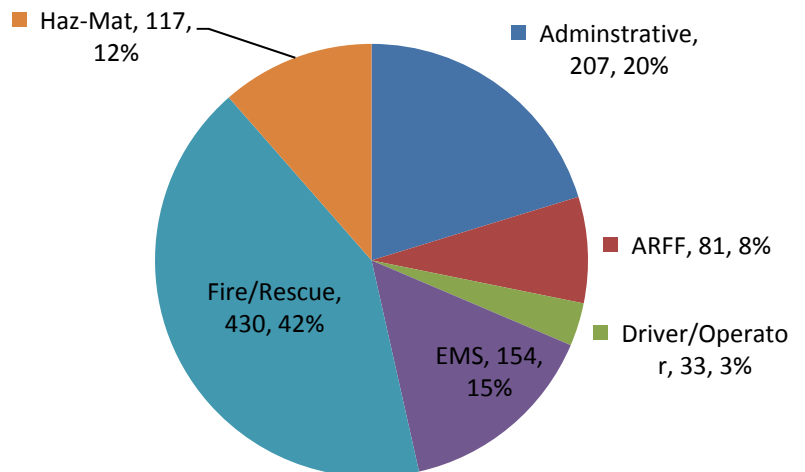
Fire Department EMS Billing Since August 2010



Fire Department Training Reports for February

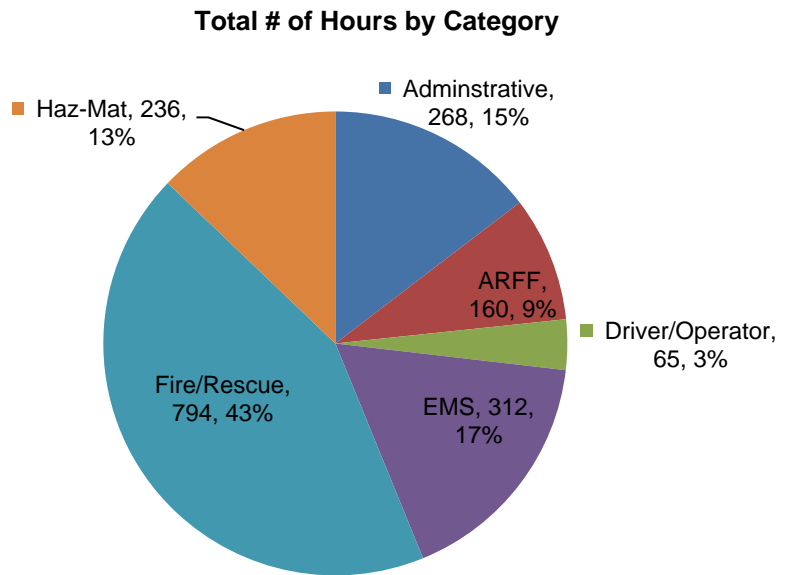
For the month of February, 2012 the fire department held 201 training classes which totaled 1,834.68 class hours. The class topics have been grouped into six categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, and Hazmat. The pie chart to the right represents the proportion of classes held in these six categories for the month of February.

Total # of Training Classes by Category



Major training subjects during this month included:

- Driver/Operator
 - Apparatus Familiarization
 - Ongoing Truck 4 Driver Training
- Fire/Rescue
 - Ice/Water Rescue
 - Fire Officer Development
 - Communications
- Hazardous Materials
 - Unknown Substance
 - Monitoring
- EMS
 - Mass Casualties Incidents
 - Pediatric Education for Prehospital Providers
- ARFF
 - Air Cargo Hazards
 - Airport/Aircraft Familiarization



The 201 training classes included 1,022 participants resulting in a total of 1,834.68 hours of training during February. The pie chart above represents the total man hours of training in the six categories.

Hazardous Materials

Activity Summary

Two (2) Hazardous Materials responses during February. Both were fuel spills, with one response to the Town of Normal and one for a leaking semi-tractor.

Training Summary

The formal training program for February was Unknown Substance Response

Department Activities for February

Commercial Occupancy fire pre-plan program continued. Ice/Water Rescue training for all personnel was conducted. The Department began a Fire Officer Development program this month and will be an ongoing program. Public Education was conducted on fire & life safety, fire evacuation planning and extinguisher training. A total of 174 children and 62 adults participated in these events during February.

****Fire Department Appendix Continues on Page 52**

Public Works Department

Engineering Division

City of Bloomington Projects	Status
Street & Alley Repair, 2011-12	Completed
General Resurfacing, 2011-12	Completed
Tanner St Reconstruction	In Construction (95% Complete)
Morris Ave Reconstruction, Fox Hill to Fire Station	In Design (75% Complete)
2012 Maintenance Contracts (Street, Utility, Grading, Traffic Signals)	In Design (10% Complete)
2011 Maintenance Contracts (Street, Utility, Grading, Traffic Signals)	In Construction (75% Complete)
Regency Pump Station Improvement	In Design (99% Complete)
Eagle Crest East Pump Station Improvements	In Design (10% Complete)
Locust Colton CSO Elimination, Phase 1	In Construction (10% Complete)
Lafayette St Reconstruction, Maple to Morrissey	In Design (95% Complete)
Sump Pump Drain Line 2010-11	Completed
Hamilton Rd Reconstruction, Timberlake to Main	Punch List Items
Constitution Trail - Grove to Croxton	Punch List Items
50/50 Sidewalks & Handicap Ramps 2011-12	In Construction (79% Complete)
2011 Detention Basin Improvements	In Design (15% Complete)
Hershey Road: Hamilton Road to 750' South	In Design (20% Complete)
Sanitary Sewer & Storm water Master Plans	(5% Complete)

Private Development Projects	Status
Commercial Site Plans	8 Plan Sets Reviewed
Grove Subdivision, 3 rd Addition	Punch List Items
Grove Subdivision, 2 nd Addition	Punch List Items
Cedar Ridge Elementary School	Completed
George Evans Middle School	Completed
Cedar Ridge Subdivision, 1 st Addition	Punch List Items
Wingover Apartments	In Construction (99% Complete)
Morrissey Drive Trunk Sewer (Unit 5 Schools)	Punch List Items
Harvest Pointe – Phase II	Punch List Items
Links at Ireland Grove	Punch List Items
Loeseke Sanitary Sewer	Punch List Items
Morrissey Dr (US 150) at Evans Jr High School Signal	Punch List Items
Kickapoo Creek Stream Restoration, Phase III	Punch List Items
Hamilton Road: Brookridge Apts Entrance to 1200' East	In Construction (0% Complete)

Village of Downs Projects	Status
Kickapoo Trunk Sewer, Pump Station & Force Main	Punch List Items

IL Department of Transportation Projects	Status
Veterans Pkwy/Morris Ave/Six Points Rd/Greenwood Ave	In Construction (40% Complete)

Street & Alley Repair

This annual project involves minor repairs to City streets and provides for milling/resurfacing of City alleys.

General Resurfacing

This annual project includes the milling and resurfacing of existing City streets.

Locust Colton CSO Elimination – Phase 1

This is the start of a multi-year and multi-phase project to separate combined sewers leading to the CSO - Combined Sewer Overflow at Locust Street and at Colton Avenue.

Lafayette St. Reconstruction from Maple to Morrissey

Lafayette Street will be reconstructed as a 3 lane city street with a center two way left turn lane and sidewalk on the north side.

February 2012 Curb Cuts	11 Permits Issued (Value \$375)
February 2012 Erosion Control	4 Permits Issued (Value \$440)
February 2012 Excavation Permits	35 Permits Issued (Value \$1505)
February 2012 Water Meter Fees	Value = \$4625
February 2012 Street Cut Deposits	Value = \$800
February 2012 Water & Sewer Side Taps	Value = \$1508.76
February 2012 Dumpsters & Traffic Control	5 Permits Issued (Value \$150)
February 2012 Overweight Loads	7 Permits Issued (Value \$1125)
Customer Service Calls	
February 2012 Call Center	N/A inbound calls
February 2012 Public Works Office	48 in-person assistance contacts
Erosion Control/Complaints Inspection Report	
New/Maintenance Erosion/Storm Water Management Inspections	169
Erosion/Storm Water Management Complaints	2
Inspection & Complaint Files Closed	1

Fleet

	February 2011	February 2012
Work Orders		
Work Order Requests	361	361
Total Repair Orders Closed	328	307
Preventative Maintenance	33	54
Fuel		
Total No Lead Gallons	13,246	15,105
Total Cost	\$37,521	\$44,312
Average Price per Gallon	\$2.83	\$2.93
Total Diesel Cost	18,285	10,940
Total Cost	\$56,947	\$36,693
Average Price per Gallon	\$3.12	\$3.35

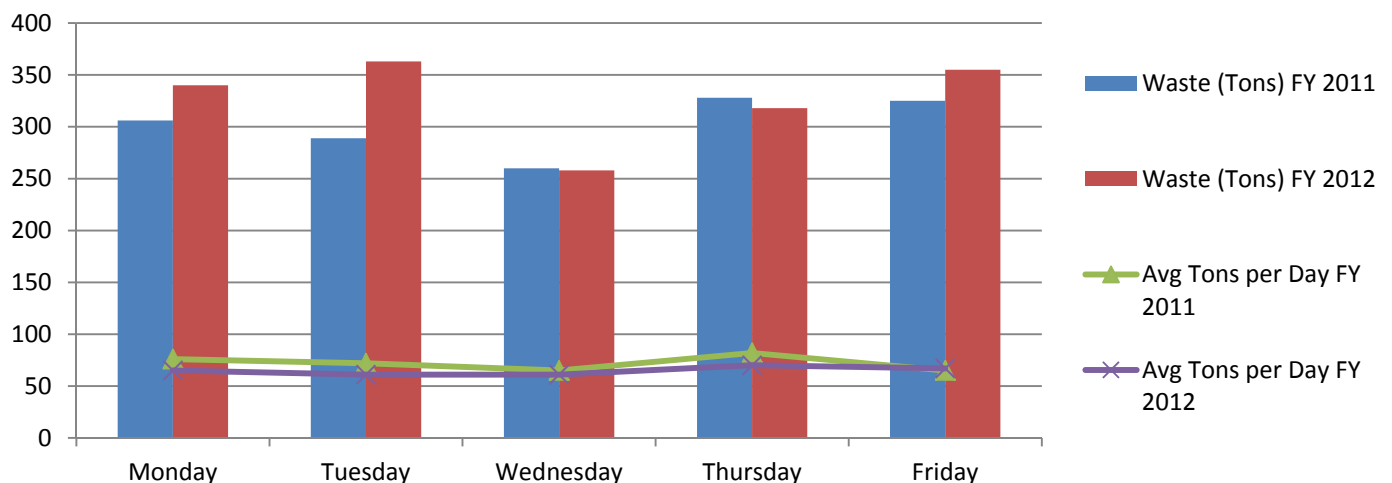
Please notice the extreme reduction in Diesel Fuel for the Month of February, 2012 compared to February, 2011. This is due to no significant amount of snow fall.

Streets and Sewers

Due to a data issue, no information is available for the Month of February, 2012. Public Works is in the process of correcting this issue and information should be available for March, 2012.

Waste Management

Residential Husehold Waste February 2012



Water Department

Reservoir Conditions

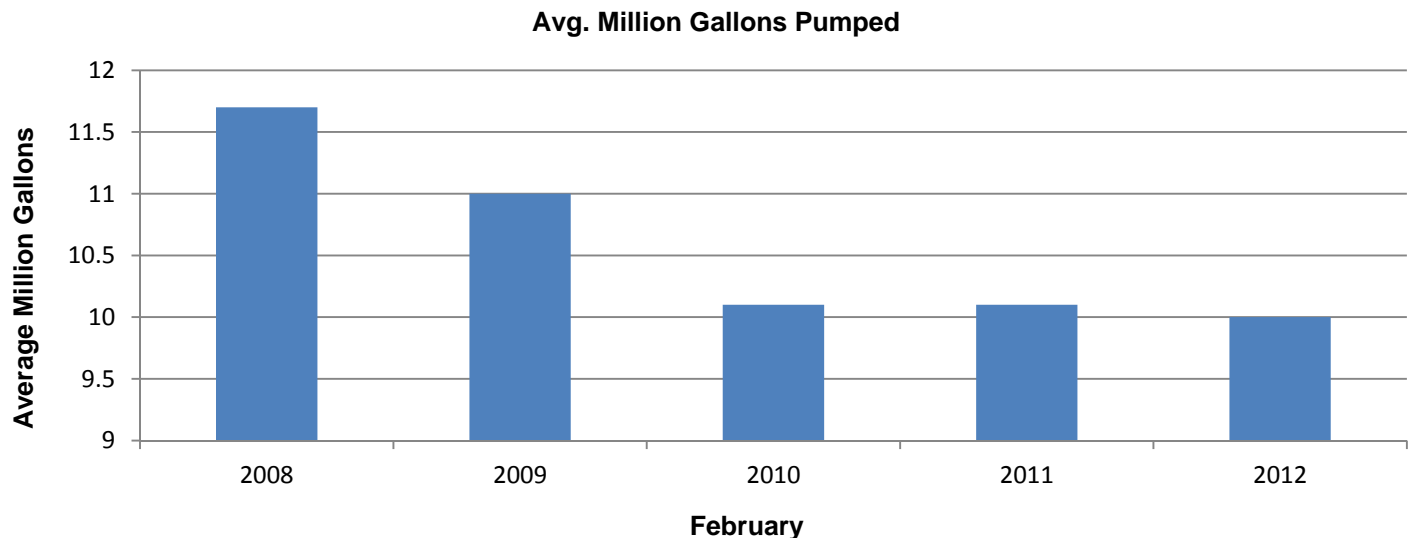
With a few days of modest precipitation and the lower demand in February, the Lake Bloomington and Evergreen Lake reservoirs gained a little in volume. The Lake Bloomington reservoir is about full, only about six inches below the spillway and the Evergreen Lake reservoir is a couple of inches below full. From a water supply standpoint at this time of year, our position is excellent.

The City continues to pump from the Evergreen Lake reservoir. From a supply strategy standpoint, this has paid dividends as the small amount of precipitation we have seen in February has amounted to about a two and a half foot gain in the Lake Bloomington reservoir.

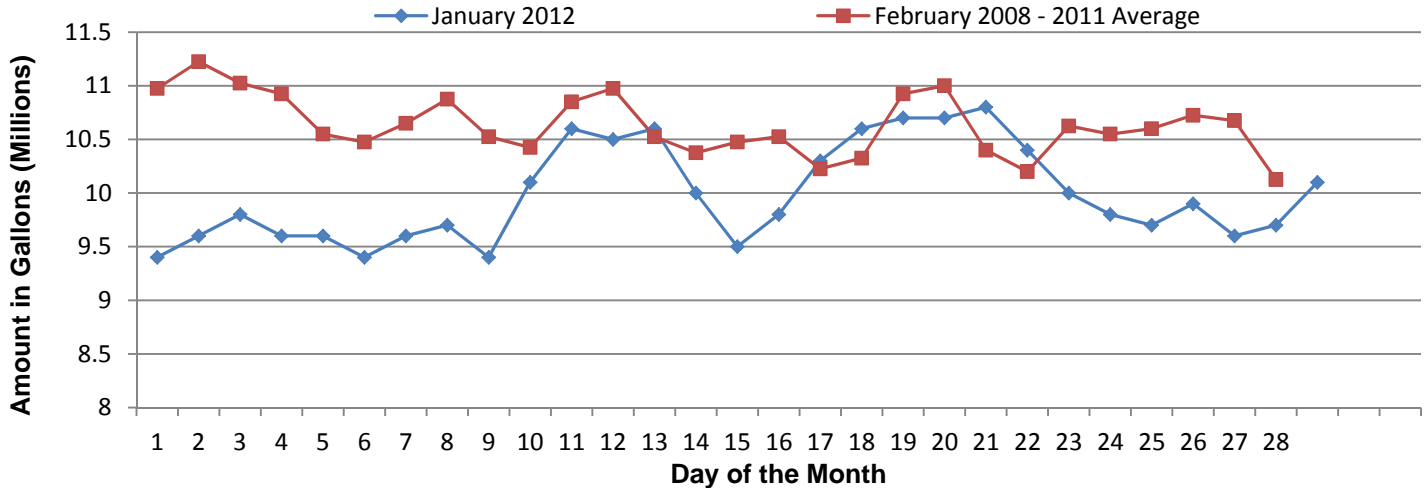
This is normally the time of year that the nitrate content of the raw water supply in the reservoirs can start to rise as thawing conditions allow frozen streams to start flowing into the reservoir. However, this year is different in that it has been a mild winter and the streams have frozen and thawed several times. Also, there has not been much precipitation overall. As of the end of the month, the nitrate levels were around 1.0 mg/l (10 mg/l being the Maximum Contaminant Level regulated by the EPA) from the Evergreen Lake and Lake Bloomington Reservoirs.

Pumpage

The City pumped an average of around 10.5 million gallons per day (MGD) in February with a peak day of 12.9 MGD on February 27, 2012. The February average for 2012 can be compared to the average daily pumpage during February 2011 of 10.4 MGD, 9.8 MGD in 2010 and 10.8 MGD in 2009 and 11.5 in 2008.



Water Delivered to Customers (in Millions of Gallons): February 2012 and February 2008-2011 Four Year Average



Infrastructure

The Morris Avenue/Veterans Parkway reconstruction project that was started in March of 2011 has continued with water main construction during February 2012. The Water Department had budgeted \$750,000 total for this project. The portion that the Water Department must fund is about \$603,000. This project will replace some very poorly performing infrastructure, the site of numerous water main breaks over the last five years. During the month, the water main on South Morris Avenue from Veteran’s Parkway northward to Goose Creek Road was installed, quality and pressure tested and then placed in service. This part of the project involved about 1,500 feet of 12” water main and four replacement fire hydrants. The only part that is left for the water main replacement portion of this large road project is the water main under Veterans Parkway which will be directionally drilled into place and the connection on Morris Avenue near the south east corner will be made. That part of the project was started in late February.



South Morris Avenue water main construction - February 2012

The Gerig Court Apartments water main extension project was completed during the month. This project is a development project completely funded by the developer. It will eliminate a dead end water main at Hawk Way and connect the new water main from that location to Gerig Court via Harrier Way and Raptor Lane. This project involved about 1,000 feet of 8" water main and two new fire hydrants.



Gerig Court Apartments water main construction February 2012

City staff had several meetings with the contractor concerning the Locust/Colton CSO and water main project. The water portion of this job will start on March 5 and move at a quick pace for the balance of the year. Our crews have been preparing for this job by locating and exercising main line water valves to control various portions of the water main as the contractor moves through the area. This is about a \$3.0 million water main replacement project that will replace undersized, obsolete and poorly performing water main as well as replacing lead service lines, obsolete valves and fire hydrants. The project is funded through the IEPA state revolving loan fund with 25% of the project cost being forgiven.



24" cast iron water main repair on Fort Jesse Road – looking west towards Towanda Avenue

City water maintenance crews worked on a water main leak on the 24" water transmission main on Ft. Jesse Road in the Town of Normal. As is typical with this transmission water main, we had a leak at a joint between two pieces of this 1930 vintage pipe. This is the original supply line (and at the time it was

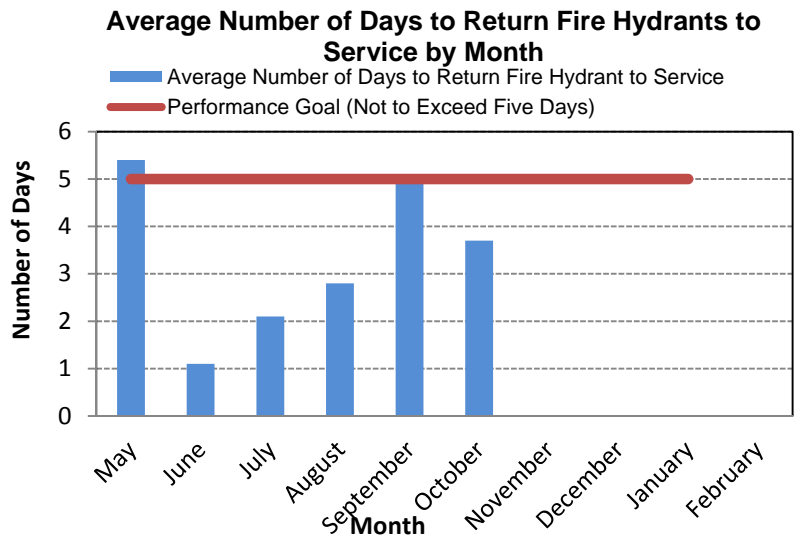


Overall Location of the Ft. Jesse Road water main break

installed, the only supply line) from Lake Bloomington to the City. The pipe itself is in very good shape; it is just the material (poured lead) used to seal the pipe joints that tends to fail over time. In this case, the leak was from a crack in a joint which resulted in the lead "caulk" failing at that joint. Staff ended up replacing about 25 feet of the old pipe in the middle of Ft. Jesse Road. This was the largest repair that staff has made entirely with City crews and they did an exemplary job.

Hydrants

In February, staff continued working on fire hydrants with problems. For the month, staff serviced 21 hydrants. City staff also replaced 9 hydrants during the month. This brings the fiscal year total to 300 hydrants serviced and 77 hydrants that have been replaced. As of the end of February, the City has no hydrants out of service as a result of the annual hydrant testing that staff is working to repair/replace. Of the 86 hydrants replaced/installed this fiscal year, 59 were replacement hydrants have been funded through our Operations and Maintenance account. With the hydrants



funded by the O & M account, the Department has spent approximately \$225,000 on their installation at approximately \$3,500 per hydrant. The budget line item for hydrants is \$100,000 in the FY12 budget. Staff has made adjustments in other accounts to cover the hydrant account.

There were four replacement hydrants brought into service in February as part of the South Morris Avenue water main project. All four hydrants were replacement hydrants. All were paid for as part of the South Morris Avenue capital project. During February, no fire hydrants were called out service by the Fire Department. The overall fiscal year average for the time it takes to return a fire hydrant back to service after it has been called out of service stands at 3.7 days. The Department's performance measure for FY 2012 is a return-to-service time of not-to-exceed 5.0 days as measured as an annual average.

****Water Department Appendix Continues on Page 53**

Parks, Recreation and Cultural Arts Department

Gaelic Park

Park staff completed the installation of the playground at Gaelic Park and 500 cubic yards of playground surfacing was installed around the equipment. After some brick work and signs are installed, the playground will be ready to open this spring. Staff also completed the roof installation at the shelter adjacent to the playground equipment.



Miller Park Zoo Master Plan

Public input meetings were held on February 28th on the Miller Park Zoo Master Plan. Consultants from WDM Architects and Schultz & Williams, along with department staff, facilitated this workshop attended by seventy-five (75). Attendees asked very insightful questions and were generally very positive regarding the plan. Comment cards were also distributed and returned. The Master Plan will provide a strategic business plan and roadmap for the Zoo for the next fifteen years.



Trail and playground installation at Gaelic Park

Polar Plunge

The Polar Plunge for Special Olympics was held at Miller Park Lake February 25th. S.O.A.R. staff and parents participated in the activity on a still chilly day.

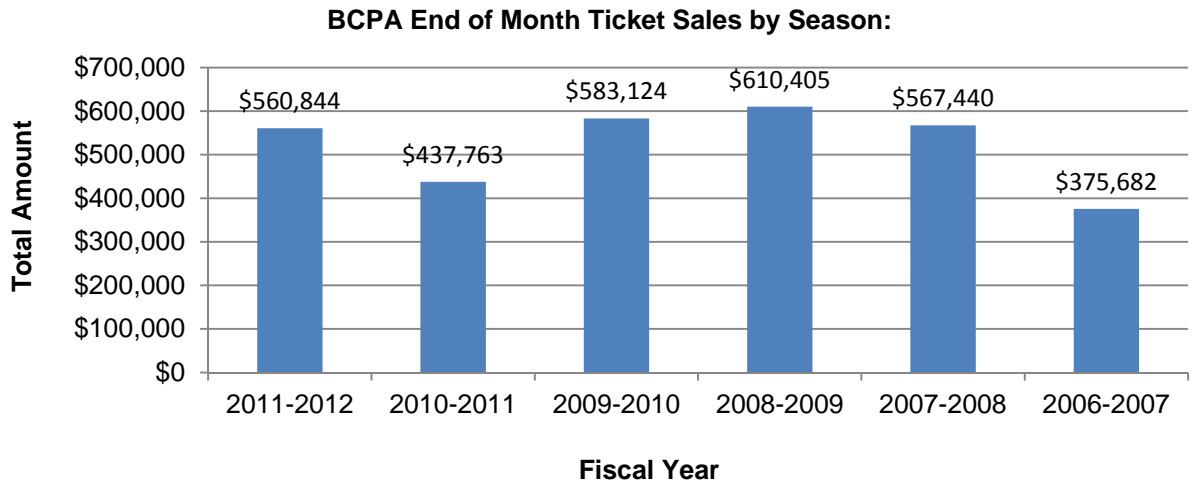


S.O.A.R. staff, parents and volunteers at the Polar plunge.

Bloomington Center for the Performing Arts

2011-2012 Season

The BCPA welcomed 12,542 people to 94 different events and activities in February.

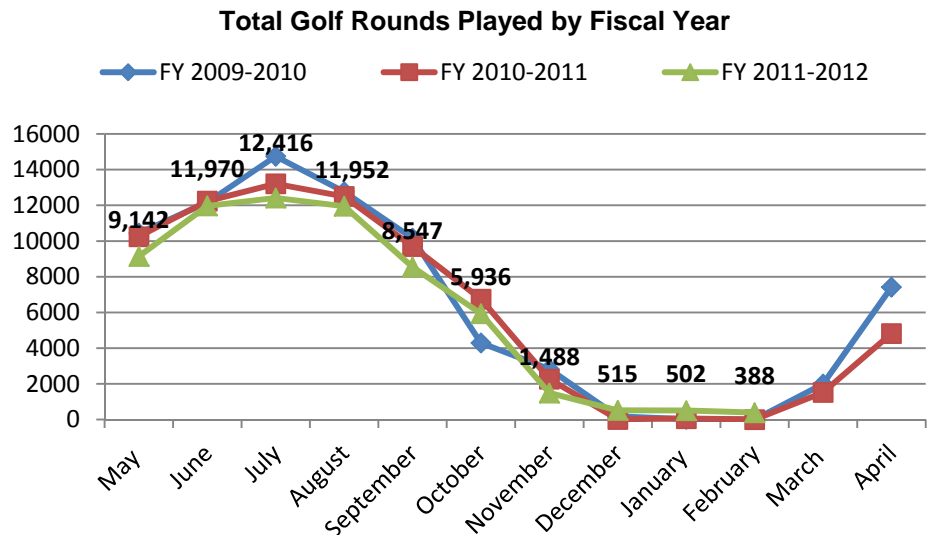


Accomplishments/Activities

Musical Theater Workshop - Classes began on Monday, February 6, for the Musical Theater Workshop the BCPA is offering this spring. Fifteen students ages 7-12 are participating.

Golf Division

The unseasonably warm temperatures have continued for what appears to be the entire winter. As a result, we were able to see nearly 400 rounds of golf played this month. This compares to zero rounds played last February. However, due to a large custom ball order of \$19,000 last year, our monthly revenue did show a drop. We expect to receive this business again this year but in the months to come.



Staff has been busy finalizing plans for the year to include seasonal staffing plans, marketing programs and growth of the game initiatives. Here are some of the programs we are working on to help develop more players and play:

- "Tee it Forward" days where we promote people playing the correct set of tees for their game and then playing quick/ready golf. This is a joint promotion with the PGA of America and the National Golf Course Owners Association.
- "Flogton Day" at the courses. Flogton days (derived from golf spelled backwards), promote people playing golf in the manner that makes it fun for them, providing they follow course rules. If they want to tee it up from the fairway or throw it out of the bunker, that it is up to them. It's

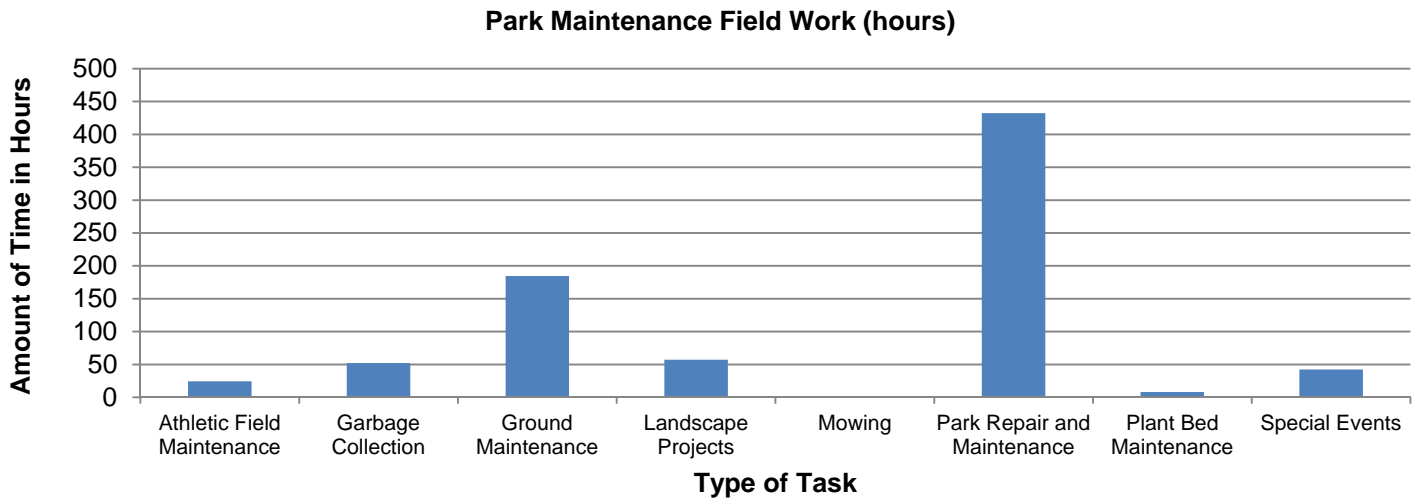
really promoting golf as a form of entertainment, as opposed to how some people view it which is a sport made for old, rich men that have too many rules.

- The development of the Bloomington Golf Academy is instruction that focuses on the goals of each individual golfer. Preparing people to play better in a way they can enjoy the game, which usually translates into them playing more golf.

The maintenance crews are putting the finishing touches on the equipment so it is ready to take on another long season. We commend our maintenance staff for doing the vast majority of the maintenance work in-house to save the operations significant repair costs.

The unofficial start of the golf season begins in March. We are hearing positive signs of potential growth in play this year. If we can get the weather to cooperate with these signs, we anticipate another successful season at the courses.

Park Maintenance Division



Horticultural Tasks

The weather in the month of February was very mild and Park Maintenance staff was able to undertake some projects they would not normally be able to attempt this time of year. Staff was able to complete the removal of honeysuckle at Ewing Park. This project was well received by the members of the Audubon Society who applauded our efforts removing this invasive plant. The Audubon Society has stated they are willing to donate \$800 for the replacement of native plant material in the forest. Staff will begin planting native plants this spring.

Staff was able to begin spring aerating of all City irrigated fields. This is typically done later in the spring and sometimes could not be completed before fertilizing needed to be done. Staff consensus is that the aeration will be completed by the end of March. Staff began cutting back perennials and cleaning the trash at most park locations. This is something that is not typically done until April.

Forestry Tasks

The forestry division has completed section E-10 of our circuit trimming. This section is bound by Route 9 and G.E. Road and everything east of Veterans Parkway. Work began on section B-3, comprising of area from Market to Oakland and everything west of Clinton St. This section scheduled to be completed by the end of 2012.

In February, Forestry began planting 63 trees in Gaelic Park with 9 more still to be planted in March. Stolfa Landscaping donated 24 large trees to this project. We also planted 21 trees from the City of Bloomington tree farm (previously the Snyder tree farm). All work for this was done with the City tree spade instead of a landscaper, providing a cost savings of \$153 per spaded tree for a total of \$6,885 total savings. The remaining trees are balled and wrapped with burlap and were purchased by Park Maintenance.

Twenty one Ash trees were removed during February and new trees will be replanted this spring. Park Maintenance received a check of \$15,016.39 from the Metropolitan Mayors Caucus reimbursing the City of Bloomington for the ash tree replacement at White Oak Park.

Recreation Division

Recreation

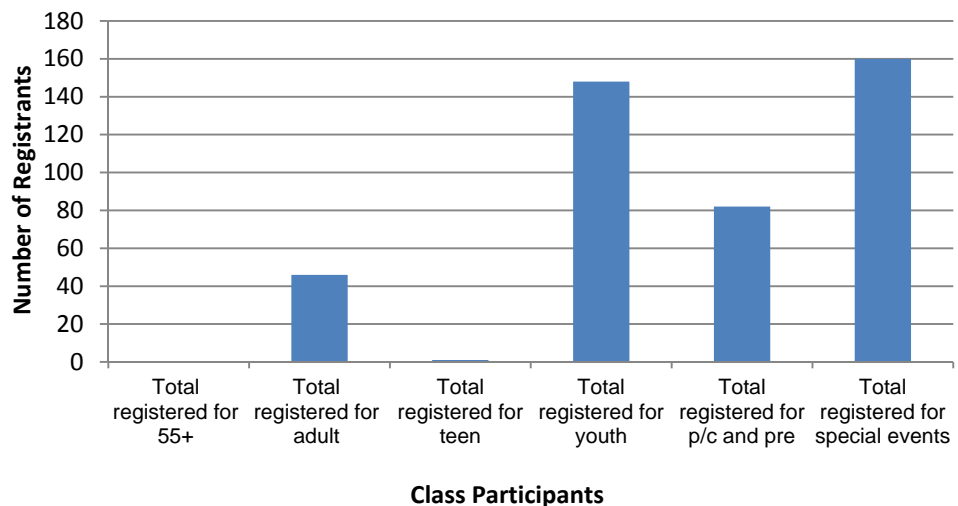
February was a busy month with winter/spring programs fully up and running. The numbers on the performance measures look low, but that is because the numbers reflect programs that started in January and continue into February.

The Afterschool Basketball program that started with practices in January had games begin in February.

Games were every Saturday at Bloomington High School's gym on all four (4) courts from 8:30 am – 1:30 pm.

This program is offered at all 11 elementary schools located in Bloomington with boys practicing on M/W and girls practicing on Tu/Th. For the 2011 program we had a total of 276 (148 girls and 128 boys) participate in the program. For the 2012 program we had a total of 284 youth (140 girls and 144 boys). Due to insufficient registration, the boys programs at Cedar Ridge and Fox Creek were canceled and the girls programs at Fox Creek and Irving schools were canceled.

February Total Participation



Pepsi Ice Center

The synchro skating team attended a competition in the Chicago area in February. The skating director was very happy when the varsity team finished 3rd and the junior varsity team finished in 5th place. They were entered in the highest division and competed against teams who have been together a long time and who have more ice time each week.

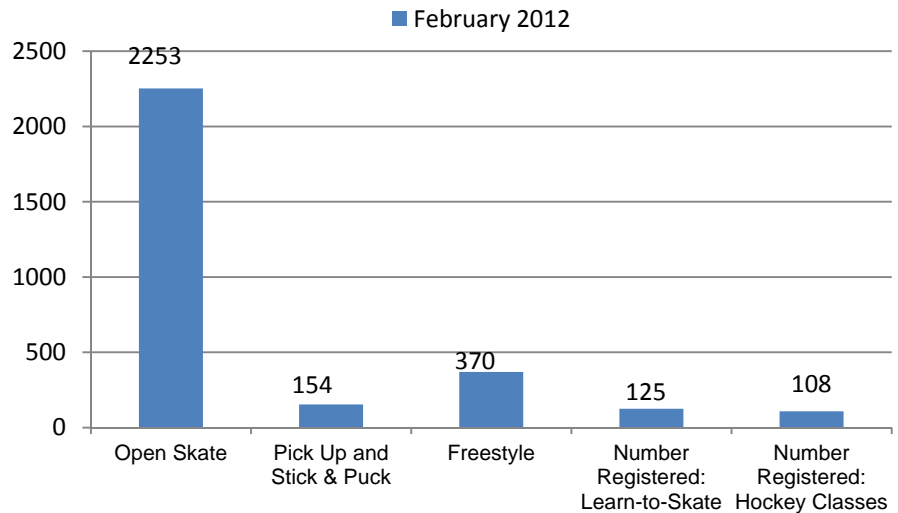
There was one more Open Skate session held in 2012 than in 2011 and an increase of 171 skaters. They did two themed open skates (Lady Gaga and Ice Rocks) which are set up to provide something different and hopefully attract new skaters.

The Learn to Play Hockey program was down 8 skaters and the Learn to Skate down about 80. David McGrouther, skating director, introduced a new skating format in January so he's still building the program. Much of the freestyle attendance increase is due to David urging synchro students to skate Friday nights and other freestyle sessions to get in practice. Early morning Monday and Wednesday sessions were added to the schedule.

Overall revenue was up about \$1,000. Each area of the 4 legs had ups and downs. Concession money was up about \$500. Some of this could be attributed to a couple more weekend game dates in the Coliseum as compared to last year so we had two sheets of ice with activities scheduled. Youth and adult hockey were up, but some is due to when people make their installment payments for the program. Ice rentals were up in 2012 compared to 2011. Most of this is due to more availability this February in the Coliseum compared to 2011.

The IHSA Cheerleading event was held in the Coliseum and Pepsi Ice Center in February. This closed down Pepsi Ice Center skating for two days. The \$6,000 in trade we received is not reflected in the revenue since it is a trade rather than cash. We receive that amount of ice time in the Coliseum and are not billed for it.

Pepsi Ice Center Attendance



****Parks, Recreation and Cultural Arts Department Appendix Continues on Page 59.**

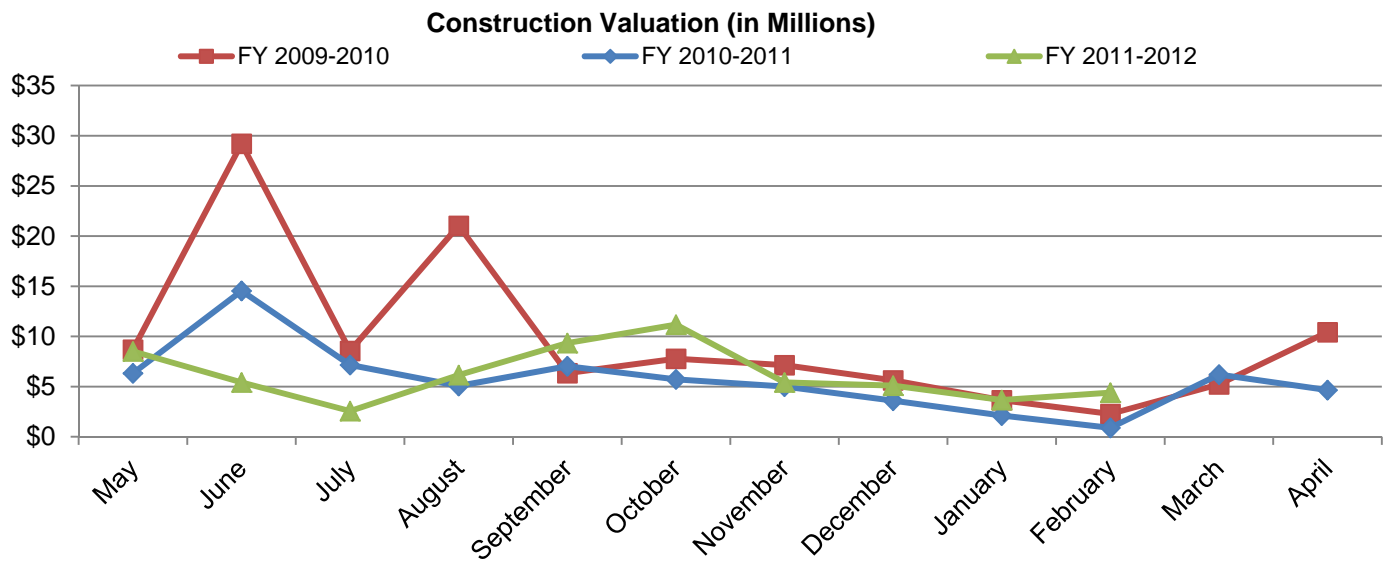
Planning & Code Enforcement Department

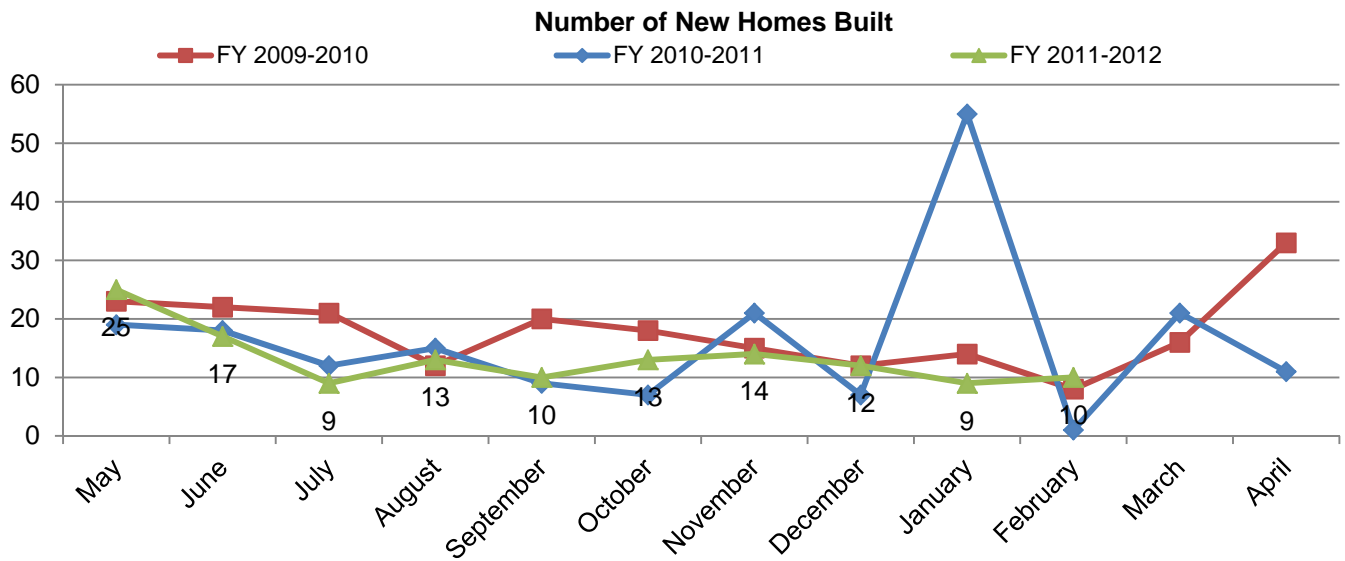
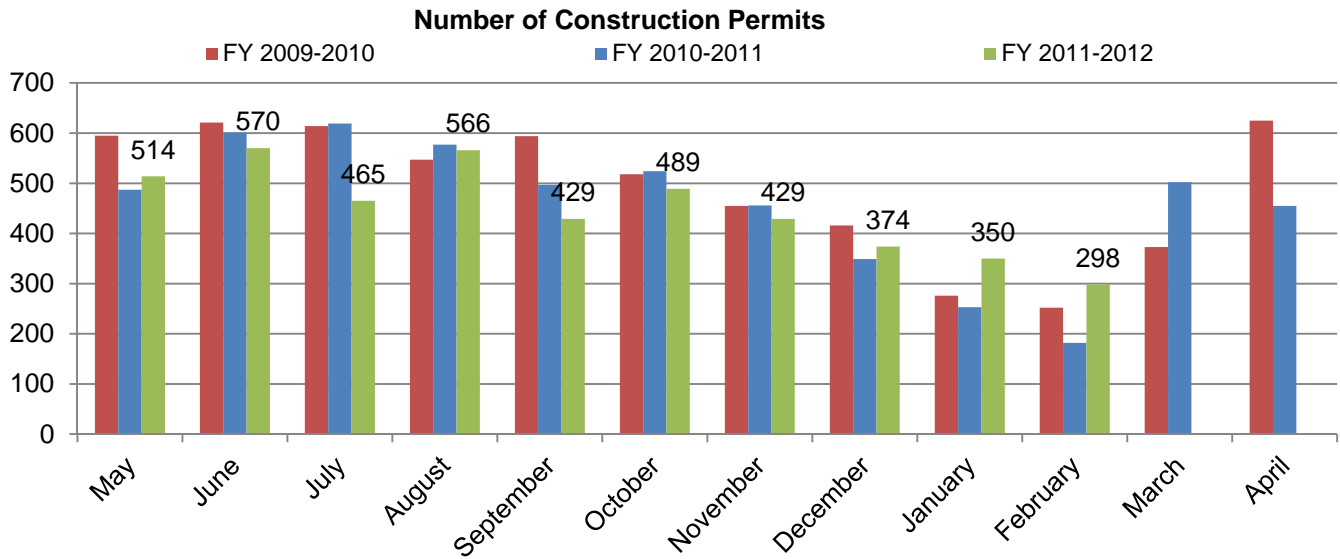
Building Safety Division

The torrid pace of construction activity in January has continued through the February numbers. All of our basic construction indicators are up from 26-1000% ahead of last year's numbers at this time. Year-to-date new home starts are up by 317% while overall construction and permit fees collected are up by 267% and 232% respectively. While the percentage increases are rather large for these areas, the numbers of construction and building permits, which are likely a better gauge of our day to day activity, also show large increases in activity. Granted, the warmer than normal winter is likely playing a role in this activity spike, we hope it is the beginning of a better year for the local construction industry.

Month to Month	Year to Date
New home starts – up 1,000%	Up 317%
Building permits – up 26%	Up 35%
All construction permits – up 64%	Up 49%
Fees collected – up 47%	Up 232%

Construction Projects \$1,000,000 or Higher		
Building/Project Description	Address	Value
Barker Auto Sales	2030 Ireland Grove Rd	\$1,300,000





Notable Plan Reviews Received

**Review status still pending

Building/Project Description	Address	Value
BHS Media Center & Classroom	1202 E. Locust St	\$1,779,500
New McDonalds Restaurant	3102 E. Empire St.	\$1,200,000

Items/Activities of Note:

- Work on the Main Street Transportation Improvement Feasibility Study is nearing its end and should be presented to the Council in the spring. Funded by the Illinois Department of Transportation (IDOT), this study is looking into building on previous planning efforts to improve safety and revitalize businesses on Main Street. It also will serve as a basis for a possible Phase I study of the roadway.
- The City is still in need of board members for the Planning Commission, Zoning Board of Appeals, and the Property Maintenance Review Board. Please direct citizens to the statement of interest form available on the City's web site.

- Negotiations for a new contract with Laborers 362, Inspectors continues.
- The Property Maintenance Review board considered several changes to the rental inspection program over the past several months. Given the mixed support of the Board with staff's proposals staff has opted to review the findings and possibly move in a different direction. New proposals are being considered and will be brought forward in the near future.
- Phase 3 of the MUNIS program has started. The PACE department as well as Public Works and the Clerk's office are all involved. Permitting and land processes are all involved.
- Work has begun on the updated comprehensive plan for the City. This is anticipated to be an 18-24 month process.

Historic Preservation Activity

- Discussion of Restoring Structures at 301 E. Grove Street

Planning Commission Activity

- All meetings cancelled

Construction Board of Review

- No Meeting in February 2012

*****Planning & Code Enforcement Department Appendix Continues on Page 64.***

Economic Development

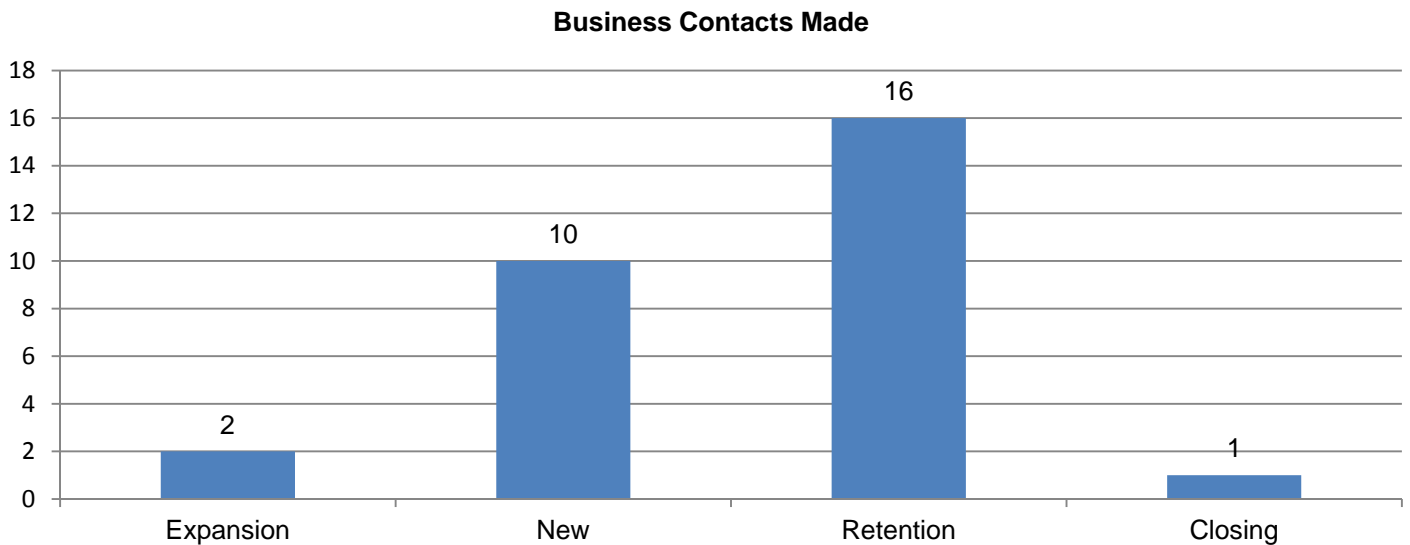
The Economic Development Coordinator is actively formulating a Strategic Plan. Current topics include:

- today's economic climate
- creating an economic identity and marketing campaign
- professional development opportunities
- financial assistance programs
- policies and regulations
- strategies initiatives and responsibilities
- forms of measurement

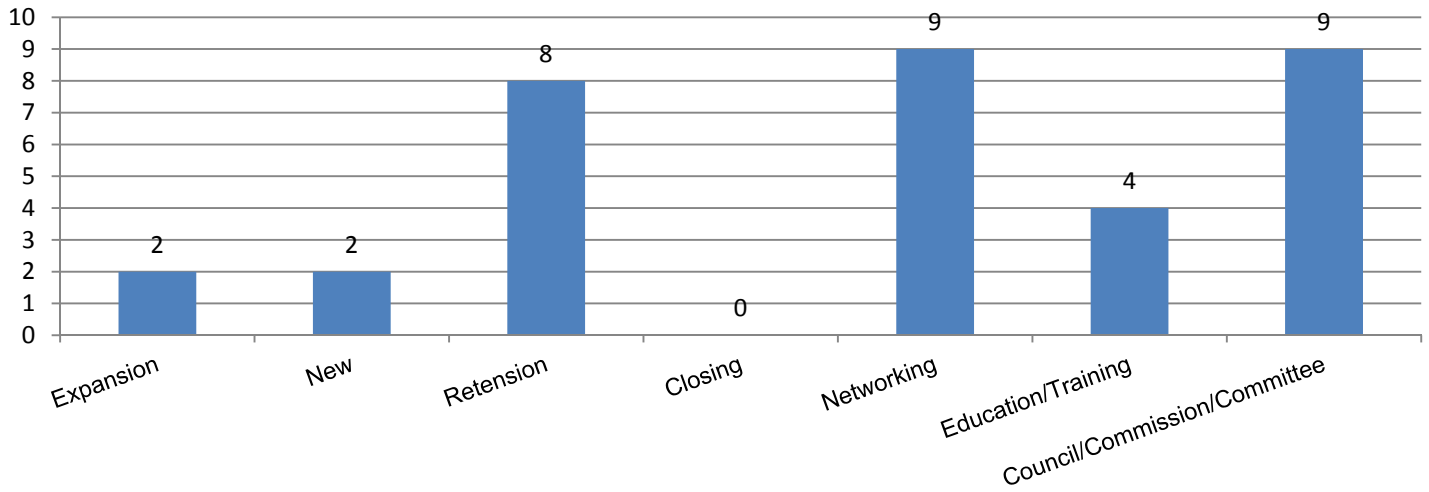
Training Summary

- Buxton's Scout Program provides detailed information on the buying habits of our citizens and gives potential retailers the information they need about our community. It is utilized to formulate solutions for economic development, city services and overall planning scenarios that will help us improve our citizens' quality of life.
- The Executive Pulse Business Intelligence System is a Content Resource Management (CRM) that has been specifically designed for economic development professionals as a means to track business retention, recruitment and development efforts. The program is utilized in coordination with the EDC to improve the efficiencies of these processes.

Activity



External Meetings Held



The Economic Development Coordinator is currently working on identifying additional performance measures and indicators to track and report to the public and City Council which will serve as a tool to measure the progress the City is making in the goal of an enhanced economic development environment.

Legal Department

Collections

Small Claims:

- 21 cases were set on February 24, 2012
- 11 cases for use tax were paid prior to the court date – Total collected \$2,259.46
- 1 case had a default judgment entered – Total due \$210.95
- 9 cases were filed for use tax collection – court date 4-13-12

Collection letters sent:

- 34 letters sent for use tax – total collected \$1,850.14 – FYTD \$34,771.06
- 2 letters sent for NSF

Nuisance Parking:

- 45 letters sent
- 21 Tow Notices have been given to the process server
- Monthly Parking Ticket Payment Agreements – total collected \$2,457.00

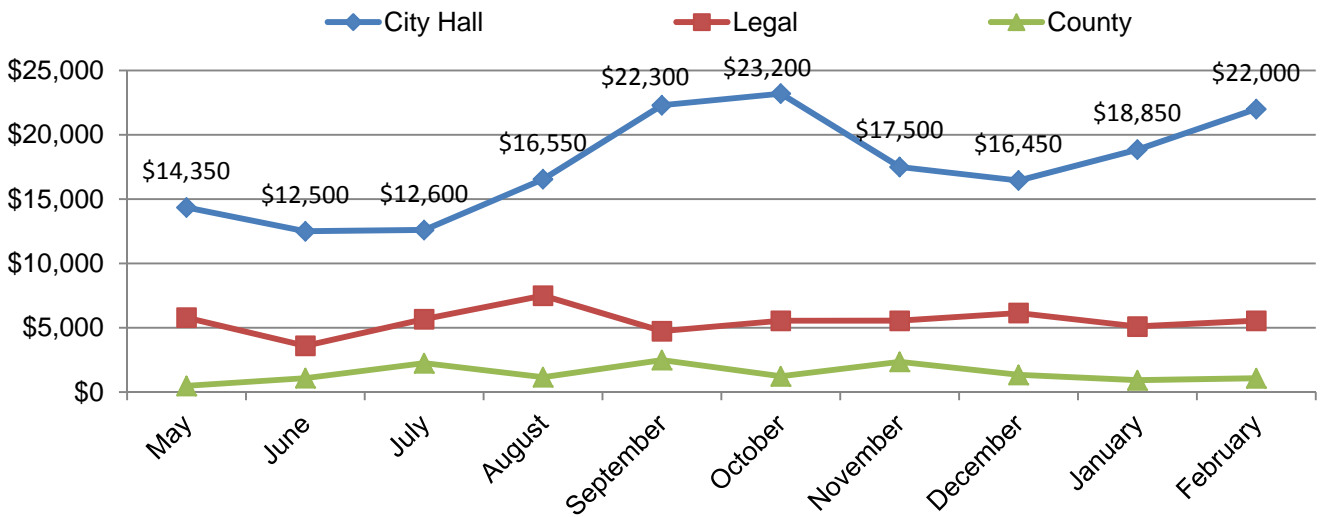
Freedom of Information Act Requests

- FOIA: 61 FOIA requests were processed through the Legal Department
- Total time spent 37.75 hours
- Extensive review/analysis of the Freedom of Information Act (applicable exemptions and various other provisions)
- Responded to two (2) Requests for Review from the Attorney General's Office

Ordinance Violation Activity

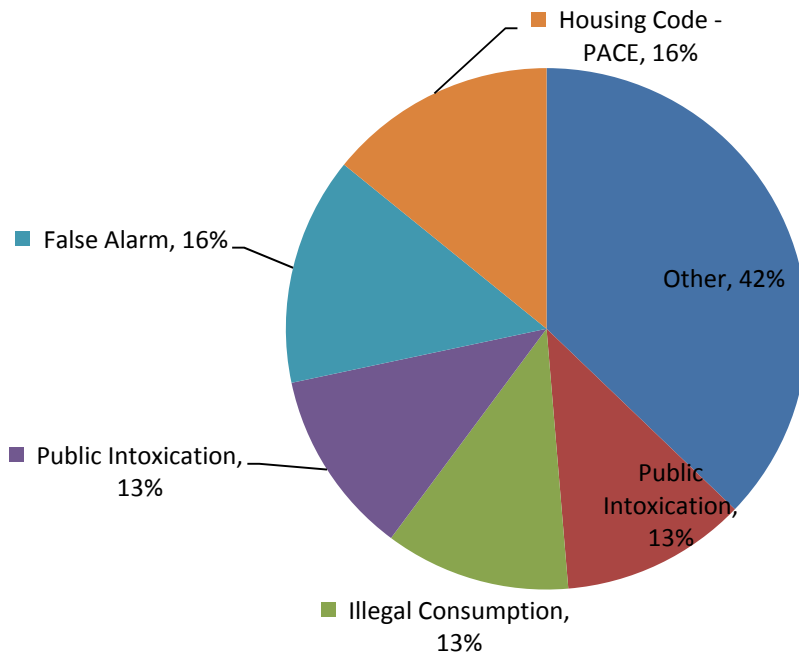
- Fines received at City Hall before filing: \$22,000.00/\$176,300.00 Fiscal Year to Date (FYTD)
- Fines paid at City Hall after filing: \$5,550.00/\$62,525.00 FYTD
- Post judgment fines received: \$1,078.85/\$ \$14,434.11 FYTD
- Total: \$28,628.85/\$253,259.11 FYTD

Ordinance Violation Collections FYTD 2011-2012



- Ordinance Violations Paid at City Hall – 136
- Ordinance Violation Cases filed: Housing/PACE: 18 Behavioral: 84

February 2012 Violations Filed in Court by Percentage of Overall Cases

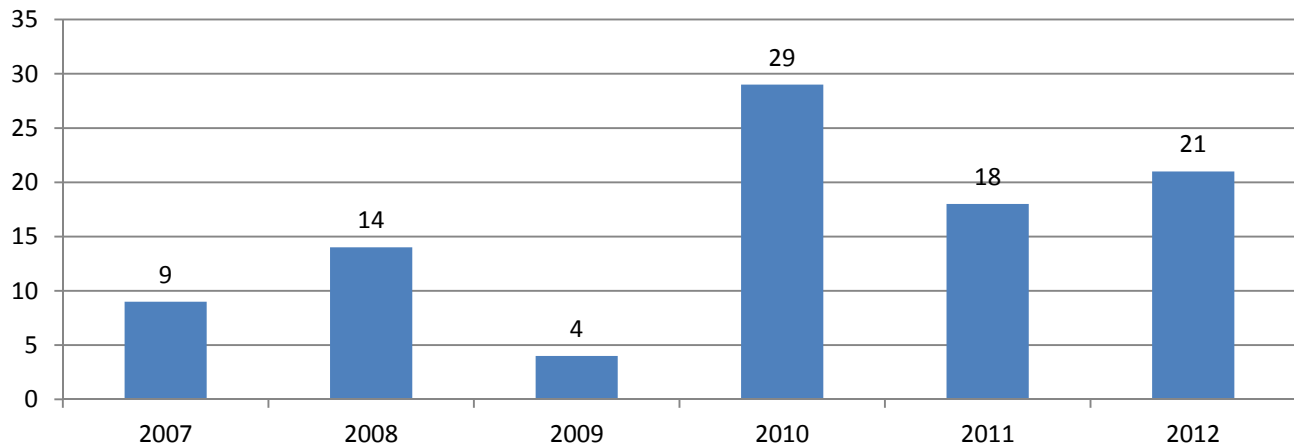


- Summons prepared: 52
- Total cases scheduled for court: 198
- Trials scheduled: 18
- Post Judgment cases scheduled: 18

Unregistered/Inoperable Vehicle Compliance

- Vehicle Compliance Tickets sent this month: 21

February Unregistered/Inoperable Vehicle Compliance



Ordinances Drafted

- Drafted Staff Memo and Ordinance revising boundaries of Enterprise Zone
- Drafted resolution for electricity aggregation referendum
- Drafted ordinance amending various provisions of Chapter 2 of the Code concerning Rules of Procedure for the City Council
- Drafted ordinance relating to EMS services and incarcerated patients
- 2 new ordinances were prepared for publication both in a hardcopy and on the internet
- 2012-007--establishing rules of procedure for the City Council
- 2012-009--Medical Treatment for those confined requiring reimbursement for any fees or charges incurred for services provided by rescue personnel

Contracts/Agreements

- Reviewed Personal Service Contracts for BCPA

Personnel/Human Resources

- Meetings with HR and outside counsel re Collective Bargaining

Litigation

- Negotiated settlements with property owners regarding property maintenance cases
- Briefed and argued Motion to Reconsider in Johnson case
- Prosecuted liquor code violations
- Numerous Conversations and e-mails with Opposing Counsel in Devyn Corporation Downtown TIF lawsuit
- Prepared Settlement Request memo to City Council in Workers Compensation Cases
- Drafted memo to City Council regarding attorney's fees in ULP case
- Filed and prosecuted Repair-Demolition cases
- Investigated and prosecuted complaints involving illegal operation of taxicabs

Monthly Meeting Participation

- Attended City Council meetings and work sessions

- Participated in nuisance abatement discussions
- Attended Board of Fire and Police Commissioners meeting
- Attended monthly Liquor Commission meeting
- Attended Special Use and Land Development Committee meetings
- Attended PACE/Police/Legal meeting
- Attended Department Head Staff Meetings
- Prepared Council Memo for Enterprise Zone Amendment

Research

- Researched law on temporary detentions
- Researched issues concerning Enterprise Zone
- Continued research into vehicle impoundment/towing issue
- Worked with intern on research regarding implementation of housing court
- Researched liability of member after dissolution of LLC
- Researched state statutes regulating general interest rates
- Researched noise ordinances
- Researched exotic animal ordinances

Miscellaneous/Other

- Numerous responses to City Departments on Miscellaneous Legal Questions
- The Legal Department received 521 inbound calls that exceeded 21 hours of time. Calls typically involve but are not limited to citizen's questions, concerns, complaints, payments over the phone, as well as answering legal questions from other City Departments.
- Drafted revised ordinance violation citations for Police Dept. complying with new Illinois Supreme Court rules
- Drafted new housing code citations to comply with new Illinois Supreme Court rules
- Monitored hydrant testing at mobile home park
- Negotiated with prospective purchasers of distressed properties
- Attended Small Claims hearing
- Continued to move forward demolition activities at old Howard Johnsons site
- Researched addresses for notices to be sent prior to hearing on new liquor license applications
- Drafted Repair/Demolition Orders
- Drafted Memo on Council Procedures in Administrative Appeals
- Prepared memo regarding Illinois Attorney General Opinion in Champaign FOIA case
- Reviewed and revised draft of revision to Bloomington- Normal Public Transportation System rules of procedure
- Telephone conversation with local attorney regarding policy in landlord-tenant disputes
- Answered question regarding City rebate in Development Agreement (Interchange City West)
- Participated in Illinois Municipal League Winter teleconference
- Obtained judgment requiring (and accomplishing) removal of dangerous tree
- Consulted with police regarding process and remedies for juvenile ordinance violations

Human Resources Department

The Human Resources Department did not submit data for the month of February.

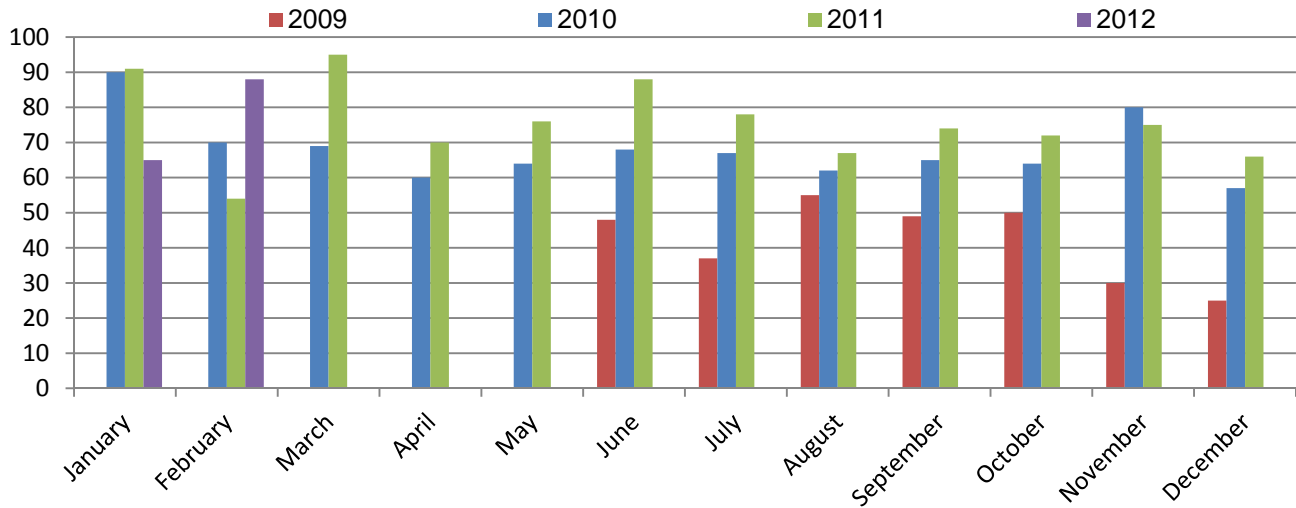
The Monthly Manager's Report requires a significant level of staff resources. Performance data of the services provided by the City is collected internally by each City department and reported to City Management. In efforts to relay this information to citizens in a timely and consistent manner, some departmental information will be included in later reports.

City Clerk

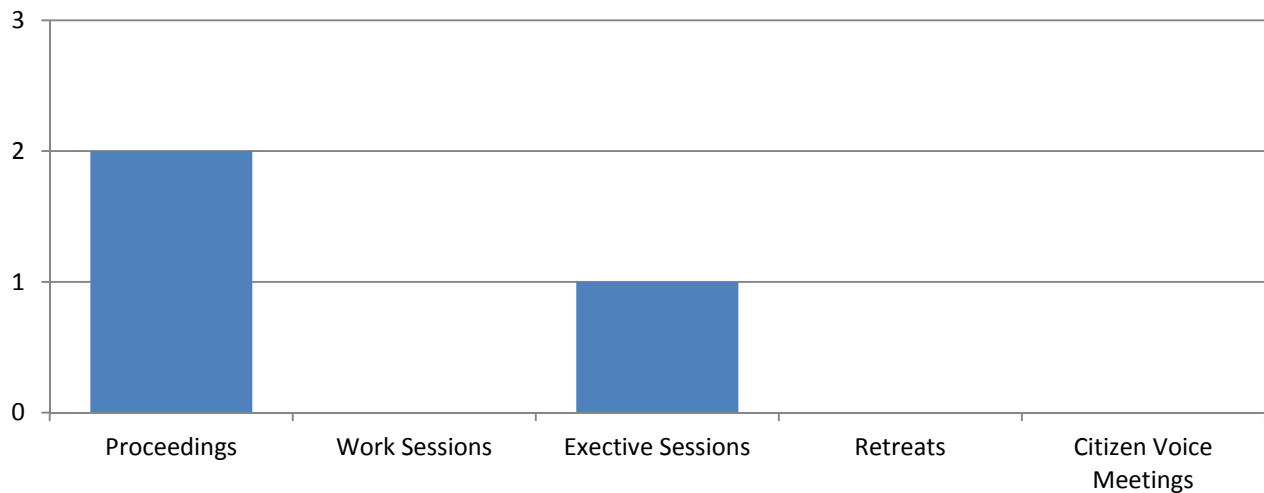
Other Minutes Completed

- Executive Session – 1
- Special Council Meeting – 1
- Citizens Voice Meeting - 0

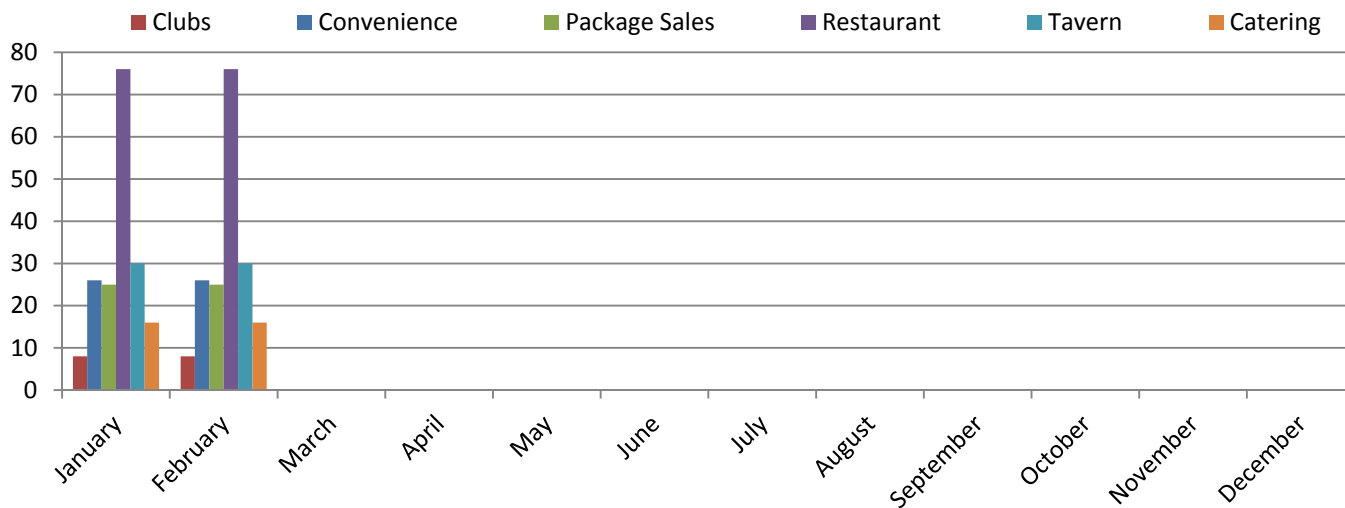
F.O.I.A. Request by Month Since June 2009



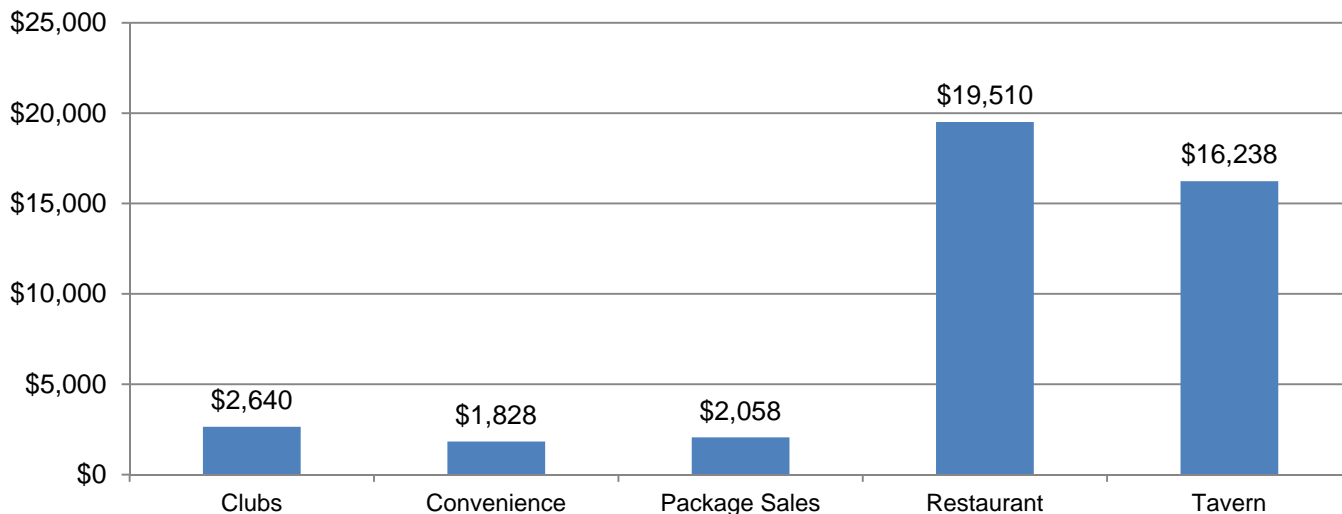
February Council Activity Total



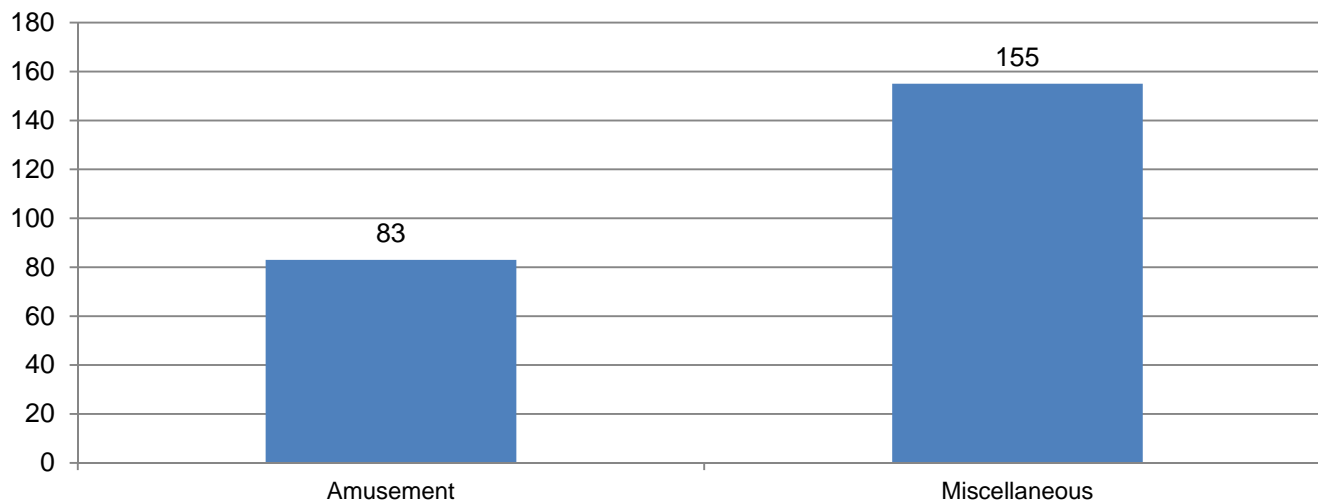
Number of Liquor Vendors February 2012



Liquor License Fees Invoiced February 2012



Amusement and Miscellaneous Vendors February 2012



Information Services Department

Enterprise Resource Planning (ERP) Project - Munis

Munis Project Accomplishments for February 2012 were as follows:

Financials – Phase 1

- Proofed FY 10 & FY 11 Conversion and Loaded to LIVE
- Imported Nov. Banner Payroll Journal Entries into LIVE
- Training on Treasury Management module
- Scheduled Year End Prep & Year End Close Training for April & May

HR/Payroll – Phase2

- Added and Completed 2 Additional Payroll Training Days
- Completed Payroll Parallel Test #4
- Proofed 2nd Pass of Accumulators, Earnings, Deductions & Check History Conversions & Received 3rd Pass to Proof
- Developed Employee Self Service (ESS) Communication
- Developed Longevity Import Process
- Trained Fire, Police, Water & Library on MUNIS Time Entry Process
- Tested MUNIS Time Entry Security Roles
- Simplified Police Job Codes
- On Schedule for Go Live on April 2nd

Empower Time Keeping – Phase2

- Delivered & Tested IVR system for 'clocking in and out' using City Desk Phones & Cell Phones
- Empower tested Accruals and loaded into LIVE & TEST
- Incorporated new Empower staff into the project

Fixed Assets and Inventory – Phase3

- Completed Analysis Questionnaires
- Completed As-Is To-Be Analysis Sessions
- Completed Static Environment Test & Training Session

Permits and Code Enforcement – Phase3

- Received Revised Project Schedule
- Confirmed two 3-day Set-up Table Training Sessions for April
- Ordered Zip Code CD
- Began Reviewing in-the-field Hand Held Devices to be used by Inspectors

Business Licenses – Phase3

- Received Project Schedule

Cashiering – Phase3

- Ordered & Received Cash Drawer & Receipt Printer

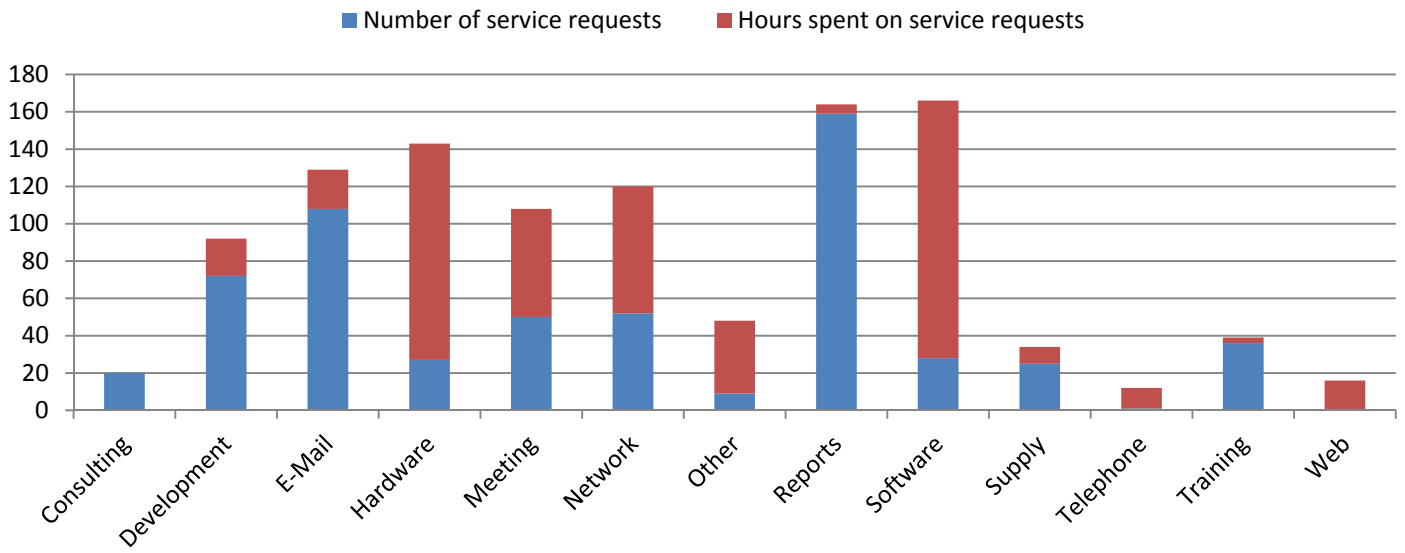
Created Problem Oriented Policing (POP) Blog

February 2012 - This blog system was developed within the City's internal Sharepoint 2010 environment as a subsite of the CIAU site. This site is to be used to track the different projects and progress with those projects easily across the Police Department. All activity will then be available to any officer looking for information on a particular project with details as to who has done what with it.

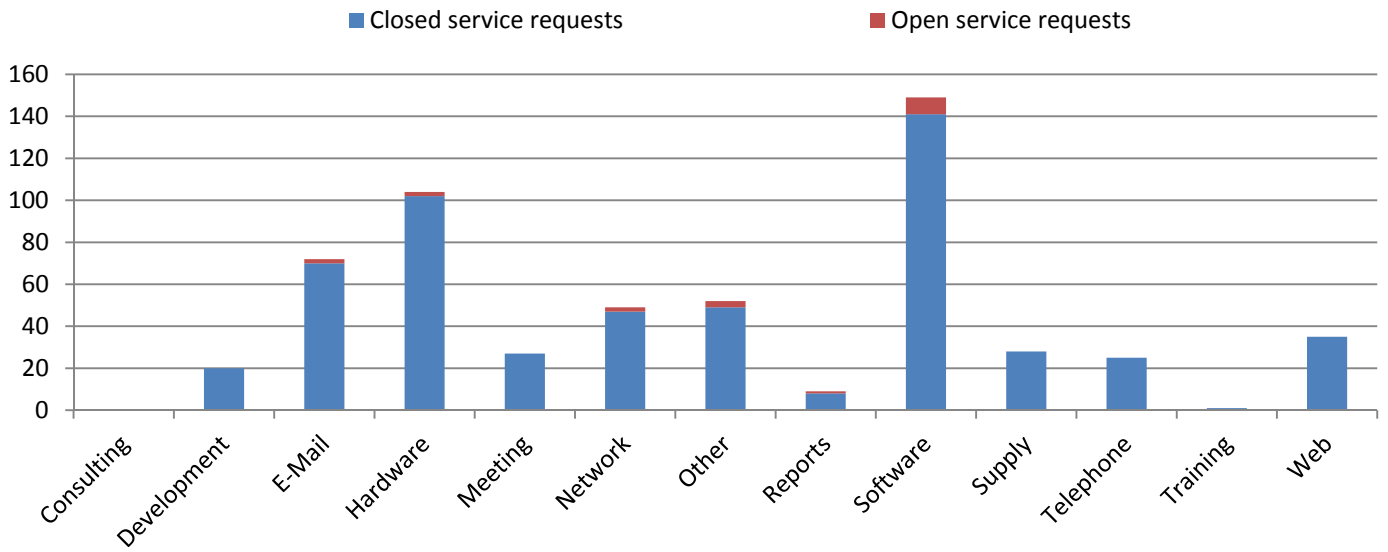
Installation of New EMC Disk Storage Array

February 2012 – Staff successfully installed and integrated the new EMC storage area network (SAN) disk array into the City's existing SAN network. This array adds approximately 29TB (terabytes) to the City's network data storage capacity.

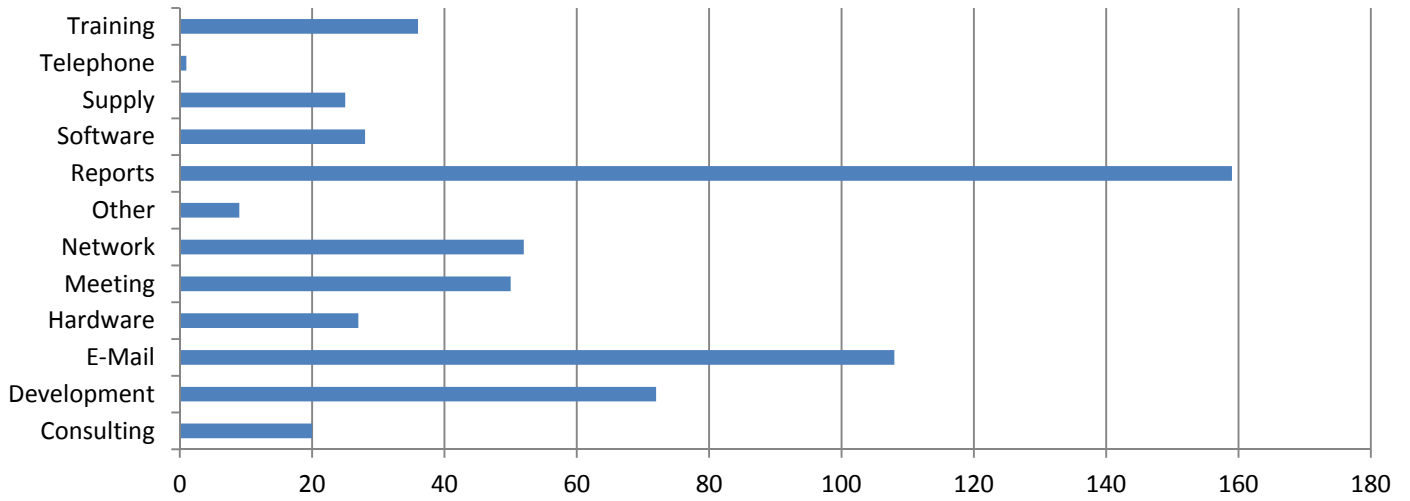
February Requests for Service vs Hours Spent on Request



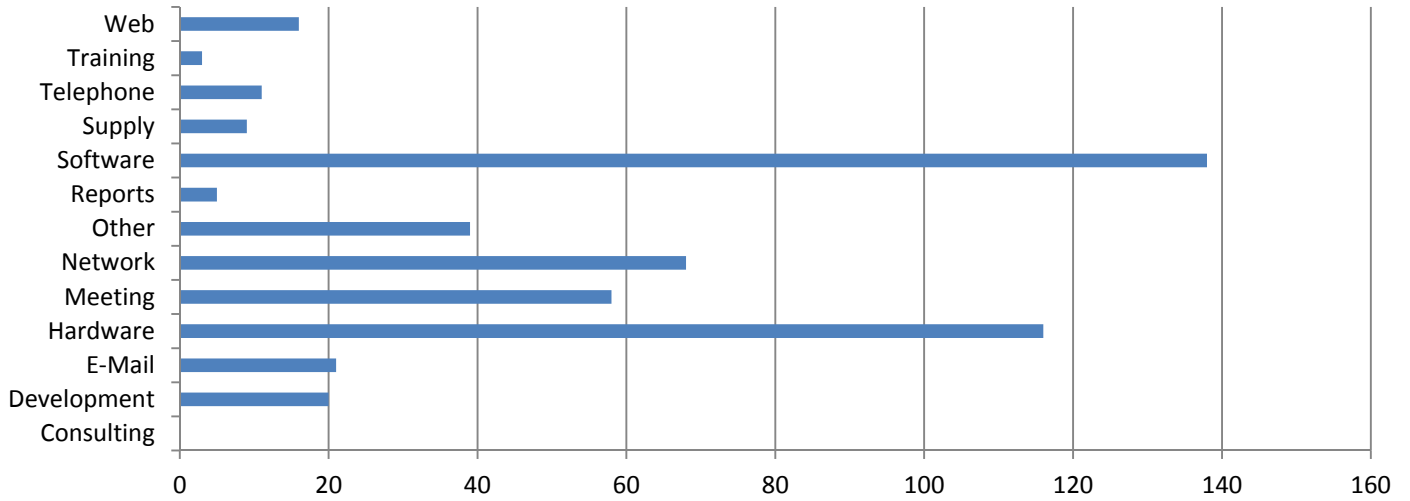
February 2012 Closed Service Requests



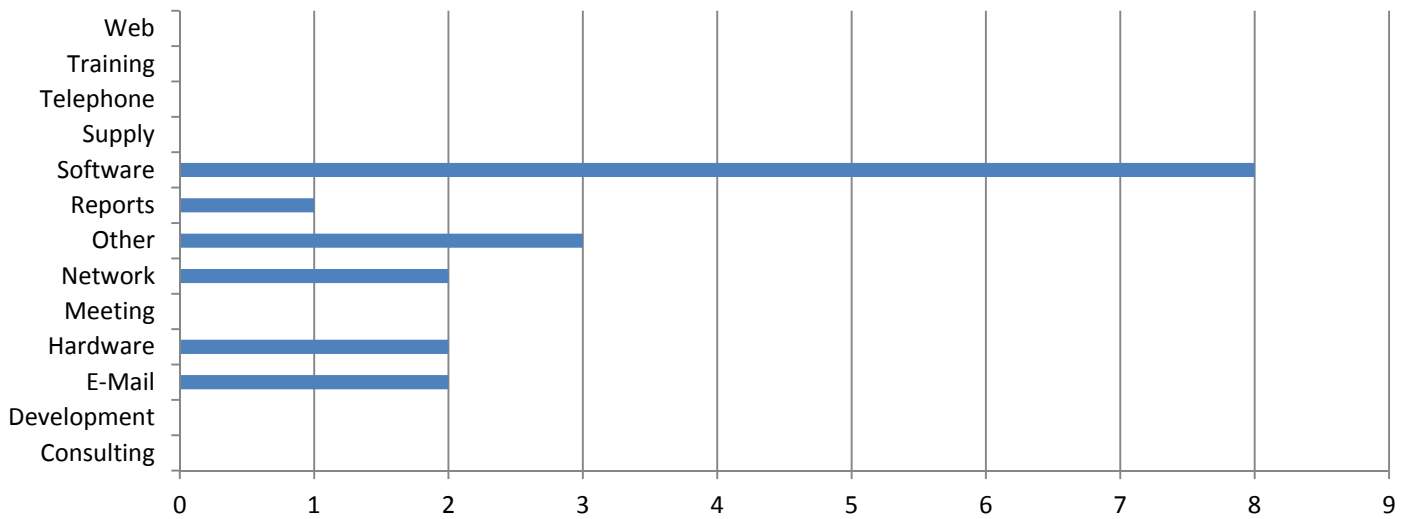
February 2012 Requests for Service



February 2012 Hours Spent on Service



February 2012 Open Service Requests

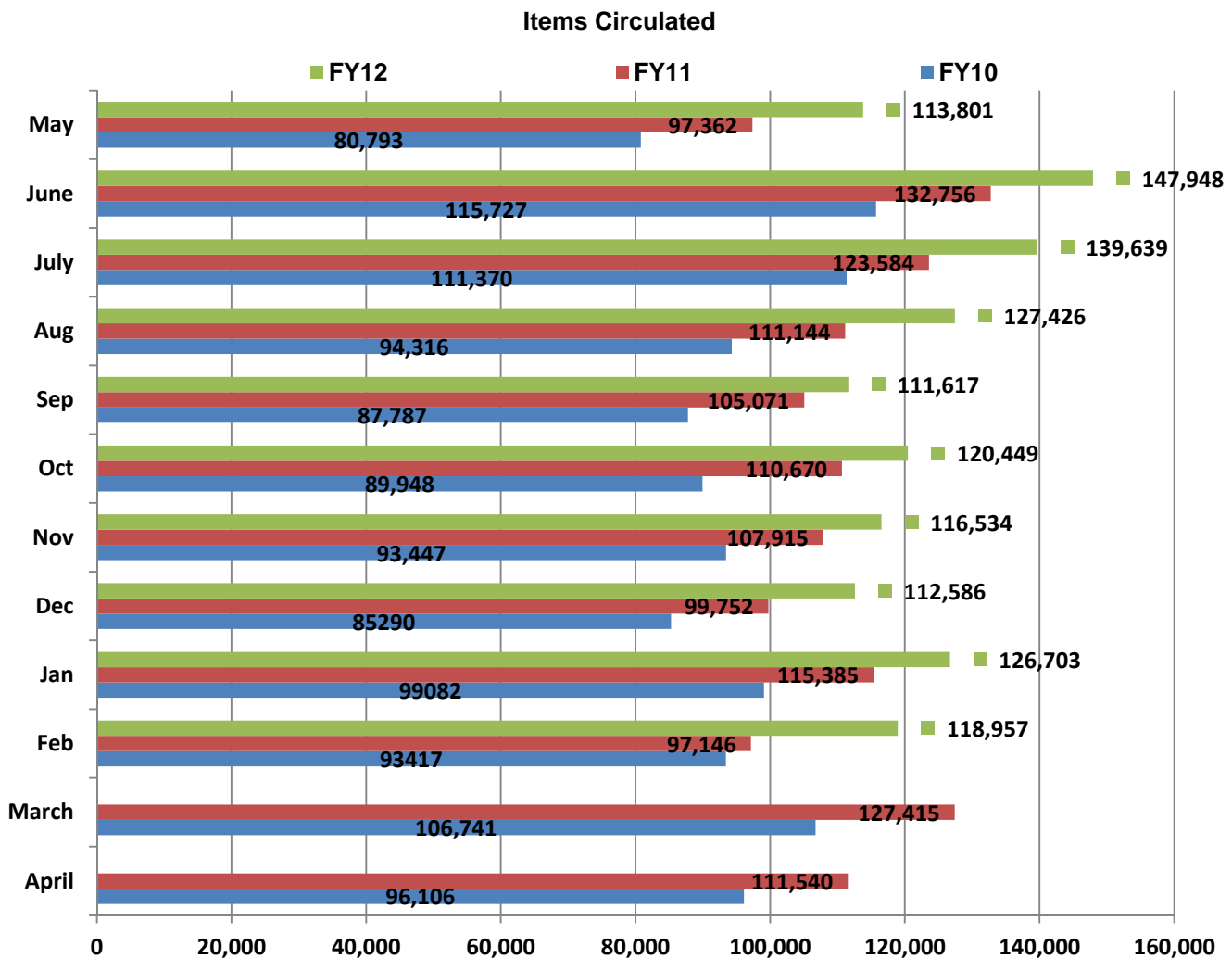


Library

The Bloomington Public Library is governed by the nine member Library Board of Trustees and operates as a semi-autonomous governing entity. The trustees are appointed by the Mayor and approved by the City Council for staggered three year terms. (75 IL5/4-1) The Library Board recommends and the City Council approves the tax levy requested to support the budget approved by the Library Board. (75 IL 5/3-5) The powers and duties of the board are to make and approve the policies that govern the operation of the library, to have control of the expenditure of all monies collected for the Library, to appoint and fix the compensation of a qualified librarian who in turn hires other employees as necessary and other responsibilities as outlined in 75 IL 5/4-7.

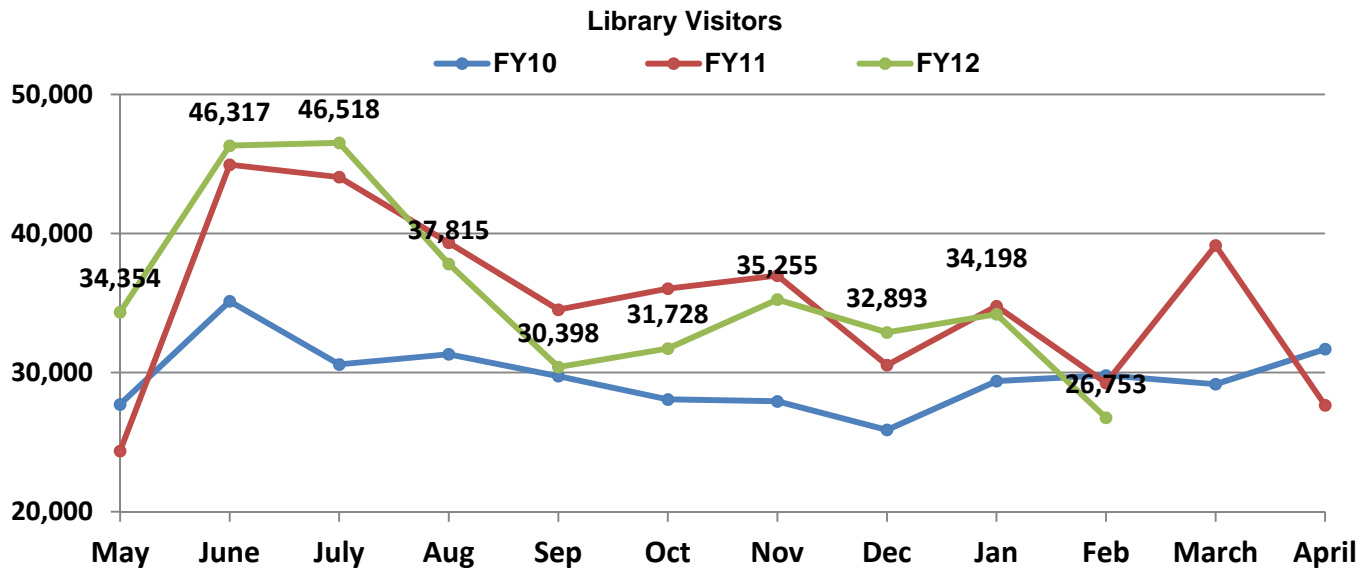
Circulated Items

Users borrowed 118,957 items from the Library in February 2012, an increase of 22% over the 97,146 items borrowed in February 2011.



Visitors

There were 26,753 visitors to the Library in February, over 10% less than the 29,253 visitors last February.



Children's programs and attendance during the month of February:

- American Girl party – 325 attended
- My First Reading Program – 85 participated
- Preschool story time – 8 sessions – 285 attended
- Toddler story time – 4 sessions – 123 attended
- Wiggle Giggle story time – 24 attended
- Family story time – 20 attended
- Spring in Your Step – 10 attended
- Milestones Daycare visit – 11 attended
- Sheridan K visit – 24 attended
- Head Start Fun Club field trip – 150 attended
- Brownie tour – 17 attended
- Visited Little Jewels – 100 attended

Teen Programs and Attendance:

- Teen Advisory Board – 1 session – 6 attended
- Teen Game Fest – 1 session – 4 attended
- Anime Now – 2 sessions – 23 attended
- Rebecca Caudill Brown Bag Lunch Discussion – 1 session – 0 attended
- FAFSA financial aid – 1 session – 16 attended
- Evans: 2 students
- Kingsley: 80 students
- Chiddix: 87

Adult Programs and Attendance:

- Fiction Book Club – 1 session – 14 attended
- Mystery Book Club – 1 session – 9 attended
- Non-Fiction Book Club– 1 session – 7 attended
- History Reads Book Club – 1 session – 5 attended
- Nearly New Movies: 5 sessions – 70 attended
- Classic Movie Wednesdays – 2 session – 16 attended
- Open Lab computer assistance – 4 sessions – 15 attended
- Ebook Downloading Class – 1 session – 34 attended
- Facebook 101 – 1 session – 20 attended
- LinkedIn for Beginners – 1 session – 13 attended
- LinkedIn Beyond Beginners – 1 session – 7 attended
- Then & Now, B/N History series – 2 sessions – 112 attended

Thank
you



Bloomington Fire Department,

Thank you for responding to the call to my mother on 1/26/12. It was a relief to see Frank Friend and Jason Greer, knowing that they would provide competent and compassionate care. Thank you also to all members who attended the visitation. It was very helpful for my family to have that support.

Jack Hutchcraft and family

Though we will never find a way to express to you just how much your thoughts, kindness, support, and love have meant to us in the wake of Carol's passing, we hope you know we are forever grateful. We are blessed to have had Carol in our lives for the time we had, and we are blessed to know people like you.

Jack
Megan
Jack Hutchcraft
Myra

From: [REDACTED]
Sent: 03/14/2012 03:45 PM EST
To: Jim Karch; Barb Adkins; David Hales
Subject: Public Works Assistance

Hi Jim,

Your guys in Public Service rock. This morning Chris and Gary were running the bulk waste/yard waste truck and they were extremely friendly and helpful in clearing the brush pile in front of my friend's house. While the weather has been so beautiful, she and I have been raking and clearing her yard of a lot of junk that accumulated in the back yard over the years. She bought the house two years ago as a foreclosure and has been doing a lot of work to improve it. My friend and I were raking in the front yard when Chris and Gary made it down the street. We were finishing up in the front yard and Chris was a big help, pushing the leaves and brush into the street for the loader as soon as we got it to the right-of-way.

While helping to clear the junk off the right-of-way, Gary dinged the curb at the corner of my friend's drive. He tried to reset it with the endloader but called it in for repairs anyway. Within 20 minutes of their departure a city car was out front and the driver (I didn't get his name) was assessing the damage and setting a barricade. He also was very polite and helpful.

My friend and I appreciated our interaction with the city of Bloomington today. I'm sure you do not always get such notes so I wanted to be sure to give your guys kudos. They represented the city well today.

Thanks

Compliment

Taneika Baker

Tuesday, March 20, 2012 01:46PM

To: Kurt Haas, Don Gilmore

[Show Details](#)

Cc: Jim Karch, Colleen Winterland, Alex McElroy

I received a call/message from David Laube who originally called regarding the pothole issue at the intersection of Hershey and Eastland Dr. He called back yesterday to say "Thank you" for moving fast on this and getting the issue taken care of in a timely manner!

*Thank you,
Taneika*

*Taneika Baker
Public Works
City of Bloomington
tbaker@cityblm.org*

Gary Boundy, resident at 1 Berner Ave, called in this morning with a compliment for the crew in his area. He stated that he forgot to put his garbage out and ended up putting it out late. Yet, when the crew came back through they went ahead and picked it up even though it wasn't out when they first went through. He said he overheard them say that they missed one so he wanted to be sure that they know they did not miss it. He wanted to express his appreciation because they went above and beyond to ensure his garbage was still picked up.

He stated that he will be calling in to have this put in the paper as well :)

Thank you,

Taneika Baker
Public Works
City of Bloomington
tbaker@cityblm.org

From: Russel L. Francois [REDACTED]
Sent: Monday, March 19, 2012 10:36 PM
To: 'Robert B. Fazzini'
Cc: 'Karen Schmidt'
Subject: Lights Phone Number WORKS!

Rob, Just FYI....you provided a number for me to call regarding replacing the bulb/lamps in the street lights. Couple of weeks ago I left voicemail regarding one of the historic light fixture's globes blowing off/breaking. Was replaced in 3 DAYS. Way to go City Hall. Thanks. Russel

To: Barb Adkins/Cityblm@Cityblm, Jim Karch/Cityblm@Cityblm
From: Kevin Kothe/Cityblm
Date: 03/01/2012 11:25AM
Cc: Greg Kallevig/Cityblm@Cityblm, Joshua Ftacek/Cityblm@Cityblm
Subject: E Jefferson St Sewer Service - Richard Buchanan

He realizes that regardless of where his current service runs that this is a good time to run a new service to tie into the new sewer on Jefferson Street. He said he was going to start to work with a plumber to get that lined up and was looking forward to working with us. He was very appreciative of the communication from the City regarding this project. He said the letters were well written and at a level that citizens could understand.

Please let me know if there are any questions.

Thanks,

Kevin Kothe, P.E.
City Engineer
City of Bloomington - Public Works Department, Engineering Division
P.O. Box 3157
Bloomington, IL 61702-3157

-----Forwarded by Jim Karch/Cityblm on 03/10/2012 08:58PM -----

To: "Jim Karch" <jkarch@cityblm.org>

From: "McKnight, John" <[REDACTED]>

Date: 03/10/2012 09:55AM

Subject: RE: FW: Country Club Street Light Luminaries

Jim – thank you for your quick and considerate response.

I have another question for you. The location for the new street light appears to be on the border between 5 Country Club and 6 Country Club Place. I would like to meet someone at the site to confirm this location. If this is, in fact, the location, I would like to discuss the possibility of putting the new street light in the location of the current street light (about 15 or so feet to the west of what I think is the new location) for the following reason:

You indicated that the new light would have a 24" diameter base and would be set back from the curb by 2 feet or more (in order to not be impacted by snowplows, etc.). If this is done near the property line, it will likely kill a very nice blue spruce specimen. Even if it does not kill the tree, the proximity of the tree to the light will cause the light fixture to literally be "in the bushes", which will have a poor appearance. If it is located in the current light position (assuming that the concrete pad will not kill the trees in proximity to the existing light), this problem will be avoided.

If it would be possible to speak to someone about this, I would appreciate it. I am, of course, at the worksite daily so it should be very easy to get together.

These kinds of projects are, by definition, a mess and a major bother. I want to commend the City for doing what it has to try to accommodate neighborhood concerns and, most of all, for being willing and able to communicate with all of us on a regular basis. This creates the kind of good will that causes neighbors to focus on the end goal – a major improvement in infrastructure – rather than get bogged down in the temporary hassles that are necessary to reach that goal. Thanks!

Best regards,

JOHN

Appendix

Police Department cont...

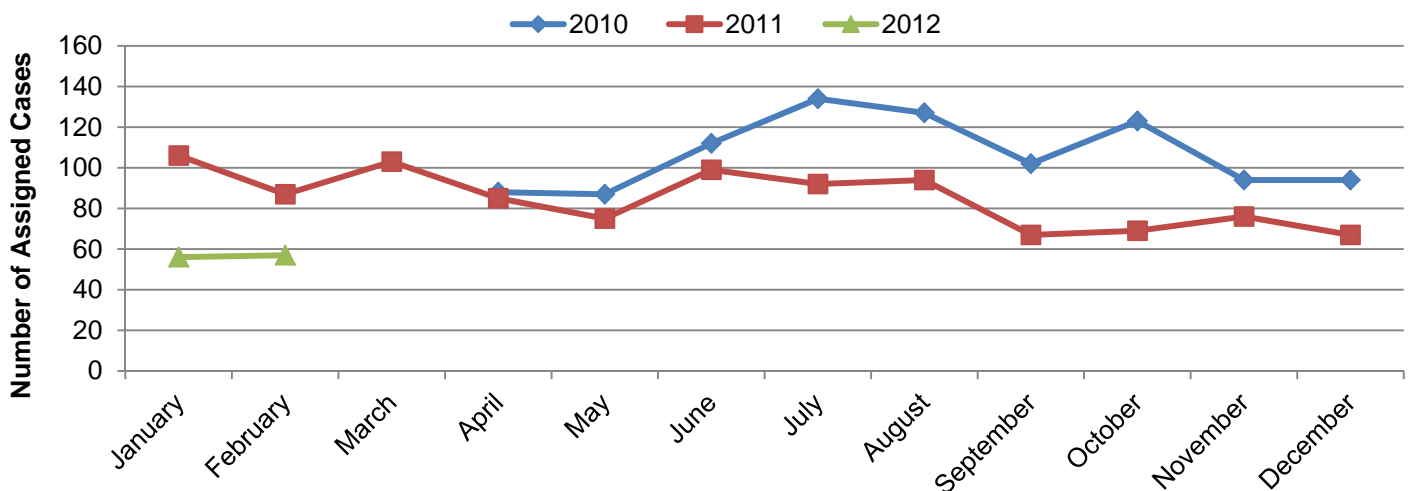
Criminal Investigations Division (CID)

CID assigned 57 new cases for investigation in February. The case load being carried by CID had the following dispositions: 9 cases were cleared by arrest, 45 were administratively closed, exceptionally cleared or were unfounded. One hundred incidents of domestic violence were reviewed in February.

Lt. Scott and Sgt. Gray attended Managing the Detective Unit. This course was offered by the Institute of Police Technology and Management in Marietta, GA.

Detectives were assigned to investigate a retail theft which resulted in a store employee being battered by several juveniles. Following the investigation a number of juveniles were arrested.

Criminal Investigation Division Assigned Cases Since April 2010



Crime Intelligence and Analysis Unit (CIAU)

CIAU presented two hours of training to the staff at the McLean County Juvenile Detention facility regarding gang member identification and drug trends. CIAU also trained the police department command staff on the implementation and use of a new Problem Oriented Policing project tracking system. At the direction of the administration, CIAU created this internal project management system to increase project accountability, develop a new tool for officer and command evaluations, and produce a project management dashboard for use in the monthly command meetings. This system is currently deployed to commanders for testing with department-wide deployment in March, 2012.

CIAU also created a multi-media presentation system that is displayed on the large LCD screen in the police facility lobby. This system was designed to increase the amount of departmental information available to visitors to the police facility as well as provide answers to some of our most frequently asked questions.

By conducting investigative support for detectives, CIAU staff created several products used for demonstrative evidence in multiple gang shooting cases currently making their way through State court.

US Marshals

The US Marshals opened 35 new cases and closed 24 cases. Two misdemeanor arrests were made; 15 hands on felony arrests made; three self-surrender arrests; three arrests made by other local agencies based on leads provided by local task force. Approximately twelve hours was spent by one of the marshals in Decatur assisting in an attempt to locate two subjects wanted for homicide. One of the marshals was off on medical leave.

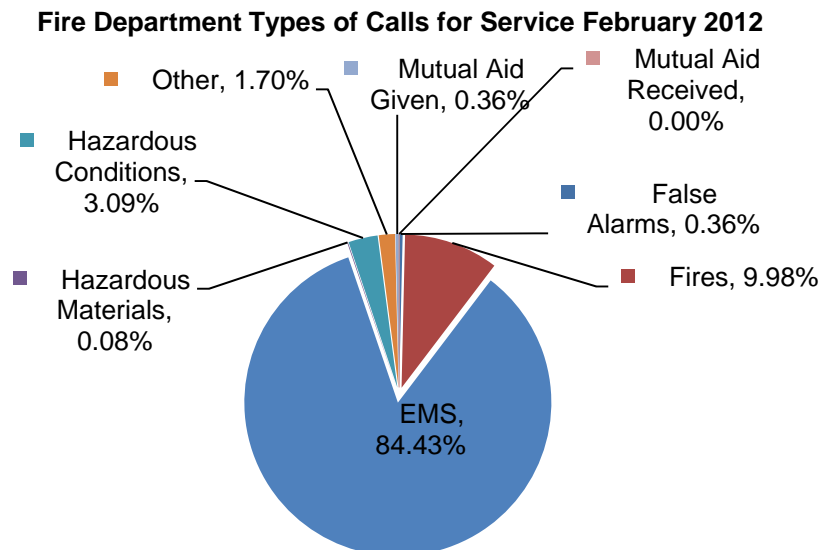
Communications cont...

Incoming Phone Calls	
Administrative (non-emergency)	6634
911 Calls (wireline & wireless) total	1756
911 Calls - Wireline	401
911 Calls - Wireless	1355
Total All Calls	8390
Dispatched Calls	
Police	6253
Fire and EMS	749
Total Dispatched Calls	7002
Daily Call Averages	
Administrative (non-emergency)	229
911 Calls – Wireline and Wireless	61
All Calls per day average	290
Police Dispatches	216
Fire and EMS Dispatches	26
Average Dispatches per day	242

Fire Department cont...

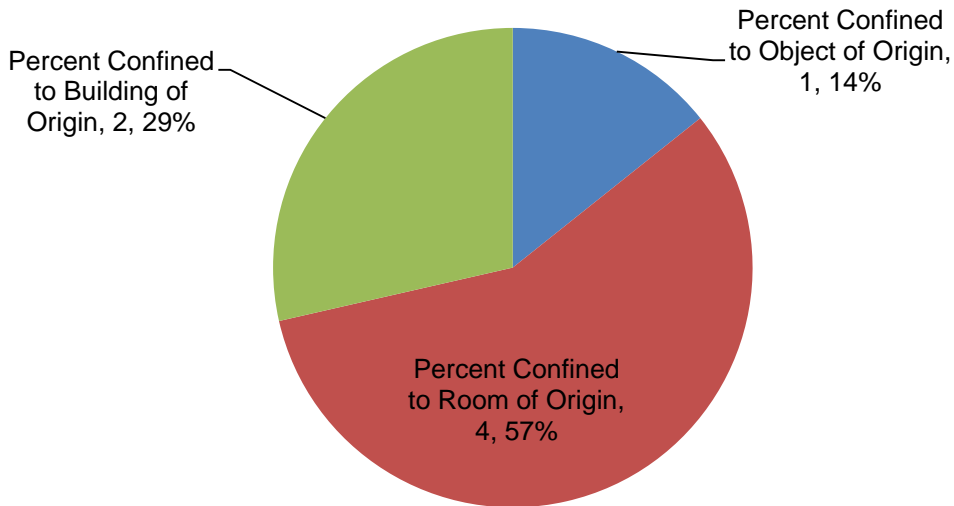
During the month of February the Bloomington Fire Department responded to 752 Calls for service. As the graph indicates approximately 80 % of these calls were EMS related calls.

The Department also responded to 6 structure fires that caused an estimated \$160,000 in damage. The Department Fire Investigators were called to two of these fires to determine the cause and origin. The



firefighters are still involved doing pre-plans of existing structures. In February there were 16 structures completed during the month. There were no fire responses to Central Illinois Regional Airport and there were two Haz Mat responses. The two responses involved fuel leaks one incident was in the Town of Normal for a spill into Sugar Creek and the other involved a fuel leak on a semi-tractor.

Structure Fire with Fire Spread February 2012



Water Department cont...

Infrastructure

During February, the 2012 Water/Fire Department collaborative hydrant testing program only completed checks on four hydrants due to the weather (we can't flush hydrants during freezing temperatures). There are a few hydrants yet to be flow tested, but for all intents and purposes, the total of hydrants tested this year is 100% of the total # of fire hydrants.

Staff continues to work with Southgate Estates on a solution to the low pressure/volume concerns in the private water distribution system within the mobile home park. Southgate Estates is a mobile home community of approximately 365 mobile home pads which is on South Route 51 just south of Hamilton Road and east of Main Street (S Route 51). The City is assisting in this endeavor because the low flows and volumes are a concern for the firefighting capabilities within the park. The park manager has contracted with a local plumber to try to determine if any valves are broken within the Park.

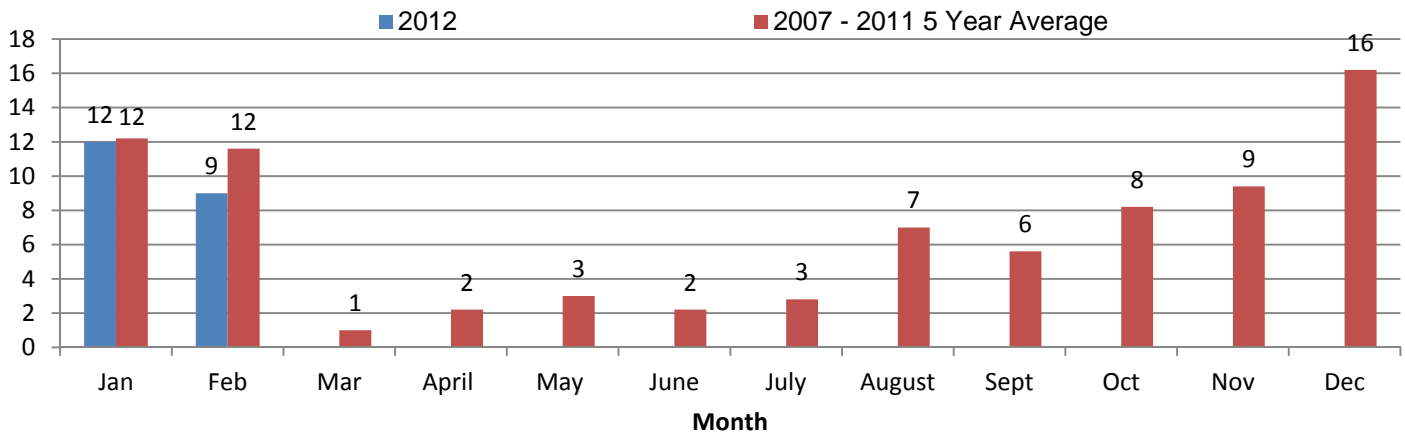
Staff made seven valve repairs during the month of February.

Staff kicked off the City's first ever water main line valve maintenance program during the month. We operated 54 valves and one has to be replaced. About five other hydrants will need to be excavated because it appears the operating nut on the valve has been "rounded" (they are square) and will not allow the hydrant wrench to be attached to the valve.

Like the hydrant maintenance program, staff will report the progress on this program each month. The goal will be to operate every main line valve in the distribution system on a frequency not less than triennially for valves 4", 6", 8" and 10" in size and every year for valves 12" and larger. Also, the

program will verify valve locations, determine Global Positioning System coordinates for each valve and replace obsolete valves or malfunctioning valves. This will probably be at least a five year program to get through the entire distribution system at least once. It is expected that staff will be replacing about 250 valves per year for those first five years.

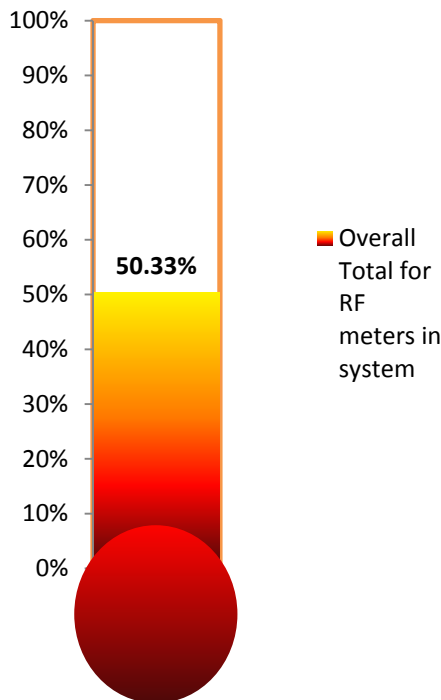
Water Main Breaks by Month



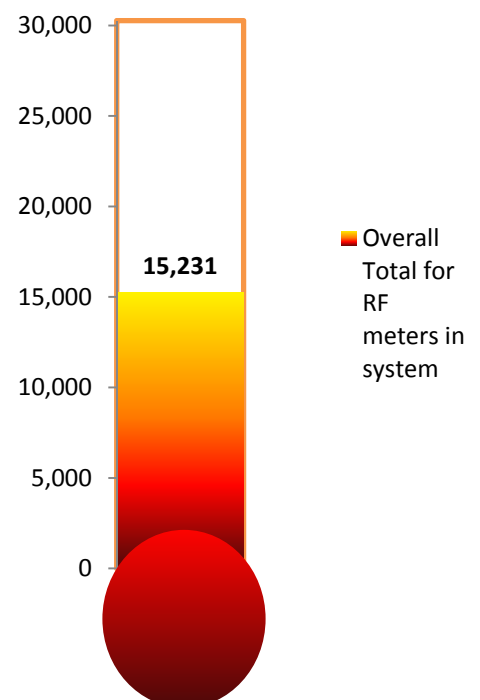
During the month, staff repaired 9 water main breaks/leaks; three were on four inch water mains, four were on six inch water mains and one was on a twenty-four inch main.

Staff installed another 377 Radio Frequency (RF) meters during the month. **This month's total put us over the 50% mark for the total number of RF meters installed in the system!!!** The Department's goal for this Fiscal Year (FY12) is the installation of 6,000 units. Currently, staff has installed 5,168 meters this fiscal year and this puts us about 86% toward our goal. When completed, the meter change-out program will eliminate the need for Meter Readers.

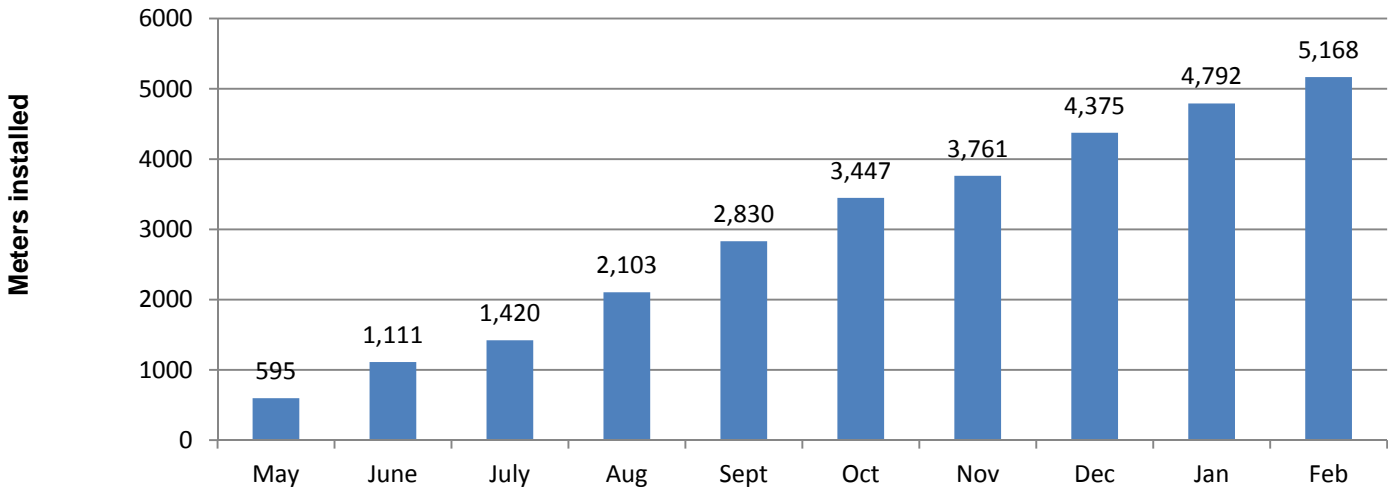
Overall % Total for RF meters in system



Overall Total for RF meters in system



Overall Total for FY 2012 Installs



Hydrant Repairs/Replacements					
	FY 12	FY 11	FY 10	FY 09	FY 08
Number of hydrants overall	4225	4213	4000 +/-	3900 +/-	3800 +/-
Number out of service	0	0	13	100+	600 +
Number serviced	300	261	185	381	543
Number replaced	77	72	59	75	23
Percent in service	100	100	99.7	97.4	84.8

Financial

The monthly tracking of the financial condition of the Water Department as compared to the FY 2010/11 budget is as follows:

	Budgeted revenue	Actual revenue	Difference - budget versus actual revenue	Budgeted expenses	Actual expenses	Difference - budget versus actual expenses
May	\$1,259,570	\$1,107,116	(\$152,455)	\$1,496,847	\$737,006	\$759,841
Jun	\$1,407,824	\$1,230,207	(\$177,617)	\$1,496,847	\$855,854	\$640,993
July	\$1,710,182	\$1,463,884	(\$246,298)	\$1,496,847	\$1,157,883	\$338,964
Aug	\$1,402,814	\$1,864,639	\$461,824	\$1,496,847	\$1,156,513	\$340,333
Sep	\$1,402,054	\$1,460,492	\$58,438	\$1,496,847	\$3,552,364	(\$2,055,517)
Oct	\$1,402,054	\$1,967,692	\$565,638	\$1,496,847	\$680,976	\$815,869
Nov	\$1,249,760	\$1,401,102	\$151,342	\$1,496,847	\$4,401,085	(\$2,904,238)
Dec	\$1,249,760	\$1,063,944	(\$185,816)	\$1,496,847	(\$1,400,322)	\$2,897,170
Jan	\$946,783	\$958,424	\$11,641	\$1,496,847	\$4,035,039	(\$2,526,551)
Feb	\$1,253,740			\$1,496,847		
Mar	\$1,260,200			\$1,496,847		
Apr	\$1,111,636			\$1,496,847		
FY	\$15,656,380	\$12,517,499	\$486,697	\$17,362,167	\$15,176,402	(\$1,260,763)

The Department's overall position is negative in actual net income by \$2,658,903 at the end of January, 2012. There have been some considerable swings in expenses over the last couple of months as some large capital projects (Locust/Colton construction and Locust/Colton inspection) have been recognized in the financials. As these projects progress and we see offsetting IEPA reimbursements for the project, the financial position will not be as dramatic as it currently appears.

We continue to track our delinquent customers closely and will use the last resort of a shut-off if the customer does not respond to requests for payment of the past due amount or by entering into a payment plan.

Water Treatment Plant (Major Projects)

The installation of the direct injection carbon dioxide equipment continues at the Water Treatment Plant. This project will reduce the lime scale build up (an inevitable but undesired side effect of lime softening) on various pipes downstream from the clarifiers and it will also reduce the amount of carbon dioxide that is purchased annually as this new system is a much more efficient system). The project also involved the installation of a new access hatch for our sludge blow down pumps. This project is approximately 90% constructed. This is a \$500,000 capital project.

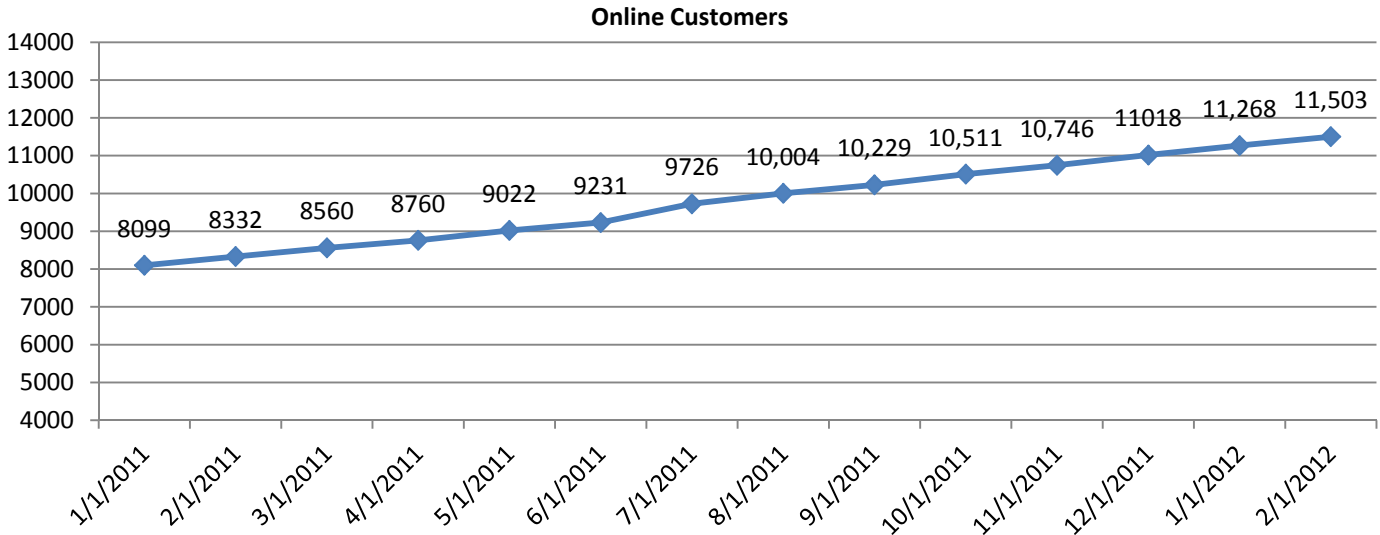
Miscellaneous

Staff changed out three Unitized Measuring Elements (UME's) on large meters in the system. The UME is the part of the meter that has the moving parts that are subject to wear and is critical to keep in good repair. The UME change-outs are part of our large meter testing and maintenance program.

Staff changed two meters in an apartment complex from turbine meters to compound meters. Turbine meters are an excellent choice for installations where there will be a high volume of flow on a consistent basis. If the flow volumes will vary quite a bit such as an apartment complex where numerous residents will use water at the same time (such as the start of a work day) and then smaller amounts will be used at other times (such as throughout the day), then a compound meter is a much better choice because the meter can register both the very low flows and the higher flows as well. The Water Department made a decision over 10 years ago to remove all the compound meters from the system. Since that time until now, we have been installing compound meters in locations that conform to industry standards for that type of meter installation. Although compound meters are more expensive than turbine meters, in the long run, they pay for themselves by accurately measuring the actual water used by a customer.

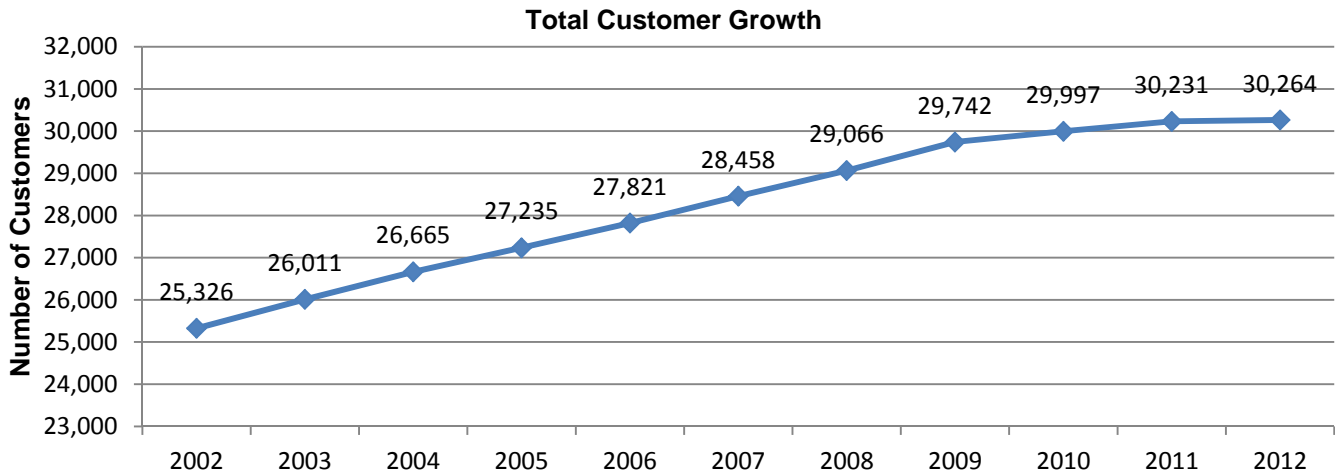
The Department's on-line bill payment option continues to attract new enrollees. As of the end of February, the Department has 11,503 customers signed up for this service. There were 235 customers added for the month. Staff will continue to track the number of participants monthly and express the number of customers with this service as a number and % of total customers. 11,503 customers are about 38.0% of the City's customer base.

Online Customers



In a related metric for the number of customers accessing their accounts on-line, there are 1,266 customers who have signed up for the recurring payment option whereby their bill is paid each month without any action on their part. That is an increase of 21 customers as compared to last month.

The Department continues to see overall customer growth continue in CY 2012 although it has slowed tremendously as compared to years in the recent past. For the month of February 2012, there was a small gain of 13 customers bringing the City to 30,264 customers. This is an extrapolated calendar year gain of about 200 customers with a percentage gain of about 0.8%.



Personnel

Josh Dameron was the successful bidder for the position of Distribution Maintenance worker. The meter reading position that Josh Dameron will be vacating in March will not be filled. We will be reducing our meter reading compliment to just one meter reader. Although we are not at the point where one meter reader can read all of the meters in our system during the month, one meter reader,

with some help from others employees in the Meter Services area, will be able to complete the monthly task.

Communications

Staff completed a Frequently Asked Questions (FAQ) informational piece for our Radio Frequency (RF) water meter installation program. The department has made public announcements about this program in the past but this is a more comprehensive and tailored informational piece. A synopsis of the FAQ has been sent out as a City Services bill insert and the more comprehensive FAQ is posted on the City's website.

Cost Saving Measures

The City has PDC Laboratory, contract laboratory for many higher level tests that staff cannot perform in our laboratory, pick up samples, saving us shipping fees. Approximate savings ~\$35 per month.

Staff negotiated a 25% discount with Underwriters Laboratories for taste & odor (T&O) samples. This saves about \$400 per month.

Staff started ordering Hach brand laboratory supplies for chlorine and fluoride testing through a scheduled shipment plan. This saves about \$100 per month.

By requesting competitive laboratory quotes for the Unregulated Contaminant Monitoring Rule Phase II (UCMR2) testing, the Department is saving about \$400 per month. There are very few laboratories in the country that are certified for this testing.

Staff has changed the amount of time between filter backwashes from 48 to 72 hours. Although it is difficult to quantify this in terms of dollars saved, it will clearly save some costs because the number of backwashes throughout the year (each one requiring a large pump to be used) will be reduced. This is being done with no negative effect on water quality.

The Water Department integrated the entire JULIE locating system into its workload without adding any personnel. Previously it just located the buried water infrastructure. This service performed by the Department now includes locating the infrastructure related to water, sewer, storm water, sump pump lines, traffic signals, street lights and fiber optic lines. This involves responding in one fashion or another to over 16,000 locating requests each year. This was done without adding any Staff but has made getting other work done more challenging. It has reduced the costs to locate for other City Departments that had previously located their own infrastructure, so that when an after-hours JULIE request was responded to, representatives from three different departments would mobilize for the same location. This is now handled by one temporary employee. This amounts to a monthly savings of at least \$1,000 per month.

Rick Twait, Water Purification Superintendent, negotiated a new three year contract for the off-site reactivation of our Granular Activated Carbon (GAC). This will lead to considerable savings over the next three years. Looking at the revised contract and using our experience with the annual change-out of GAC, we should save about \$5,300 month or over \$60,000 per year.

Parks, Recreation and Cultural Arts Department cont...

BCPA Main Stage and Spotlight Events

Ailey II

The BCPA commemorated Black History Month with a public performance by renowned dance company Ailey II on February 4. The company performed Ailey's classic slavery-to-freedom piece "Revelations" as part of the program. The dancers also offered a master class for 60 area dance students at Illinois State University earlier in the day.

Leon Redbone

Music legend Leon Redbone performed to an audience of 758 people on February 9. Originally slated as a main-floor-only event, the concert was such a hit that BCPA management opened the balcony and sold an additional 150 tickets. The event was sponsored by Lucca Grill.

"The Rivalry," LA Theatre Works

The Lincoln-Douglas play was presented on February 16. The drama was preceded by a lecture by local Lincoln Historian Guy Fraker. The event was sponsored by the David Davis Mansion and the Abraham Lincoln Association.



"Improvised Musical," iO Theater

The masters of long-form improv, Chicago's iO theater, made up a musical on the spot for a delighted BCPA audience on February 17. They also offered an improv master class for students at Illinois Wesleyan University as part of their stay.

The Klezmatics

The only klezmer band to ever win a Grammy Award, the Klezmatics performed on Saturday, February 25. Two members of the group participated in a pre-show lecture. The band then joined members of the Moses Montifiore Temple for a post-performance reception.

The variety of performances in February highlights the BCPA's wide range of community programs, and support of both education and growth of a vibrant downtown.

The BCPA also became the temporary home (February 20-the end of the month) for all dance classes offered by McLean County Dance Association (MCDA). MCDA's boiler broke mid-month and staff worked with MCDA management to rent out rooms in the Center to keep the classes going.

Park Maintenance cont...

Utility Tasks

The AZA accreditation process at Miller Park Zoo has been a focus for Park staff. Staff has painted in every building and only has the basement of the Kathofer Animal building left to complete.

Staff has been busy working on repair requests. Staff remodeled the men's bathroom at Prairie Vista Golf course. New counter tops, toilet surrounds and exit lights were installed. Some spray park maintenance was performed for the coming season. The sand in the filters at Miller Park and McGraw Park was replaced. The check valve at the Miller Park holding tank was replaced as well. The monthly light inspection and park inspection of all City parks was completed.

A bi-annual scheduled oil change at the Coliseum was completed on all three compressors. Park staff completed HVAC maintenance at all city buildings which includes filter changes, belt replacement and greasing motors.

Recreation cont...

Some of the other programs conducted, by age group were:

Parent/Child: Parent/Tot Gymnastics, Parent/Tot Ballet, Tiny Melodies

Preschool: Super Tot Gymnastics, Fairytales & Legends, Pre-Ballet & Tap, Growing Up Fit

Youth: Cupcake Crafters, LEGO Stories, Beginner Guitar, Clay Pottery for Youth, Dance, Martial Arts

Adults: Zumba Fitness, Co-Rec Volleyball Leagues

55+: Zumba Gold, Eagle Watching trip, Conklin Dinner Theatre trip, Let's Hit the Road, Adult Center activities

The popular Daddy/Daughter Dance was Sunday, Feb. 12 at the Miller Park Pavilion. Seventy-six pairs attended this event.

Special Opportunities Available in Recreation (S.O.A.R.)

Special Olympics:

Training for the S.O.A.R. Special Olympics aquatics program began in February. The YMCA agreed to let the team practice in their pool. Last year S.O.A.R. practiced at the YWCA, but that pool has since been closed. Some of the S.O.A.R. staff and parents participated in the Polar Plunge for Special Olympics which involves them going into Miller Park Lake.

Weekly Programs:

The Winter/Spring Program session of new programs started the week of February 13. A wide variety of programs started including fitness, dance, arts & crafts, bowling, and more. This year S.O.A.R. offered a School Break Program on Feb. 20 when District #87 and Unit #5 were off school. Parents had requested this type of program. Another one will be offered in April.

Special Events:

Three special events were held in February: ISU Men’s Basketball Game, Valentine’s Dance, and Valentine’s Day Party & Crafts.

The S.O.A.R. program received a \$650 donation which was from memorial gifts for June Smalley, the grandmother of one of the S.O.A.R. participants.

STAFF HOURS (Pepsi Ice, Recreation, and S.O.A.R.)

Hours for staff in February 2012 were very similar to February 2011. This includes all of the Recreation Division (S.O.A.R., Pepsi Ice, Recreation, and Aquatics).

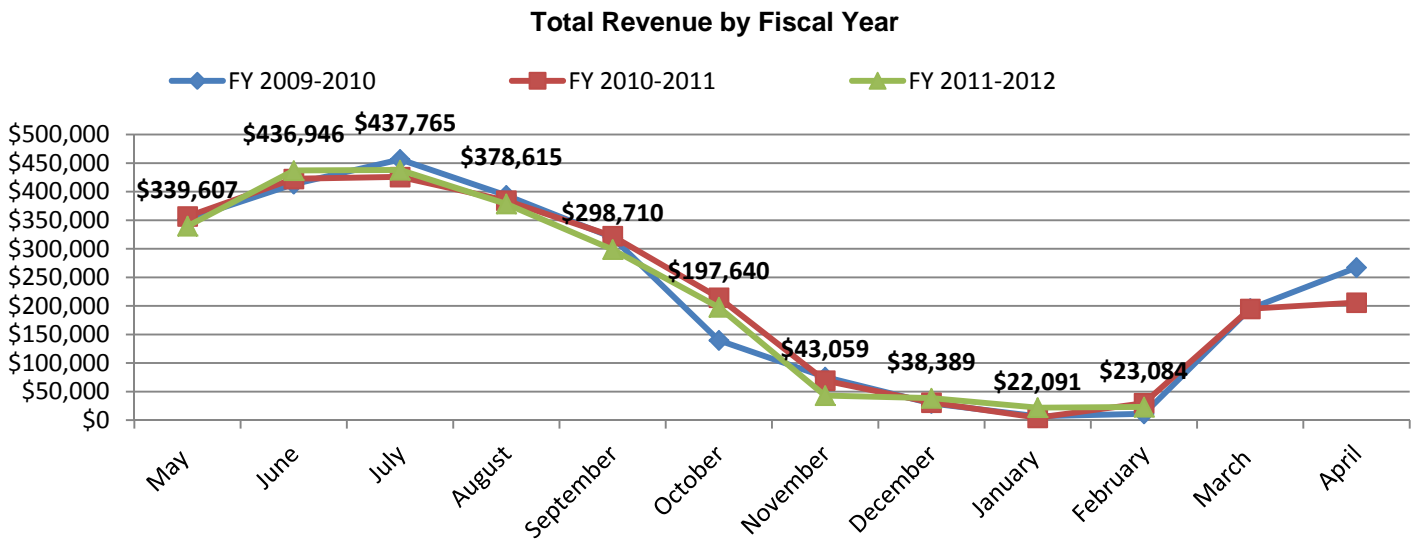
VOLUNTEER HOURS

Pepsi Ice uses a large number of volunteers in their youth hockey program as coaches. The Learn to Skate program also has some who assist with classes and others who assist during freestyle time with the music.

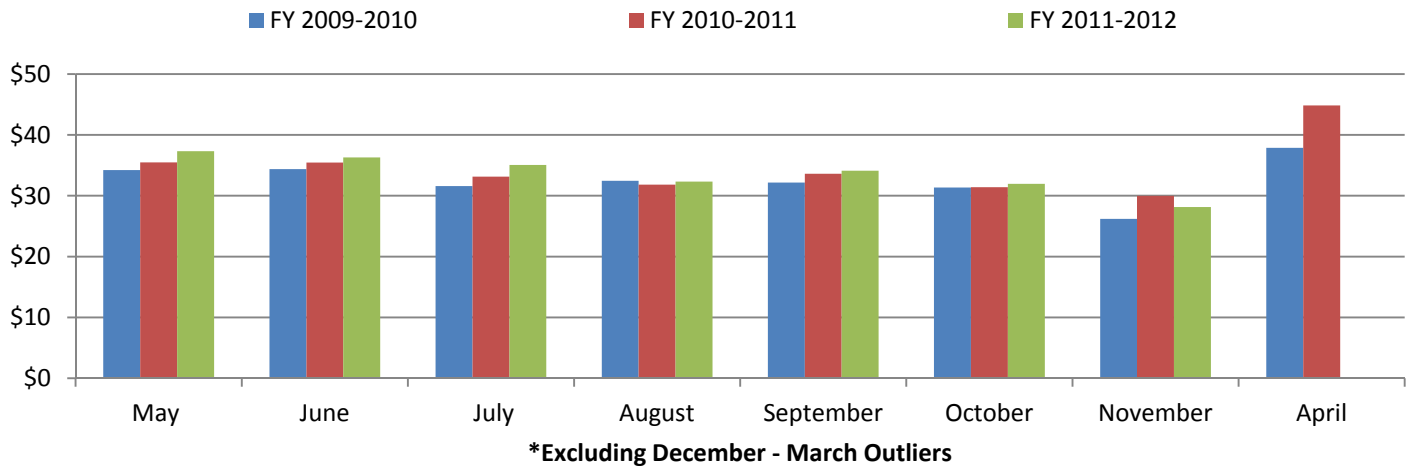
S.O.A.R. had a record number of volunteers in February. Most of the volunteers were ISU students fulfilling class requirements. The ISU therapeutic recreation program changed their guidelines this year and only approved a few agencies for the students. This change plus a large number of students registered for the class caused the large influx. Two parents are volunteering as coaches for the Afterschool Basketball program which started the last week of January.

Program	# Volunteers	# Volunteer Hours
Adult Center	52	416
Hockey	61	489
S.O.A.R.	49	124
After School Basketball	2	72

Golf Division cont...



Average Revenue Per Round by Fiscal Year



Miller Park Zoo

February Admission Revenue and Attendance

The Zoo posted the second highest admission revenue for the month of February since records have been kept. Revenue from the gate admission is 2.7% up for the current fiscal year compared to last year's revenue.

February attendance was up 3.1% up for the current fiscal year compared to last year's attendance. Mild weather in both January and February were a boon to attendance. Leap Day also provided an additional day of operating hours. Over 400 more visitors came to the Zoo in February 2012 than February of 2011.

February Education Revenue

Revenue from Education Program Fees and Rentals are up 21% for the fiscal year compared to last year.

February Carousel and Animal Feedings

Revenue from Concessions, Carousel, and Animal Food Sales is 52.1% up for the current fiscal year compared to last year's numbers. Carousel prices were raised starting May 2011. Also, animal feeding opportunities were increased in the last year. Concessions (which includes carousel) have already exceeded budget revenues for the fiscal year.

Animal Collection

- Acquisitions—animals added to collection by transaction or birth/hatch
 - 6 Short-Tailed Opossum

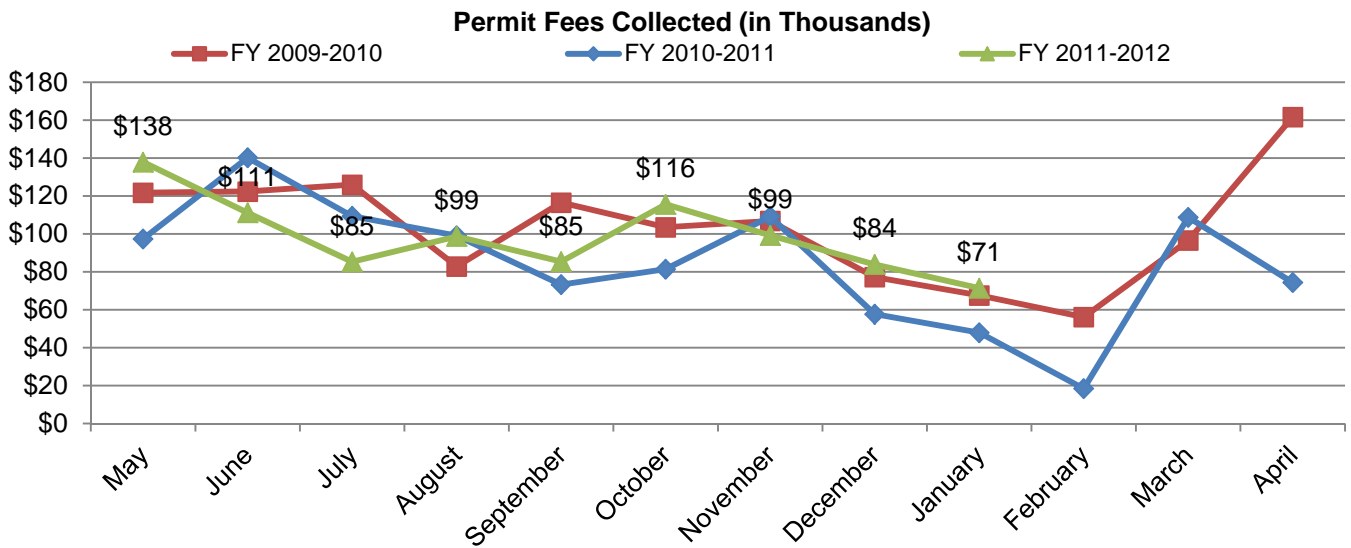
- 2 males, 1 female African Hedgehog
- 2 female San Clemente Island Goat
- 2 female Black-Billed Whistling Duck
- Dispositions—animals removed from collection by transaction or death
 - 2 female Red Wolf
 - 1 male, 1 female Peruvian Thick-Knee
 - 1 Budgerigar
- 3 Red-Eyed Tree Frogs cleared quarantine and were moved to the Zoo Lab kitchen area. This group will eventually be moved to the tree frog exhibit in the Entrance Building.

Staff

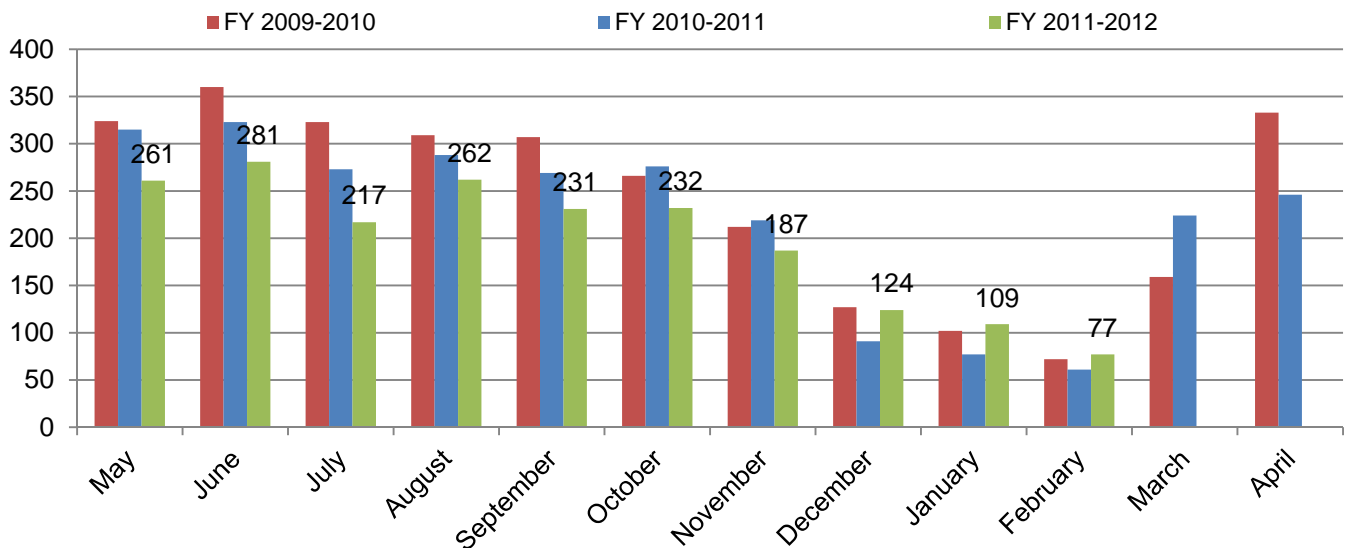
- Worked on animal transactions (12 pending)
- Shannon Reedy, Zoo Educator, co-authored and published article in Association of Zoos and Aquariums (AZA) monthly magazine, *Connect*.
- A great amount of staff time was spent on completing the AZA Accreditation application. This application is the first step in the process of receiving another five years of AZA Accreditation. An inspection will be conducted in June or July. Without AZA Accreditation, the Zoo would not be able to participate in many of the conservation breeding programs.
- Hosted Winter Animal Enrichment Day as a special event.

Planning & Code Enforcement Department cont...

Building and Safety Division



Number of Incorporated Building Permits



Zoning Board Activity

<u>Case Number</u>	<u>Petitioner and Address</u>	<u>Request</u>	<u>Action</u>
Z-2-12	Habitat for Humanity	1405 W. Graham St. Three variances for a new single family home. 1. Reduce the front yard setback along Graham Street.	Approved 5 - 0
		2. Reduce the front yard setback along Cottage Avenue.	Approved 5 - 0
		3. Reduce the rear yard setback (Ward 7).	Approved 5 - 0
Z-3-12	Habitat for Humanity	New single-family dwelling at 1202 N. Livingston Street. Zoned R-1C, Single-Family Residence District. Variance to reduce the front yard setback along Graham Street (Ward 7).	Approved 5 - 0
Z-4-12	Habitat for Humanity	New single-family dwelling, 501 S Morris Avenue Zoned R-2, Mixed Residence District. Two variances as follows: 1. Reduce the front yard setback along Jackson Street.	Approved 5 - 0

		2. Reduce the side yard setback. APPROVED for 3 FEET. (Ward 6).	Approve for 3 Feet 5 – 0
SP-01-12	Lue A. Walters	Requesting approval of a special use permit for an additional dwelling unit for the property located at 811 W. Washington Street. Zoned R-2, Mixed Residence District. (Ward 6).	POSTPONED UNTIL MARCH MEETING by a vote of 5 yes and 0 no.