



The City Manager's Monthly Report is intended to provide a brief summary of City activities, with links to additional information where possible. Due to the variety and complexity of City functions, however, the report is not all-encompassing. Please always feel free to [contact the City of Bloomington](#) for more information or with questions or concerns. View past and upcoming events on the City's [calendar](#).

CONSIDERED IN NOVEMBER

City Council Regular Agenda Items

- Consideration of an Amendment to Extend the Professional Management Services of VenuWorks to the Bloomington Center for the Performing Arts. **[Motion by Alderman Schmidt, seconded by Alderman Mwilambwe to not approve the Amendment to the VenuWorks Agreement for Professional Management Services.] [Motion carried.]**
- Consideration of adopting a Resolution designating Alderman Diana Hauman as the official voting delegate for the City of Bloomington at the National League of Cities Annual Business Meeting. **[Motion carried.]**
- Consideration of Analysis of Proposals and Approval of the FY 2018 CCTV Sewer Inspection Contract, City Bid No. 2018-19 being awarded to Visu-Sewer of Illinois in the amount of \$100,000. **[Motion carried.]**
- Consideration of Analysis of Bids and Approval of the FY 2018 Sewer Rehabilitation Contract, City Bid No. 2018-20 being awarded to Hoerr Construction, Inc. in the amount of \$550,000. **[Motion carried.]**
- Consideration of a Resolution approving the Small Business Development Center funding agreement between the City of Bloomington, Town of Normal, Bloomington-Normal Economic Development Council, and Illinois Wesleyan University. **[Motion by Alderman Black, second by Alderman Bray that the Resolution approving the Small Business Development Center funding agreement between the City of Bloomington, Town of Normal, Bloomington-Normal Economic Development Council, and Illinois Wesleyan University, in the amount of \$9,709 in 2018, \$26,068, and \$26,068 in 2019, be approved. Option 1 50/50 split. Motion carried.]**
- Consideration of Analysis of Proposal and Approval of the Parking Garage Access Control Improvements Contract with Heartland Parking, Inc. for City RFP 2018-09 in the amount of \$910,155.73. **[Motion carried.]**
- Consideration of an Ordinance Amending Chapter 29, Sections 128, 130 and 154 to clarify time limits in the Government Center Parking Lot and establish a process for issuance of temporary parking permits. **[Motion carried.]**
- Consideration of a Resolution approving the City of Bloomington Brick Streets Master Plan. **[Motion by Alderman Schmidt, seconded by Alderman Painter the Resolution approving the City of Bloomington Brick Streets Master Plan minus any reference to a spending plan, with the expectation that Council will provide some form of funding for brick streets as part of Council Priorities be approved. Motion carried.]**

- Consideration of: (a.) Approving an Ordinance Amending the Budget for Fiscal Year 2018 with Hanson Professional Services, Inc. for Monroe Street Brick Restoration – Phase II and III. (b.) Approving a Professional Services Contract with Hanson Professional Services, Inc. for Monroe Street Brick Restoration – Phase II and III. **[Motion by Alderman Buragas, second by Alderman Scott that the Ordinance Amending the Budget and the Professional Services Contract with Hanson Professional Services, Inc. for Monroe Street Brick Restoration – Phase II and III in the amount not to exceed \$179,024 be accepted, and that the Ordinance and Contract be approved with an effective date of November 27, 2017. Motion carried.]**

City Council Special Session Items

[No motion was taken. Presentation and discussion only.]

- Presentation and discussion regarding the funding request from B-N Advantage for Bloomington.
- Presentation and discussion regarding the funding request for 2017-2018 for the Small Business Development Center located on the Illinois Wesleyan University Campus.
- Discussion to clarify processes for City elected officials to place items on a City Council agenda.

[City Council Record of Motions and Votes](#)

NOVEMBER NEWSMAKERS

- [Turkey Trot & Ugliest Sweater Run](#)
- [Officer of the Year](#)
- [Ameren names Bloomington a Progressive City](#)
- [Mayor's Town Hall Meetings](#)

FINANCE DEPARTMENT

[View Monthly Financial Report](#)

[FY 2018 Adopted Budget](#)

FACILITIES

[View Facilities Monthly Activity Report](#)

CITY CLERK

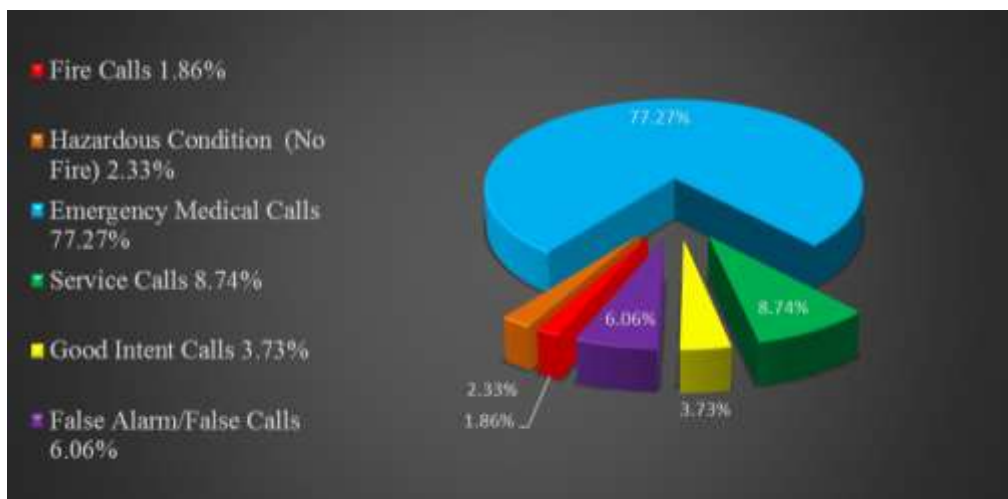
- NOTHING REPORTED

COMMUNITY DEVELOPMENT

- NOTHING REPORTED

FIRE **[View Expanded Monthly Fire Statistics](#)**

- The month of November saw a decrease in the number of calls for service compared to October. The department responded to 858 calls for service for the month compared to 907 calls for service in October. Of the 858 calls 195 were fire related (22.73%) while 663 were EMS related (77.27%).
- The department responded to 7 structure fires during the month, several of these were cooking fires that spread to cabinets but were quickly extinguished upon our arrival. We did have a significant fire in a new commercial building on Hamilton Rd., this fire resulted in \$350,000 in damage to the building and several vehicles that were parked inside the building. Total structure fire loss for the month resulted in an estimated \$375,500 in fire loss. Total estimated fire loss for the month was \$381,550.
- The department provided mutual aid 18 times this month and received mutual aid 2 times.
- Our EMS personnel provided 24 hours of preceptor time to EMS students.

**Public Education***Training provided to community*

- Ext Training at West Minster
- CPR class provided to OSP
- Washington Elementary Kindergarten classes fire safety
- Fox Creek Kindergarten classes fire safety
- Ext. Training at west minster
- Ext Training at Heritage Health (2 classes)
- Ext Training

Fire, Lockdown, and Shelter in Place drills

- Fire Drill at Washington Elem.
- Drill preparedness at Union Missionary Baptist Church
- Ext Training OSP Printing (2 classes)

Social Media

- From 6480 likes to 6607 at the end of the month
- Close your door 3,800 Reach
- Thanksgiving safety 4,100 Reach
- Smoke alarms 4,300 Reach
- Calling 911 – 23,600 Reach

Community Events

- Car Seat Installation Day

Fire Department Training

- Training topics have been grouped into eight categories. They are Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, Safety, Hazmat, & Officer. ([November 2017 Training Report](#))

HUMAN RESOURCES

[Apply for current job postings](#)

[View Safety Report](#)

[PARKS, RECREATION & CULTURAL ARTS](#) 

Bloomington Center for the Performing Arts 

[View the BCPA calendar for past & future event info](#)

- Presented Programs: U.S. Army Field Band - November 13, 2017
- Total Attendance for all events and classes: 5,166
- Facilities Usage: Auditorium Public Events 11; Auditorium Non-Public Events 17
- Ballroom and Other Space: Public Events 8; Non-Public Events 9
- Community Interactions: Radio – 5; Community Outreach – 2

Golf Courses 

- 1,100 Rounds Played
- Due to an unseasonably cold and rainy first half of November, golf rounds during the month were significantly down from last year.
- Despite the poor weather, Prairie Vista was still able to exceed \$10,000 in merchandise sales outperforming last November.
- The indoor golf simulator is up and going at Prairie Vista. Staff expects the heaviest use to come after the holiday season is over though.
- The Den at Fox Creek closed for the season on November 17th.
- Highland Park closed for the season on November 30th. The sled shop will remain open throughout the winter.
- Prairie Vista remains open year round.

Miller Park Zoo 

- Revenue from admissions was down 5.2% for the current fiscal year. Last year, the revenue from admissions broke the all-time record for the Zoo in a fiscal year. This represents the sixth consecutive year the all-time attendance revenue record was broken. Attendance was down 4.4% for the current fiscal year compared to last year's attendance. This represents the second consecutive year the all-time attendance record was broken. Revenue from Education Program Fees and Rentals was down 4% for the current fiscal year.
- Revenue from Concessions, Carousel, and Animal Food Sales was down 3.1% for the current fiscal year compared to last year's numbers. The Zootique sales were up 3.8% for the current fiscal year, and overall Zoo revenue was down 4.7%.
- Acquisition: 1 Female Eurasian Eagle Owl, 1 Mushroom Coral, 1 Zoa Coral, 11 Male Eastern Box Turtle, 1 Female Eastern Box Turtle
- Disposition: 1 Female Callimico, 1 Femal Red Panda, 2 Splendid Mantella, 1 Big Eyed Tree Frog, 2 Male Budgerigar, 1 Female Budgerigar, 2 Male Seba's Short-Tailed Bat, 4 Female San Clemente Island Goats, 1 Female Snow Leopard, 1 Male Guinea Pig, 1 Male Eastern Box Turtle, 1 Male Budgerigar
- Other:
 - Hosted two days of Pictures with the Reindeer
- ATTENDANCE
 - November 2016: 4368 (Down 37%)
 - November 2017: 2,739

Recreation 

- The Turkey Trot was held on Thanksgiving and saw around 1,300 participants. This is an annual free event and has seen significant growth each year.
- The Chopped program for youth had their final class, which included judges from the Bloomington Police Dept. The participants really enjoyed the interaction and feedback on their creations.
- The Hoopsters Program is usually always full and wait listed. We were able to accommodate the waitlist this session. Parents enjoy the program because it allows their children to learn the fundamentals of the sport. Children get to put what they have learned into game format for the last class.

Pepsi Ice Center 

- Public skating sessions show a good increase over the previous year. We hosted over 88 skaters during group outings.
- Ice Rental payments showed an increase from last year due to rate increase and payment for usage by the USHL team using our facility when GMA was not available.
- This has been the highest revenue producing November in the facilities history.

SOAR 

- Music Jam Rock Band group completed their fall semester with a concert on November 15 at Metcalf School and performed alongside the 5th & 6th grade rock bands.

- The Friday Night Out group visited the IOAA Art Co-op and then returned to make some art of their own. Several IOAA artists were involved.
- The Special Olympics Basketball teams have been practicing and having games.

Parks Maintenance

Horticulture ([View pictures here](#))

- Cut back of all perennials and grasses for winter.
- Leave collection and mulching in all areas.
- Holiday decorating Downtown Bloomington, Miller Park, and City Hall.
- Durapatcher asphalt repair training and use at park maintenance facility and Miller Park.
- Cooperative work with Public Works Engineering Department for storm water drainage solution and implementation corner of Morris Avenue and Constitution Trail.

Forestry

- 25 stumps removed, dirted and seeded.
- 400 trees total planted on City Street and Parks. 23 Different species planted to increase diversity in the urban forest.
- 56 trees planted in corridor on Washington Street between State and Clinton.
- Park Tree Inventory started. Approximately 8,500 trees will be inventoried and evaluated through a 1:1 matching grant.
- Phase I of Sunset Gateway on West Market Street planted. 28 trees planted between Brock Drive and Caroline Street. Cooperative project with City and Sunset Rotary Club.
- Consistent appearance of the disease fire blight on Bradford Pears.
- Meeting with Morton Arboretum Staff on Community Forestry Outreach.

Utility

- Monthly light inspection and repair at all Parks and Facilities
- Monthly HVAC inspection and repairs at Parks and Facilities
- Monthly HVAC inspections and repairs at the BCPA
- Removed roof top AC units at Miller Park Pavilion. Partnered with Action Roofing to replace a section of the rubber roofing that had a leak. Leak has been repaired and rooftop AC units will be re-installed in the Spring of 2018.
- Removed spray ground surface at Tipton Park. Surface will be replaced in the spring of 2018
- Began the removal and replacement of Dawes place shelter roof
- Replaced three compartment sink at the Den golf course
- Removed and replaced concrete at Holiday swimming pool slide
- Began and completed installation of Christmas lights on Main street, Withers Park and City Hall

POLICE 

[Crime Maps and Statistics](#)

Crime Investigations Division (CID)

CID assigned 93 new cases this month. CID closed 39 cases in November with the following dispositions: 28 cases were cleared by adult arrest, 2 cleared with juvenile arrest, and 9 were administratively closed, exceptionally cleared or were unfounded.

Cyber Crimes Unit

The Cyber Crimes Unit, which investigates crimes involving but not limited to child pornography, network intrusion and online scams, continued to operate in cooperation with the US Secret Service (USSS) and the Federal Bureau of Investigations (FBI). The unit has five open/active cases.

United States Marshal Task Force

The Bloomington office opened 10 felony cases and closed 8 of them. Eight hands-on felony arrests were made.

VICE Unit

The Vice Unit opened 11 cases, closed 6, and served one search warrant. They purchased 19.8 grams of crack cocaine and 7.9 grams of powder cocaine. They seized 4.0 grams of crack cocaine and 19.1 grams of powder cocaine.

Street Crimes Unit

Street Crimes made seven probable cause arrests and four warrant arrests. They seized 4.01 grams of crack cocaine and towed three vehicles.

Criminal Intelligence & Analysis Unit (CIAU)

During the month, CIAU staff attended the first ever local Drone Conference put on at Heartland College. Staff also spent time working with the Administration on the finalized 2018-2020 BPD Strategic Plan. CIAU prepared reports and video evidence for a 2016 court case that ended in a guilty plea. Staff also created social media posts leading to the identification and arrest of two local felony suspects.

First Shift 7 a.m. – 3 p.m.

During the month, there were 30 STEP details for distracted driver/speeding (10), and school zone (20). Several officers attended training including active shooter, CNU, SWAT, Supervisor Liability, DUI Roadside, Diversity, Decision Making and Honor Guard.

Second Shift 3 p.m. – 11 p.m.

Notable calls for service include shots fired on November 22 in 900 block of South Clayton. Shell casings found in the area. On November 27, shots were fired on West Market. Again, shell casing were found in the area.

Third Shift 11 p.m. – 7 a.m.

- Third shift officers recorded ten DUI arrests.
- Notable calls for service include a driver in a parking lot believing her vehicle was in reverse hit the accelerator to pull back onto the black top, but instead drove through the wall of the apartment building into a bedroom. She was later arrested for DUI. Later that

shift, a female was struck by a vehicle and taken to the hospital with life threatening injuries. On November 9, a male was robbed at gun point by two subjects. The suspects fired two shots before fleeing the scene. Later in the shift, a stolen vehicle from Indianapolis was recovered in front of the jail sallyport after it crashed in the construction zone. The driver was arrested. On November 15, three juveniles were arrested in Hilltop after a foot chase when they were discovered in a stolen vehicle. On November 29, a victim left his keys on the center console of his truck at Huck's while he ran inside. The suspect asked the victim to purchase beer for him and then stole the truck from the lot. The suspect drove the wrong way on Center and crashed into a house at Oakland and Center and fled the scene on foot. Officers were able to identify and arrest this suspect the next day.

Administration

- Public Affairs Officer Mendiola submitted several news releases, posted on social media, conducted radio interviews, attended Social Diversity event at ISU, was guest speaker for Boys and Girls Club "passport to manhood," attended job fair for employee recruitment at College of DuPage, assisted with promotion for police recruitment, consulted at IWU campus safety event, gave active shooter presentation at Double Tree Hotel, was guest speaker for Active Shooter at ISU Sociology and Criminal Justice Sciences, facilitated several community events, assisted with the development of Bloomington Country Club area neighborhood watch, and initiated neighborhood watch for Downtown Bloomington Association.
- SRO Day completed several reports of cyber bullying and bullying, assisted with several runaways being returned, assisted Project Oz with mediation with three students and parents, spoke to several students about their improper use of social media, removed students from classes after emergency button was pushed, broke up several fights, and worked with truancy officer on several students not attending school.
- SRO Hirsch met and counseled four students three times a week to help their behavior and success in school, met with 9 students about to fight, broke up one fight, assisted counselors/social workers/principals in calming aggressive emotionally disturbed students. He removed 13 students from class for poor behavior, transported 12 students home after they were suspended, spoke with nine parents regarding behavioral issues in school, and investigated four incidents of theft, recovering two items.
- SRO Wagehoft spoke to all eighth grade classes regarding social justice issues, intervened in one fight, completed two drug investigations and one medical issue.

COMMUNICATIONS CENTER

[View Police Communications Report](#)

The Communications Center Manager promoted a telecommunicator to Communications Center Shift Supervisor. Three new telecommunicators were hired to replace vacated positions. The manager conducted basic public safety telecommunicator training for the new hires. Alarm ordinance violations issued to date: 212.

PUBLIC WORKS

[View Expanded Public Works Department Reports](#)

- Approximately 24,500 residences are serviced weekly and an average of 27.35 pounds of household garbage were picked up each week at these locations during November 2017.
- Zero (0) Allies were maintained during the month of November 2017.
- The front office staff received 1,100 telephone calls during November 2017.
- Fleet received 1,018 phone calls.

WATER

[View Expanded Water Department Reports](#)

[View 2016 Water Quality Report](#)

- Daily pumpage for November, 2017 was 8.6 million gallons per day, 0.8 mgd lower than the previous month. November 2017 was 1 degree F cooler than average (41 F avg for November, 2017 versus 42 F long term average). Total rainfall for November 2017 was 2.6" which is 0.78" lower than the long term average for the month. Much of the rain came during a single 2.1" event on November 18th.
- Nitrate levels in the both the Lake Bloomington Reservoir and the Evergreen Lake Reservoir remained below 2 mg/l nitrate-nitrogen throughout November.
- Water levels in both Lake Bloomington Reservoir and the Evergreen Lake Reservoir remained below spillway level in November. Lake Bloomington level dropped an additional foot, ending November at around 4.7 feet below spillway. Evergreen Lake remained steady at around 3.2 feet below top of the spillway. Winter and spring precipitation will be necessary to bring the reservoirs back to full capacity.
- Continued to replace and repaired water service lines and curb stops. Several of these were very old lead (the metal) service lines. Removal of lead from the system helps the City maintain safe water quality and is in accordance with lead water standards.
- The Department located/cleared 2,256 JULIES and issued 45 JULIES.
- Repaired 5 water main throughout the City.
- Replaced 4 fire hydrants throughout the City and serviced 3.
- Installed 43 Radio Frequency (RF) meters during November. The Department has converted approximately 97.7% of the total meter inventory.
- Staff installed 21 new residential water meters during the month of November and replaced 38 residential water meters.
- Staff installed 2 Fire Protectus meters, 6 compound meters, and replaced 1 meter measuring elements during the month of November.
- Drilling for the St. Peter Aquifer - Test Well 1 began in August and was completed in November. Test Well 2 drilling will begin in December for initial 30" hole and 24" casing.
- New 3" natural gas line was installed at the Water Treatment Plant.

INFORMATION SERVICES

- Continued analysis/configuration process for the Parks, Recreation and Cultural Arts management software (MaxGalaxy). Analysis and configuration meetings continue. Hosted environment has been created and initial upload of operational rules and facility/resource data has been completed. Staff has begun testing in new environment.
- Continued the process of working with the Police Department in testing the body worn camera solution. Pilot testing of second vendor is ongoing and receiving good reviews. Discussing dept wide test deployment for 6 months.
- Added a sixth virtual server (VMWare ESX host) to the city's internal cloud environment. This addition will allow growth to support the upcoming upgrade to the CAD/E911 system.
- Began implementation of new Fire Department management/reporting software (Imagetrend). Anticipated go-live for Imagetrend is March 2018.
- Upgraded Commvault Enterprise backup solution. New version, and upgraded licensing model now supports native backup of our VMWare virtual (cloud) servers.
- Replaced outdated core and server farm switches in the Government Center.
- Assisted various departments in completing testing of the new MUNIS (v11.3) environment. The two-day upgrade of the MUNIS system is scheduled for December 12th and 13th.

LIBRARY    

[Bloomington Public Library Website](#)

[September, October, November, December Program Guide](#)

Highlights:

- 371 kids joined us for Celebration of India.
- 175 people joined us for our first local author fair.
- We published our [fourteenth podcast](#). This month's episode was on the Art of Tattooing.

Stats:

- 26,713 people visited the Library (a daily average of 921)
- 97,716 items were checked out
- 235 new cardholders were added
- 8,618 holds were filled
- 394 items were delivered to 40 homebound residents
- 609 items were delivered to 9 deposit collection sites
- 2,929 people used our Wi-Fi for a total data usage of 2.77 TB
- 178 groups reserved our meeting rooms
- 36 programs offered for all ages



- 1,101 people attend programs

GROSSINGER MOTORS ARENA

Events Calendar

November 2017

- We held 52 ice rental events in the evening or weekend hours for youth and adult hockey leagues.
- We also hosted 1 **Illinois State Hockey games**.
- We held 4 **Flying Aces Hockey games** and 25 Flying Aces Hockey practices on our ice.
- **Downtown Bloomington's Indoor Farmer's Market** kicked off their indoor season on Saturday, November 18.

Upcoming Events include:

- **Jim Gaffigan's Noble Ape Tour** is scheduled on December 3, 2017 and tickets are now on sale and range in price from \$35.75, \$49.75, & \$69.75.
- **Kenny Rogers "The Gambler's Last Deal" Christmas and Hits** tour brings Kenny to Bloomington on his final tour December 7, 2017. Don't miss seeing this country icon with ticket prices of \$58, \$68 and \$88.
- **Cirque Dreams Holidaze** is scheduled for December 14, 2017 with tickets now on sale for \$38, \$48 and \$73.
- Season tickets are now on sale for the **Bloomington Edge** arena football team.
- **World Championship I.C.E. Racing** returns on January 6 with a jam-packed event of quads and bikes racing on the ice oval. Don't miss the fun! Ticket prices range from \$8.50 to \$22.
- **Brad Paisley** returns to Bloomington on February 15 with special guests Platinum-selling artist **Dustin Lynch**, **Chase Bryant** and fast-rising star and multi-instrumentalist **Lindsay Ell**. Tickets are \$129.99, \$99.99, \$59.99 and \$29.99 and they are on sale now.
- **Cole Swindell brings his "Reason to Drink"** tour to Bloomington on March 17. Joining Swindell for each of the dates on his first headlining tour are two of country music's biggest rising stars **Chris Janson** and **Lauren Alaina**. Tickets are on sale now at \$49.75 and \$29.75.
- **Judas Priest with special guests Saxon and Black Star Riders** will hit the Arena stage on April 8, 2018 with their FIREPOWER 2018 World Tour. Tickets are \$43, \$48 and \$58 and they are now on sale.

We continue to work on the following major items:

- Development of promoter relationships in conjunction with VenuWorks Vice President of Event Programming and Content, Johnny Gimenez
- Suite and Sponsorship partnerships

Venuworks is pleased to be a partner with the City of Bloomington to present live entertainment and sporting events at the Coliseum. We appreciate your confidence in us.