

## Police Communications Report – July 2017

### Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
<b>99.00%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100.0%</b>

### Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	2,145
911 Calls - Wireline	311
911 Calls - Wireless	1,679
911 VoIP	154
911 Unknown	1
Alarm calls	333
Non-Emergency Calls	6,960
Total Incoming Calls	9,438
Total Outgoing Calls	2,481
Total ALL Calls	<b>11,919</b>

#### **Dispatched Calls**

Police	6,655
Fire and EMS	912
Animal Control	92
Public Works	17
Water	9
Forestry	3
Total Dispatched Calls	<b>7,688</b>

#### **Daily Call Averages**

911 Emergency Calls	69
Non-Emergency Calls	235
Outbound Calls	80
All Phone Calls	384
Police Dispatches	215
Fire and EMS Dispatches	29
Other Agencies	4
All Dispatches	<b>248</b>