

## Police Communications Report – February 2017

### Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
<b>99.00%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100.0%</b>

### Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	1,629
911 Calls - Wireline	278
911 Calls - Wireless	1,170
911 VoIP	164
911 Unknown	17
Non-Emergency Calls	6,822
Total Incoming Calls	7,841
Total Outgoing Calls	1,827
Total ALL Calls	<b>9,668</b>
<b><u>Dispatched Calls</u></b>	
Police	5,769
Fire and EMS	839
Animal Control	56
Public Works	15
Water	7
Total Dispatched Calls	<b>6,686</b>
<b><u>Daily Call Averages</u></b>	
911 Emergency Calls	58
Non-Emergency Calls	218
Outbound Calls	65
All Phone Calls	345
Police Dispatches	206
Fire and EMS Dispatches	30
Other Agencies	3
All Dispatches	<b>339</b>