

Police Communications Report – October 2016

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

Range (sec)	0-10	11 to 20	21 to 30	31 to 40	41 to 50	51 to 60	>=61 0
Calls	1951	38	0	0	0	0	0
%	99%	100%	100%	100%	100%	100%	100%

911 Emergency Calls (wireline & wireless) total	2,057
911 Calls - Wireline	285
911 Calls - Wireless	1,575
911 VoIP	197
911 Unknown	0
Non-Emergency Calls	6,958
Total Incoming Calls	9,015
Total Outgoing Calls	2,173
Total ALL Calls	11,188

Dispatched Calls

Police	5,925
Fire and EMS	927
Total Dispatched Calls	6,852

Daily Call Averages

911 Emergency Calls	66
Non-Emergency Calls	224
Outbound Calls	70
All Phone Calls	291
Police Dispatches	191
Fire and EMS Dispatches	30
All Dispatches	229