



The City Manager's Monthly Report is intended to provide a brief summary of City activities, with links to additional information where possible. Due to the variety and complexity of City functions, however, the report is not all-encompassing. Please always feel free to [contact the City of Bloomington](#) for more information or with questions or concerns.

View past and upcoming events on the City's [calendar](#).

## CONSIDERED IN SEPTEMBER

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### City Council Regular Agenda Items

- Presentation of the Five-Year Capital Improvement Plan and the Capital Financing and Debt Policy. **[Presentation and discussion only]**
- An ordinance approving the Annexation Agreement submitted by Neil A. Gauger, Trustee of the T&R Trust Dated December 24, 2014 for the property commonly located at 2229 Springfield Road, east of Springfield Road and south of Szarek Drive. **[Motion carried]**
- An ordinance approving the petition submitted by Neil Gauger, Trustee of the T&R Trust Dated December 24, 2014 requesting the annexation and rezoning to B-1, Highway Business District, for the property commonly located at 2229 Springfield Road, east of Springfield road and south of Szarek Drive. **[Motion carried]**
- A Resolution waiving the bidding process and approve the purchase of a long-term but temporary building for sheltering of Public Works vehicles. **[Motion carried]**
- An ordinance renewing an existing Electric Franchise Agreement with Corn Belt Electric Cooperative, Inc. for a period of twenty (20) years. **[Motion carried]**
- Consideration of approving a Professional Services Contract with the BKV Group for Architectural and Engineering Services to Evaluate the City's Office and Operational Area Space Needs, (RFQ 2016-04). **[Item was pulled from the Regular Agenda and was delayed for a future Council meeting]**

### City Council Special Session Items

- Presentation of the Streets and Sidewalks portion of the Five Year Capital Improvement Plan (CIP).
- Discussion of Employee Compensation Strategic Plan Initiative.
- Presentation and discussion on the J.M. Scott Trust and Future Direction.

### [City Council Record of Motions and Votes](#)

#### SEPTEMBER NEWSMAKERS

Meet New Bloomington Police Officer  
I.C.E. Racing Returns to the Coliseum  
BCPA Profile Series  
Robbery on Constitution Trail

#### SPOTLIGHT

BCPA Celebrates 10th Anniversary

**EXPANDED MONTHLY REPORTS**

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**Finance**[View Monthly Financial Report](#)**CITY CLERK**

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[View City Clerk Monthly Activity Report](#)[View Monthly FOIA Report](#)**COMMUNITY DEVELOPMENT**

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**Building Safety**

- The 699 construction permits issued in September represents an increase of 8% compared with the same month last year. While the number of permits is up, total year-to-date construction investment in the City sits at \$69,400,000, down slightly from September 2015.
- The value of the construction more than doubled from September 2015, reaching \$14,492,000, attributable in large part to Green Top Grocery and the Villas of Hollybrook.
- Inspectors performed 645 building inspections in September, with Plumbing and HVAC leading the way. This compares favorably with 637 from last year.
- Four permits were issued for projects valued in excess of \$1,000,000. These include the Villas of Hollybrook Senior Living Facility (Ward 9), two permits for the Green Top Grocery center (Ward 4), and Indoor Tennis Courts (Ward 8).
- The average cost to build the 12 new homes in September 2016 was about \$190,000.

**Code Enforcement**

- The 644 code enforcement inspections conducted in September 2016 represents another large improvement over the 328 in same month in 2015. Staffing levels and more proactive enforcement are the reasons for this improvement; however, they remain below national guidelines.
- Routine fire inspections were up significantly in September 2016 with the same month in 2015. The current rate provides for a 2-year backlog, rather than the ordinance based annual inspection (or more frequent) mandate.
- Rental inspections were up 80% over the same month last year, with the addition of the second inspector.

**Planning, Zoning and Historic Preservation**

- Five Planning Commission cases and five Zoning Board of Appeals case were processed in September, nearly double the prior month.
- Two Historic Preservation Commission cases were processed.
- The Zoning Ordinance rewrite is underway.
- A Downtown Stakeholders Meeting was conducted to begin the process of prioritizing downtown action items called for in the Comprehensive Plan.

[View Expanded Monthly Fire Statistics](#)**Operations**

- September was a little slower for the department as we responded to 918 calls for service. We responded to 7 structure fires in the city that caused an estimated \$125,100 in damage. We also responded to 3 vehicle fires with a damage loss of \$30,700 and 2 small outside fires that had damage of \$520. Total estimated loss for the month was \$157,320.
- The department responded to 721 EMS calls for the month which accounted for 78.54% of calls for service for this month.
- We provided mutual aid to outside agencies 25 times last month and received mutual aid 2 times during the month.
- Hydrant inspections and testing continued in the month of September, crews checked 778 hydrants during the month of August. This puts us at 4086 hydrants checked since May, this leaves us approximately 200 hydrants to complete in October.
- Our EMS personnel provided 235 hours of training time to EMS and BACC students. The BACC students accounted for 14 of the hours, and EMS students accounted for 221 hours.

**Public Education***Training provided to community*

- Fire Extinguisher class for Synergy employees
- Fire Extinguisher for airport personnel

*Fire, Lockdown, and Shelter in Place drills*

- Benjamin school Fire drill
- Brigham school Fire drill
- Benjamin school Lockdown drill

*Social Media*

- FB page is now at 4787 likes. (Over 130 additional followers)

*Classes Taken*

- Critical Incident Stress Management for Firefighters (2 day class)
- Recruitment and Retention class for firefighters (2 day class)

*Future Classes*

- Nothing planned for October

*Community Events*

- Farmer's Market hands only CPR Training
- Car Seat Saturday
- Woodhill towers, Fire and Life Safety class for residents
- Sheridan School Parade
- Created video of Norman Wilson at the Cubs game

*Additional work*

- Prep work for Fire prevention week
- Flu shots for kids at 2 station on Oct. 29th
- 2 fires with press releases sent out to the media

**Training**

- For the month of September 2016 the fire department held 288 training classes which totaled 1508.43 class hours.
- The class topics have been grouped into seven categories: Administrative, ARFF, Driver/Operator, EMS, Fire/Rescue, Hazmat, and Safety ([September 2016 Training Report](#)).

**HUMAN RESOURCES**

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- [Apply for current job postings](#)
- [View Safety Report](#)

Vacancies	Position Status
Utility Worker - Parks	Reviewing Applicants
Office and Billing Manager	Reviewing Applicants
Laborer Refuse	Filled External Candidate - Juan Rivera
JULIE Crew leader	Filled Internally - Scott Petri
Programmer Analyst	Posted
Management Analyst	Reviewing Applicants
Heavy Machine Operator	Reviewing Applicants
Horticulturist	Reviewing Applicants

**PARKS, RECREATION & CULTURAL ARTS** 

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**Bloomington Center for the Performing Arts** 

[View the BCPA calendar for past & future event info](#)

- September 1 The Happy Together Tour attendance: 970 ; Sept 16-18 10th Anniversary Celebration included the Toast to 10 retrospective, The Hank Band, Love Letters and silent auction.
- Total Attendance for all events and classes: 5,478.
- Facilities Usage: Auditorium, Public Events 7; Auditorium Non-public Events 4; Ballroom and other space Public Events 1, Ballroom and other space Non-public Events 33.
- Community Interactions: Radio 9, Speaking Engagements 2.

**Golf Courses** 

- Rounds Played: 7,300
- Group Outing Rounds: 752
- Junior Golf Rounds: 1,095
- Outings hosted for: Bloomington High School, 2nd Presbyterian Church, Fleet Feet, McLean County Seniors, and ET Moore.
- High school and junior high school golf season is in full swing with practices and rounds being played Monday - Saturday each week - Our courses serve as the home courses for eight golf teams.

- The golf courses remain in excellent condition as we head into the fall. All greens have been aerated.
- Prairie Vista and The Den are beginning to work on preparations for the IHSA State Finals in mid-October.

**Miller Park Zoo** 

- Revenue from admissions was up 7.7% for the current fiscal year. Last year, the revenue from admissions broke the all-time record for the Zoo in a fiscal year. This represents the fifth consecutive year the all-time attendance revenue record was broken.
- Attendance was up 6.9% for the current fiscal year compared to last year's attendance.
- Revenue from Education Program Fees and Rentals was up 18.1% for the current fiscal year.
- Revenue from Concessions, Carousel, and Animal Food Sales was up 21.1% for the current fiscal year compared to last year's numbers.
- The Zootique sales were up 1.1% for the current fiscal year, and overall Zoo revenue was up 8.1%.
- Acquisition: Sea Cucumber, 3 Male Saffron Finches, 1 Female Red Ruffed Lemur, 1 Budgerigar
- Disposition: 2 Female Budgerigar, 2 Fire-bellied Toads, 2 Male Red Ruffed Lemurs, 1 Female San Clemente Goat, 1 Male, Female Tammar Wallaby, 1 Female Ringtail, 1 Male Texas Longhorn
- Other:
  - Broke the all-time attendance and revenue record for the month of September
  - Hosted the annual ZooDo fundraiser for the Miller Park Zoological Society.
  - Harbor Seal, Kash, is picking NFL games against Pantagraph sports writers.

**Recreation** 

- There were 80 recreation programs offered, 86% (69) of programs had enough participants to run the class. Program areas include Adult Trips, Youth Special Interest, Preschool Programs, Sports, and Special Events.
- The adult volleyball leagues had 20 teams registered among the 3 leagues. One site, Washington Elementary, had to be relocated due to floor repairs. PR&CA thanks Eastview Christian Church for allowing us to use their facility during the time we are displaced.
- Just over \$150 were collected for scholarship donations. This has allowed about 12 participants to join in programs that otherwise would not of had the opportunity.

**Pepsi Ice Center** 

- Pepsi Ice Center continues to offer programs for all skills and ages. There have been rises in Learn to Skate and Youth Hockey. There was no change in the Adult Hockey League compared to years past.
- Pepsi Ice Center had a rise in numbers for public skating, concessions and youth hockey when compared to previous Septembers.
- Four of our basic skills skaters were recognized in Kankakee, Illinois at the USFS Basic Skills Grand Prix finale. These 4 skaters were acknowledged for accumulated the most points throughout the season (2015-2016) in competition with a special award ceremony.

**SOAR** 

- SOAR had over 560 individuals participate in programs. This includes day programs, special interest, Special Olympics, and community outreach programs.
- With 160 volunteers, they accumulated 515 hours of service. This saves approximately \$5,000 in staff cost.
- All three Special Olympic volleyball teams advanced to the state tournament by placing 1st or 2nd in their division. Unfortunately the Special Olympics State Softball Tournament in Decatur was cancelled due to weather.

**Parks Maintenance**

*Horticulture* ([View pictures here](#))

- Started fall aeration program all parks and athletic fields.
- 1,573 mowing man hours.
- Installation of fire ring seating area at Forrest Park, Hike Haven Lodge.
- Repaired ditched and installed drainage piping in right of way on Alexander Road.
- Fall seeding and fertilization at Fell Park and Clinton Boulevard.

*Forestry*

- 40 total trees removed, 21 ash due to Emerald Ash Borer.
- Continued increase in the disease fire blight on pear trees (*Pyrus calleryana*).
- 45 stumps removed, backfilled and seeded. Stump machine was out for service for 10 working days.
- Responded to 7 individual storm damage events.
- 1,247 man hours on forestry work orders.

*Utility*

- Monthly light inspection and repair at all Parks and Facilities.
- Monthly HVAC inspection and repairs at Parks and Facilities.
- Monthly HVAC inspections and repairs at the Coliseum and the BCPA.
- Replaced and installed a new feature pump at Miller Park spray grounds.
- Painted the pool at Holiday.

**POLICE** 

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[View Police Daily Activity Reports](#)

**Crime Investigations Division (CID)**

CID assigned 186 new cases for investigation in September. The case load being carried by CID had the following dispositions: 40 cases were cleared by arrest, five cases were cleared with juvenile arrest, and 129 were administratively closed, exceptionally cleared or were unfounded.

**Cyber Crimes Unit**

The Cyber Crime unit, which investigates crimes involving but not limited to child pornography, network intrusion and online scams, continued to operate in cooperation with the US Secret Service (USSS) and the Federal Bureau of Investigations (FBI). The unit has 17 open/active cases.

**United States Marshal Task Force**

- The unit made 9 hands-on felony arrests. The unit opened 18 felony cases and closed 11 of them.
- Major activity included obtaining a good address for a suspect wanted on manufacture/delivery of cocaine. He was tracked to Carmi, IL and arrested without incident. Our task force officer also assisted in locating and arresting a suspect wanted for aggravated battery with a firearm in Rantoul, IL and also arrested a suspect wanted by Decatur PD as he tried to leave a local hospital.

**VICE Unit**

The unit opened 15 cases and closed 11 cases. They arrested 16 defendants and completed four search warrants. They purchased 8.8 grams of crack cocaine, 28.6 grams of powder cocaine, 29.2 grams of cannabis, 1.1 grams of methamphetamine, and 0.3 grams of heroin. They seized 5.1 grams of crack cocaine, 4.8 grams of powder cocaine, 54 grams of cannabis, and 0.5 grams of heroin. They seized five vehicles, \$4600, and \$4000 in real property.

**Street Crimes Unit**

The Unit had one officer assigned to the Field Training Unit for the entire month. They completed 18 warrant arrests and 14 probable cause arrests. They seized 144 grams of cannabis, and issued eight ordinance violations.

**Criminal Intelligence & Analysis Unit (CIAU)**

CIAU provided four hours of intelligence-led policing training to a new officer, provided specialized testimony in a 2014 attempted murder case and attended a yearly conference with analysts from around the US. Staff also provided investigative support to six ongoing investigations with information generated in one instance leading to the arrest of a bank robbery suspect from Iowa.

**Communications****[View Police Communications Report](#)**

A new full-time telecommunicator was hired. The manager instructed APCO Basic Telecommunicator class, attended Illinois Telecommunicator Emergency Response Team meeting, Advocate Bromenn meeting, completed Chest Pain Accreditation survey, met with Tyler Technologies Customer Service Manager, attended diversity training in Effingham, attended Emergency Telephone System Board meeting, and participated in McLean County Interoperable Communications Committee meeting. Alarm Ordinance Violations were issued totaling \$9,700.

**First Shift 7 a.m. – 3 p.m.**

Day shift patrol spent considerable time working on training in September including building searches, 24 hour SFST, patrol tactics, EVOG, open range, criminal law, pistol training, and marijuana DUI. There were 23 STEP details assigned including 14 school zone enforcement, two distracted driver details, and seven speed enforcement details. Day shift participated in Farmers Market every Saturday, back to school parade, Neighborhood Watch cookout, Labor Day parade, Susan G. Koman Race for the Cure, Evans Junior High lockdown, WIU job fair, crossing guard details, and We Care half marathon.

**Second Shift 3 p.m. – 11 p.m.**

Notable calls for service include an armed robbery when three males took a gun, jewelry, and phones, calls from several stores in the area reporting a male passing fake \$100 bills, and a call of an armed suspect on South Center. A loaded firearm was recovered and seized for evidence processing. One subject was arrested for controlled substance.

**Third Shift 11 p.m. – 7 a.m.**

- Notable calls for service include an armed home invasion on September 7 as occupants of the house were pistol whipped and jewelry, cell phones, cash, and a handgun were stolen. On September 10, officers witnessed a male subject beating on a woman. He fled but was apprehended.
- Fourteen arrests were made by third shift officers for driving under the influence during the month.

**Administration**

- SRO Day talked to several students about cyberbullying, translated several times for Administration for Spanish speaking parents, and spoke to several students about proper use of social media. SRO Day dealt with six disorderly conduct issues, seven medical transports, and one suspension. SRO Hirsch spoke to 60 eighth grade students regarding law enforcement as a career and spoke with 120 sixth grade students for "Coffee with a Cop." He also removed five students from class for poor behavior and lack of cooperation, investigated two fights, transported eight students home after they were suspended, and spoke with eight parents regarding behavioral issues in school, theft, battery, and gang activity. SRO Wagehoft conducted five lockdown drills for Unit 5 schools, handled nine disorderly conduct issues, two fights, and two thefts.
- PIO Mayer completed several media releases, attended Recruiting meeting, Focus meeting, Recovery Court, STAC meeting, Citizens' Academy, completed Runaway/Missing Person SOP training, and qualified at the range.

**Downtown**

- There were 14 days of Downtown Hireback with a total of 24 pairs of officers working including 14 pair assigned from third shift patrol. September 15-17 was Parents Weekend at ISU which was extremely busy on Saturday. On September 8, three underage ordinance violations were issued inside a bar. On September 10, a 21-year-old female was arrested for stealing a bottle of liquor from a bar and resisting a police officer. On September 29 a male punched a bouncer in a bar in the 600 block of North Main then ran south on Main right at three BPD officers. The officers arrested him and charged him with battery and disorderly conduct.
- Totals for the month: 174.5 overtime hours, 244 bar checks, nine fights, 16 calls for service, seven arrests, and four vehicles towed. The following ordinance violations were issued: one challenge to fight, nine public urination, three illegal consumption, three open alcohol, six fraudulent identification, nine minor in tavern, and two other.



## **PUBLIC WORKS**

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### [View Expanded Monthly Public Works Report](#)

- Approximately 24,500 residences are serviced weekly and an average of 27.22 pounds of household garbage were picked up each week at these locations during September 2016.
- The Solid Waste Division also maintained 6 alleys.
- 613 miles were swept during the month of September 2016.
- The Public Works Office received 1,187 phone calls during the month of September 2016.
- Fleet received 1,165 phone calls during the month of September 2016.

## **WATER**

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### [View Expanded Water Department Reports](#)

#### [View Water Quality Report](#)

- Daily pumpage for September 2016 was 10.3 million gallons per day, compared to an average of 11.1 million gallons per day in September of 2015. September, 2016 average temperature (70F) was 3 degrees F warmer than normal, with a total precipitation of 3.4" vs. 3.1" normal rainfall for the month.
- Nitrate levels in the both the Lake Bloomington Reservoir and the Evergreen Lake Reservoir declined during September.
- Water levels in both Lake Bloomington Reservoir and the Evergreen Lake Reservoir remained close to spillway elevations during September.
- We continued to pump from Evergreen Lake in September. We switched pumping from Lake Bloomington to Evergreen Lake on December 19, 2015, because of better water quality.
- Continued to replace and repaired water service lines and curb stops. Several of these were very old lead (the metal) service lines. Removal of lead from the system helps the City maintain safe water quality and is in accordance with lead water standards.
- During the month the department located/cleared 2,681 JULIES and issued 45 JULIES.
- During the month of September staff repaired 7 water mains throughout the City.
- Installed 101 Radio Frequency (RF) meters during September. The Department has converted approximately 96.1% of the total meter inventory.
- Staff installed 26 new residential water meters during the month of September.
- The Billing and Cashier representatives handled 4,511 incoming phone calls in September of 2016.
- South Main Booster Station modification works is in progress. We are in the process of upgrading the smaller capacity pump into a higher capacity which will require upgrading the smaller variable frequency drives, changing the size of power cables to handle larger current, upgrading and modifying piping configuration to the existing piping layout.
- The Water Department hosted Bloomington 101 at the Davis Lodge and the Water Treatment Plant. Participants were provided an overview of Department functions, learned about meter services, distribution system components, plant operations, and toured the treatment plant.

## Information Services

- Implemented new Point of Sale (POS) solution in the US Cellular Coliseum. New system provides high speed, state-of-the-art functionality while also providing all the reporting capabilities required for transparency.
- Upgraded computer hardware and software within Police Department Dispatch (CAD) Center. Current CAD computers were replaced, CAD software was updated and new CAD stations were installed as training stations.
- Completed implementation of the BPD Internal Affairs software platform. This system provides a paperless digital platform that ensures critical incidents are documented, reviewed and managed with consistency and completeness.
- Upgraded the Fire/EMS reporting system to the latest version and migrated the Fire Department management software (FireHouse) to a hosted environment. This system is for reporting EMS, fire incident (NFIRS) and other related documentation and reporting.

**LIBRARY**    

### [Bloomington Public Library Website](#)

### [September, October, November Program Guide](#)

#### Highlights:

- We celebrated National Library Card Sign-Up Month by:
  - Offering incentives to people who signed up for a new card, renewed a card, or brought a friend to do one of those things
  - Hosting offsite Library Card Sign-ups at IWU, Downtown Bloomington's First Friday, and BraiZe
- We participated in the World Wide Day of Play
- We published our first podcast
- We reimbursed Parks and Rec for a total of 2,350 summer read participants that redeemed their prize vouchers:
  - Miller Park Zoo - 1433 passes @ \$4.50 each = \$6448.50
  - Holiday and O'Neil Pools - 431 passes @ \$2 each = \$862
  - Miller Park Miniature Golf - 486 passes @ \$2 each = \$972



#### Stats:

- 104,656 items were checked out
- 480 new cardholders were added
- 7,740 holds were filled
- 2,387 items added to the collection
- 32,476 people used the public computers, our online catalog, and our online databases
- 2,946 people used our Wi-Fi for a total data usage of 1.88 TB
- 118 groups reserved our meeting rooms
- 51 programs offered for all ages
- 940 people attended programs
- \$9,441.50 has been raised by Book Shoppe sales since the beginning of the fiscal year

## Events Calendar

September was a month where the Coliseum took some major steps forward. These steps included the installation of a new Point-of-Sale system installed by POS Partners and the City IT Department. Additionally, the Coliseum moved forward in the hiring of two new key members of the team; the Executive Chef – Jamie Winkler and the Concessions Manager – Tammy Griffin. These two key hires help us to round out our staff as we enter the busier season.

The City Parks and Recreation Department and the US Cellular Coliseum are excited to announce the upcoming partnership of a new event – Conquer the Coliseum. This exciting fitness challenge is open to all! The event date is November 5 from 10:00 AM to 2:00 PM. For more information on the event please contact Nicole Kohler at 309-434-2260 or via email at [nkohler@cityblm.org](mailto:nkohler@cityblm.org)

Are you ready for some hockey? September also marked the beginning of the hockey season for both the Bloomington Thunder and the Illinois State University Redbirds. As always for tickets to either team, please go to [www.ticketmaster.com](http://www.ticketmaster.com)

The US Cellular Coliseum is also pleased to announce Justin Moore with Lee Brice on February 11, 2017, as well as, Brantley Gilbert on April 7, 2017. Keep your eyes out for Ice Racing and other announcements.

Unfortunately September also brought the cancellation of the entire North American Tour of Ice Age on Ice. We had our confirmed dates in December, 2016. If you still have not received your ticket refund, please contact the US Cellular Coliseum at 309-434-2843 for further information.

The US Cellular Coliseum will no longer have a designated smoking area. As a City owned facility there is no smoking allowed in the facility. Once you enter the facility, there is no smoking until the event ends or the attendee leaves the facility. Additionally Metal Detectors are ordered and will be put to use moving forward. We want to make sure attendees understand that there may be some slower lines to enter the facility than normal challenges at the first of November and want to encourage patrons to come earlier to avoid these lines.

The staff here is in full event mode now and is working to ensure your service levels are met when you enjoy an event at the US Cellular Coliseum! We hope you see remarkable difference in the cleanliness of the facility and a change in the look of the facility over the next few months!!

We continue to work on the following major items:

- Naming Rights partner
- Development of new promoters willing to bring entertainment to our market

**This is your building Bloomington! Thank you for allowing us the opportunity to manage it.**