

Police Communications Report – August 2016

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

Range (sec)	0-10	11 to 20	21 to 30	31 to 40	41 to 50	51 to 60	>=61 0
Calls	1951	38	0	0	0	0	0
%	98%	100%	100%	100%	100%	100%	100%

911 Emergency Calls (wireline & wireless) total	2,356
911 Calls - Wireline	329
911 Calls - Wireless	1,827
911 VoIP	200
911 Unknown	0
Non-Emergency Calls	7,483
Total Incoming Calls	9,839
Total Outgoing Calls	2,448
Total ALL Calls	12,287

Dispatched Calls

Police	6,149
Fire and EMS	989
Total Dispatched Calls	7.138

Daily Call Averages

911 Emergency Calls	76
Non-Emergency Calls	241
Outbound Calls	79
All Phone Calls	396
Police Dispatches	198
Fire and EMS Dispatches	32
All Dispatches	230