

Police Communications Report – May 2016

Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

Range (sec)	0-10	11 to 20	21 to 30	31 to 40	41 to 50	51 to 60	>=61 0
Calls	1951	38	0	0	0	0	0
%	99%	100%	100%	100%	100%	100%	100%

911 Emergency Calls (wireline & wireless) total	2,022
911 Calls - Wireline	296
911 Calls - Wireless	1,516
911 VoIP	210
911 Unknown	0
Non-Emergency Calls	7,029
Total Incoming Calls	9,051
Total Outgoing Calls	2,218
Total ALL Calls	11,269
<u>Dispatched Calls</u>	
Police	5,818
Fire and EMS	879
Total Dispatched Calls	6,697
<u>Daily Call Averages</u>	
911 Emergency Calls	65
Non-Emergency Calls	227
Outbound Calls	72
All Phone Calls	364
Police Dispatches	188
Fire and EMS Dispatches	28
All Dispatches	216